

[illegible]

TOPIC / PROVIDER	Desired Provision from Draft NACAS Spec	CHAP (community Housing Advocacy Project	McMillan and Money Matters	NAC Housing Welfare Reform Team	Cunninghame Housing Association	Access Ability	CLASP	ANCHO	Citrus Energy	NAC Housing Benefits Take up Officer
NHS complaints	X									
immigration	X									
home visits for individuals who encounter severe and significant difficulties accessing & using transport	X									
face to face, telephone, website & email provision	X						X	X		
income maximisation		X			X via referral on to subsidiary company Citrus Energy		X			
Assistance to request mandatory reconsideration		X			X			X		
Assistance to appeal benefit sanctions		X								
negotiating with creditors		X							X	
Assistance with court proceedings		X								
Advice on Debt Arrangement Scheme (DAS) (are accredited DAS advisers		X								
Assistance with Council Tax Arrears		X								
Budgeting Advice		X							X (budgeting for future energy use)	
Promotion of the Council's home contents insurance (financial inclusion)				X (Council tenants and those who are potentially homeless)			X (and assistance with the paperwork)			
employability via employment hubs (financial inclusion)				X (Council tenants and those who are potentially homeless)			X	X	Recruitment of unemployed residents of Ayrshire, (to date 4 residents, with one obtaining full time employment) to obtain recognised qualifications.	
promote & refer to Citrus Energy for assistance with fuel bills (financial inclusion)				X (Council tenants and those who are potentially homeless)						

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Partnership with First Alliance Credit Union to promote bank a/c's & credit facilities (financial inclusion)				X (Council tenants and those who are potentially homeless)						
Support workers who visit those potentially affected by Universal Credit & migration to PIP to gauge ability to pay rent and deal with changes that Universal Credit brings. Workers refer on to WRO & debt advice officers				X (Council tenants and those who are potentially homeless)						
Free money advice and legal representation to those homeowners facing mortgage repossession in Ayrshire		X								
Funding of other agencies / services	NA	NA	NA	NA	NA					
Referral and signposting				X	X	X	X		X	
Submission of SSCS1 appeal request and referral on to Welfare Rights Team							X			
Dedicated assistance with energy switching to assist householders to find the most cost effective deal									X	
Home energy advice service to assist householders to understand their energy bills, assist to reduce energy consumption, assist with choice of meter									X	
Housing benefits and council tax reduction for working age and pensioner claimants										X

No responses from Procurement at Riverside Housing, Christine Speedwell at Carers Centre or Scottish Govt People and Communities

AYRSHIRE PROJECTS GRANT FUNDED BY SLAB (SCOTTISH LEGAL AID BOARD)

Programme	Project name	Lead and partner organisation	geographic coverage	Areas of law	notes	Funding period
Economic Downturn Programme	Ayrshire Homelessness and Prevention Service (AHAP)	Community Housing Advocacy Project (CHAP) Partner: Govan Law Centre	North, South and East Ayrshire	Mortgage repossession and debt matters	This is a pan-Ayrshire project assisting people with mortgage and debt problems at court. The project employs a debt adviser and a project solicitor	October 2012 - March 2017
Economic Downturn Programme	Kilmarnock In-court Advice Project	East Ayrshire Council	North and East Ayrshire	Housing eviction and debt. Small claims matters	This project helps people with cases calling at Kilmarnock Sheriff court with eviction and small claims matters.	October 2012 - March 2017
Making Advice Work Stream 1	CHAP money advice	CHAP	North Ayrshire	Benefits and debt	This project provides benefits and debt help to people in North Ayrshire affected by welfare reform	October 2013- March 2017
Making Advice Work Stream 2	Welfare Reform Advice Team	North Ayrshire Council	Tenants of NAC	Benefits	The Welfare Reform Advice Team (WRAT) provides tenants with advice, support and information about welfare reform, including under occupancy charge and to those affected by the benefits cap. The WRAT provides advice, information, casework and advocacy and representation at tribunals.	October 2013- March 2017

