

# North Ayrshire

## Performance Summary Report

Reporting Period: 01/04/20 - 31/03/21



**Total Crime**



**2.9%**



**329 Crimes**

Incidents  
Recorded

**-5.8%**



40,257

Common Assault

**-13.2%**



1,285

Overall Dishonesty

**-1.7%**



2,694

Domestic Abuse

**-11.1%**



1,000

Overall Violent  
Crime

**-12.2%**



1,415

Sexual Crime

**-25.9%**



263

Road Traffic  
Casualties

**-37.8%**



100

Disorder  
Complaints

**+35.2%**



8616

Missing People

**8.3%**



543

Counter Terrorism



The threat level from INTERNATIONAL  
TERRORISM has been decreased to SUBSTANTIAL  
meaning an attack is likely.

Housebreaking

**-4.0%**



262

\*All data provided is for the period 1 Apr 20 - 31 March 21 unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as of 02.04.21

# North Ayrshire Performance Summary Report

**Reporting Period:  
1 April 2020 - 31 March 2021**



**POLICE  
SCOTLAND**

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## Introduction

I am pleased to present this report to the Police Fire and Rescue Committee for its information and consideration.





Please note that all data included in this report are management information and not official statistics.

All data are sourced from Police Scotland internal systems and are correct as of date of publication.

Unless stated otherwise numerical comparisons are to the same period in the previous year to date.

## NORTH AYRSHIRE POLICING PRIORITIES 2018-2022

- 1 Drug dealing and drug misuse
- 2 Violence and antisocial behaviour
- 3 Dishonesty
- 4 Road Safety

PRIORITY AREA	EXECUTIVE SUMMARY
<b>Drug supply and misuse</b> 	<p>Drug dealing and misuse continues to be a priority area for our attention in North Ayrshire as communities tell us they are concerned about the harm caused.</p> <p>North Ayrshire has achieved the highest drug supply crime figures seen in 6 years. Not only are supply crimes up, but so are possession-level crimes. This evidences the efforts local officers are making to safeguard our local communities whilst also responding to the COVID-19 pandemic.</p>
<b>Violence &amp; ASB</b> 	<p>Overall violent crime is down 12.2% compared to last year and is also down vs. both the 3 and 5 year mean averages. This means 195 fewer victims of common assault and 11 fewer victims of serious assault.</p> <p>The face of ASB has changed significant with COVID, this is due in part with the way Police Scotland categorises breaches of COVID regulation.</p>
<b>Dishonesty</b> 	<p>Housebreaking crimes continue to reduce, down 4%, particularly in relation to domestic dwellings. This means 11 fewer victims. However the Ayrshire Acquisitive Crime Team continue to drive up detections which have increased by 1.2% on the previous year.</p> <p>Fraud is an area which has seen a large increase locally and nationally since March as a result of organised crime groups in the UK and beyond seeking to exploit vulnerable people as a result of the pandemic.</p> <p>There has been a small increase in vehicle crime that may be a result of reduced shoplifting with less access be to shops during restrictions meaning criminals targeting vehicles to fund addiction issues.</p>
<b>Road Safety</b> 	<p>The number of casualties on North Ayrshires roads has reduced again this year to date although there has tragically been one person killed on our roads compared to the same period last year. It is recognised that a significant reduction of vehicles were on the roads during lockdown and ongoing restrictions.</p>

## POLICE SCOTLAND'S POLICING PRIORITIES 2020-2021

1. Protecting vulnerable people
2. Working with communities
3. Tackling crime in the digital age
4. Support for operational policing

## CORONAVIRUS - IMPACT ON POLICING

In North Ayrshire the Chief Officer Group, chaired by the North Ayrshire Chief Executive, has been meeting on a regular basis to ensure all key partners have the same shared awareness to the issues facing North Ayrshire and how to best coordinate the response to ensure our communities are kept as safe as possible during these challenging times.

The Ayrshire Local Resilience Partnership have also been meeting regularly to pro-actively respond to the changing restrictions throughout the past year.

From a policing perspective we have continually reviewed our policing response model to ensure that North Ayrshire continues to receive an excellent service that protects both the communities and our officers and this has all been done under the operational response known as Operation TALLA.

As previously reported, Police Scotland has been acting to implement those recommendations which can be delivered without the need for wider systemic or legislative change. We have continued to actively engage with all relevant partners and stakeholders to consider and assess the implications of those recommendations which require systemic change, wider strategic planning, collaboration or legislative change.

