**Scottish Fire and Rescue Service**

**Police & Fire and Rescue Committee – 15 August 2022**

| | |
|---|---|
| **Subject** | Performance Report and Service updates |
| **Purpose** | To advise members of the Police and Fire Committee as to progress against North Ayrshire's Local Fire and Rescue Plan and to provide committee members with other key Fire and Rescue Service updates |
| **Recommendation** | For members to note the information contained within this report |

## 1.    Introduction

1.1    On the 1st October 2019, the Scottish Fire and Rescue Service (SFRS) laid before the Scottish Parliament its new Strategic Plan for the period 2019-22. As a result of this publication, the Service is legally obliged to review its existing Local Fire and Rescue Plans for all 32 local authorities across Scotland.

1.2    The priorities contained within the current North Ayrshire Local Fire and Rescue Plan were formally approved at the full Council. The continuation of these priorities has been agreed for the 2021/22 period, via the Police & Fire and Rescue Committee, and will be subject to ongoing monitoring via this forum.

## 2.    Performance Summary

2.1    An analysis of operational responses within North Ayrshire for the period 1st April to 30th June 2022 identified a 10.9% decrease in activity levels across the local authority when compared to the corresponding period in 2021. A further review of the three years average indicated a 3% decrease in overall operational activity during a similar timeframe.

2.2    In reviewing operational activity on a broader level, false alarms accounted for 54.4% of all demand within North Ayrshire, with fire related and special service activity accounting for 32.2% and 13.4% respectively.

2.3    For the period 1st April to 30th June 2022, overall progress is being monitored across six indicators, utilising the three-year rolling average as basis of measuring performance. Year on year and the rolling three-year average figures are also used to review short and long terms changes in demand and trends.

2.4    Further analysis of this performance is provided within the associated performance report (Appendix A).

**3. SFRS Updates**

3.1 The consultation process for the draft SFRS Strategic Plan 2022-25 closed on the 10th July 2022. This will result in a review of the North Ayrshire Local Fire and Rescue Plan and its priorities on the publication of the new Strategic Plan.

3.2 The Local Senior Officer Area officially opened a Youth Volunteer Scheme at Kilwinning Community Fire Station on Thursday 28th April 2022. This programme contains young people from across the region, who will embark on a three-year programme until its completion or them reaching 18 years of age.

3.3 Managers from across the Local Senior Officer are continuing to participate in Carbon Literacy Training, via the North Ayrshire Community Planning Partnership.

This training will further support managers to closer align the principles contained within the SFRS Climate Change Response Plan to the environmental and sustainability objectives that are aligned to the Local Outcome Improvement Plan.

3.4 The Ayrshire Local Senior Officer Area has developed a post non-domestic approach to help reduce the number of fires occurring within non-domestic [relevant] premises. This process is designed to support the general principles of Community Wealth Building and further reduce the impact fire can have on the local economy.

3.5 Local teams from across the Ayrshire Local Senior Officer Area have participated in a series of national organisational Courageous Conversations on Race events.

These national development events were designed to enhance local teams understanding of the different needs of our diverse communities and to tailor service provisions more towards local needs; in line with the SFRS's decision making pathway for mainstreaming equalities.

These events were supported by representatives from Police Scotland, Ayrshire Division; who attended and actively enriched the conversations during the two-day event.

**4. Proposal**

It is proposed that members of the Police & Fire and Rescue Committee:

a) Note the contents of the performance summary and associated report for the period 1st April to 30 June 2022.

b) Note the SFRS updates.

**5. Implications**

5.1 No implications have been identified at this time in respect of service delivery within North Ayrshire.

**6.     Conclusion**

6.1     Fire and Rescue Service activity is subject to regular monitoring and review and the local fire and rescue plan priorities identified within the Local Fire and Rescue Plan forms part of this reporting process.

6.2     Members of the Police & Fire and Rescue Committee will be kept up to date as to progress against the Local Fire and Rescue Plan and to any future fire and rescue service updates as they arise.

**Area Commander Ian McMeekin**
**Local Senior Officer**
**East Ayrshire, North Ayrshire and South Ayrshire**
**Scottish Fire and Rescue Service**

For further information please contact Area Commander Ian McMeekin 01294 606811

# North Ayrshire Performance Report
## 1st April 2022 - 30th June 2022

SCOTTISH
**FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

**Working together for a safer Scotland**

NORTH AYRSHIRE
COUNCIL

# North Ayrshire Performance Report

**Table of Contents**

# Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North Ayrshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North Ayrshire to ensure we are all **"Working Together for a Safer Scotland"** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across North Ayrshire's Community Planning Partnership. Through effective and co-ordinated partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for North Ayrshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

| | Accidental Dwelling Fires | Accidental Dwelling Fire Casualties | Unintentional Injury and Harm | Deliberate Fire Setting | Non-Domestic Fire Safety | Unwanted Fire Alarm Signals |
|---|---|---|---|---|---|---|
| Ardrossan & Arran | 4 | 0 | 3 | 19 | 0 | 17 |
| Dalry & West Kilbride | 5 | 0 | 0 | 7 | 1 | 17 |
| Irvine East | 1 | 0 | 2 | 14 | 0 | 3 |
| Irvine South | 0 | 0 | 1 | 22 | 4 | 24 |
| Irvine West | 0 | 0 | 3 | 23 | 0 | 33 |
| Kilbirnie & Beith | 3 | 0 | 3 | 25 | 0 | 6 |
| Kilwinning | 2 | 2 | 0 | 27 | 2 | 15 |
| North Coast & Cumbraes | 5 | 1 | 2 | 5 | 0 | 13 |
| Saltcoats | 4 | 0 | 0 | 3 | 0 | 13 |
| Stevenston | 1 | 0 | 2 | 29 | 1 | 19 |
| **Total Incidents** | **25** | **3** | **16** | **174** | **8** | **160** |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Year on Year Change** | 🟢 | -32% | 🔶 | 50% | 🔺 | 0% | 🟢 | -34% | 🟢 | -11% | 🔶 | 27% |
| **3 Year Average Change** | 🟢 | -12% | 🔶 | 67% | 🟢 | -14% | 🟢 | -6% | 🟢 | -26% | 🔺 | -1% |
| **5 Year Average Change** | 🟢 | -6% | 🔺 | 0% | 🟢 | -8% | 🟢 | -9% | 🔶 | 4% | 🔶 | 2% |

