

North Ayrshire Performance Summary Report

Reporting Period: 01/04/2021 - 31/12/2021



**POLICE
SCOTLAND**
Keeping people safe

Total Crime



-9.4%



8,378 Crimes

Incidents
Recorded

-12.0%



28,819

Violence/Homicide

2.2%



1186

Drug Supply

7.9%



60

Sexual Crime

22.0%



253

Hate Crime

11.6%*



106

ASB

-10.8%



6,663

Domestic Abuse

-7.8%*



751

Housebreaking

-56.2%



152

Robbery

-9.4%



27

Fraud

71.0%



226

Speeding

-29.6%



283

Drink/Drug Driving

44.6%



177

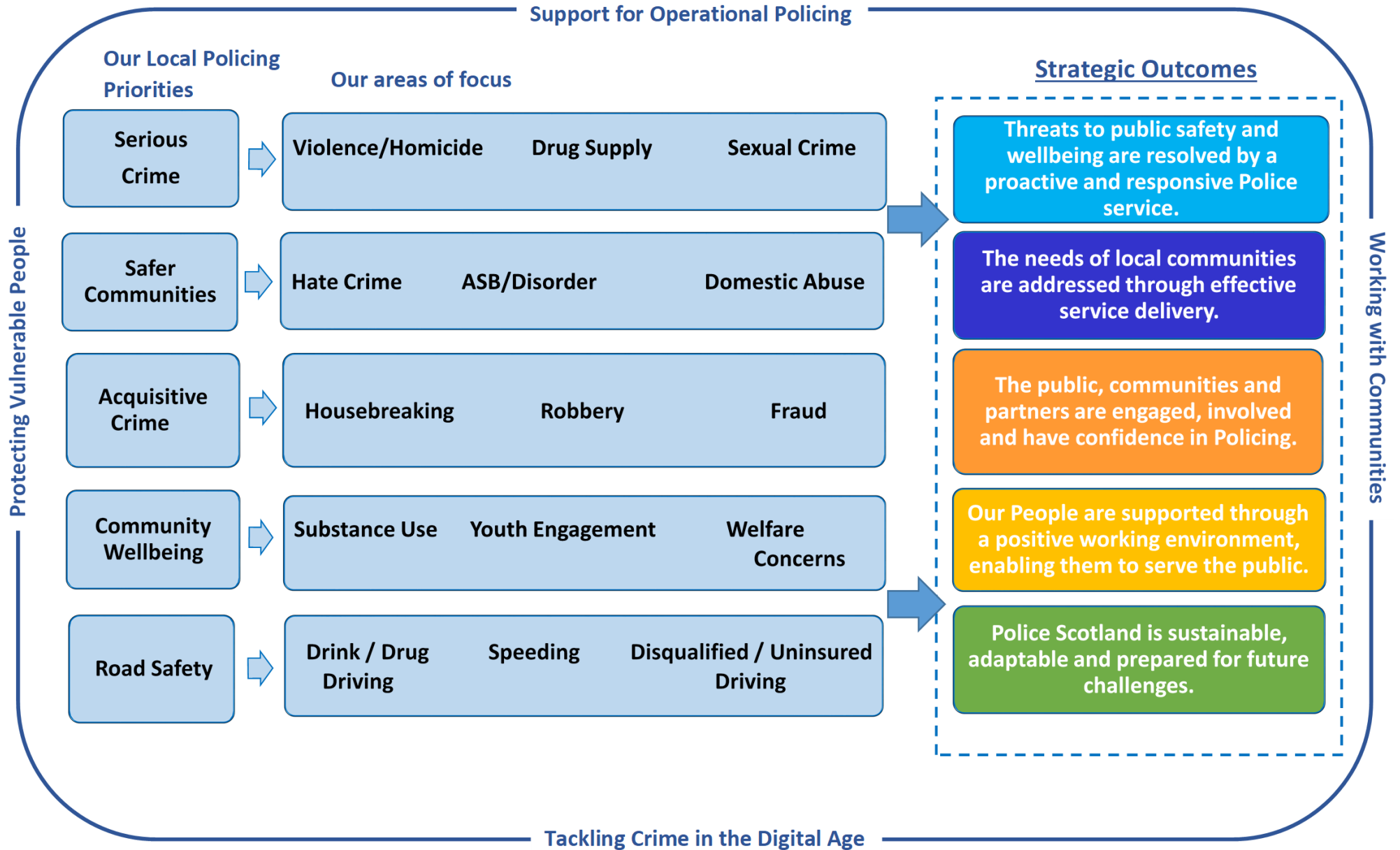
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. *5-yr Average is locally produced and not MI

Introduction

This document has been compiled to look at the quarterly data available for North Ayrshire. The report will be based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

This document will provide an overview of crime and incidents based on the requirements of the LPP. However there will be areas where reporting will be on a rotational/exceptions basis particularly within the Safer Communities and Community Wellbeing Priorities. The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Sexual Crimes	6
Safer Communities	Domestic Abuse	7
	Hate Crime	8
	Antisocial Behaviour	9
Acquisitive Crime	Housebreaking/Fraud	10
	Robberies	11
Community Wellbeing	Community Wellbeing	12
Road Safety -	Drink/Drug Driving	13
	Speeding	14
Public Confidence	User Satisfaction Survey	15
	Complaints	16
Spotlight	Wilful Fire-raising	17



SERIOUS CRIME—Violence/Homicide

Analytical Context:

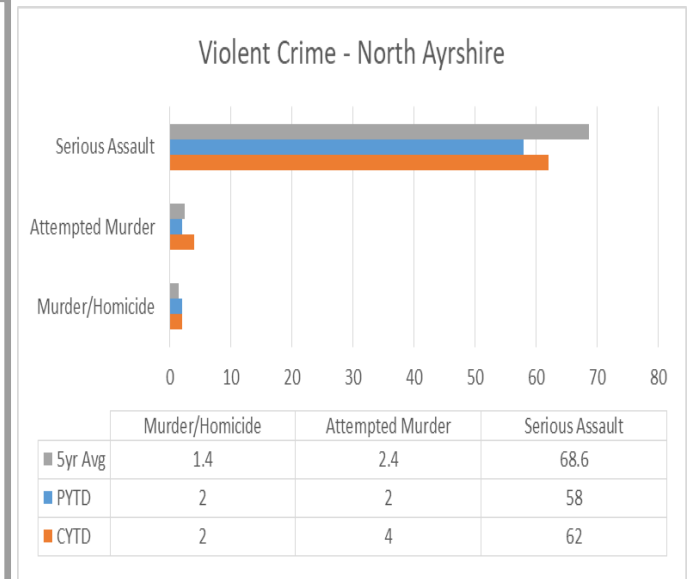
The position in terms of violent crime this year shows an overall increase of 2.2% on the 5-year average.

