

# North Ayrshire

## Performance Summary Report

Reporting Period: 01/04/20 - 31/12/20



**Total Crime**



**0.7%**



**60 Crimes**

Incidents  
Recorded

**6.9%**



31,065

Common Assault

**9.2%**



1031

Overall Dishonesty

**1.7%**



2,081

Domestic Abuse

**12.5%**



756

Overall Violent  
Crime

**8.2%**



1, 129

Sexual Crime

**31.2%**



192

Road Traffic  
Casualties

**46.1%**



69

Disorder  
Complaints

**30.2%**



6647

Missing People

**18.7%**



872

Counter Terrorism



The threat level from INTERNATIONAL  
TERRORISM has been increased to SEVERE mean-  
ing an attack is highly likely.

Housebreaking

**8.4%**



219

\*All data provided is for the period 1 Apr - 31 December unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as of 21/01/2021

# North Ayrshire Performance Summary Report

Reporting Period:  
1 Apr to 31 Dec 2020



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## Introduction

I am pleased to present this report to the Police Fire and Rescue Committee for its information and consideration.





Please note that all data included in this report are management information and not official statistics.

All data are sourced from Police Scotland internal systems and are correct as of date of publication.

Unless stated otherwise numerical comparisons are to the same period in the previous year to date.

## NORTH AYRSHIRE POLICING PRIORITIES 2018-2022

- 1 Drug dealing and drug misuse
- 2 Violence and antisocial behaviour
- 3 Dishonesty
- 4 Road Safety

PRIORITY AREA	EXECUTIVE SUMMARY
<b>Drug supply and misuse</b> 	<p>Drug dealing and misuse continues to be a priority area for our attention in North Ayrshire as communities tell us they are concerned about the harm caused. Although our detections for drug supply remain slightly lower than last year the gap has reduced considerably from our last report. We continue to gather intelligence for further enforcement action in North Ayrshire, however we manage this from a pan-Ayrshire perspective as criminals are operating across Local Authority boundaries. Overall, drugs supply detections in Ayrshire are well above last year's figures.</p>
<b>Violence &amp; ASB</b> 	<p>The level of overall violent crime is down 8.2% compared to last year. There has been a 9.2% reduction (105 fewer victims) in the number of common assaults. A contributory factor has been lockdown and ongoing COVID restrictions. The increase in ASB incidents incorporates a rise of calls relating to breaches of COVID guidelines, as they are categorised in the same way.</p>
<b>Dishonesty</b> 	<p>Housebreaking crimes have increased over the last 3 months and this predominantly relates to higher numbers of break-ins to garden huts and garages. Domestic dwellings and other premises remain similar.</p> <p>Fraud continues to rise both locally and nationally and has increased by 89.6%. This is partially due to improved crime recording practices, which sees local officers take a greater role in the investigation of the crime. We have supported the Police Scotland National "Take 5" campaign and our partners have also assisted in promoting our crime prevention messaging around Fraud.</p> <p>Thefts from motor vehicles remains higher this year and may be as a result of reduced shoplifting opportunities, with less access to shops during restrictions meaning opportunists targeting vehicles instead.</p>
<b>Road Safety</b> 	<p>The number of casualties on North Ayrshire's roads is significantly lower than last year. It is recognised that there has been a considerable reduction of vehicles on the roads during lockdown and ongoing restrictions. However, there has been a 64.5% increase in detections related to drink / drug driving. Officers continue to effectively target those who drive under the influence.</p>

## POLICE SCOTLAND'S POLICING PRIORITIES 2020-2021

1. Protecting vulnerable people
2. Working with communities
3. Tackling crime in the digital age
4. Support for operational policing

## CORONAVIRUS - IMPACT ON POLICING

Ayrshire Division and key partners have been working closely to manage the local response to the COVID-19 pandemic since March 2020. In North Ayrshire the Chief Officer Group, chaired by the Local Authority Chief Executive, has been meeting on a regular basis to ensure all key partners have the same shared awareness to the issues facing North Ayrshire and how to best coordinate the response to ensure our communities are kept as safe as possible during these challenging times.

The Ayrshire Local Resilience Partnership have also been meeting regularly to pro-actively respond to the changing restrictions throughout the year.

From a policing perspective we have continually reviewed our policing response model to ensure that North Ayrshire continues to receive an excellent service that keeps both the communities and our officers safe. Operation TALLA is the Police Scotland operational response to the pandemic.