### About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.
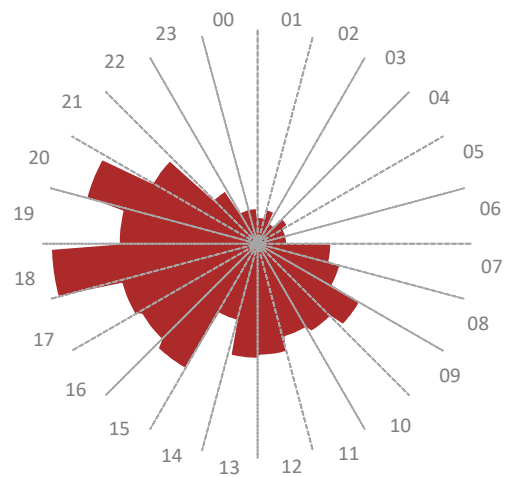
🟢 Activity levels have reduced by more than 5%

🔺 Activity levels have reduced by up to 5%

🔶 Activity levels have increased overall
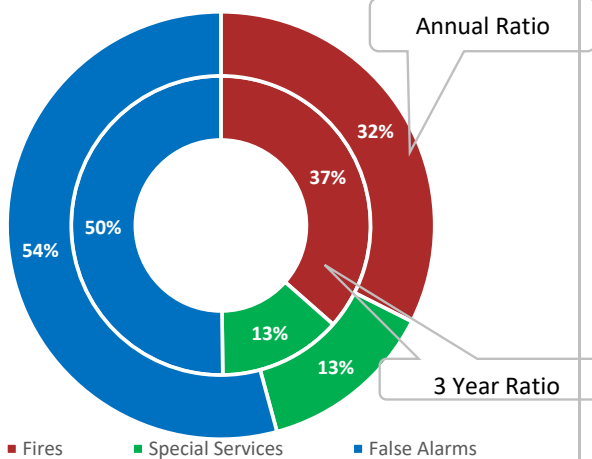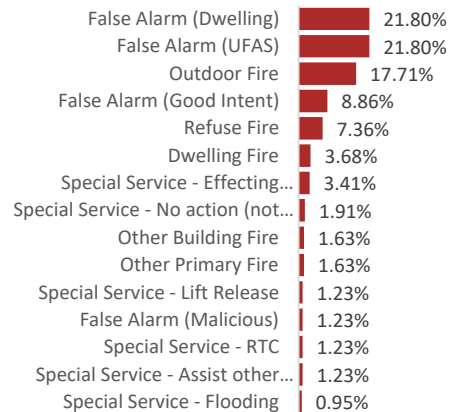
# North Ayrshire Delivery Activity Summary

**238** fires — primary & secondary — **-54%**

**98** special services — **-1%**

**398** false alarms — **6%**

**734** total number of incidents — **-14%**

**3** fire casualties — **50%**

**16** non-fire casualties — **0%**

**226** Home Fire Safety Visits Carried Out

**99** Fire Safety Audits Carried Out

**66.61%** RDS
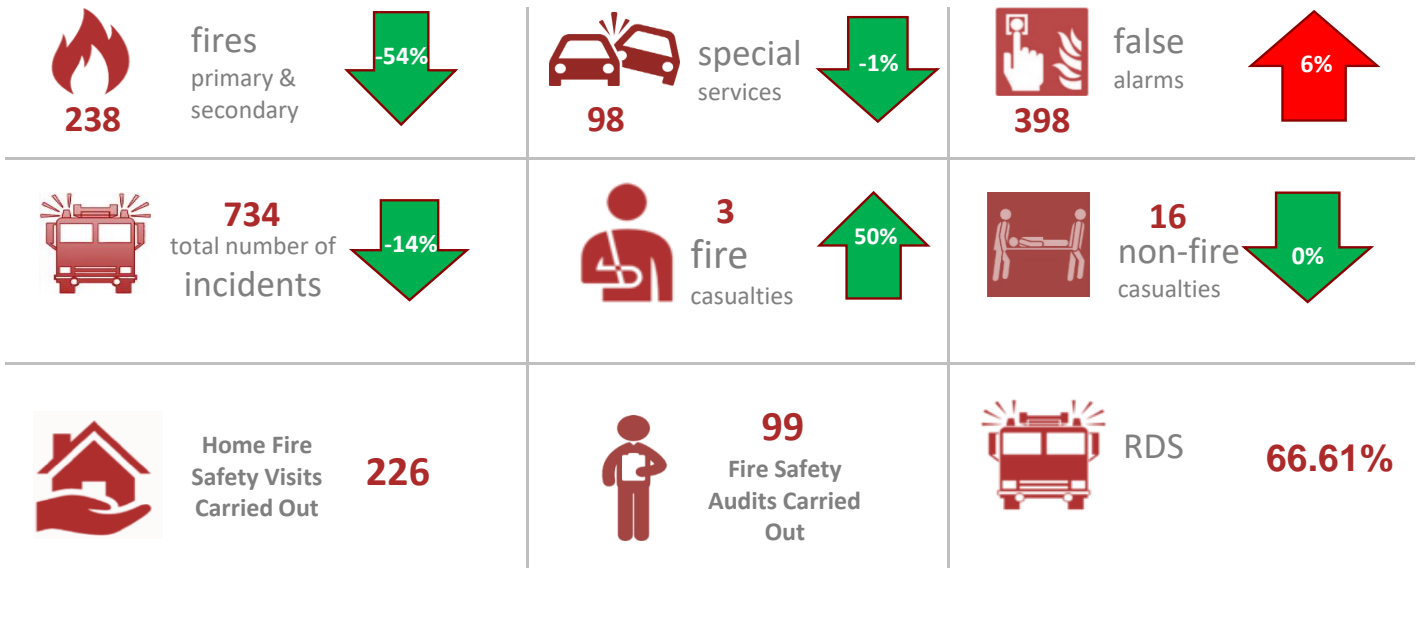
## Activity by Time of Day

| Hour (am) | Total | Hour (pm) | Total |
|-----------|-------|-----------|-------|
| Midnight | 12 | Mid-day | 38 |
| 1am | 9 | 1pm | 39 |
| 2am | 12 | 2pm | 27 |
| 3am | 8 | 3pm | 49 |
| 4am | 12 | 4pm | 46 |
| 5am | 10 | 5pm | 48 |
| 6am | 10 | 6pm | 70 |
| 7am | 25 | 7pm | 47 |
| 8am | 29 | 8pm | 60 |
| 9am | 40 | 9pm | 41 |
| 10am | 35 | 10pm | 21 |
| 11am | 33 | 11pm | 12 |