In terms of Serious Assaults, as can be seen from the graph, shows the current figure remains below the 5-year average, although above the figure for last year. The detection rate is currently at 74.2% which is below last year (75.9%) and above the 5-year average (71.1%). Work continues on all undetected reports to ensure all lines of enquiry are fully investigated. In terms of location, there are more crimes in a Public space ($n=41$) with 56.1% of these being on a footpath or street. Irvine has recorded the greatest volume of crimes - 30.6% (19 crimes), followed by Saltcoats (11 crimes) and Stevenston (9 crimes). The majority of victims are males, accounting for around 87.1% with an average age of 35.2. Domestic crimes will be examined further in the section dedicated to this topic.

Murder and Attempted Murder figures remain low, there are four recorded Attempt Murders and two Murders. Both of these figures are above the 5-year averages. One of the Attempt Murders is still undetected.

Finally, Minor Assaults have increased on last year are now above the 5-year average. There have been around 110 non-recent crimes recorded this year of which 76.4% remain undetected. Overall detection rates are above last year at 66.9% and lower than the 5-year average. Again further information on Domestic crimes will be covered in that specific section.

The new charges relating to shop workers have now come into effect with 11 crimes recorded in this period.



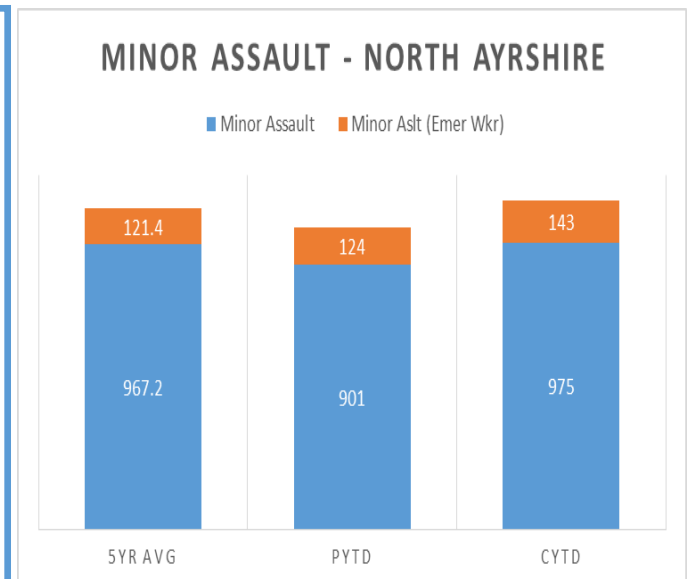
Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Work continues in relation to identifying repeat victims, offenders and locations; thereafter introducing measures in an attempt to prevent further incidents. Daily morning meetings with partners continue whereby emerging issues and risks are shared and appropriate actions identified.

With the increase in night time economy, there has also been an increase in licensed premise visits. During this reporting period there has been 835 licensed premise visits across North Ayrshire. Encouragingly, there been relatively few reported incidents of violence reported.

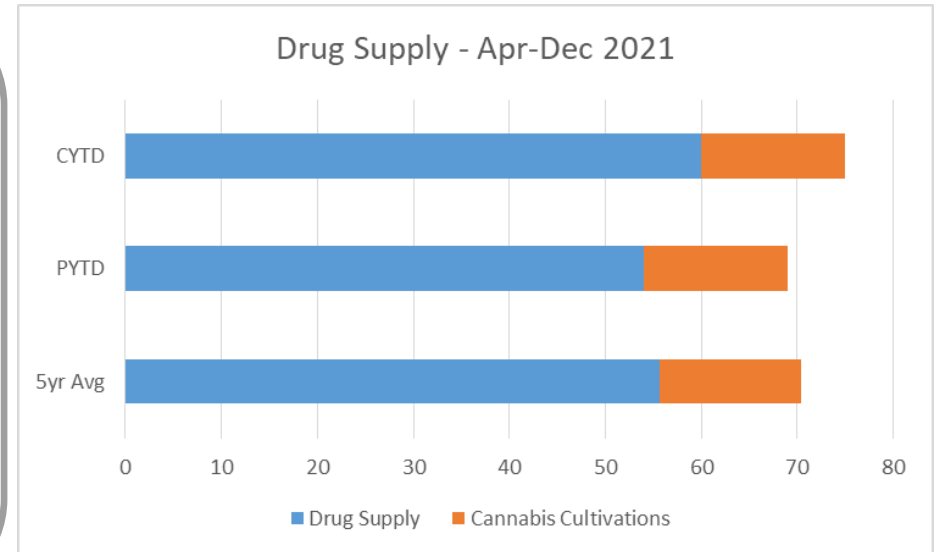
'Your Safety Matters' collaborative working group in response to the Chief Constable's pledge on assaults continues to support emergency workers across North Ayrshire to report assaults. Partners in this include British Transport Police, NHS Ayrshire & Arran, Scottish Fire & Rescue Service, SERCO and the Maritime and Coastguard Agency.



Source: Taken from Police Scotland Business Intelligence Portal

SERIOUS CRIME—Drug Supply

Analytical Context: Total Drug Supply charges in North Ayrshire have increased on the 5-year average – up 7.9% and also on the figures from last year - up 11.1%. The number of Cannabis cultivations has remained the same (n=15) this year compared to last and is slightly above the 5-year average (14.8). Drug Supply charges and their detection are dependent on dedicated proactive police work. With the assistance of the community and partnership working, providing actionable intelligence, we are able to identify those areas of concerns and direct suitable resources to achieve the upturn in detection rates evidenced. By nature identifying those involved can be challenging and highlighting patterns of drug supply and patterns as to where these crimes are taking place is difficult. However identifying potential suppliers and those involved in Serious and Organised Crime effectively is the result of combined work with local officers, Divisional staff, specialist officers from national resources, communities and partners allowing us to build on the Community intelligence provided by North Ayrshire residents.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Ayrshire Division benefits from a dedicated Pro-active Crime Team (PACT). These specialist officers are supported by dedicated intelligence officers in tackling serious and organised crime in our communities, Ayrshire Division and in particular North Ayrshire have benefitted from a focussed approach in tackling Serious and Organised Crime (SAOC), where national specialist resources and officers will assist local officers in the detection and arrest in those involved in the top echelons of Serious criminality.