Our officers continue to apply a pragmatic approach when engaging with members of the public, using our 4 E's approach:

Engage.

Explain.

Encourage.

Enforcement – only issuing a fixed penalty or taking other action when absolutely necessary.

We continue to receive and respond to reports of households or individuals not adhering to COVID restrictions. From 01 April to 31 December this has resulted in 162 Fixed Penalty Notices being issued in North Ayrshire.

FPN DATA	
QUARTER	UA
Q1	64
Q2	3
Q3	95
<b>TOTAL</b>	<b>162</b>

A large drop in intervention activity was noted across all divisions in Quarter 2, as restrictions were eased across the country. The FPN data provided is management information and should not be considered as official statistics.

There have been a few repeat offenders, however the majority of North Ayrshire residents continue to follow guidelines.

Independent polling commissioned by the SPA and published on 24th November 2020 confirm that the majority of the public are supportive of our policing response. The overall position across Scotland is that the public have a high level on confidence in the police service (more than 61% rating their local police as excellent or good once 'don't know' responses have been discounted). This is higher than the level of confidence found through the 2018/19 Scottish Crime and Justice Survey (58% when removing 'don't know' responses) – especially in terms of the proportion rating the police as Excellent - but slightly lower than in the Authority's Wave 1 and 2 surveys (66% and 63% respectively).

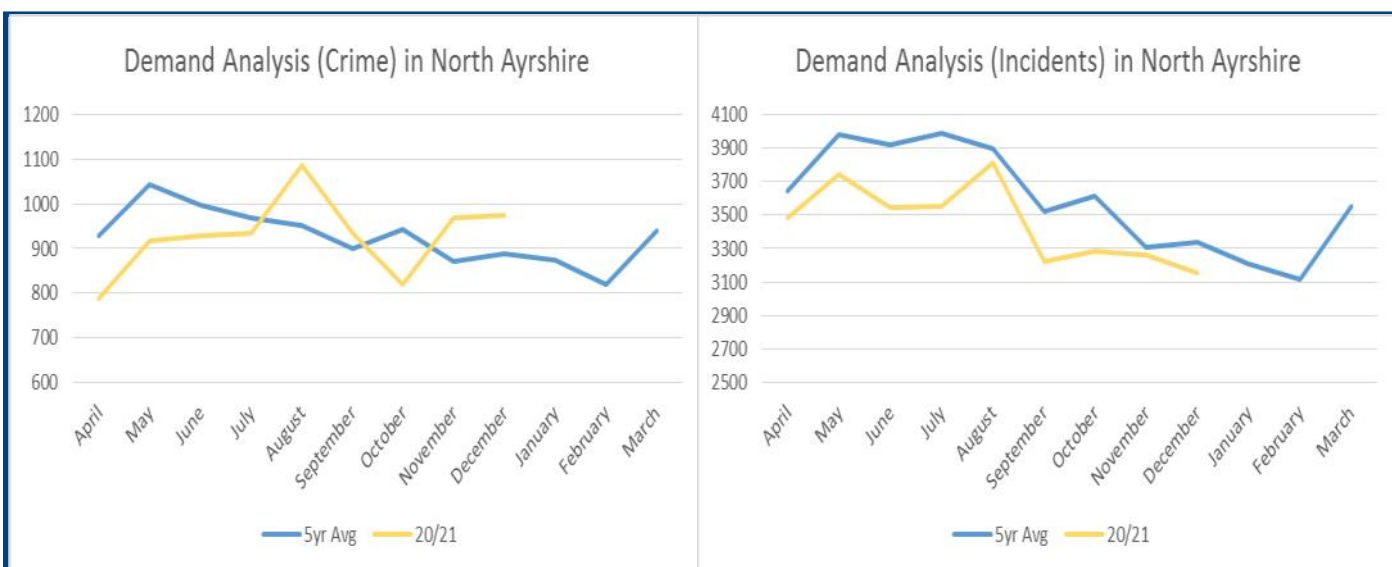
The following figures provide a synopsis of a change in crime / offences that may have been impacted on as a result of the pandemic:

- Sexual Crimes down 31%
- Fireraising / Vandalism down 14%
- Shoplifting down 19%
- Motor Vehicle Crime up 18%
- Fraud up 89%
- Speeding down 18%
- Drink / Drug Driving up 64.5%

## DEMAND ANALYSIS - \*

PYTD - PREVIOUS YEAR TO DATE — CYTD - CURRENT YEAR TO DATE

CRIME	PYTD *	CYTD *	INCIDENTS	PYTD	CYTD
<b>Total Crimes &amp; Offences</b>	<b>8,287</b>	<b>8,347</b>	<b>Total number of incidents</b>	<b>33,362</b>	<b>31,065</b>



There has been a nominal increase in overall crime, however this is largely due to increases in group 5 offences (known as pro-activity/other crimes) which are up 24% vs. the previous year. Of note, higher detections related to Road Traffic offences (up 145) and increased proactive detections for weapons, drugs and Bail offences (up 271), demonstrate officers still protecting their communities through proactive and intelligence-led policing whilst responding to the COVID-19 pandemic.

