NORTH AYRSHIRE COUNCIL

12 November 2019

Audit and Scrutiny Committee

| Title: | Internal Audit Plan 2019/20: Mid-year update |
|-----------------|---|
| Purpose: | To provide an update at as 30 September 2019 on progress made in delivering the 2019/20 Internal Audit Plan. |
| Recommendation: | That the Committee (a) notes the mid-year position and (b) approves the withdrawal of two audits from the plan. |

1. Executive Summary

- 1.1 The current Internal Audit Plan, covering the period April 2019 to March 2020, was approved by the Audit and Scrutiny Committee in March 2019. The plan sets out the areas of work which Internal Audit intends to cover during the current financial year.
- 1.2 This report updates the Committee on the position at 30 September 2019. The plan is on track for completion by the end of the financial year and it is recommended that two audits are removed from the previously approved plan.

2. Background

- 2.1 Appendix 1 to this report is the approved audit plan for 2019/2020. For each audit, additional information has been provided to show the actual activity to 30 September and for competed audits, dates when the final report was published and reported to the Audit and Scrutiny Committee.
- 2.2 As the information provided is at 30 September and the audit team has continued to work on delivering the plan, further progress has been made and some of the audits that were incomplete at that date have now been finalised and are reported to the Committee elsewhere on the agenda.
- 2.3 12 reports have been published during the first half of 2019/2020; 10 of these were from the 2018/19 plan and the remaining 2 have been completed from the current plan. A further 6 reports were at draft stage at 30 September, 10 audits were being worked on and the remaining audits are scheduled during quarters 3 and 4.
- 2.4 In line with good practice, the plan has been reviewed at the mid-point and it is proposed that two audits are withdrawn from the approved plan. The first relates to Welfare Reform and Universal Credit; during initial work to identify the key risks for the Council it became clear that this could be covered within the Housing Rents audit. The second relates to Property Asset Management, where it has been identified that the key risk areas have been reviewed during other recent audit work.

- 2.5 of the 12 audits published during the first half of 2019/20 (42%) have been completed within the budgeted days. This is significantly below the target of 75%. This reflects the completion of individual audit assignments rather than the audit plan as a whole which is on track for completion at the end of 2019/20; other work which has been under budget has compensated. Most of the audits which have been over budget have only been marginally so, although significant additional work was carried out to finish audits of Community Based Support and Regeneration from the 2018/19 plan. Recent changes have been made to the format of the audit report and it is anticipated this will increase the proportion of audits completed within the budgeted time.
- 2.6 The 'cost per productive audit day' cannot be calculated until the closure of the annual accounts and so was not included within the 2018/19 annual report to Committee in May. This has now been calculated for 2018/19 as £264.77; in 2017/18 the equivalent cost per day was £261.19. This represents a marginal increase of 1%, in comparison to a pay award for 2018/19 of 3.5%. The costs have reduced significantly in recent years.

3. Proposals

3.1 It is proposed that Committee (a) notes the mid-year position and (b) approves the withdrawal of two audits from the plan.

4. Implications/Socio-economic Duty

Financial

4.1 None.

Human Resources

4.2 None.

Legal

4.3 None.

Equality/Socio-economic

4.4 None.

Environmental and Sustainability

4.5 None.

Key Priorities

4.6 The work of Internal Audit helps to support the efficient delivery of the strategic priorities within the Council Plan 2019-2024.

Community Wealth Building

4.7 None.

5. Consultation

5.1 The relevant Services are consulted on Internal Audit findings during each audit assignment. No additional consultation has been required in the preparation of this report.

Laura Friel Executive Director (Finance and Corporate Support)

For further information please contact Paul Doak, Senior Manager (Internal Audit, Risk and Fraud), on 01294-324561.

Background Papers None.