## Incidents by Classification

Annual Ratio: 32%, 13%, 54%

3 Year Ratio: 37%, 13%, 50%

- Fires
- Special Services
- False Alarms

## Top 15 Incident Types by % of Total Incidents

| Incident Type | % |
|---------------|---|
| False Alarm (Dwelling) | 21.80% |
| False Alarm (UFAS) | 21.80% |
| Outdoor Fire | 17.71% |
| False Alarm (Good Intent) | 8.86% |
| Refuse Fire | 7.36% |
| Dwelling Fire | 3.68% |
| Special Service - Effecting… | 3.41% |
| Special Service - No action (not… | 1.91% |
| Other Building Fire | 1.63% |
| Other Primary Fire | 1.63% |
| Special Service - Lift Release | 1.23% |
| False Alarm (Malicious) | 1.23% |
| Special Service - RTC | 1.23% |
| Special Service - Assist other… | 1.23% |
| Special Service - Flooding | 0.95% |

# Domestic Safety - Accidental Dwelling Fires

## Performance Summary

| Year on Year | 3 Year Average | 5 Year Average |
|:---:|:---:|:---:|
| -32% | -12% | -6% |

## Accidental Dwelling Fires to Date

| 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 |
|:---:|:---:|:---:|:---:|:---:|:---:|
| 37 | 45 | 38 | 30 | 37 | 25 |
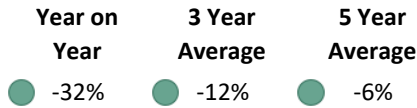
## Accidental Dwelling Fires by Ward Area

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 4 |
| Dalry & West Kilbride | 5 |
| Irvine East | 1 |
| Irvine South | 0 |
| Irvine West | 0 |
| Kilbirnie & Beith | 3 |
| Kilwinning | 2 |
| North Coast & Cumbraes | 5 |
| Saltcoats | 4 |
| Stevenston | 1 |
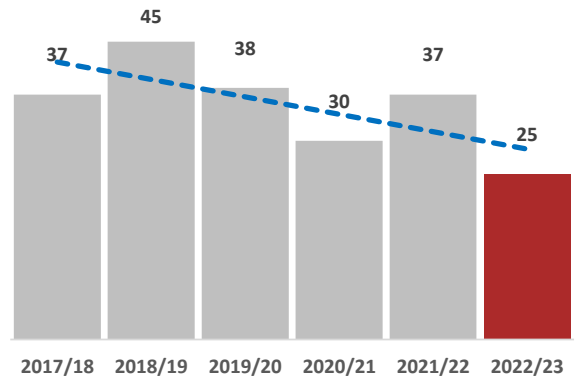
## Severity of Accidental Dwelling Fires

**No Firefighting Action** 44%

**Direct Firefighting** 12%

### Extent of Fire Damage

| | |
|---|---|
| Not applicable | 84% |
| Item 1st ignited | 4% |
| Room of origin | 4% |
| Floor of origin | 4% |
| Limited to 2 floors | 4% |
| More than 2 floors | 0% |
| Whole building | 0% |
| Whole Roof | 0% |

## Incidents Per 10,000 Population - North Ayrshire

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 3.5 |
| Dalry & West Kilbride | 3.9 |
| Irvine East | 0.8 |
| Irvine South | 0.0 |
| Irvine West | 0.0 |
| Kilbirnie & Beith | 2.3 |
| Kilwinning | 1.2 |
| North Coast & Cumbraes | 3.1 |
| Saltcoats | 3.0 |
| Stevenston | 0.8 |

## Automatic Detection & Actuation

**Detection Present** 80%

**Detection Actuated** 95%

**Calls Made via Linked Alarms** 16%

## Incidents Per 10,000 Population - Ayrshire

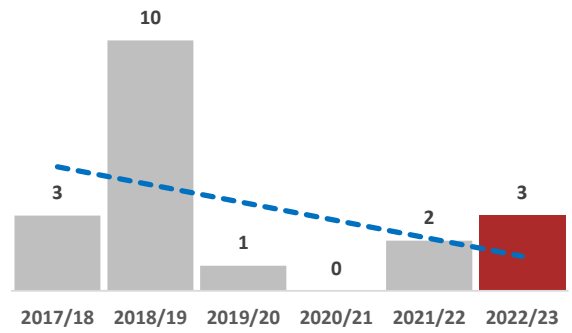| East Ayrshire | North Ayrshire | South Ayrshire | Ayrshire |
|:---:|:---:|:---:|:---:|
| 1.6 | 1.8 | 1.5 | 1.7 |

## Human Factors
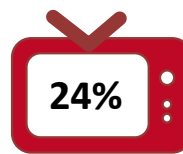
**Distraction** 24%

**Alcohol/Drug Impairment** 12%

# Domestic Safety - Accidental Dwelling Fire Casualties

## Performance Summary

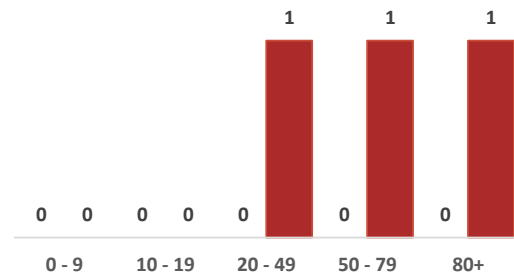|  | Year on Year | 3 Year Average | 5 Year Average |
|---|---|---|---|
|  | ◆ 50% | ◆ 67% | ▲ 0% |

## Fire Casualties by Ward Area

| Ward | Value |
|---|---|
| Ardrossan & Arran | 0 |
| Dalry & West Kilbride | 0 |
| Irvine East | 0 |
| Irvine South | 0 |
| Irvine West | 0 |
| Kilbirnie & Beith | 0 |
| Kilwinning | 2 |
| North Coast & Cumbraes | 1 |
| Saltcoats | 0 |
| Stevenston | 0 |