Police Scotland continues to respond in a consistent and common sense manner to the policing challenges associated with the COVID-19 public health emergency. This demand remains significant, with over 2,500 nationwide interventions taking place on a weekly basis, including attendance at large numbers of illegal house gatherings, and the issuing of fixed penalty notices. However it is noteworthy to highlight over 60% of officer interventions did not require officers to enforce legislation or issue a fixed penalty notice, instead the officers were able to explain and encourage the adherence to COVID-19 regulations.

Officers have responded to the increased footfall in parks and other areas following recent improvements in the weather, and visible patrols continue on the road network to encourage compliance with current regulations and reinforce those messages. Police Scotland continue to maximise our visible presence in communities across Scotland through the temporary redeployment of over 200 officers to support Local Policing.

Lateral Flow Testing has been introduced for the staff working in Police Scotland Control Rooms and to those officers who live and work on our Island communities. Our Your Police Survey results confirm that the majority of the public are supportive of our policing response.

There has been a significant increase in the number of reported anti-social behaviour incidents, these are generally related to households or individuals not adhering to COVID restrictions. From the 01 April to 31st March this has resulted in 162 Fixed Penalty notices being issued in North Ayrshire.

There have been a few repeat offenders, however the majority of North Ayrshire residents continue to follow guidelines.

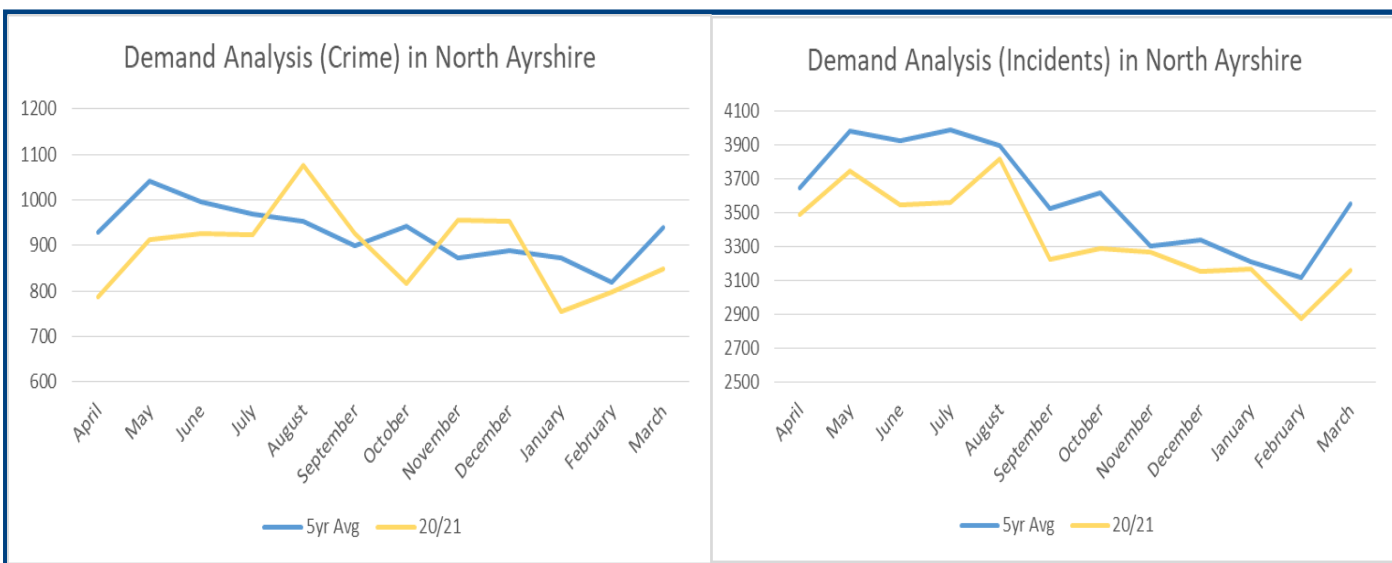
The following figures provide a synopsis of a change in crime / offences that have been assessed as being impacted on as a result of the pandemic.