One such example of collaborative working and the joined up approach of local policing and national resources coming together to tackle Serious and Organised Crime can be seen with the recovery of one of Police Scotland's largest drug recoveries of the year, 70kg of Class A and B drugs, with a potential street value of £1.5million within a North Ayrshire Address in December 2021.

The work of the PACT and the continued upturn in detection rates of those involved in the supply of controlled drugs in our communities, is underpinned by the valuable work undertaken by our Priority Policing Team (PPT), providing the local connection to target drug dealing, developing local intelligence and progress concerns identified by members of the community. The PPT is supervised by the Localities Inspector so that their activity is focussed on emerging risks, patterns and concerns, many of which are also raised by elected members. Notable recoveries are often shared on our social media platforms.

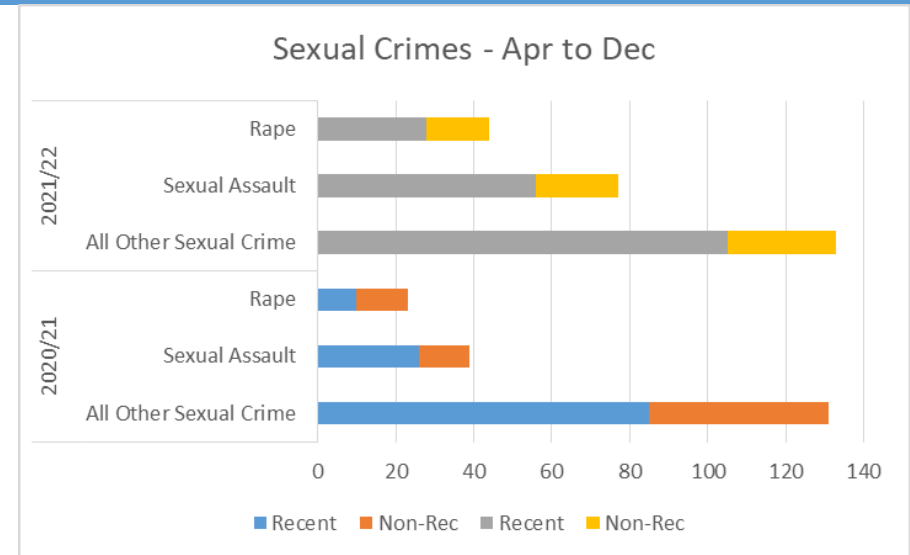
SERIOUS CRIME—Sexual Crime

Analytical Context:

As previously stated there has been a marked increase in the number of sexual crimes reported—up 22.0% on the 5-year average. The biggest increases have been noted in Rape and Sexual Assault crimes, up 22.0% and 51.8% respectively on the 5-year average. At the moment 25.4% of these crimes are non-recent, including 15 Rapes and 21 Sexual Assaults.

The current detection rate for all sexual crimes stands at 44.3% which remains below the figure at this point last year and the 5-year average. The high numbers of non-recent crimes, particularly Rapes and Sexual Assaults continues to impact the overall detection rates due to difficulties around lack of forensic opportunities, etc.

This upward trend has been seen across Scotland and the rest of the UK.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

A number of large scale enquiries into non recent offending as high profile convictions has resulted in an increase in the reporting of non-recent sexual crimes.

Ongoing work with partners such as 'Expect Respect' (raising awareness of sexual violence and acceptable behaviour in higher and further education) has led to raised awareness of reporting mechanism, and an increased confidence in reporting such matters. This work is vitally important and ongoing.

We have also widely publicised the 'That Guy' campaign that has been very positively received by partners and the public in general, and will continue to develop ways to alter or change male behaviours, targeting offenders rather than victim behaviour.

On the 25th November North Ayrshire Violence against women partnership (VAWP) launched 'Ask for Angela' whereby promotional material was issued to licensed premises and staff members receiving relevant training ensuring awareness raised not only women who find themselves in a difficult and scary situation but also the staff and people who can recognise the code and help out.

In autumn 2021, the Police Scotland 'That Guy' campaign focused on male sexual entitlement and misogynistic attitudes, which act as enablers to serious sexual offending. It launched across a variety of platforms on social media, supported by a dedicated mini-site www.that-guy.co.uk. To date, the campaign has been a resounding success having been viewed by 2.9 million Twitter users and shared millions of times via Twitter, Facebook, Instagram and YouTube. It has been extensively reported by print and broadcast media in the UK and across the globe and Police Scotland has been commended for their innovative and radical approach to the issue. The response from both stakeholders and the public has been overwhelmingly positive.

Going forward Ayrshire division has implemented a strategy in cognisance of our organisational commitment to tackling VAWG, with a number of areas including rape and sexual crime, domestic abuse and child protection, recognised and designated divisional priorities. Strategic intention to deliver systematic and sustainable change to ensure a gender-competent workforce, capable of recognising gender inequality, whilst delivering an effective contemporary response to Violence Against women and Girls.

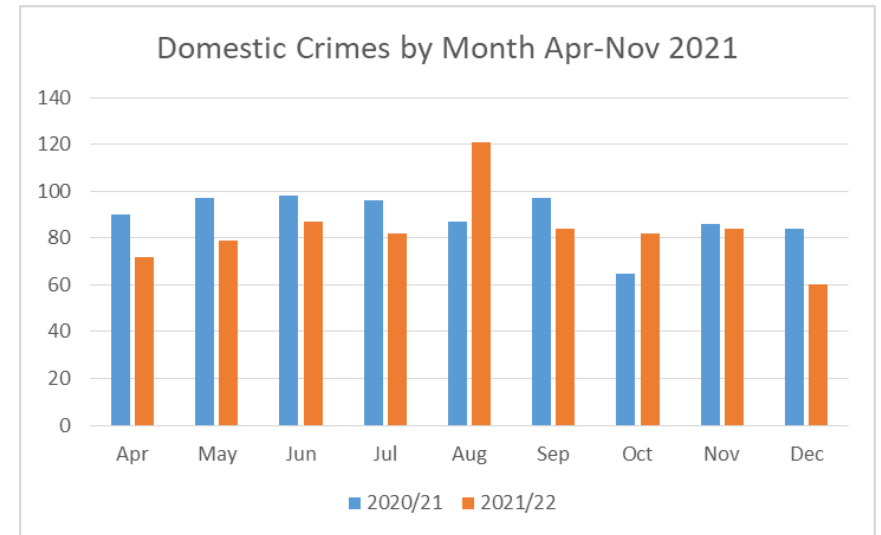
SAFER COMMUNITIES—Domestic Abuse

Analytical Context:

There has been a decrease in the number of recorded Domestic Crimes this year compared with the 5-year average (down 7.8%). The chart opposite shows that crimes peaked significantly in August this year recording the highest levels of crime so far this year. Crimes have since been following a downward trend with December recording significantly below average numbers for the time of year.