## Casualties Per 10,000 Population - North Ayrshire

| Ward | Value |
|---|---|
| Ardrossan & Arran | 0.00 |
| Dalry & West Kilbride | 0.00 |
| Irvine East | 0.00 |
| Irvine South | 0.00 |
| Irvine West | 0.00 |
| Kilbirnie & Beith | 0.00 |
| Kilwinning | 0.05 |
| North Coast & Cumbraes | 0.02 |
| Saltcoats | 0.00 |
| Stevenston | 0.00 |

## Casualties Per 10,000 Population - Ayrshire

| Area | Value |
|---|---|
| East Ayrshire | 0.08 |
| North Ayrshire | 0.22 |
| South Ayrshire | 0.09 |
| Ayrshire | 0.13 |

## Accidental Dwelling Fire Casualties Year to Date

| Year | Value |
|---|---|
| 2017/18 | 3 |
| 2018/19 | 10 |
| 2019/20 | 1 |
| 2020/21 | 0 |
| 2021/22 | 2 |
| 2022/23 | 3 |

## Age / Gender Profile

Male: 0%    Female: 100

| Age | Value |
|---|---|
| 0 - 9 | 0 / 0 |
| 10 - 19 | 0 / 0 |
| 20 - 49 | 0 / 1 |
| 50 - 79 | 1 / 0 |
| 80+ | 1 / 0 |

## Extent of Harm

| | |
|---|---|
| First Aid at Scene — 2 | Hospital Slight Injuries |
| Hospital Serious | Fatal Injuries — 0 |

| Category | Value |
|---|---|
| Breathing difficulties | |
| Asphyxiation | |
| Burns – slight | |
| Other medical condition | 2 |
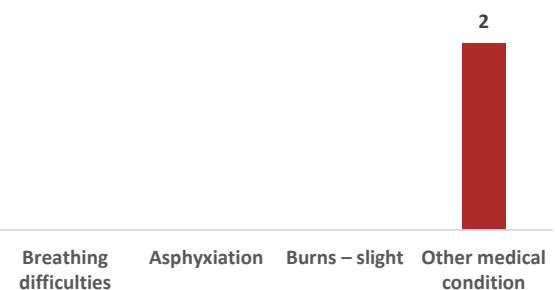
# Unintentional Injury or Harm

## Performance Summary

| | Year on Year | 3 Year Average | 5 Year Average |
|---|---|---|---|
| | ⚠ 0% | 🟢 -14% | 🟢 -8% |

## Non-Fire Casualties by Ward Area
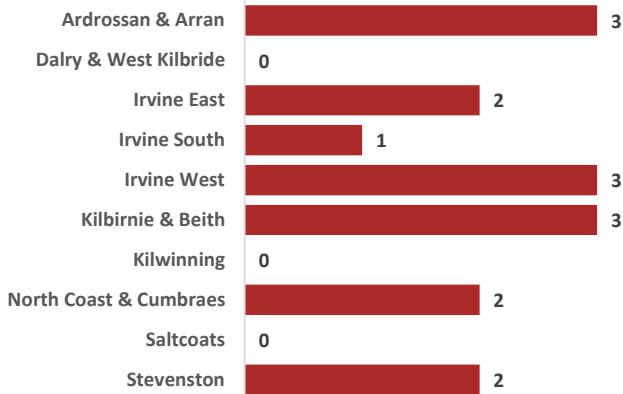
| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 3 |
| Dalry & West Kilbride | 0 |
| Irvine East | 2 |
| Irvine South | 1 |
| Irvine West | 3 |
| Kilbirnie & Beith | 3 |
| Kilwinning | 0 |
| North Coast & Cumbraes | 2 |
| Saltcoats | 0 |
| Stevenston | 2 |

## Casualties Per 10,000 Population - North Ayrshire

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 2.6 |
| Dalry & West Kilbride | 0.0 |
| Irvine East | 1.6 |
| Irvine South | 0.9 |
| Irvine West | 2.0 |
| Kilbirnie & Beith | 2.3 |
| Kilwinning | 0.0 |
| North Coast & Cumbraes | 1.2 |
| Saltcoats | 0.0 |
| Stevenston | 1.6 |

## Non-Casualties Per 10,000 Population - Ayrshire

| Area | Value |
|---|---|
| East Ayrshire | 1.1 |
| North Ayrshire | 1.2 |
| South Ayrshire | 2.1 |
| Ayrshire | 1.5 |
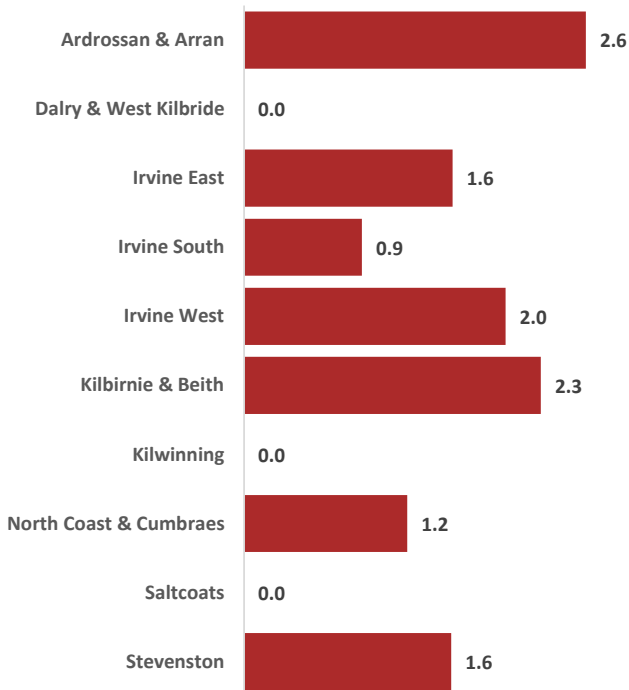
## Special Service Casualties Year to Date

| Year | Value |
|---|---|
| 2017/18 | 26 |
| 2018/19 | 47 |
| 2019/20 | 24 |
| 2020/21 | 19 |
| 2021/22 | 16 |
| 2022/23 | 16 |

## Age / Gender Profile

Male 44%  Female 56%

| Age | Male | Female |
|---|---|---|
| 0 - 9 | 0 | 0 |
| 10 - 19 | 0 | 0 |
| 20 - 49 | 1 | 4 |
| 50 - 79 | 4 | 3 |
| 80+ | 2 | 2 |

## Extent of Harm

| | | | |
|---|---|---|---|
| First Aid at Scene | 1 | Hospital Slight Injuries | 6 |
| Hospital Serious | 4 | Fatal Injuries | |