Big Lottery Response

Programme	Organisation	Project Title	Project Summary	Funding is for	Ben Location	Percent	
Investing in Communities 2: Supporting 21st Century Life	Community Led Action and Support Project	HOPE (Helping Older People Evolve)	The HOPE (Helping Older People Evolve) project from Community Led Action and Support Project (CLASP) is a 5 year project which will see the expansion of existing provision e.g. lunch clubs and financial advice and guidance plus the introduction of new services including a morning call service and activity classes. The project will support 2000 older people with 200 benefitting from a more intensive and bespoke service. Funded through the Big Lottery Funds Supporting 21st Century programme the project will operate across North Ayrshire with a particular focus in the towns of Ardrossan, Saltcoats and Stevenston	This 5 year project will fund salaries, volunteer costs and overheads. Staff posts include fully funding the existing positions of part time centre co-ordinator and information and advice worker and part funding the manager, project co-ordinator and cleaner.	North Ayrshire	100	01.011.2018
Investing in Communities 2: Life Transitions	Irvine Housing Association Limited	Springboard	Irvine Housing Association's Springboard project will benefit tenants and people from deprived communities in Irvine and Kilwinning, North Ayrshire, Drongan in East Ayrshire and Dumfries and Galloway who are financially excluded. The project will work across 3 key financial inclusion areas of money advice, affordable warmth and employability will benefit 1,500 people over 3 years. Funded through Lift Transitions, the project will employ and additional Money Advice worker to complement the current postholder in providing advice, support and training which will reduce financial hardship and improve financial skills. The remaining posts of existing Affordable Warmth Officer, who was employed on a temporary basis to pilot this initiative and Employability Officer would be funded by matched funds. The Project will work with individuals who are vulnerable, ill, older, benefit dependent or living below the poverty line and will provide independent advice to budget, reduce outgoings, prioritise debt and access key financial products such as bank and credit union facilities and welfare benefits. The project aims to improve the financial capability of beneficiaries and support people affected by welfare reforms to amend claims and access benefits online. Irvine Housing Association is a non-profit making Housing Association established in 1993, registered with, and monitored by, the Scottish Housing Regulator. It is also a registered Industrial and Provident	The 3 year grant will fund salaries, training; evaluations; recruitment; equipment and marketing. Staff posts will be fully funding an existing full time and new full time Money Advisor posts. (the remaining and existing Affordable Warmth Officer and Employability Officer posts would be funded by matched funds, details below) The applicant is applying to BIG for 47% of project costs with contributions from both the Scottish Government's People and Communities Fund and the applicant who is funding the overheads. The total project costs are £527,223 and the total amount requested from the Big Lottery Fund is £250,490. The request was increased from £230,187 to	North Ayrshire	33.4*	25.06.2017
Medium Grants Scotland	Ayrshire Communities Education and Sport	Ayrshire Communities Education and Sport	ACES 3 year community led project will deliver a variety of activities in Woodwynd, Kilwinning. The work will continue a range of work that has been delivered by the group in recent years including: sports, recreation, education and holiday programmes for children; silver citizens lunch club; community garden work; a bike track; well women clinic; employability & welfare advice and a large number of classes delivered in the local community centre that the group has unrestricted access to. It is expected that over the length of the project up to 300 local people will directly engage in activities	The grant will meet the costs of one f/t development worker, and one f/t youth worker. Match funding for activities comes from CinN Robertson Trust and North Ayrshire Council.	North Ayrshire	100	01.10.2019

* = this project is delivered equally across North Ayrshire (33.4%), Dumfries and Galloway (33.3%) and East Ayrshire (33.3%)

We don't have service level agreements, but organisations do have to comply with our terms and conditions. These vary across our funding. Standard terms and conditions are in the attachment (below).



SUGGESTIONS FOR FUTURE SPEC (ABOVE WHAT'S INCLUDED IN CURRENT NACAS SPEC) (TOPICS THAT ARE ONLY CURRENTLY PROVIDED BY 1 OR 2 PROVIDERS)

People affected by cancer
Identification of vulnerable service users
Outreach
Drop in visits
Planned appointments
Consumer affairs
Tax issues
Home visits for individuals who encounter severe and significant difficulties accessing and using transport
Benefits appeals
Negotiating with creditors
Assistance with court proceedings
Debt arrangement advice
Council tax arrears
Assistance with energy switching