NORTH AYRSHIRE COUNCIL INTERNAL AUDIT PLAN 2019-2020

PROGRESS REPORT at Quarter 2

PRODUCTIVE TIME - AUDIT PLAN

| | | | | | | | Report to |
|----------------------------------|--|------------|--------------------|-------------|---------------------------|--------------|-----------|
| | | Planned | Actual Days | Variance | Current Progress @ | Final Report | Audit and |
| Key Corporate Systems | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| | | | | | | | |
| Procurement and Accounts Payable | Review controls within the Procurement and Accounts Payable section. | 15 | 21 | -6 | Draft report with Service | | |
| Treasury Management | Examine the Council's treasury management arrangements. | 10 | 4 | 6 | Fieldwork ongoing | | |
| General Ledger | Review controls in the new Integra GL system. | 15 | 0 | 15 | Planned Q4 | | |
| TOTAL AUDIT DAYS | | 40 | 25 | • | | | • |

| | | | | | | | Report to |
|---------------------------------------|--|------------|--------------------|----|---------------------------|--------------|------------|
| | | | Actual Days | | Current Progress @ | Final Report | Audit and |
| Other Systems | Audit Objective | Audit Days | @ 30/09/19 | | | issued | Scrutiny |
| Licensing | Review processes within the Licensing section. | 20 | 5 | 15 | Fieldwork ongoing | | |
| | | | | | Audit recommended for | | |
| Welfare Reform / Universal Credit | Examine controls in relation to Universal Credit | 15 | 1 | | withdrawal | | |
| Better Off North Ayrshire programme | Review the use of the Better Off North Ayrshire funding. | 20 | 16 | 4 | Draft report with Service | 02/10/2019 | 12/11/2019 |
| Residential Placements | Review the use of placements within other authorities, residential schools | | | | | | |
| (Education/HSCP) | or private educational establishments. | 20 | 24 | -4 | Draft report with Service | | |
| Music Tuition | Review controls in relation to the charging for music tuition | 10 | 10 | 0 | Finalised | 16/09/2019 | 12/11/2019 |
| SEEMIS/Click and Go | Examine the system controls within the SEEMIS/Click and Go system. | 15 | 1 | 14 | Fieldwork ongoing | | |
| Agency staff and workers | Examine the Council's use of agency staff and workers. | 15 | 15 | 0 | Draft report with Service | | |
| Kelio | Review system controls in the Kelio time management system | 15 | 18 | -3 | Draft report with Service | | |
| | Examine the effectiveness of the Council's capital monitoring | | | | | | |
| Capital Monitoring | arrangements. | 15 | 0 | 15 | Planned Q4 | | |
| | | | | | | | |
| Financial Intervention | Review the administration of Financial Intervention Orders and Corporate | | | | | | |
| Orders/Corporate Appointeeships | Appointeeships within the Health and Social Care Partnership. | 15 | 0 | 15 | Planned Q3 | | |
| | Review the use of 'Self Directed Support' to provide assurance that | | | | | | |
| Self Directed Support | appropriate controls are in place and operating effectively. | 15 | 14 | 1 | Fieldwork ongoing | | |
| | Examine the use of the Carefirst system by the Health and Social Care | | | | | | |
| Carefirst system | Partnership. | 20 | 0 | 20 | Planned Q4 | | |
| | Carry out audit work within the Health and Social Care Partnership as | | | | | | |
| | agreed by the Performance and Audit Committee of the Integration Joint | | | | | | |
| Integration Joint Board audit days | Board. | 15 | 0 | 15 | Planned Q3 | | |
| Transport Hub (inc. Fleetwave system; | Review controls in the Transport Hub with a particular focus on the sale | | | | | | |
| vehicle replacement) | and replacement of vehicles. | 15 | 16 | -1 | Finalised | 20/08/2019 | 12/11/2019 |
| Commercial Refuse service | Examine controls in the commercial refuse service. | 15 | 0 | 15 | Planned Q4 | | |
| Housing Rents income and arrears | | | | | | | |
| (inc. iWorld system) | Examine a range of controls within Housing. | 15 | 11 | 4 | Fieldwork ongoing | | |
| Property Asset Management (inc. | _ | | | | Audit recommended for | | |
| system; maintenance + repairs) | Review the Council's property asset management arrangements. | 15 | 0 | 15 | withdrawal | | |
| Housing improvement grants | Examine the use of Housing Improvement Grants | 15 | 0 | 15 | Planned Q4 | | |
| TOTAL AUDIT DAYS | | 285 | 131 | | | | |