Road Traffic Collision **31%**

Water Rescue **6%**

Assisting Other Agencies **50%**
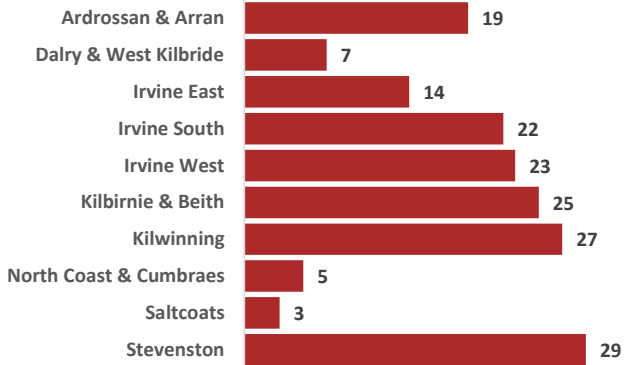
All Other Incidents **13%**

# Deliberate Fire Setting

## Performance Summary
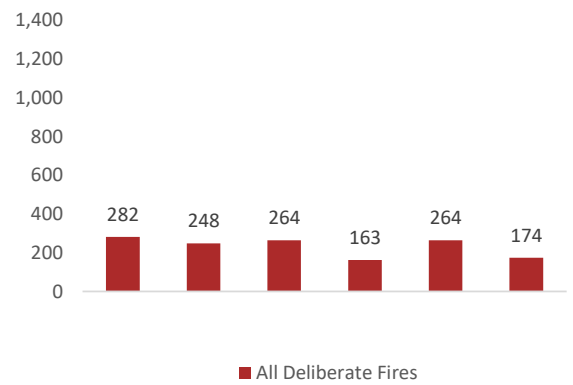
| | Year on Year | 3 Year Average | 5 Year Average |
|---|---|---|---|
| | -34% | -13% | -9% |

## Deliberate Fires Year to Date

| 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 |
|---|---|---|---|---|---|
| 282 | 248 | 264 | 163 | 264 | 174 |
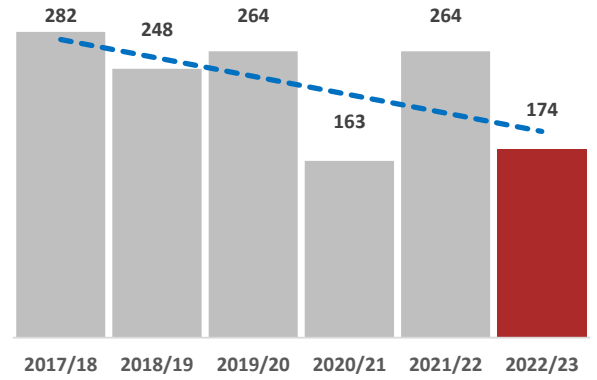
## Deliberate Fires by Ward Area

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 19 |
| Dalry & West Kilbride | 7 |
| Irvine East | 14 |
| Irvine South | 22 |
| Irvine West | 23 |
| Kilbirnie & Beith | 25 |
| Kilwinning | 27 |
| North Coast & Cumbraes | 5 |
| Saltcoats | 3 |
| Stevenston | 29 |

## Deliberate Fires Compared to Operational Activity

| 282 | 248 | 264 | 163 | 264 | 174 |
|---|---|---|---|---|---|

■ All Deliberate Fires

## Incidents Per 10,000 Population - North Ayrshire

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 16.4 |
| Dalry & West Kilbride | 5.5 |
| Irvine East | 11.1 |
| Irvine South | 19.7 |
| Irvine West | 15.2 |
| Kilbirnie & Beith | 18.8 |
| Kilwinning | 15.5 |
| North Coast & Cumbraes | 3.1 |
| Saltcoats | 2.3 |
| Stevenston | 22.8 |
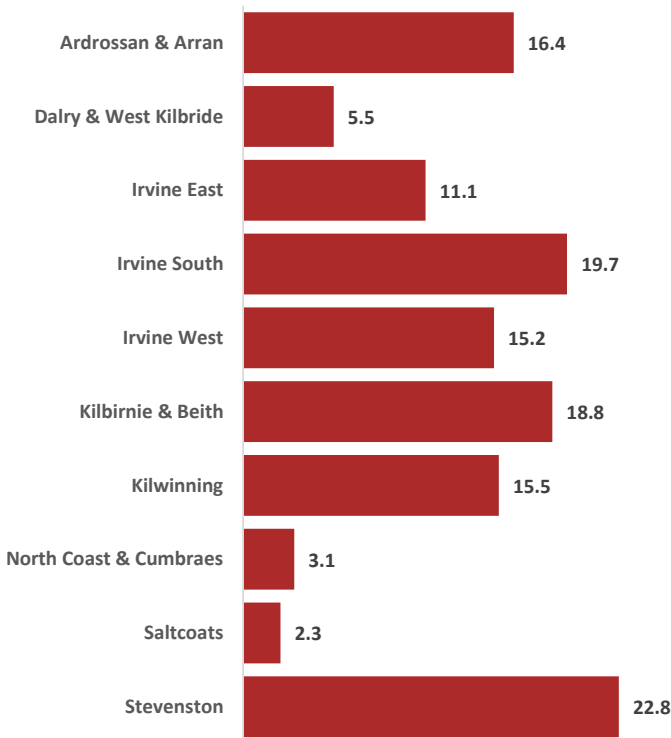
## Deliberate Fires by Classification

■ Primary  ■ Secondary

| Year | Primary | Secondary |
|---|---|---|
| 2022/23 | 7% | 93% |
| 2021/22 | 3% | 97% |
| 2020/21 | 10% | 90% |
| 2019/20 | 6% | 94% |
| 2018/19 | 14% | 86% |
| 2017/18 | 6% | 94% |

## Incidents Per 10,000 Population - Ayrshire

| East Ayrshire | North Ayrshire | South Ayrshire | Ayrshire |
|---|---|---|---|
| 12.6 | 12.8 | 7.5 | 11.1 |
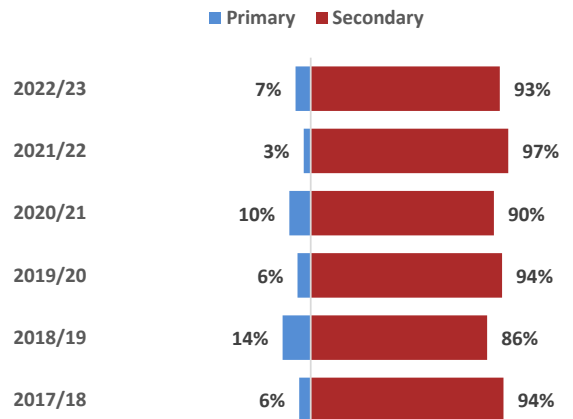
## Secondary Fire Ratio by Activity Type