- Sexual Crimes down 25.9%
- Vandalism down 15.8%
- Fireraising down 39.3%
- Shoplifting down 14.8%
- Motor Vehicle Crime up 9.9%
- Fraud up 60.9%
- Speeding down 13.7%
- Driving without Insurance up 31.1%
- Driving without a License up 6.1%
- Drink / Drug Driving up 68.2%

## DEMAND ANALYSIS - \*

PYTD - PREVIOUS YEAR TO DATE CYTD - CURRENT YEAR TO DATE

CRIME	PYTD *	CYTD *	INCIDENTS	PYTD	CYTD
<b>Total Crimes &amp; Offences</b>	<b>11,008</b>	<b>10,679</b>	<b>Total number of incidents</b>	<b>42,780</b>	<b>40,257</b>



Overall crime is down for the year by 2.9%, 329 less crimes than the previous year. Of note overall violent crime is down by 12.2% with higher detection rates in both Serious Assaults and Robbery.

Incidents this past year have also reduced consistently against the 5 year average which can be attributed to the pandemic and it's general influence on crime trends.

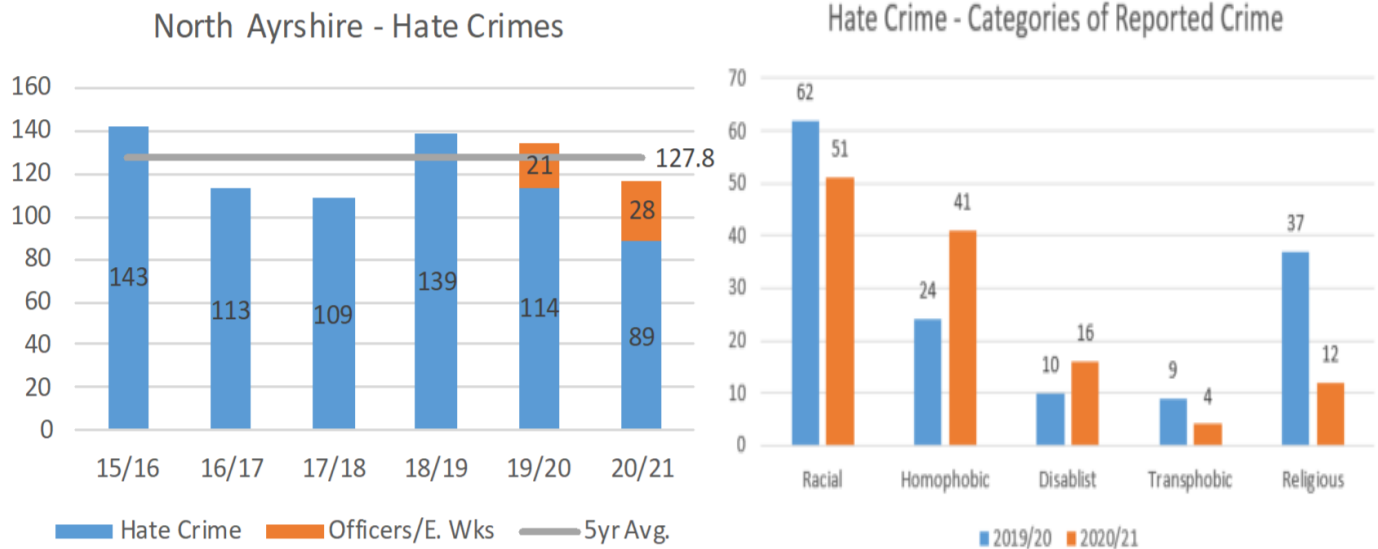
The rise in disorder complaints can be explained in the way Police Scotland has categorised complaints related to COVID-19 regulation breaches and this is represented in the disorder figure provided. Higher detections in relation to Road Traffic offences and increased pro-active detections for weapons, drugs and bail offences demonstrate that our officers are still protecting their communities through pro-active and intelligence led policing, whilst responding to the challenges of the COVID-19 pandemic.

Another example of crime trends being affected by the pandemic can be seen in the increase in Fraud. Ayrshire Division continues to work with Specialist Crime Division and our local prevention and intervention officers to respond quickly to new scams. As acknowledged earlier, changes to how we record Fraud has enabled us to record more crimes. The addition of fraud champions in the division provides increased opportunity to learn from and better respond to an increasingly complex and sophisticated crime type.

The formation of the Divisional Acquisitive Crime Team (DACT) has had positive results, not just for North Ayrshire but has impacted on those criminals who regularly venture into all areas of Ayrshire to commit their crimes of dishonesty. To date the team have detected 647 crimes across Ayrshire.

The number of missing people recorded in the sub division has increased by 8.3% (Up by 34) and we continue to identify those at risk of going missing, working with partners to safeguard and sign post to support agencies where required.

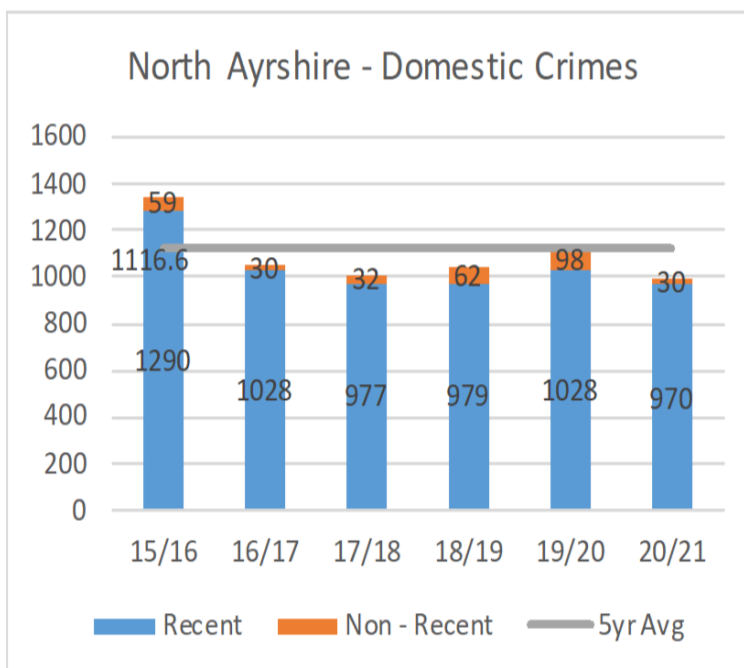
## HATE CRIME - DATA OVERVIEW



### CONTEXT:

Hate crime remains below the 5 year average and it is rewarding to note that North Ayrshire has seen a 21.9% decrease in Hate Crimes (excluding emergency workers). COVID has likely had an impact on this, however we continue to work with partners in North Ayrshire Council as well as Victim Support and the organisations who act as Third Party Reporting Centres.

There has been a reduction in religious, transphobic, and racially aggravated crimes. Unfortunately there has been increases in both homophobic and disablist motivated crimes. Whilst each crime represents a victim who has endured repulsive conduct from another, it also offers Police Scotland an opportunity to build confidence in our ability to support those who are victim of a hate crime through partnership work with Victim Support. Indeed, as provided on page 10, Ayrshire Division has maintained high confidence levels from those who have contacted us.



Over the past year there has been a decrease in recorded domestic crimes of 11.1%. However, there has been a 9.1% increase in reported Domestic Abuse (Scotland) Act related offences which is a positive step in helping us to respond to cohesive and controlling behaviour in relationships.

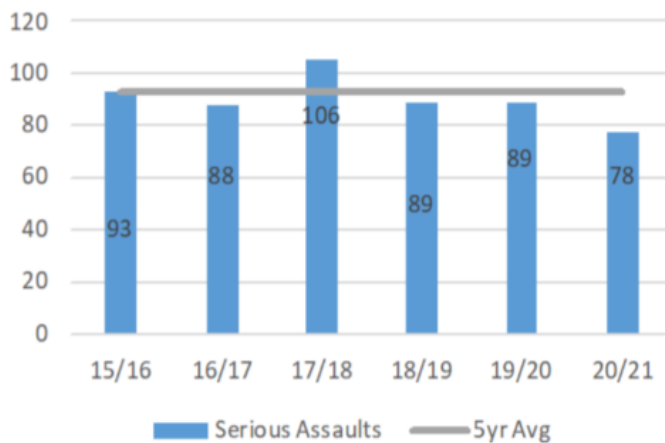
Local officers have also taken part in and supported our partners during the 16 days of action campaign, encouraging victims to come forward and seek the available help.

Along with NHS Ayrshire and Arran, local officers supported the "here to help" campaign, aiming to raise awareness of support services available even during the pandemic.

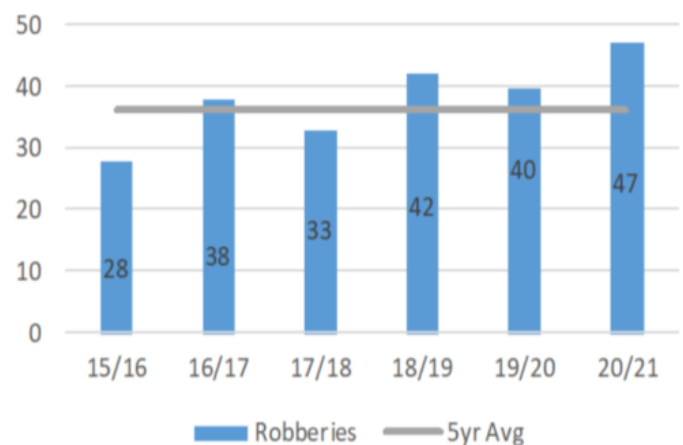
# VIOLENCE & ANTISOCIAL BEHAVIOUR - DATA OVERVIEW

1 APRIL 2020 TO 31 March 2021 - OBJECTIVE: Reduce the number of victims of violent crime

### Serious Assaults - North Ayrshire



### Robberies - North Ayrshire



## CONTEXT:

**Robbery-** There has been an increase of 7 in comparison to last year and figures remain above the 5 year average. This remains a local priority and subject to analysis however there is not a discernible pattern, repeat victims or perpetrators. COVID restrictions have had an impact on the availability of drugs which may be a contributory factor as many of these crimes involve individuals with addictions or are involved in criminal activity. A high proportion of these crimes involve victims and perpetrators who are well known to each other. Our detections rates have increased by 8.3%, to 70.8%, indicating our additional focus on this crime type is having a positive impact on bringing those responsible to justice

**Serious Assaults-** There has been 11 less recorded crimes in comparison to last year, this can be partly attributed to the pro-active measures put in place to respond to the re-opening of licensed premises following the ease of lockdown restrictions. This involved joint visits by police and licensing, raising awareness of government guidelines and ensuring that staff and patrons were behaving responsibly to keep incidents of disorder to a minimum.

## Antisocial Behaviour

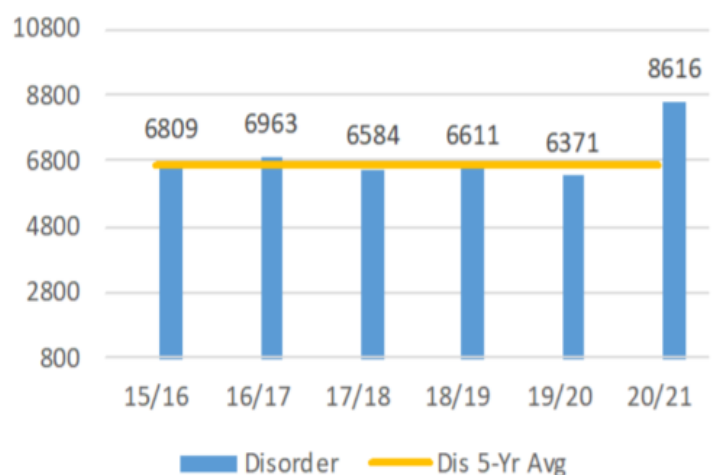
## CONTEXT:

The number of Disorder incidents shows a marked increase in comparison to last year.

This is due to the amount of complaints we continue to receive in relation to non-compliance with COVID regulations and guidance.

Calls of this nature have been recorded as disorder and antisocial behaviour incidents and this trend is seen across the entire country. It is expected that this is likely to continue throughout the pandemic.

### Disorder - North Ayrshire





## SERIOUS ORGANISED CRIME - DATA OVERVIEW

### CONTEXT:

North Ayrshire has recently achieved year on year increases in disrupting the activities of criminals engaged in the supply of controlled substances.

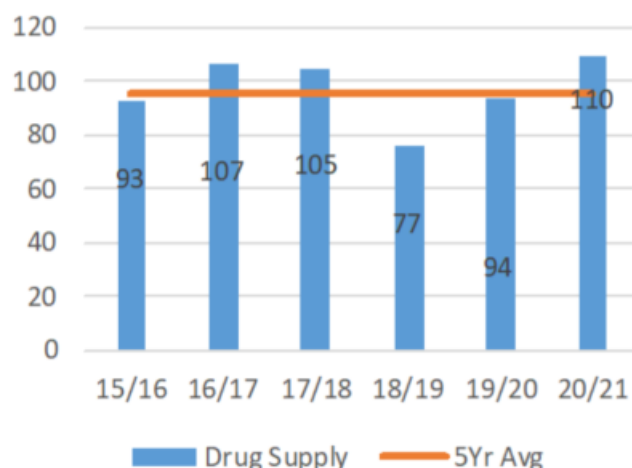
This result is our highest in 6 years and is a result of our renewed focus through additional resources, closer working practices with key partners, and the impact on COVID.

Officers have responded to the changing demand landscape COVID has provided through increasing their proactive policing of this crime type.

North Ayrshire continues to benefit from the specialist resources within Ayrshire Division as well as those in our Specialist Crime Division. These skills allow us to continue to target criminals who increasingly employ more sophisticated approaches in the furtherance of their illicit activities.

However, our approach continues to prioritise prevention through our partnership approach towards those who come to our attention who have addiction issues. This ensures we are targeting the end users in a dignified manner whilst continuously disrupting the supply of controlled substances.

North Ayrshire - Drug Supply



## TERRORISM & DOMESTIC EXTREMISM

**CONTEXT:** On 8 February 2021, the threat level decreased from SEVERE to SUBSTANTIAL. due to the significant reduction in the momentum of attacks in Europe. However, this still means a terrorist attack in the UK is "likely" The current threat level for Northern Ireland related terrorism in Britain is still SEVERE.

## PROTECTING PEOPLE AT RISK FROM HARM - DATA OVERVIEW

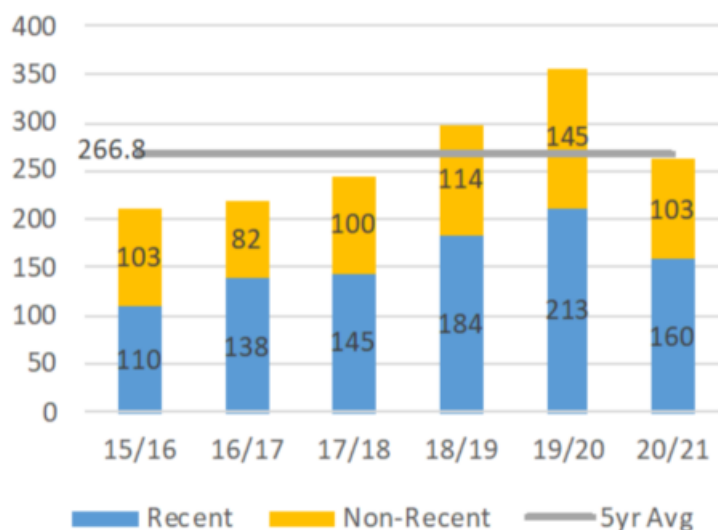
Reports of recent and non-recent Sexual Crime have reduced this period in comparison to the recent trend of increased reporting. This reduction has also been seen nationally.

Following the second easing from lockdown restrictions the expected increase in reported crimes of this nature as the public access support services from the police and partners has still not materialised.

Further easing of restrictions for licensed premises and for people to meet in private dwellings may continue to impact on levels of reported crime.

Partner engagement continues to ensure individuals who have experienced a sexual crime have the confidence to come forward and report the circumstances.

North Ayrshire - Sexual Crimes





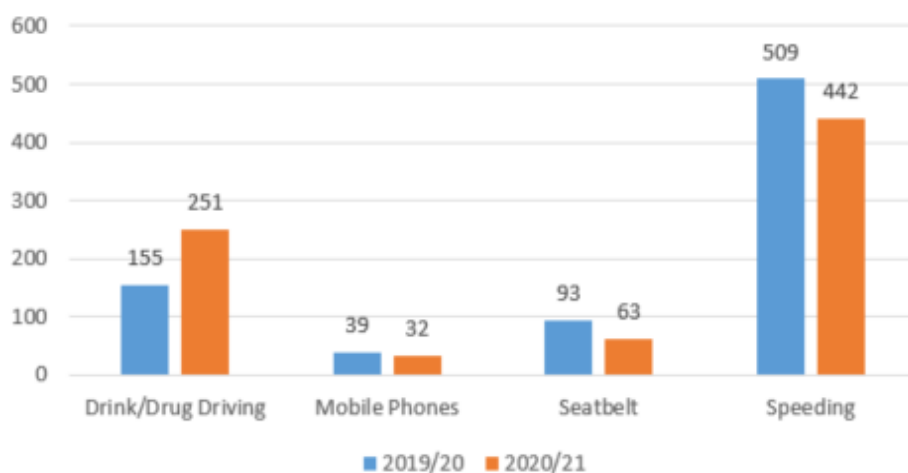
## ROAD SAFETY & ROAD CRIME - DATA OVERVIEW

