

**Subject:** **Director's Report**

**Purpose:** To advise members of the North Ayrshire Integration Joint Board (IJB) of developments within the North Ayrshire Health and Social Care Partnership (NAHSCP).

**Recommendation:** That members of the IJB note progress made to date.

<b>Glossary of Terms</b>	
IJB	Integration Joint Board
PSMT	Partnership Senior Management Team
HSCP	Health and Social Care Partnership
YCS	Young Carers Statement
EPiC	Equal Partners in Care
ACSP	Adult Carers Support Plan

## **1. EXECUTIVE SUMMARY**

- 1.1 This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide.

## **2. CURRENT POSITION**

### **National Developments**

- 2.1 West of Scotland Regional Delivery Plan Event – 1<sup>st</sup> March 2018

IJB Voting Members, NHS Chief Executives and IJB Chief Officers have all been invited to attend the above event on 1<sup>st</sup> March 2018.

### **Ayrshire Developments**

- 2.2 Appointment of Professional lead : Psychological Services

Janet Davies has successfully been appointed as the new Professional Lead: Psychological Services, with a pan Ayrshire remit, effective from 1 January 2018.

Catherine Kyle (Clinical Director: Psychological Services) retired after 40 years' NHS service, 27 years of those with NHS Ayrshire & Arran. During this time Cathy worked clinically in our Learning Disability and Adult Community Services and has led Psychological Services since 2003.

## **North Ayrshire Developments**

### **2.3 North Ayrshire HSCP Website**

North Ayrshire Health and Social Care Partnership launched its very own website on 11<sup>th</sup> January 2018. Whilst work is ongoing to further develop the content, and a full public launch (press releases, social media announcements etc) has still to happen the site can be accessed at [www.nahscp.org](http://www.nahscp.org). Prior to the public launch, it would be great to get feedback from IJB members and staff across the Partnership. If you have any comments/views on the look and feel and functionality of the site, feel free to drop Eleanor McCallum an e-mail on [eleanormccallum@north-ayrshire.gcsx.gov.uk](mailto:eleanormccallum@north-ayrshire.gcsx.gov.uk).

### **2.4 Adult Support and Protection Inspection**

I recently met with the Care Inspectorate to receive some feedback on their findings from the recent inspection of Adult Support and Protection in North Ayrshire. This is the first inspection of its kind and has looked at six different areas across Scotland with the report being published within the next few months. I am delighted to say that the feedback for North Ayrshire was overwhelmingly positive. Indeed, the inspectors spoke of meeting with service users who had been through Adult Support and Protection processes and whose lives had been truly transformed as a result of our interventions. We now await the final report and the formal grading, but expressed my thanks to everyone who contributed to the focus groups and file reading exercise through the inspection process and with a special thanks to our Adult Protection Lead Officer, Brenda Walker.

A report will be presented to a future IJB once the full inspection report has been published.

### **2.5 Staff Partnership Awards**

Nominations for the North Ayrshire Health and Social Care Partnership Staff Awards 2017 closed on **Friday 19 January**. The nominations will now be examined by a panel of judges and shortlisted in advance of the Awards Ceremony on Wednesday 28<sup>th</sup> February 2018 in Saltcoats Town Hall. The event is shaping up to be as successful as last year's event. The event is about celebrating our people and the work we do – working together in partnership.

### **2.6 North Ayrshire HSCP Strategic Plan**

Consultation is now open on the Health and Social Care Partnership's new three-year strategic plan. This has been in development over the past few months following extensive public engagement across North Ayrshire.

Now the [draft plan](#) is available for public consultation and an [online questionnaire](#) has been made available to gather people's view. Paper copies of this questionnaire will be available for people who would prefer to complete in paper form, please contact Pam Bains - [pambains@north-ayrshire.gov.uk](mailto:pambains@north-ayrshire.gov.uk)

A series of drop-in sessions were held across libraries North Ayrshire to facilitate discussion about the draft strategic plan and two Strategic Plan Health & Wellbeing Events were held on 1<sup>st</sup> and 3<sup>rd</sup> February 2018.

## 2.7 Budget Update

All teams continue to work hard in delivering 2017/18 savings and reducing spend wherever possible to minimise the projected year overspend. Some work is ongoing with colleagues in Education around re-charges for residential school placements and we anticipate some reduction in Children and Families overspend as a result of this.

## 2.8 Business Support Review Event – 2<sup>nd</sup> February 2018

The purpose of the Business Support Review is to facilitate a strategic and operational alignment and streamlining of services provided. This will create a more positive environment for staff where efficiency and effectiveness will increase, the contribution to the performance of the Partnership is maximised and the fundamental role played by Business Support is fully understood and recognised.