**Refuse** 30%

**Other Secondary** 70%
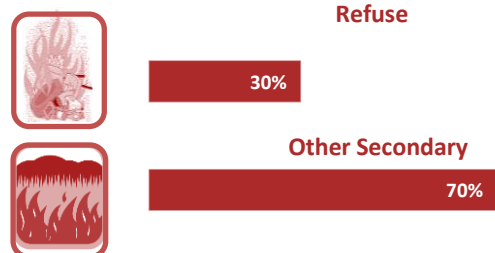
# Non-Domestic Fire Safety

## Performance Summary

| Year on Year | 3 Year Average | 5 Year Average |
|:---:|:---:|:---:|
| -11% | -26% | 4% |

## Non-Domestic Fires Year to Date

| Year | Count |
|---|---|
| 2017/18 | 6 |
| 2018/19 | 13 |
| 2019/20 | 16 |
| 2020/21 | 6 |
| 2021/22 | 9 |
| 2022/23 | 8 |
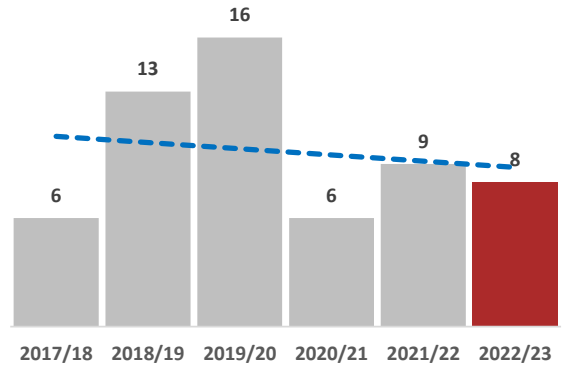
## Non-Domestic Fires by Ward Area

| Ward Area | Count |
|---|---|
| Ardrossan & Arran | 0 |
| Dalry & West Kilbride | 1 |
| Irvine East | 0 |
| Irvine South | 4 |
| Irvine West | 0 |
| Kilbirnie & Beith | 0 |
| Kilwinning | 2 |
| North Coast & Cumbraes | 0 |
| Saltcoats | 0 |
| Stevenston | 1 |
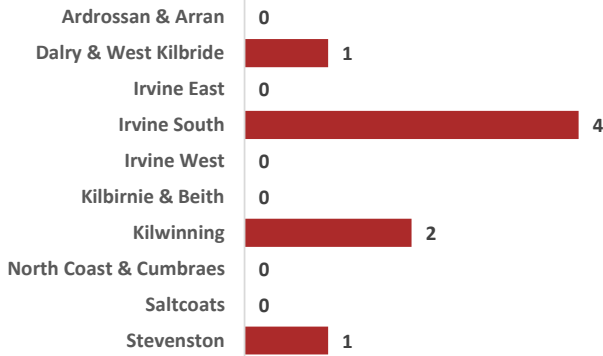
## Non-Domestic Fires by Nature of Origin

- Accidental: 62%
- Deliberate: 25%
- Not Known: 13%

## Incidents Per 10,000 Population - North Ayrshire

| Ward Area | Value |
|---|---|
| Ardrossan & Arran | 0.0 |
| Dalry & West Kilbride | 0.8 |
| Irvine East | 0.0 |
| Irvine South | 3.6 |
| Irvine West | 0.0 |
| Kilbirnie & Beith | 0.0 |
| Kilwinning | 1.2 |
| North Coast & Cumbraes | 0.0 |
| Saltcoats | 0.0 |
| Stevenston | 0.8 |
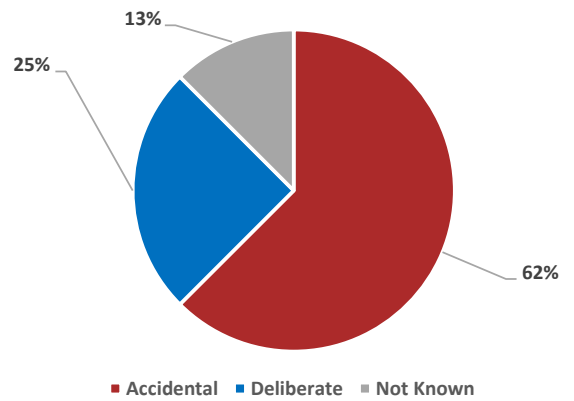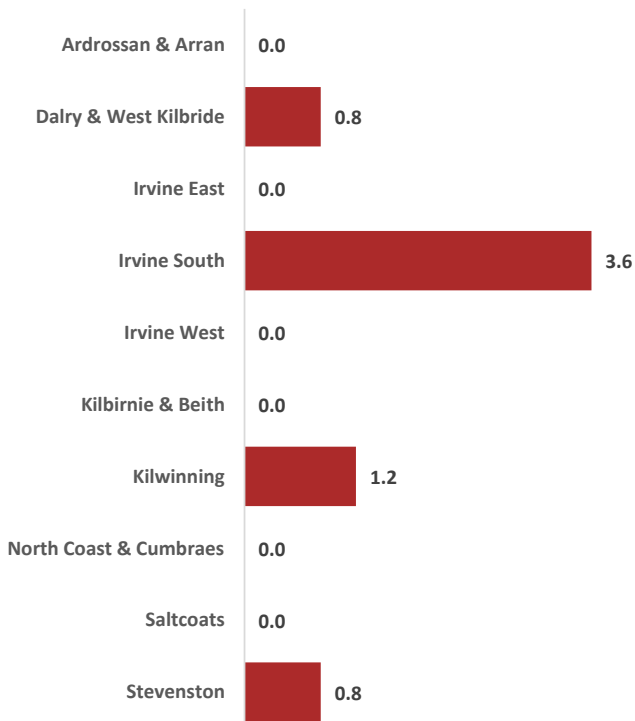
## Non-Domestic Fires by Premises Type
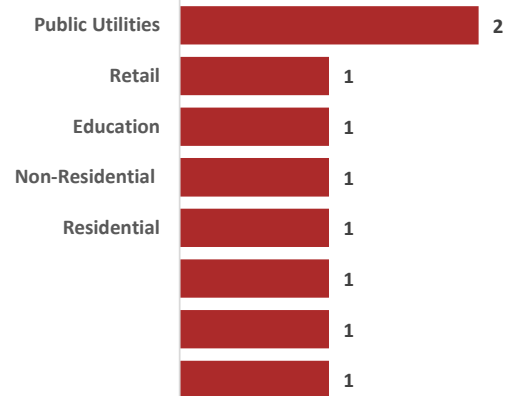
| Premises Type | Count |
|---|---|
| Public Utilities | 2 |
| Retail | 1 |
| Education | 1 |
| Non-Residential | 1 |
| Residential | 1 |
| | 1 |
| | 1 |
| | 1 |