Looking at the types of crimes being committed shows that there has been one domestic attempt murder and five domestic Serious Assaults and around 31% of Domestic crimes were Common Assaults, although this figure would need further work to confirm the accuracy. Around 3.8% of Domestic crimes are sexual including a number of Rapes.

We continue to support and work with Women's Aid and other partner organisations working to assist those who have been the victim of domestic abuse.



Source: Data taken from iVPD through ScOMIS

Local Action/Context:

In November we worked with our partners in the launch of White Ribbon 16 days of action which aimed to 'Shine a light on domestic abuse'. In supporting this worldwide initiative which promotes an end to Violence Against Women and directly addresses men so they understand the scale of the problem and become part of the solution.

This campaign took the form of a series of online videos and messages highlighting the issue and signposting people to avenues of help and support.

We assisted in launching the campaign at Pitchers Nightclub in Irvine on the 25th November. It is vital that we Police Scotland continue to highlight the support available and how women and girls can access them. Unfortunately the reclaim the night planned walk on the 7th of December from the Harbour Arts centre was cancelled at the last minute due to inclement weather however a new walk is planned for end of Q4.

'Expect Respect' and 'Shine a light' campaign titles had a focus on education with events taking place across all secondary and further education facilities supported by Campus Officers from North Ayrshire.

Violence against women was also the main topic at November's Safer North Ayrshire Partnership meeting which had a guest speaker from Specialist Crime Division, DCI Fairley who provided a national perspective augmenting and strengthening North Ayrshire's commitment.

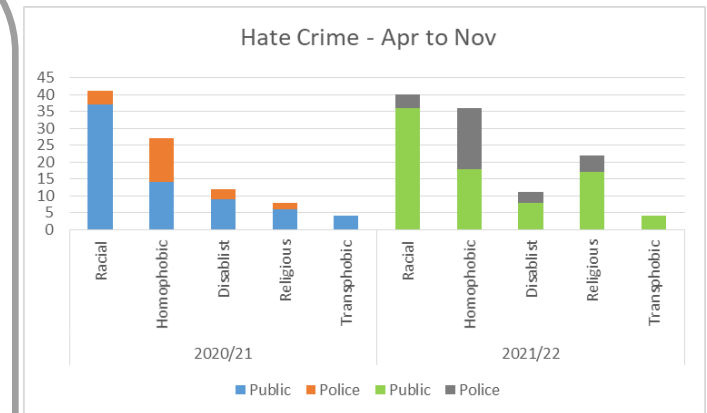
SAFER COMMUNITIES—Hate Crime

Analytical Context:

There are currently a total of 106 reported hate crimes in North Ayrshire for the current period, this compares with 86 in the same period last year. Note that a single crime can have more than one hate crime type for example one incident could feature homophobic and sectarian language. (Note: Official data does not provide a 5-year average for this crime type yet).

The chart opposite provides a breakdown of the different types of hate crime being experienced and shows that racial crimes continue to be the most perpetrated hate crime. Both homophobic and religious hate crimes have increased during the current period, while disablist and transphobic crimes have remained at similar levels.

A high proportion of the homophobic crimes have been directed towards the Police (50%) whereas only 10% of racial crimes were directed at the Police. Examination of the religious crimes shows all these were mainly sectarian slurs but did not appear to be football related.



Source: Taken from the iVPD database through ScOMIS

Local Action/Context:

There have been no repeat victims and also no repeat offenders within Q3 all victims receiving appropriate letter ensuring support and reassurance regards thorough enquiry into each incident/crime and signposting to support available.

STORM and CMS search reveals 0 repeat Victim and 0 repeat offenders

Hate Crime enquiry scrutiny is overseen by Area Commander ensuring timely and thorough enquiry into each report and that all evidential opportunities to identify offenders are seized whilst ensuring appropriate and timely updates to victims with all receiving appropriate letter ensuring support and reassurance regards enquiry into each incident/crime and signposting to support available.

Campus officers engaged working with partners in education and social services to ensure targeted inputs to staff and pupils within educational settings are relevant and provide details of additional support available within and out with educational setting. In addition ongoing works to ensure awareness of support readily available to victims with distribution across North Ayrshire Campuses of hate crime posters and information leaflets which can be distributed after inputs and for display to raise awareness for all who suffered racial abuse within their these environments.

Most hate crime reported relate to verbal incidents and not physical.

SAFER COMMUNITIES—Antisocial Behaviour

Analytical Context:

Looking at the year on year picture Public reported ASB incidents had been following an upward trend increasing year on year since 2017/18. This year however has recorded below average levels and shows a 24.9% reduction in incidents compared to last year. In line with general trends for ASB incidents have fluctuated during this latest period with the spring/summer months recording higher levels than the autumn/winter months however levels have been consistently below the 5-year average throughout the year. Around 18.5% of incidents resulted in a crime report being raised.

The number of ASB tickets issued has dropped by around 6% compared to last year and remains significantly below the 5-year average. The majority of tickets were issued for breach of the peace and street drinking offences.

Local Action/Context:

Joint working has continued between British Transport police, Scotrail and Locality policing Officers, in Irvine, Kilwinning, Saltcoats and Largs railway stations (Operation Simplifier). This is a BTP led operation designed to curb anti Social behaviour in and around railway platforms and on trains on the West Coast Line between Glasgow Central and North Ayrshire.

We continue to work with the ASBIT team at NAC as well as other local registered landlords to identify and target those causing misery to neighbourhoods. Where mental health is deemed a potential factor in these behaviours the relevant agencies are made aware and case conferences are supported so all persons involved receive the support required.

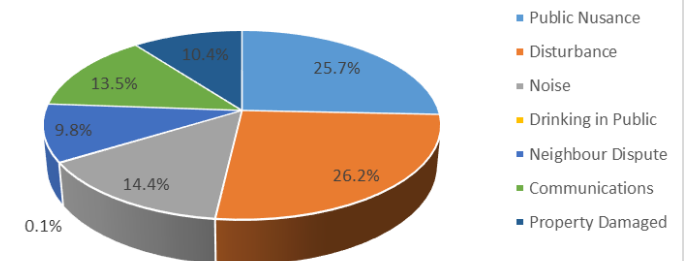
Case Study:

Kilwinning Abbey is a Historic Environment Scotland site located just off Kilwinning Main Street. Due to its proximity to the Main Street the Abbey is a popular area for youths to hang about in large groups. Unfortunately there has recently been crime reports raised for damage to the ruins including graffiti to the historic site.