Over 60 members of Business Support staff and managers attended a half day event at Saltcoats Town Hall. The event formed an important part of the Business Support Review and marked the start of a period of intensive and focused staff and stakeholder engagement and the movement towards action on identified themes.

The event included:

- A statement from Stephen Brown, Interim Director
- Workshops focused on the key themes identified by staff
- A 'HARDtalk' interview with Julie Davis, Principal Manager, Business Support
- An opportunity to develop positive relationships with colleagues and Business Support managers from across North Ayrshire.

The workshops focused on eight agreed themes identified through discussion and engagement with staff through meetings, one to ones and a comprehensive staff survey. The themes were:

- Organisational Structure / Career Paths
- Role Profiles / Professional Autonomy
- Training and Development
- Management / Team Development and Support
- Communications and Engagement
- Information and Communications Technology and Digital Transformation
- Reducing Bureaucracy
- Integration Culture, Consistency, Respect and Morale

Workshop participants reviewed the issues and opportunities identified, suggest actions and next steps and state how staff should be involved in the implementation of solutions.

This event was filmed and a video will be made available to all Business Support staff for comment and further suggestions.

The event certainly created a buzz with participants actively involved in all aspects of discussion to identify positive ways forward.

## 2.9 Locality Teams – Children’s Services

Effective multi agency working and information sharing is vital for early intervention to ensure that children and young people get the support they require. In some cases the support around the child may solely be their family, community and teacher. For some children and their families a large number of professionals are involved in providing support.

We are establishing co-located teams of professionals (in each of the six localities in North Ayrshire) who require to work together, which will improve communication, child planning and provide single points of contact for families, children and young people who require additional support by having the right professionals around them at the right time.

The Kilwinning locality has been selected as the first locality to develop this model and learning from this initial project will shape future authority wide implementation. Accommodation has been secured at Kilwinning Academy to locate fieldwork social work staff and universal early years staff together with education colleagues. The Team Managers for the Kilwinning locality have been agreed and the staffing complement will be known by the end of January 2018.

This work will assist the locality modelling also being progressed in Community Care and Mental Health. The children teams will ensure there are pathways and relationships with these teams and the wider community.

## 2.10 Carers (Scotland) Act 2016

This Act introduces new rights for unpaid carers and new duties for local authorities and health boards to provide support to carers. It is a key piece of new legislation that promises to promote, defend and extend the rights’ of adult carers and young carers across Scotland.

In North Ayrshire we have developed a Young Carers Statement (YCS) focusing on three key areas: quality of life, managing your caring role and emergency planning. We have identified a supporting officer for the YCS work and live testing of the YCS will begin in January 2018. Findings from the live testing will guide us towards the next steps, ensuring that full YCS implementation is ready for 1 April 2018.

Eligibility criteria for both adult carers and young carers has been developed using the National Carer Organisation Thresholds (NCO) and CoSLA National Eligibility Criteria, adapting these to fit

### **Other key developments to implement Carers (Scotland) Act 2016**

- Live testing of draft Young Carers and Adult Carers Eligibility Criteria along with Young Carers Statements (YCS) and Adult Carers Support Plan (ACSP)
- Identifying better support for carers in hospital discharge process
- Raising awareness of the Act with internal and external stakeholders
- Developing training opportunities, exploring use of Equal Partners in Care (EPiC)
- Developing better local information for carers
- Updating the Carers and Young Carers Strategy for North Ayrshire Health and Social Care Partnership

As stated above, the Carers (Scotland) Act 2016 (the Carers Act) comes into effect on 1 April 2018. Implementation of the Act also has implications for the three Ayrshire Integration Joint Boards (IJBs), Health Boards and Local Authorities, as new duties come into force which require to be delegated. This requires changes to the three Ayrshire Integration Schemes in advance of the commencement date of 1 April 2018 for the Carers Act. A report was submitted to the NHS Board on 29<sup>th</sup> January 2018 to approve these changes, and will also be submitted to each local authority for approval.

### 3. IMPLICATIONS

<b>Financial :</b>	None
<b>Human Resources :</b>	None
<b>Legal :</b>	None
<b>Equality :</b>	None
<b>Environmental &amp; Sustainability :</b>	None
<b>Key Priorities :</b>	N/A
<b>Risk Implications :</b>	N/A
<b>Community Benefits :</b>	N/A

<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to :-</b>	
	1. No Direction Required	√
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

### 4. CONSULTATION

- 4.1 No specific consultation was required for this post. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation.

### 5. CONCLUSION

- 5.1 Members of IJB are asked to note the ongoing developments within the North Ayrshire Health & Social Care Partnership.

For more information please contact Stephen Brown, Interim Director, NAHSCP on (01294) 317725 or [sbrown@north-ayrshire.gcsx.gov.uk](mailto:sbrown@north-ayrshire.gcsx.gov.uk)