## Incidents Per 10,000 Population - Ayrshire

| Area | Value |
|---|---|
| East Ayrshire | 0.5 |
| North Ayrshire | 0.6 |
| South Ayrshire | 0.6 |
| Ayrshire | 0.6 |

## Extent of Fire Damage

| Extent | Count |
|---|---|
| Not applicable | 3 |
| Limited to item 1st ignited | 1 |
| Limited to room of origin | 2 |
| Limited to floor of origin | |
| Roof space and other floors | 1 |
| Limited to 2 floors (not... | 1 |
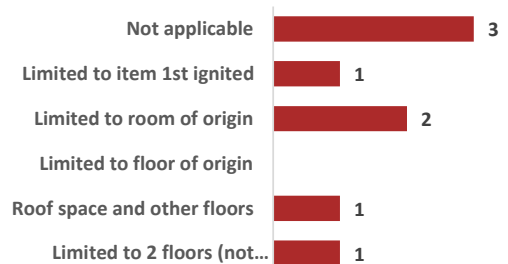
# Unwanted Fire Alarm Signals

## Performance Summary

| Year on Year | 3 Year Average | 5 Year Average |
|:---:|:---:|:---:|
| ◆ 27% | △ -1% | ◆ 2% |

## Unwanted Fire Alarm Signals Year to Date



2017/18: 149
2018/19: 154
2019/20: 163
2020/21: 119
2021/22: 126
2022/23: 160
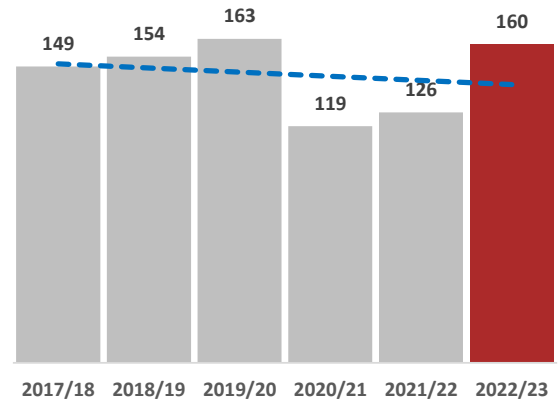
## Unwanted Fire Alarms Signals by Ward Area

| Ward | Value |
|---|---|
| Ardrossan & Arran | 17 |
| Dalry & West Kilbride | 17 |
| Irvine East | 3 |
| Irvine South | 24 |
| Irvine West | 33 |
| Kilbirnie & Beith | 6 |
| Kilwinning | 15 |
| North Coast & Cumbraes | 13 |
| Saltcoats | 13 |
| Stevenston | 19 |

## Incidents Per 10,000 Population - North Ayrshire

| Ward | Value |
|---|---|
| Ardrossan & Arran | 14.7 |
| Dalry & West Kilbride | 13.4 |
| Irvine East | 2.4 |
| Irvine South | 21.5 |
| Irvine West | 21.9 |
| Kilbirnie & Beith | 4.5 |
| Kilwinning | 8.6 |
| North Coast & Cumbraes | 8.1 |
| Saltcoats | 9.9 |
| Stevenston | 14.9 |

## UFAS Percentage Against all Incidents

All Incidents / UFAS Activty

| Year | All Incidents | UFAS % |
|---|---|---|
| 2017/18 | 747 | 18% |
| 2018/19 | 664 | 22% |
| 2019/20 | 635 | 24% |
| 2020/21 | 628 | 18% |
| 2021/22 | 678 | 17% |
| 2022/23 | 592 | 26% |
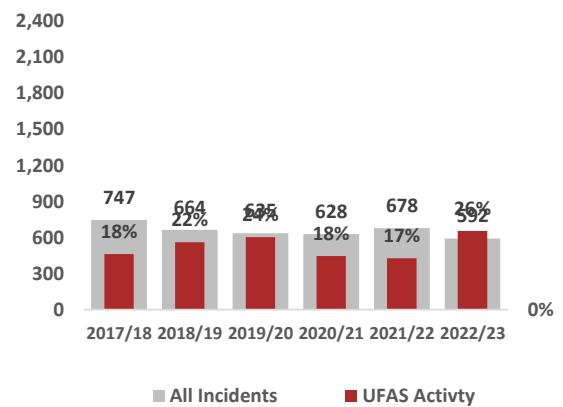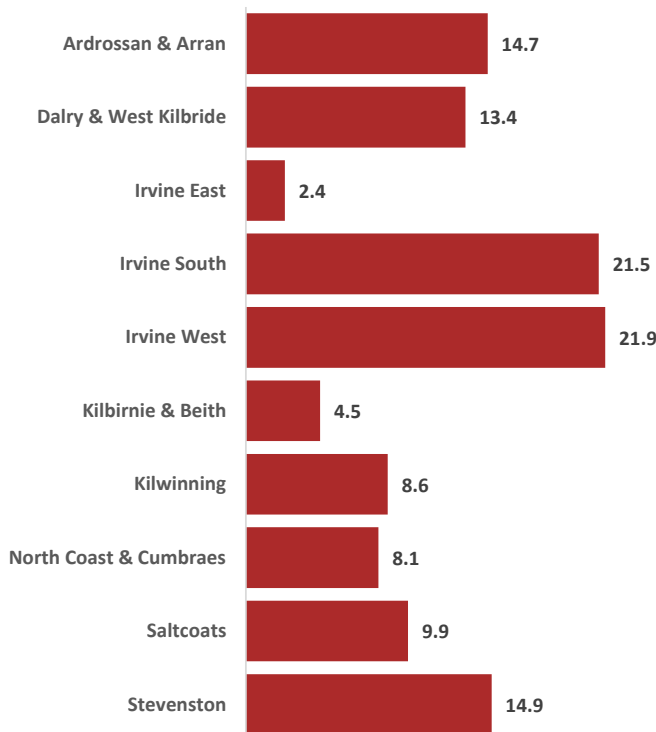
## UFAS Percentage Against all False Alarms