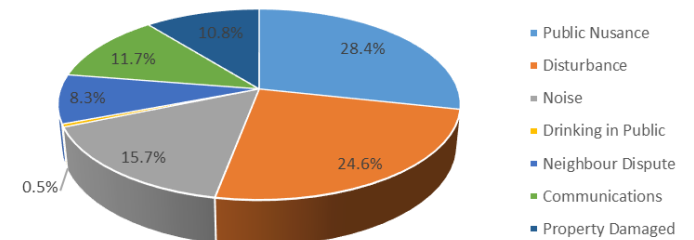
To combat the Anti-social behaviour issues; locality Officers completed an Environmental Audit with members of the heritage society, community councillors, NAC youth workers and local residents. Locality Officers contacted all primary school and the Kilwinning Academy requesting assistance to encourage local young people to take a degree of ownership of the grounds, it was agreed that Locality Officers alongside Historic Environment Scotland members would deliver inputs to primary and High school children explaining the significance and the importance of the area.

A Locality Policing Action plan, including a local media campaign, joint patrols with NAC youth workers, the distribution of Parent Alert Scheme Letters to young persons found in the heritage grounds, site visits for primary and secondary school children highlighting the damage being caused and the effects of Anti-social behaviour in the community led to the identifying of the young persons damaging the site. 3 young persons were reported to Early Intervention Coordinator. Through the efforts of Police and partners there has been no further reports of any damage to the site or anti-social behaviour.

ASB Incident Breakdown Apr-Dec 2021



ASB 5 year Average Apr-Dec



Source: taken from STORM data extracted through ScOMIS

ACQUISITIVE CRIME—Housebreaking / Fraud

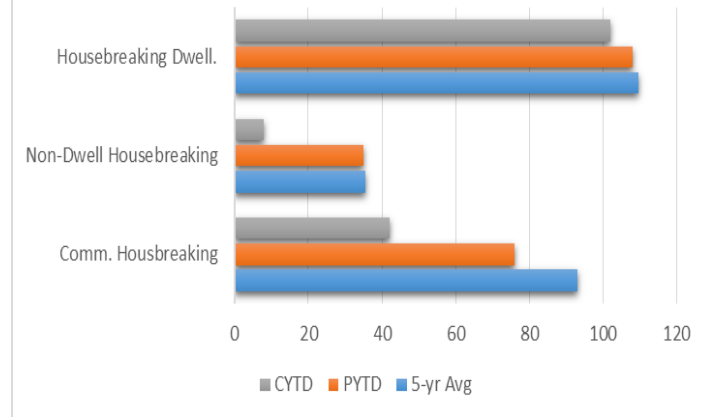
Analytical Context:

Overall **housebreaking** crimes have decreased markedly this year, particularly where non-dwelling properties (garages, sheds, etc) and commercial properties are concerned. Domestic dwelling properties continue to show lower numbers than both last year and the 5-year average but to a lesser extent. Current detection rates for all housebreaking crimes (17.8%) are markedly below the 5-year average (25.6%).

Looking at where domestic housebreaking crimes have taken place shows Irvine to have recorded the greatest volume followed by Stevenston, then Saltcoats. Quarter 3 shows a high rate of domestic properties being broken into, however November and December recorded much lower numbers than October.

As stated previously there has been an upward trend in recent years in terms of reported **Fraud** and this is particularly noticeable since the start of the pandemic as more online transactions have been undertaken and therefore more opportunity for fraudulent activity. A brief examination shows at least 41.3% of these crimes are cyber related. The current situation shows a total of 226 crimes reported this year which is 71.0% above the 5-year average. Detection rates continue to pose challenges with the current rate 15.9%.

Housebreaking Crimes - Apr to Dec 2021



Source: Taken from Police Scotland Business Intelligence Portal

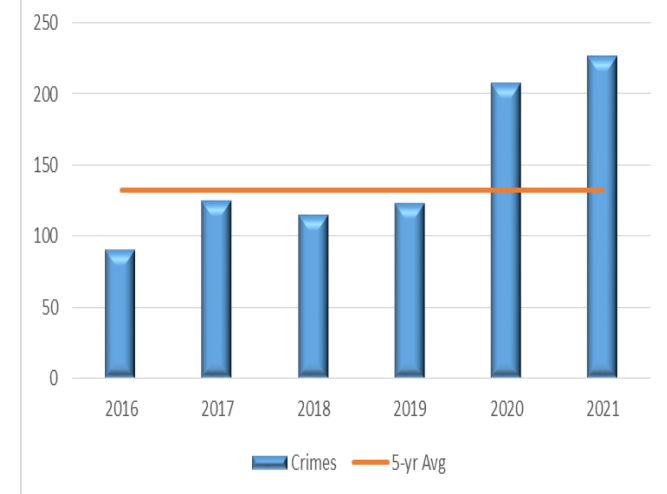
Local Action/Context:

Financial Harm remains on the current work plan for Adult Support and Protection (ASP) within North Ayrshire. A best practice guide has been disseminated to all supervisors for early recognition of fraud and further action in this area of business. 'In Person' awareness / training for police and partners in this area is currently under development by and Johannah Lamont, ASP training lead and Insp Alison Wilson. It is hoped this will be delivered in Spring 2022, COVID permitting.

Our Locality Policing Teams regularly liaise with Banking staff to provide advice and respond to reported incidents of fraud. As a result strong partnerships are in place with early alerting.

Our social media channels continue to be utilised to highlight and provide advice to guard against current or emerging online fraud methods alongside more traditional 'Bogus Worker' type offences.