The pandemic continues to impact on crime trends. Theft from a motor vehicle (insecure etc.) is up by 25 crimes vs. last year. This may be a result of increasing numbers of people working from home. However the Ayrshire Acquisitive Crime Team, who were created to respond to these very types of crime, have helped increase detection rates in this crime type by over 150% vs. the previous year.

Another example of how the pandemic might be having an impact on crime trends can be seen in the continued increases in fraud being report. This is up by 112 crimes vs. the previous year. The Division continues to work with Specialist Crime Division and our Local Prevention and Intervention Officers to respond effectively to new scams. However, as acknowledged earlier, changes to how we record fraud has enabled us to record more crimes. This provides increased opportunity to learn from and better respond to an increasingly complex and sophisticated crime type.

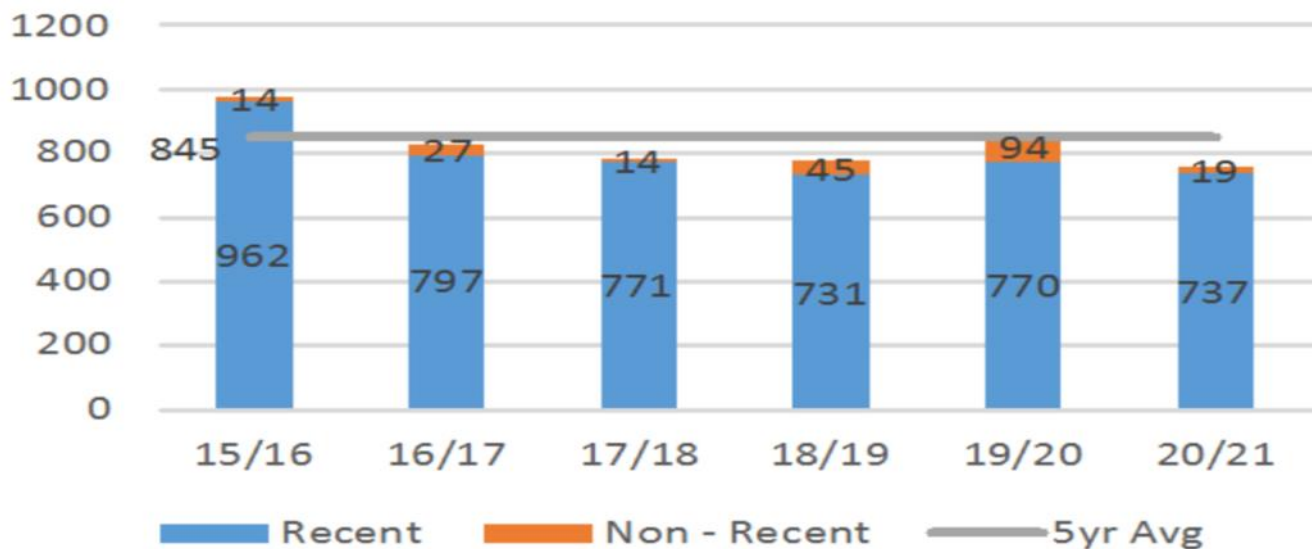
Incidents this year have reduced consistently against the 5 year average and are 6.9% down on last year. The rise in disorder complaints is due to the way in which Police Scotland categorises complaints related to COVID-19 regulation breaches. These are included in the “disorder” figure.

The number of missing people continues to decrease (down by 279), and whilst this is likely due to COVID-19 restrictions, the Division continues to identify those at risk of going missing, working with partners to safeguard and sign-post where required.

Incident Data—Trends			
Incident Type	+/- vs. Previous Year	Incident Type	+/- vs. Previous Year
Public Nuisance	+1,461	Road Traffic Matters	-501
Noise Complaints	+171	Theft	-275
Fraud	+137	Disturbances	-202

## DOMESTIC ABUSE - DATA OVERVIEW

### North Ayrshire - Domestic Crimes



#### CONTEXT:

Domestic Abuse crimes continue to decrease this year and also remains below the 5 year average.