All False Alarms / UFAS Activty

| Year | UFAS Activty | % |
|---|---|---|
| 2017/18 | 346 | 44% |
| 2018/19 | 348 | 44% |
| 2019/20 | 389 | 47% |
| 2020/21 | 363 | 38% |
| 2021/22 | 375 | 40% |
| 2022/23 | 398 | 49% |

## Incidents Per 10,000 Population - Ayrshire

| Area | Value |
|---|---|
| East Ayrshire | 12.7 |
| North Ayrshire | 11.8 |
| South Ayrshire | 13.2 |
| Ayrshire | 12.5 |
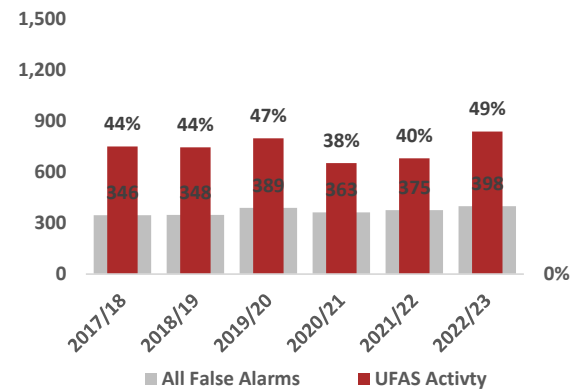
## Unwanted Fire Alarm Signals - Top 5 Premises

| Premises | Value |
|---|---|
| Education | 26% |
| Residential Home | 11% |
| Other Residential | 13% |
| Hospitals and... | 9% |
| Entertainment &... | 11% |
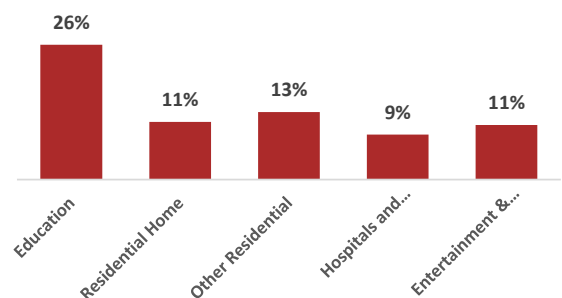
# Home Fire Safety Visits

**226**
Home Fire Safety Visits Carried Out

**631**
Smoke Detectors Fitted During Home Fire Safety Visits

Percentage of High Risk Home Fire Safety Visits Carried Out
**29%**

Percentage of Visits Carried Out Following Attendance at an Incident
**39%**

# Fire Safety Audits

Fire Safety Audits Carried Out
**99**

New Audits
**88%**

Re-Audits
**2%**

Post Fire Audits
**10%**

Complaint Audits
**0%**

| | |
|---|---|
| Broadly Compliant | 2% |
| Areas of Improvement | 89% |
| Notice of Deficiencies | 8% |
| Enforcement Notice | 0% |
| Prohibition Notice | 2% |

# Retained Duty System

| Appliance Availability | Mon - Fri (08:00 - 18:00) | Mon - Thu (18:00 - 08:00) | Weekend (Fri 18:00 - Mon 08:00) | Total | Total Mobilisations | Total Time Deployed | No. of Personnel | Contracts |
|---|---|---|---|---|---|---|---|---|
| Ardrossan | 38.26% | 93.06% | 82.95% | 73.01% | 43 | 25:07:23 | 8 | 600% |
| Dreghorn | 17.63% | 69.48% | 58.37% | 49.95% | 84 | 44:15:21 | 11 | 900% |
| Dalry | 15.76% | 71.90% | 49.46% | 46.91% | 45 | 22:31:56 | 8 | 625% |
| Beith | 56.55% | 70.25% | 75.88% | 68.24% | 86 | 51:58:36 | 12 | 1050% |
| Kilbirnie | 32.74% | 21.13% | 38.04% | 30.81% | 65 | 33:00:01 | 7 | 600% |
| Largs | 89.77% | 91.02% | 88.86% | 89.85% | 78 | 44:44:42 | 11 | 850% |
| Skelmorlie | 23.26% | 41.96% | 32.73% | 32.99% | 17 | 6:59:40 | 7 | 525% |
| Millport -1 | 92.84% | 96.99% | 87.66% | 92.32% | 4 | 2:16:20 | 13 | 1250% |
| Millport - 2 | 55.13% | 76.85% | 35.53% | 55.17% | | | | |
| Brodick | 98.29% | 98.52% | 97.82% | 98.19% | 13 | 8:09:28 | 8 | 800% |
| Lamlash | 95.61% | 96.17% | 94.15% | 95.26% | 10 | 7:41:11 | 10 | 950% |
| | | | | | | | | |
| **North Ayrshire** | 55.99% | 85.33% | 67.40% | 66.61% | | | | |
| **Ayrshire** | 70.18% | 96.28% | 90.41% | 86.36% | | | | |

# Glossary of Terms

**Term** - **What it means**

**ADF**
Accidental Dwelling Fire

**CSET**
Community Safety Engagement Toolkit is a internal IT system used to record home fire safety visits and community safety activities

**FSET**
Fire Safety Experiential Training is a bespoke training programme developed by the Scottish Fire and Rescue Service in Ayrshire and delivered to community planning partners to raise awareness of fire safety within the domestic environment

**HFSV**
Home Fire Safety Visit

**PDIR**
Post Domestic Incident Response, a term used by Prevention and Protection Directorate to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow-up home fire safety visit

**Primary Fires**
These include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

**RDS**
Retained Duty System. Professional on call firefighters who may have other primary employment responsibilities outside the Fire and Rescue Service but respond to emergency calls within their local area as and when required

**RTC**
Road Traffic Collision

**Secondary Fires**
These are the majority of outdoor fires including grassland and refuse fires unless they involve casualties or rescues, property loss or fire or more appliances attend. They include fires in single derelict buildings

**Special Service**
Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies

**UFAS**
Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident