

# North Ayrshire Health and Social Care Partnership

#### Minute of Integration Joint Board meeting held on Thursday 26 September 2019 at 10 a.m.

# Present

Councillor Robert Foster, North Ayrshire Council (Chair) Bob Martin, NHS Ayrshire and Arran (Vice-Chair) Councillor Timothy Billings, North Ayrshire Council Councillor Anthea Dickson, North Ayrshire Council John Rainey, NHS Ayrshire and Arran Adrian Carragher, NHS Ayrshire and Arran

Stephen Brown, Director of Health and Social Care Partnership Caroline Whyte, Chief Finance and Transformation Officer David Donaghey, Staff Representative (NHS Ayrshire and Arran) Louise McDaid, Staff Representative (North Ayrshire Council) Graham Searle, Carers Representative (Depute for Marie McWaters) Fiona Thomson, Service User Representative Nigel Wanless, Independent Sector Representative Val Allen, Independent Sector Representative Vicki Yuill, Third Sector Representative

#### In Attendance

Thelma Bowers, Head of Mental Health Alison Sutherland, Head of Service (Children, Families and Criminal Justice) Janet Davies, IJB Professional Lead for Psychology Helen McArthur, Principal Manager (Health and Community Care Services) Karen Andrews, Team Manager (Governance) Angela Little, Committee Services Officer

# Apologies for Absence

Councillor John Sweeney, North Ayrshire Council Dr Paul Kerr, Clinical Director Alistair Reid, Lead Allied Health Professional Adviser Dr. Louise Wilson, GP Representative Dr Callum Morrison, Acute Services Representative Jean Ford, NHS Ayrshire and Arran David MacRitchie, Chief Social Work Officer Marie McWaters, Carers Representative Janet McKay, Chair, Garnock Valley HSCP Locality Forum

# 1. Welcome

The Chair welcomed Alison Sutherland, Head of Service (Children, Families and Criminal Justice) and Val Allen, Independent Sector Representative to the Integration Joint Board.

# 2. Declarations of Interest

In terms of Standing Order 7.2 and Section 5.14 of the Code of Conduct for Members of Devolved Public Bodies there were no formal declarations of interest.

# 3. Minutes/Action Note

The accuracy of the Minute of the meeting held on 29 August 2019 was confirmed and the Minute signed in accordance with Paragraph 7 (1) of Schedule 7 of the Local Government (Scotland) Act 1973.

### 3.1 Matters Arising

The Board noted that all matters arising are on track for completion by the appropriate timescales.

### 4. Psychological Services: Waiting Times

Submitted report by Janet Davis, IJB Professional Lead for Psychology on the improvement plans, trajectories and progress against the Scottish Government Waiting Time Standard for Psychological Services, as detailed at Appendix 1 to the report. Appendix 2 provided a wider data set that reflected progress in activity, longest waits and the number of people waiting more than 18 weeks for access to psychological therapies.

The presentation provided information on:-

- The waiting times standard and the background to the psychological therapy waiting times standard;
- Update on progress, including compliance levels across services and benchmarking against other Health Boards;
- Highlights in respect of recruitment, pan-Ayrshire multi-disciplinary Psychological Interventions Governance and Training Group, Service developments and developments in data systems; and
- Risks which include specialist Psychological resource, full impact of additional permanently funded posts limited by vacancies, maternity leave, difficulty recruiting to fixed terms cover and sustainability of the SG/NES funding stream if the SG do not commit to permanently;
- Capacity in the wider workforce such as limitations in release of staff for training, protected time for delivery of psychological work post-training and erosion of impact of training;
- Data systems limited provision of accessible and accurate demand capacity data to inform on waiting time queues and workforce planning for all levels of psychological work.

Members asked questions and were provided with further information in relation to:-

- Recognition by the Scottish Government that the data systems do not allow for the collection of the appropriate data to provide accessible and accurate demand capacity data to inform on waiting time queues and workforce planning;
- Work by the NHS and the Council to address the issues within the data systems that can be changed at a local level and the investment of additional resources to deal with waiting times;
- No issues in filling permanent posts in Ayrshire and Arran, despite difficulties in recruiting nationally and to fixed term posts;
- The similar waiting times being experienced by other Health Boards, who therefore have no capacity to assist neighbouring Health Boards;
- The development of a Waiting Time Initiative, as a short-term solution, to examine the whole Partnership resource and target the longest wait across the Partnership
- CAMHS as the first point of contact and the distress intervention model that is available in some areas;
- The Locality Partnerships that have identified mental health as one of their priorities;
- Good work that is being done by the Third and voluntary sectors; and
- That stress levels of staff are not currently being monitored.