It was anticipated that the implemented lockdown measures could see an increase in reported incidents and this continues to be monitored closely with police working alongside partners such as ASSIST and Women's Aid to ensure the impact of COVID is mitigated where possible and awareness of how to report these incidents is readily available to victims.

Domestic offences continue to be thoroughly investigated and with the introduction of Domestic Abuse Scotland Act 2018 (DASA) legislation officers are now able to appropriately investigate incidents of coercive control both historic and recent. This type of enquiry is often led by specialist officers from the Domestic Abuse Investigation Unit following initial attendance by uniformed officers as these enquiries often involve extensive investigation. There have been 20 DASA cases this year which is an increase of 4 at this point last year.

Officers continue to provide support to victims throughout the court process through the domestic bail check scheme where officers pro-actively visit victims and perpetrators of domestic abuse to ensure that bail conditions are being complied with and allowing victims the opportunity to report any further incidents. In respect of Domestic bail offences, there have been 85 recorded crimes which is an increase of 30 from the same period last year.

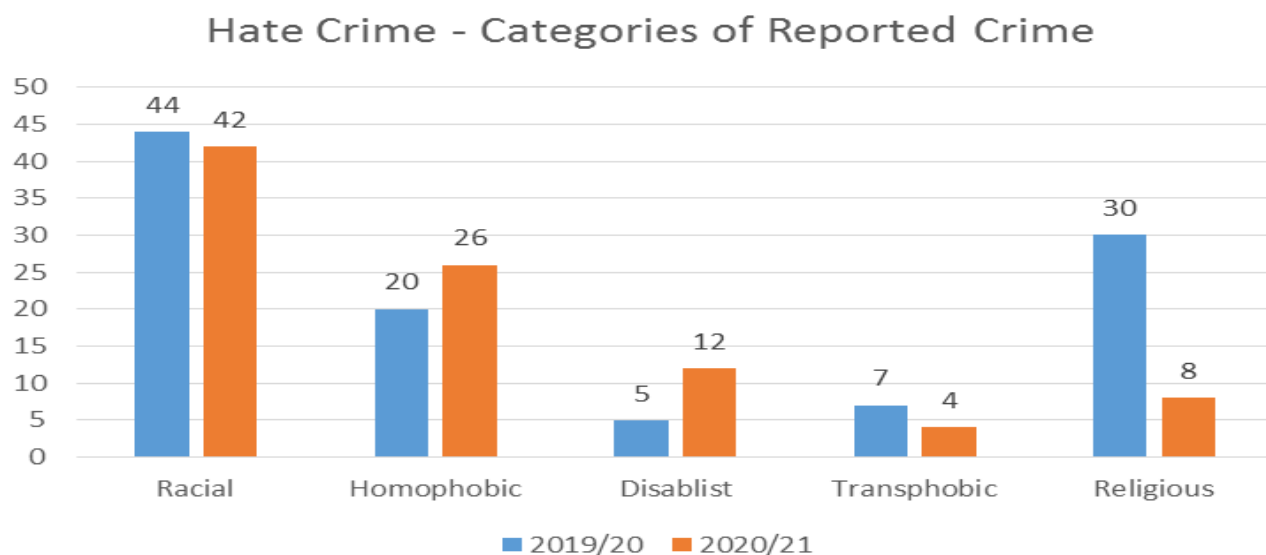
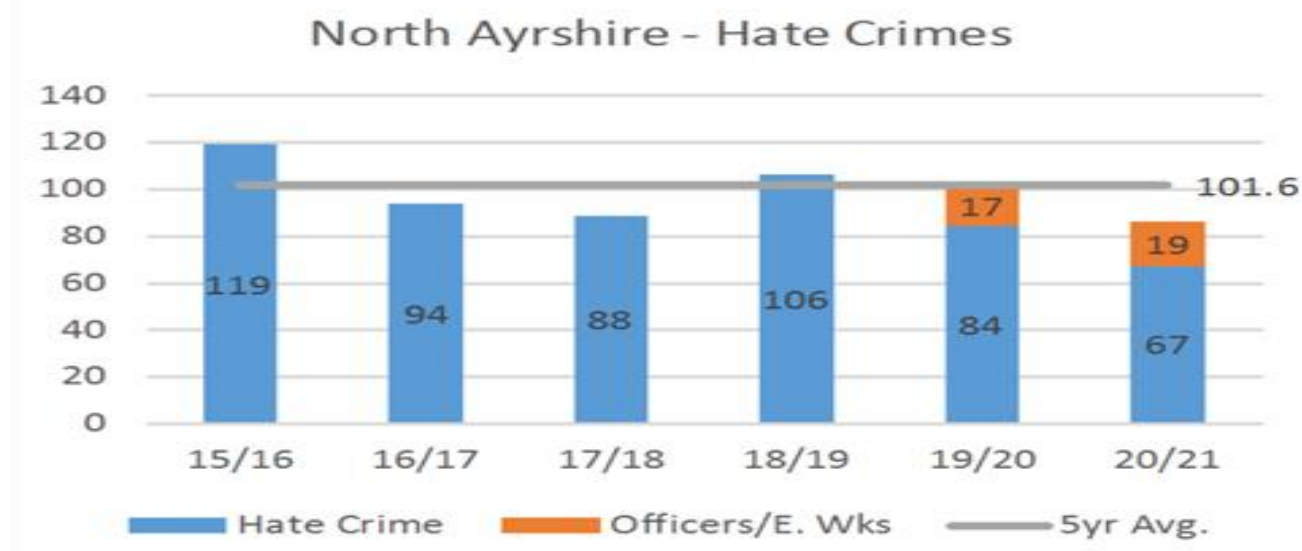
As a result of the pandemic the time limit bail restrictions are imposed has increased from 28 to 90 days. This has been a contributory factor in a 97% increase in all bail offences. This may be as a result of individuals failing to adhere to curfews or approaching people or places that are prohibited by their bail condition.