Fraud - Apr to Dec 2021

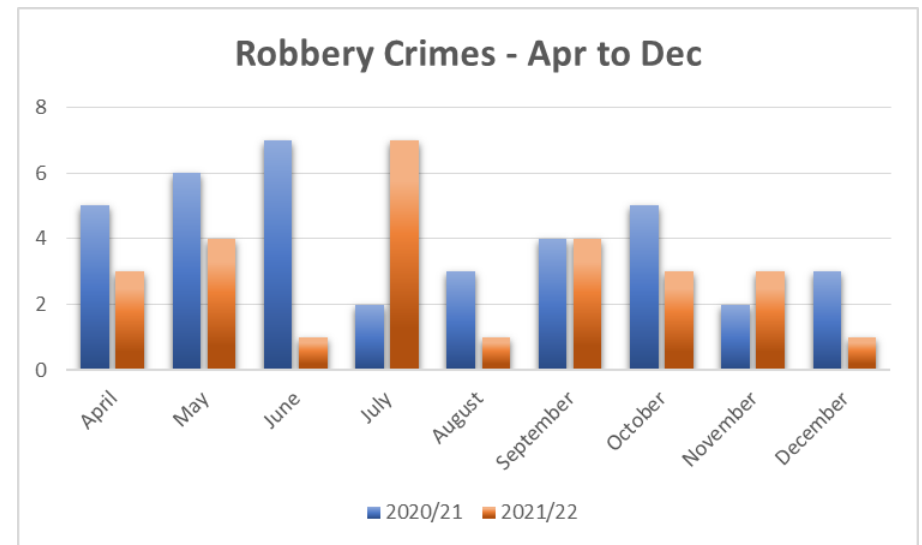


ACQUISITIVE CRIME—Robberies

Analytical Context:

North Ayrshire is now recording a total of 27 Robbery type crimes (7 were Assault with Intent to Rob crimes). This compares with 37 last year and a 5-year average of 29.8. The current detection rate is 77.8% which is above both last year and the 5-year average.

The majority of crimes take place in a public space primarily on the street/footpath, however there have now been 5 crimes within a shop premises. The majority of victims are male with the average age being 33.6. Midweek appears to be the most problematical with Tuesday, Wednesday and Thursday recording more crimes than any other day of the week. Cash and Mobile phones remain the items most likely to be stolen during the commission of a robbery.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context

As the analytical context shows recorded crimes of robbery and assault with intent to rob are down both in comparison to last year and the 5 year average. Alongside this our detection rates remain higher than the previous year and again higher than the 5 year average. Whilst this trajectory is pleasing we fully understand the impact upon our communities and the associated fear which can follow when an incident like this occurs. Accordingly, we strive to make further improvements and utilise all available avenues to investigate these offences with the vast majority being undertaken by our Criminal Investigation Department.

North Ayrshire Officers, including Locality Policing team Inspectors and Intelligence Dept, continue to play a significant role alongside partner agencies in the Community Re-integration meetings with HMP Bowhouse to reduce the likelihood of re-offending when individuals are released back into the community. This is particularly relevant in the case of those who have previously committed the crimes of robbery and assault with intent to rob. Alongside identifying risk and support measures, local action and referrals to mitigate re-offending is prioritised.

Further preventative measures - such as robust monitoring and enforcement of bail conditions around robbery offences and managerial oversight around this are applied to ensure compliance and early reporting of individuals who breach the conditions imposed.

COMMUNITY WELLBEING

Local Action/Context:

Substance use

Irvine Locality Policing team and Turning Point have forged a strong working relationship since August 2020. After the first meeting between both organisations, it was agreed to create a bespoke partnership approach to assist those with addictions and their families in the Irvine Locality.

Irvine Locality Policing team coordinated planning and joint patrols with 'lived experiences' peers are now embedded into locality patrols.

Joint patrols are conducted in the town centre and within the housing estates ensuring an inclusive approach. During the patrols, those with addictions are engaged, the joint initiative explained and conversations are had around addiction services that are available.

Officers have built good relations with peer workers and officers are now referring individuals direct to Turning Point thus breaking down administrative barriers.

Furthermore, Police Scotland and Turning Point have engaged with Greenwood Academy who have agreed to host an information day for S2/S3 pupils who will hear inputs from peers with lived experiences and presented with information on drug/alcohol abuse.

Ayrshire Community Wellbeing Unit

Going forward and on the 10th January 2022 Ayrshire Division established The Community Wellbeing Unit. This public health approach will be led by Inspector Iain Murray who has a wealth of experience. We will follow a public health approach by jointly establishing innovative techniques and processes which assist reducing community issues and service demand across the partner range. By collaboratively working on engagement, prevention, intervention, rehabilitation and diversion we will seek to complement and improve service delivery by creating pathways out of violence, crime and ASB for affected community members whose lives and whose family's/communities lives are adversely impacted by the individual's previous & ongoing offending behaviour. In addition we will engage with repeat victims making efforts to 'target harden' them, providing reassurance, guidance and support in an effort to remove them from the cycle which can so often increase their own vulnerabilities. We will impact on target outcomes & priorities such as Confidence, People & Partnerships whilst working with 'communities' with a specific focus on chaotic alcohol/drug dependence, through improved understanding/awareness of real people's needs. By actively engaging with a solution focused outlook we anticipate community spirit and cohesion will improve which in turn will inspire others to become more and more involved, transforming people from workless, hopeless and problematic community members into inspired, trained and work ready community assets.

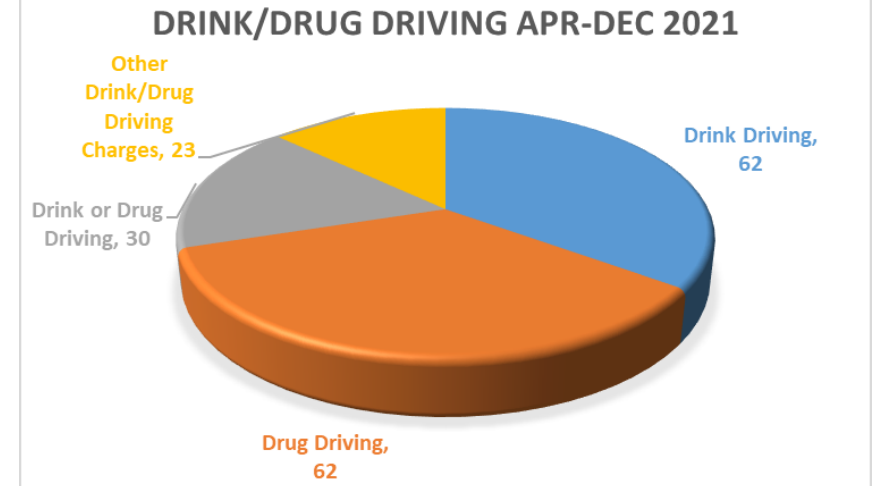
ROAD SAFETY—Drink/Drug Driving

Analytical Context:

As previously highlighted the legislation around drug driving came into effect in October 2019 and therefore no direct comparison with a 5-year average can be made. However looking at the figures for this year compared with last year shows that the figures remain on a par with 176 last year and 177 this year.

Detection rates should always be high for this type of offence and this is shown with the current rate being 97.2% compared with 88.6%. The remaining detections awaiting the confirmation of certain drug types.

As anticipated the main towns of Irvine, Kilwinning, Saltcoats and Stevenston continue to record high numbers of offences with Stevenston in particular recording a high number in the Q3 period.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Police in North Ayrshire are aware of the importance of Road Safety and reducing serious and fatal road traffic collisions in line with the Scottish Government 2030 - Road Safety Strategy. It is therefore vital that all those who use the roads are aware of the risks associated with careless and dangerous driving, paying proper attention to road signs and instruction and respecting the rights of all who are entitled to use the roads and footpaths. Whether this be motorists, pedestrians or cyclists.

Drivers travelling at excessive speeds and not paying close attention to the road conditions are the main contributory factors in fatal and serious injury collisions on the roads. In addition those who do so under the influence of drink or drugs increase the risk further. The priority of addressing these issues is part of the daily business of North Ayrshire policing, supported by the Ayrshire Road Policing Department. Enforcement focuses on tackling those who exhibit these irresponsible behaviours and who put themselves and others at risk by speeding, driving whilst under the influence of drink and drugs and using hand held devices.

Our officers carry out enforcement activity across Ayrshire every single day in order to improve safety for all road users. The number of offences detected can change year on year for a number of reasons. For example, there was a noticeable increase in the number of detections during the first part of 2020/21 during the first COVID-19 pandemic lockdown period. This included an increase in dangerous and careless driving detections, which was attributed to increased capacity for officers to detect offenders due to a reduction in traffic on the roads and other associated demand. We all have a responsibility to drive safely every time we take to the roads and with consideration for all over road users.

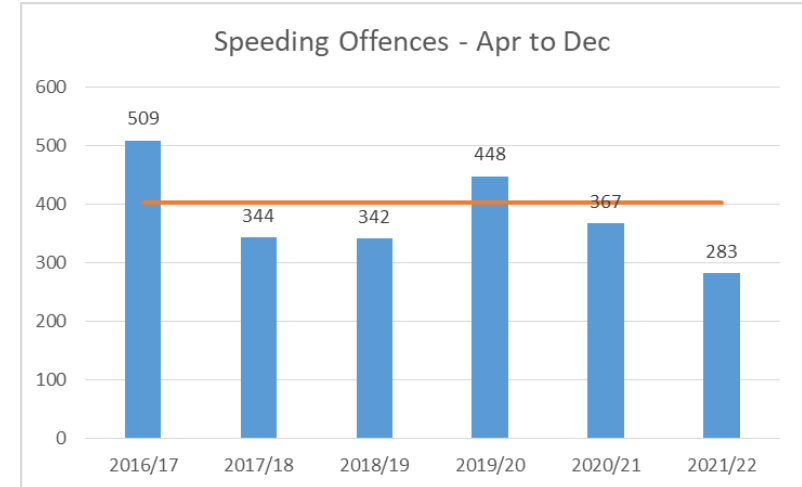
ROAD SAFETY—Speeding

Analytical Context:

The number of individuals being stopped for speeding offences continues to show much lower numbers this year compared with last year and the 5-year average.

Recent work by the Road Policing Unit has seen a number of offences taking place on the A78 and the A736. Speeding was also incorporated into the recent Festive Campaign and the A78 and the Shewalton Road at Drybridge saw a number of offence being recorded.

Looking forward the Roads Policing Unit will be looking to do some more targeted work which will include the A78 and the A737.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

Other activity includes partnership working in conjunction with our National Road Safety Campaign Calendar, along with identified speeding locations, directed patrols and intelligence led packages in relation to illegal driving practices. Since October 2021 to the end of the year, the following campaigns have taken place with some notable results.

October 2021 - Commercial Vehicle Week – The impact in North Ayrshire was light as Action Plans were confined to the A77 and Port of Cairnryan.

November 2021 - Get Ready for Winter Campaign – this saw numerous drivers stopped and vehicles checked for tyre wear and other mechanical issues. Free items such as ice-scrapers were distributed

- October/November 2021 - COP26 – During Cop26 – Road Policing Officers were deployed on a Patrol Matrix ensuring the priority routes were clear of protest disruptions. The EDF Energy Hunterston Nuclear Power Station was subject to considerable extra supervision.
- November 16th – 21st November 2021 - No Insurance Week of Action – Over 50 vehicles were stopped and checked for Insurance issues. 6 x Detections under Section 143 RTA 1988 and vehicle uplifts were carried out in North Ayrshire
- BRAKE Charity Week – 15th November 2021 – Static checks conducted on the Bailey Bridge, Kilwinning Road, Stevenston and Stevenston Road, Kilwinning to check vehicles and driving documents.
- Festive Drink and Drug Drive Campaign – North Ayrshire – 1 x Detection for section 4 RTA 1988 (Impaired) 6 x Section 5(1)(a) (drink driving) and 3 x Section 5A(1)(a) (drug driving – Cannabis). Significant levels of vehicle stops and breath tests were conducted in North Ayrshire.

In 2022, Road Safety priorities continue with a National Speeding Week of Action due to commence on 17th January until 30th January. Following some significant serious and fatal road traffic collisions and investigations in the Summer and Autumn period of 2021, levels of speeding detections have dropped significantly. The intention of Police in North Ayrshire is to increase the proactivity at locations that have a significant collision history, and those that cause the greatest public concern and reported through both interaction directly and through partner agencies.

PUBLIC CONFIDENCE—Survey Information

User Experience - Current Position

The information in the table below shows the level of User Satisfaction to the end of September 2021 for the whole of Ayrshire and is not specific to North Ayrshire.

Your Survey

The Your Police Survey remains open for all Police and members of the Public to provide their views on Policing in their Local Community. Understanding the views and priorities of Scotland's diverse communities has played a vital role in shaping our response to the Coronavirus (COVID-19) pandemic. Public feedback has driven positive changes to operational policing across Scotland during the most challenging of times.

As the country moves out of COVID restrictions, we continue to recognise the importance of understanding the views and priorities of Scotland's diverse communities. It is vital, especially as Scotland rebuilds from the effects of COVID-19 that we listen, understand, and respond to the views of the people who live here. This survey is one of the ways we listen to the views of those we keep safe.

Questions (At a glance)	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	YTD	Force YTD
Q1: Ease of Contact? (% Easy and Very Easy)	75%	81%	70%	71%	67%	70%	71%	75%	73%	73%	72%
Q2 - Being provided with the appropriate response? (% Yes)	70%	69%	55%	61%	62%	68%	68%	70%	64%	65%	64%
Q3 - Overall Satisfaction? (% Satisfied or Very Satisfied)	75%	74%	55%	65%	67%	67%	70%	74%	64%	68%	67%

Local Action/Context:

Although user satisfaction locally is above the force average we understand there is still work to be done to improve our response. We work with partners to raise awareness of reporting methods and frequently use social media to highlight the ease of reporting matters to the police. During the pandemic a number of community councils held their meeting online, and with restrictions easing Locality Officers are looking to re-attending physical meetings and engaging with a wide range of stakeholders on local matters.

Please consider taking the time to complete "Your Police" survey and provide your opinion. This survey is one of the ways we listen to the views of those we keep safe. Survey closes 31st March 2022.

Online Survey

<https://consult.scotland.police.uk/surveys/your-police-2021-2022/consultation/intro/>

PUBLIC CONFIDENCE—Complaints Against the Police

COMPLAINTS

DIVISION TOTAL	YTD	LYTD	% CHANGE
TOTAL	235	283	-17.00%
North Ayrshire	89	106	-16.0%

BREAKDOWN OF COMPLAINT ALLEGATIONS

	Assault	Excess Force	Incivility	Irreg in Proc	Discrim Behav	Opp Conduct/ Harass	Other Non-Crim	Unlawful Arrest
U DIVISION	16	33	64	149	10	11	5	2
North Ayrshire Council	7	13	29	58 (+13 last month)	0	4	1	1

BREAKDOWN OF QUALITY OF SERVICE ALLEGATIONS

	Policy/Procedure	Service Delivery	Service Outcome
U DIVISION TOTAL	18	28	61
North Ayrshire Council	9	8	17

PSD Performance Report for U Division for December 2021. A reduction of 17% in the number of CAPs compared to the same period last year (down from 283 to 235). This compares to a reduction of 9% in the national figure and 9.4% in the west.

With regards to allegations the division has a reduction of 19.7% (down from 370 to 297).

SPOTLIGHT—Wilful Fire-raising

Crime Data:

From 01/04/2021 until 31/12/2021 there were:

30 crimes of Wilful Fire Raising.

A 33.3% decrease on the same period in 2020.

Eight crimes have been detected to date.

The current figure is lower than the 5yr average figure, as shown in Graph 1.

Incident Data:

From 01/04/2020 until 31/12/2021 there were:

115 incidents of fire.

A 21.2% decrease on the same period in 2020 and, again, below the 5yr average.

In 2020/21 the most common property targeted was House Fires, equally followed by Bushes, Grass Fires, Vehicles and Bins.

Youth involvement in 2020/21 accounted for 20.0% of incidents, a much higher percentage than in the previous five years. No fatalities were noted in the 2021 period or the previous year, 2020.

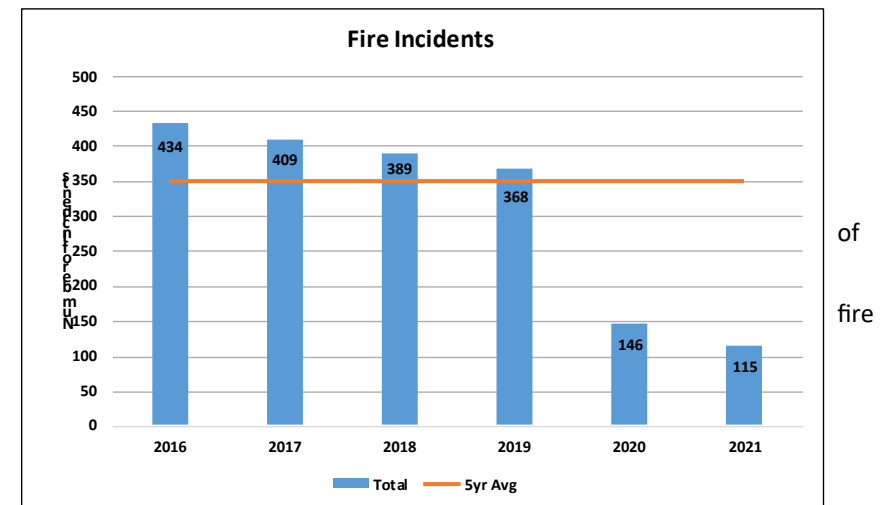
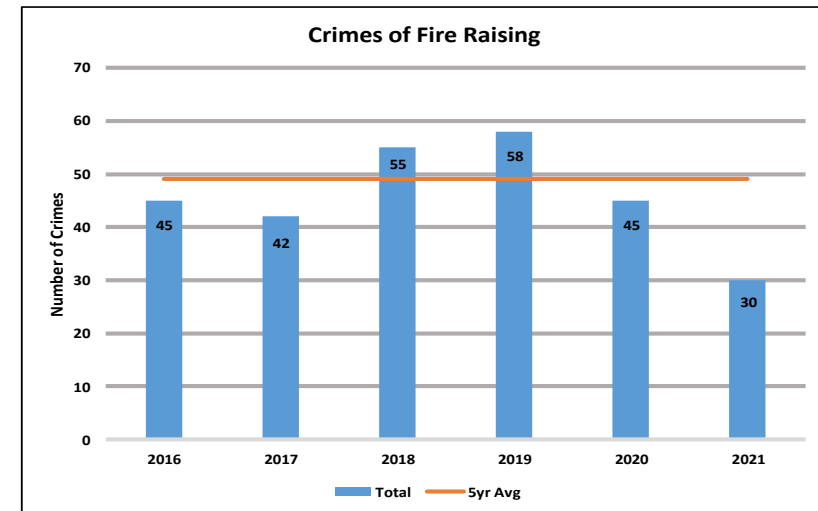
Local Joint Action:

Campus officers have delivered inputs with partners from SFRS to pupils in response to a spate deliberate false fire alarm activations across North Ayrshire Campuses.

These inputs highlighted demands placed on fire service and police by such incidents as well as -raising within our communities.

SFRS, Campus Officers, Locality teams, Engine room scrutinise incidents and respond along with partners in Education to deliver appropriate inputs to any fire-raising patterns within communities.

This scrutiny and inputs are ongoing



Source: Taken from Crime Management through ScOMIS