Fiona Thomson left the meeting during this item.

The Board agreed (a) that the Director (NAHSCP) contact the Fiona Thomson to discuss her views and concerns relating to Psychological Services; and (b) to note the very informative and interesting presentation.

#### 5. Director's Report

Submitted report by Stephen Brown, Director (NAHSCP) on developments within the North Ayrshire Health and Social Care Partnership.

The report highlighted the following work that has been undertaken:-

- Consultation on the Independent Review of Learning Disability and Autism in the Mental Health Act;
- The Scottish Government's Programme for Government which sets out a number of commitments aimed at improving the lives of care experienced people;
- The Service User Involvement Initiative that will be launched by Community Justice Ayrshire;
- The ground-breaking ceremony that took place on 16 September 2019 for an Additional Support Needs School and Respite and Residential facility for children and young people;

- Partnership working between services who deliver group care settings for older people and the creation of an Intergenerational Working Case Study booklet that provides examples of intergenerational working across North Ayrshire;
- Digital Resource for Carers; and
- Community Eating Disorder Service.

The Board noted the ongoing developments within the North Ayrshire Health and Social Care Partnership.

# 6. Community Alarm/Telecare Services Transition from Analogue to Digital

Submitted report by Helen McArthur, Principal Manager on the transition from analogue to digital service internet protocol (IP). Telecommunication providers will terminate the current analogue system and replace it with a digital internet protocol (IP) from 2025. Users will require to have digital phone lines in order to access the community alarm and telecare technology that assists them to remain independent in their own homes.

Members asked questions and were provided with further information in relation to:-

- Future funding plans that will require to be put in place to meet the costs of replacing the analogue system with a digital internet protocol; and
- Unknown factors in terms of the total costs to users and the Council, whether the telecoms companies should contribute to the costs of replacing existing equipment and if there will be operational or financial benefits of the new system.

The Board agreed to (a) receive an update report to a future meeting; and (b) note the report.

# 7. Carers Respite Break Statement

The Director of the North Ayrshire Health and Social Care Partnership advised that some further work was required on the Cares Respite Break Statement and the report would be considered at the next meeting of the IJB.

Noted.

# 9. Budget Monitoring Report – July 2019

Submitted report by Caroline Whyte, Chief Finance and Transformation Officer on the projected year-end outturn for the financial year as at July 2019, including commitments against the available resource, explanations for the main budget variances, an update on progress in terms of savings delivery and actions required to work towards financial balance. Appendix A to the report provided the financial overview of the partnership position, with detailed analysis provided in Appendix B. Details of the savings plan were provided at Appendix C. Appendix D outlined the financial recovery plan to bring overall service delivery back into line with the available resource and Appendix E highlighted the movement in the overall budget position for the partnership and budget reductions requiring approval.

Members asked questions and were provided with further information in relation to:-

- Purchased hours for care at home that are stopped when a service user is in hospital and in-house hours that are re-directed and used elsewhere; and
- Additional hours required to cover a service handed back to the Council by a provider experiencing staff shortages.

The Board agreed to (a) note the projected year-end overspend of £1.997m; (b) approve the financial recovery plan, as detailed in Appendix D to the report; (c) approve the changes in funding as detailed in Section 2.11 and Appendix E of the report; and (d) note the potential impact of the Lead Partnerships.

### 11. Strategic Planning Group Minutes

Submitted the Minutes of the Strategic Planning Group meeting held on 29 May 2019.

The Board was advised of a bespoke Mental Health Programme set up by a pupil at Largs Academy, who has secured funding to create a tailored programme to provide training for school staff and parent workshops.

Noted.

# 12. IJB Performance and Audit Committee Minutes

Submitted the Minutes of the IJB Performance and Audit Committee meeting held on 27 June 2019, that were in draft form and would be approved at the next meeting.

The Board was advised that the Internal Audit of the Lead Partnership Arrangements had found high priority actions around consistency. The Internal Audit Plan for 2019/20 had been agreed and would include an audit of performance management arrangements within the IJB.

Noted.

The Meeting ended at 11.20 a.m.