Local officers took part and supported our partners during the 16 Days of Action campaign encouraging victims of abuse to come forward and seek the help available.

All three Ayrshire council in partnership with NHS Ayrshire & Arran and Police Scotland, have joined together in a campaign called "Here to Help", which aims to raise awareness of the fact that support services, including third sector, are ready and able to help anyone who is experiencing harm or abuse, even during the current pandemic.



## HATE CRIME - DATA OVERVIEW

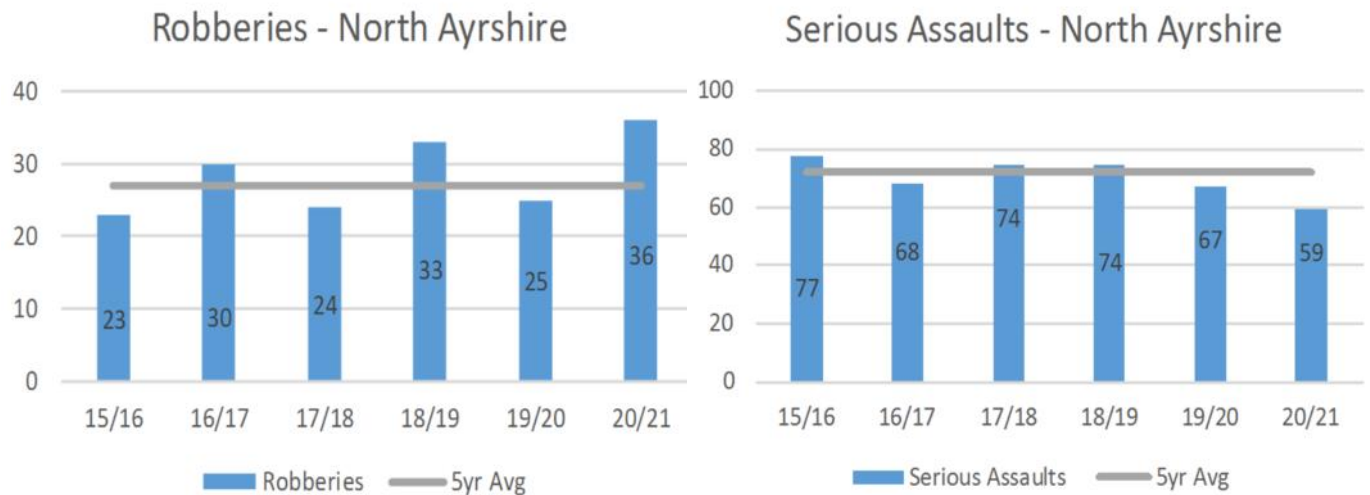


**CONTEXT:** Hate crime has reduced in comparison to the 5 year average and is at the lowest level in the past 6 years. These figures now include the breakdown of Police officers and emergency workers who are often subjected to offensive language which is perceived to be Hate motivated.

The categories of motivation for this type of crime has risen in relation to homophobic and disablist related offences however there have been no repeat victims of these types of crimes. Racially aggravated offences have remained the same and Religious aggravated crimes have significantly reduced which may be linked to reduced social interaction during restrictions. We continue to raise awareness surrounding hate crime with the use of third party reporting and online reporting centres. Campus officers pro-actively raise awareness by providing inputs to pupils working alongside partner agencies in our schools/colleges, engaging with our young people and ensuring that victims of this type of crime are fully aware of how to report such incidents and are re-assured that a zero tolerance approach is taken.

Chief Superintendent Hussain opened Ayrshire Equality Partnership's 'Celebrating Diversity' as part of 'Black History Month'. The Chief Superintendent charted his journey within Police Scotland from Constable to Divisional Commander.

## VIOLENCE & ANTISOCIAL BEHAVIOUR - DATA OVERVIEW



### CONTEXT:

**Robbery-** There has been an increase of 11 in comparison to last year and figures remain above the 5 year average, whilst detections have increased by 80%. This remains a local priority and subject to analysis however there is not a discernible pattern, repeat victims or perpetrators. COVID restrictions have had an impact on the availability of drugs which may be a contributory factor as individuals seek other means to fund their addictions. As seen with thefts from motor vehicles, the reduction in shoplifting opportunities may be driving individuals to other offending behaviours. Operation Designate continues to target those supplying controlled substances in the community, with a number of significant results in recent months.

**Serious Assaults-** There has been 8 fewer recorded crimes in comparison to last year which is in line with the reduction seen in overall violence. This is likely to be partly attributed to the lockdown restrictions reducing overall footfall in and around town centres and licensed premises and our proactive approach to managing these areas when restrictions were eased. This involved joint visits by police and licensing officers, raising awareness of Government guidelines and ensuring that staff and patrons were behaving responsibly.

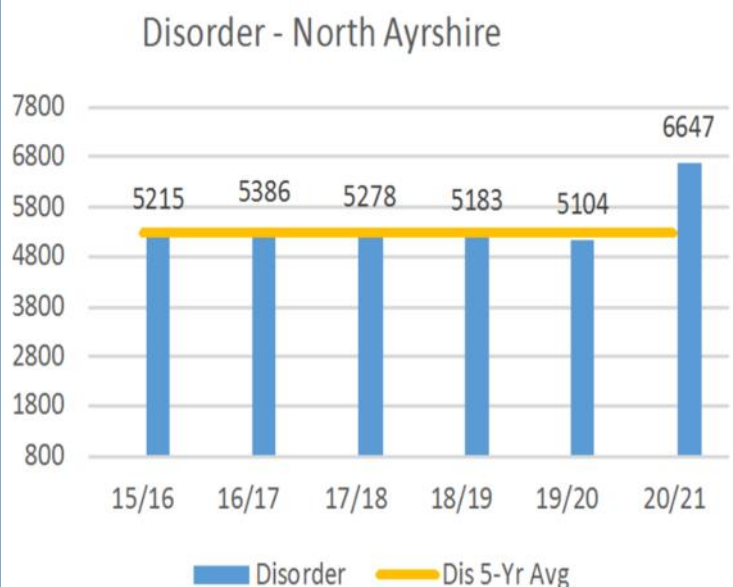
## Antisocial Behaviour

### CONTEXT:

The number of Disorder incidents shows a marked increase in comparison to last year.

This is due to the amount of complaints we continue to receive in relation to non-compliance with COVID regulations and guidance.

Calls of this nature have been recorded as disorder and antisocial behaviour incidents and this trend is seen across the entire country. It is expected that this is likely to continue throughout the pandemic.





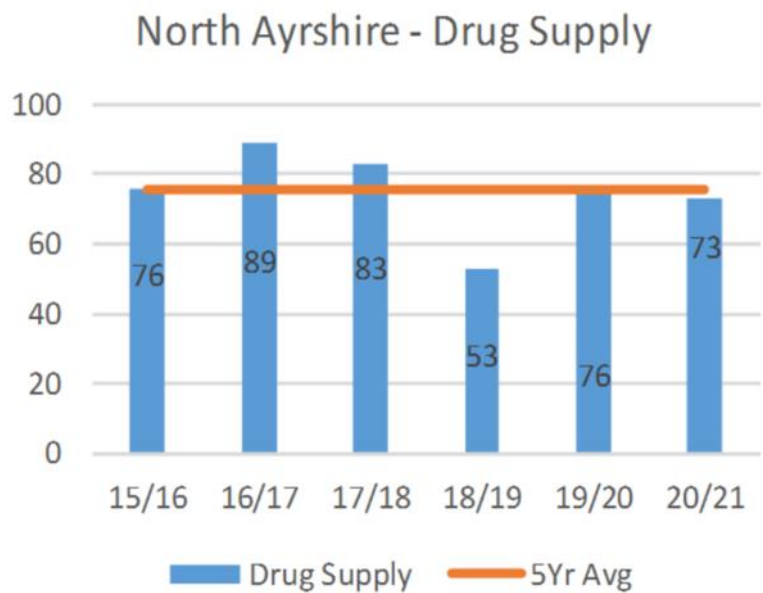
## SERIOUS ORGANISED CRIME - DATA OVERVIEW

### CONTEXT:

The graph on the right shows there have been 3 fewer detections for drugs supply this year in comparison to last year. However we manage this issue from a pan-Ayrshire perspective as criminals operate across Local Authority boundaries. Overall, drugs supply detections in Ayrshire are up 23% from last year's figures. This activity impacts on the availability of controlled drugs in North Ayrshire.

Pro-active work is carried out on a daily basis by teams based within North Ayrshire, supported by pan-Ayrshire teams, which specifically target Serious and Organised Crime groups.

Enforcement activity is intelligence led to ensure the right people are being targeted in the right places. We continue to gather intelligence for further enforcement action in North Ayrshire and it remains a priority for officers to carry out intelligence led patrols ensuring that individuals involved in the possession and supply of controlled drugs are pro-actively engaged, subsequently leading to obtaining and executing search warrants.



## TERRORISM & DOMESTIC EXTREMISM

**CONTEXT:** On 3 November 2020, the threat level was increased to SEVERE in response to terrorist attacks in France and Austria, this means an attack is highly likely. The current threat level for Northern Ireland related terrorism in Britain is also SEVERE.

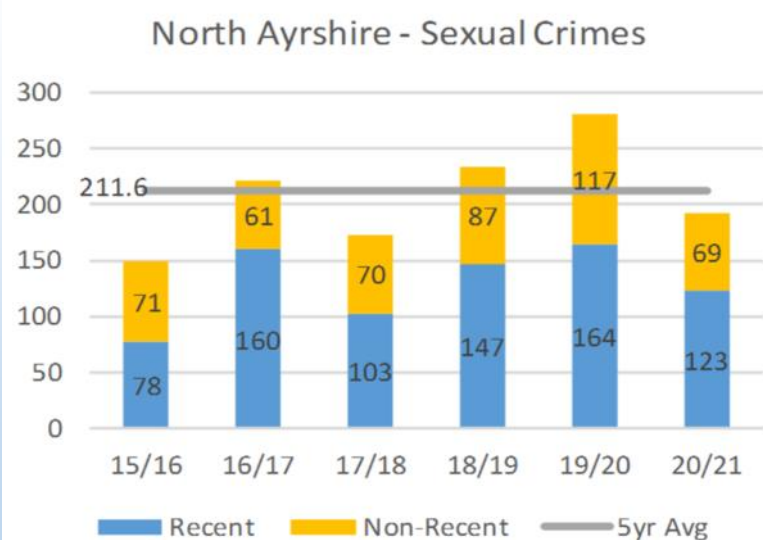
The Division helped to highlight the Counter Terrorism Winter Vigilance Campaign, which calls on the public to play their part by remaining vigilant while out and about. Terror attacks in France and Austria are a tragic reminder that the threat of terrorism has not diminished during the pandemic.

## PROTECTING PEOPLE AT RISK FROM HARM - DATA OVERVIEW

Reports of recent and non-recent Sexual Crime have reduced considerably this period in comparison to the recent trend of increased reporting. This reduction has also been seen nationally.

It was anticipated that there may be an increase in numbers following the easing of the first wave of lockdown restriction as the public would be able to access support services from the police and partners, but this has not materialised.

It is anticipated that further restrictions for licensed premises and for people to meet in private dwellings will continue to impact on levels of reported crime. Partner engagement continues to ensure individuals who have experienced a sexual crime have the confidence to come forward and report the circumstances.



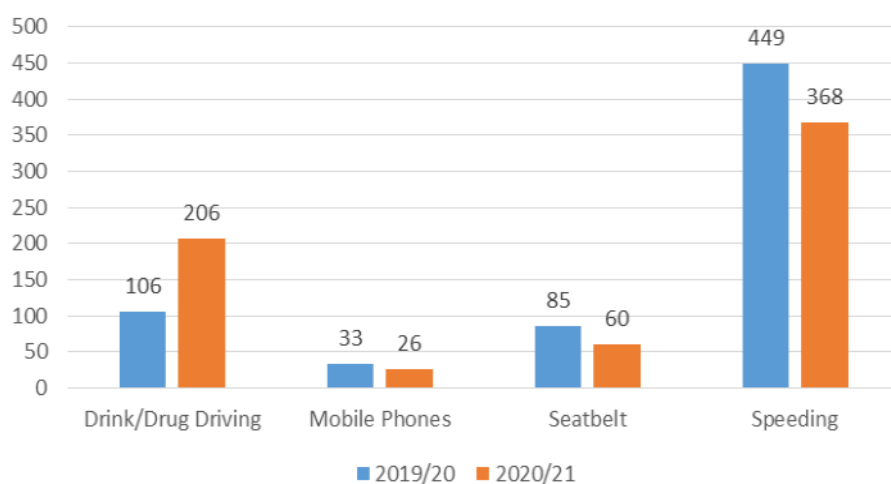
## ROAD SAFETY & ROAD CRIME - DATA OVERVIEW

**PRIORITY: REDUCE THE NUMBER OF PERSONS KILLED OR INJURED ON OUR ROADS**

Road Traffic Casualties		2019/20	2020/21
	Number of persons killed on our roads	2	1
	Number of persons seriously injured	46	30
	Number of persons slightly injured	80	38
	Number of children seriously injured	5	2

Road Traffic Data from 01/04/2020 to 31/12/2020

### Casualty Reduction - Enforcement Activity



#### Context:

The number of Casualties from road crashes has significantly reduced this year which will have been influenced by fewer vehicles on the road due to lockdown and travel restrictions. There is a significant increase in drink/drug driving which has been impacted by new roadside testing equipment for drugs.

## HOUSEBREAKING— DATA OVERVIEW

### North Ayrshire - Housebreakings



#### Context:

There has been a small increase in the number of housebreakings this year which is due to a higher number of huts and garages being targeted however the overall number remains well below the 5 year average.

The detection rate for housebreaking has increased to 35.2%.

# PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION

## COMPLAINTS ABOUT THE POLICE

From 01/04/2020 - 31/12/2020

Quality of Service Allegations	47
On Duty Allegations	98
Off Duty Allegations	0
Total Allegations	145

## On Duty Allegations

Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of duty	Oppressive Conduct	Other Criminal	Other Non Criminal	Traffic	Total
0	2	1	1	5	27	44	0	9	0	9	0	98

## Off Duty Allegations

Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Malicious Mischief	Incivility	Misc. Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
0	0	0	0	0	0	0	0	0	0

## User Satisfaction Surveys

Questions	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	YTD	Force YTD
Q1: You contacted the police using [CONTACT METHOD FROM SAMPLE]. How easy was it to contact them? (% Easy and Very Easy)	90%	94%	91%	81%	81%	88%	84%	73%	69%	73%	73%	82%	82%	80%
Q2 - During the initial contact, how satisfied are you with the way you were treated by a staff member on the [CONTACT METHOD FROM SAMPLE]?	94%	96%	93%	87%	85%	88%	86%	88%	91%	87%	87%	93%	90%	88%
Q3 - Did you feel staff properly understood what you needed?	93%	94%	89%	84%	87%	92%	81%	89%	90%	90%	89%	93%	89%	89%
Q4 - Do you feel that the police provided the appropriate response to the incident you reported?	75%	76%	88%	74%	62%	72%	62%	71%	68%	74%	72%	79%	73%	70%
Q5 - Do you feel you were adequately informed about the progress made with what you reported?	53%	51%	58%	67%	56%	66%	61%	58%	68%	61%	65%	71%	61%	56%
Q6 - How satisfied are you with the way you were treated by the officers who attended the incident?	87%	85%	98%	76%	74%	87%	75%	85%	85%	82%	82%	92%	84%	84%
Q7 - Based on your overall experience, how satisfied are you with Police Scotland?	77%	81%	89%	73%	67%	77%	77%	73%	75%	68%	75%	82%	76%	75%