**PRIORITY: REDUCE THE NUMBER OF PERSONS KILLED OR INJURED ON OUR ROADS**

Road Traffic Casualties		2019/20	2020/21
	Number of persons killed on our roads	2	1
	Number of persons seriously injured	53	35
	Number of persons slightly injured	100	62
	Number of children seriously injured	6	2

Road Traffic Data from 01/04/2020 to 31/12/2020

### Casualty Reduction - Enforcement Activity



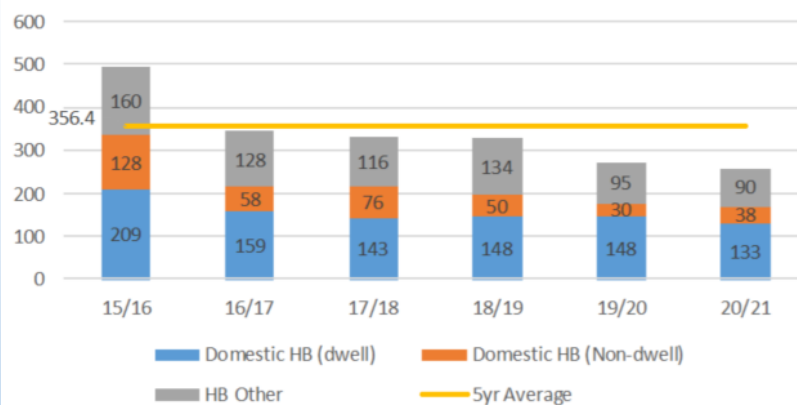
The number of Casualties from road crashes has significantly reduced this year which will have been influenced by fewer vehicles on the road due to lockdown and travel restrictions. There is a significant increase in drink/drug driving which has been impacted by new roadside testing equipment for drugs.

## HOUSEBREAKING— DATA OVERVIEW

### Context:

The reduction in housebreaking that has been achieved over the past 5 years in North Ayrshire continues with another decrease seen to date and a continued strong detection rate of 30%. Engagement continues with local community safety officers engaging with vulnerable groups to ensure that safety advice is provided regularly in line with both local and national campaigns.

### North Ayrshire - Housebreakings



# PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION

## COMPLAINTS ABOUT THE POLICE

From 01/04/2020 - 31/03/2021

Quality of Service Allegations	64
On Duty Allegations	146
Off Duty Allegations	0
Total Allegations	210

## On Duty Allegations

Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of duty	Oppressive Conduct	Other Criminal	Other Non Criminal	Traffic	Total
0	2	1	1	5	27	44	0	9	0	9	0	98

## Off Duty Allegations

Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Malicious Mischief	Incivility	Misc Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
0	0	0	0	0	0	0	0	0	0

## Satisfaction Surveys

Question	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
Q1: You contacted the police using [CONTACT METHOD FROM SAMPLE]. How easy was it to contact them? (% Easy and Very Easy)	81%	81%	88%	84%	73%	69%	73%	73%	82%	85%	89%	85%
Q2 - During the initial contact, how satisfied are you with the way you were treated by a staff member on the [CONTACT METHOD FROM SAMPLE]?	87%	85%	88%	86%	88%	91%	87%	87%	93%	90%	90%	85%
Q3 - Did you feel staff properly understood what you needed?	84%	87%	92%	81%	89%	90%	90%	89%	93%	93%	84%	84%
Q4 - Do you feel that the police provided the appropriate response to the incident you reported?	74%	62%	72%	62%	71%	68%	74%	72%	79%	75%	90%	69%
Q5 - Do you feel you were adequately informed about the progress made with what you reported?	67%	56%	66%	61%	58%	68%	61%	65%	71%	64%	72%	61%
Q6 - How satisfied are you with the way you were treated by the officers who attended the incident?	76%	74%	87%	75%	85%	85%	82%	82%	92%	88%	80%	79%
Q7 - Based on your overall experience, how satisfied are you with Police Scotland?	73%	67%	77%	77%	73%	75%	68%	75%	82%	80%	82%	72%