| | | | | | | | Report to |
|--------------------|--|------------|--------------------|-------------|--------------------|--------------|-----------|
| | | Planned | Actual Days | Variance | Current Progress @ | Final Report | Audit and |
| ICT Auditing | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| IT assets | Review controls over a range of ICT assets. | 20 | 1 | 19 | Fieldwork ongoing | | |
| | | | | | | | |
| | Review a range of controls in relation to Agile Working across the | | | | | | |
| Telecommunications | Council, including remote and wireless access to networks and systems. | 20 | 0 | 20 | Planned Q4 | | |
| TOTAL AUDIT DAYS | | 40 | 1 | | | | |

| | | | | | | | Report to |
|---------------------------------|--|------------|--------------------|-------------|--------------------|--------------|-----------|
| | | Planned | Actual Days | Variance | Current Progress @ | Final Report | Audit and |
| Governance | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| | | | | | | | |
| Code of Corporate Governance | Examine compliance with aspects of the Code of Corporate Governance. | 15 | 4 | 11 | Fieldwork ongoing | | |
| Information Governance and Data | Review aspects of the Council's Information Management and Data | | | | | | |
| Protection | Protection arrangements. | 20 | 0 | 20 | Planned Q4 | | |
| Workforce Planning (inc. VER/VR | | | | | | | |
| schemes) | Review the Council's workforce planning arrangements. | 15 | 0 | 15 | Planned Q3 | | |
| TOTAL AUDIT DAYS | | 50 | 4 | | - | | • |

| | | | | | | | Report to |
|--------------------------------------|--|------------|--------------------|-------------|---------------------------|--------------|-----------|
| | | Planned | Actual Days | Variance | Current Progress @ | Final Report | Audit and |
| Regularity Audits | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| | Use computer audit software to interrogate the Accounts Payable system | | | | | | |
| Accounts Payable transaction testing | and examine any anomolies which arise. | 15 | 8 | 7 | Fieldwork ongoing | | |
| | | | | | | | |
| | Use computer audit software to interrogate the HR/Payroll system and | | | | | | |
| Payroll transaction testing | examine any anomolies which arise. | 15 | 13 | 2 | Draft report with Service | | |
| TOTAL AUDIT DAYS | | 30 | 21 | | | | |

| Following the Public Pound | Audit Objective | Planned Audit Days | Actual Days @ 30/09/19 | | Current Progress @ 30/09/19 |
|------------------------------------|--|-----------------------|---------------------------|----|-----------------------------|
| | Annual audit of Community Councils accounts' to ensure Council funding | | | | |
| Community Councils | is used in accordance with the Council's Scheme of Administration. | 10 | 5 | 5 | As required |
| | Annual audit of the accounts of various Tenants and Residents | | | | |
| Tenants and Residents Associations | Associations. | 2 | 3 | -1 | As required |
| TOTAL AUDIT DAYS | | 12 | 8 | | |

| | | Planned | Actual Days | Variance | Current Progress @ |
|--|--|------------|--------------------|-------------|--------------------------|
| Other Work | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 |
| | Completing audits from the previous year's audit plan that were not fully | | | | All 2018/19 audits |
| | complete by the end of March 2019 or starting audits early from the | | | | complete during Q1 - see |
| Prior year audit work | 2020/21 audit plan. | 20 | 42 | -22 | note at para 2.5 |
| Audit consultancy: ad-hoc advice | Providing advice to council services in response to ad-hoc queries | 10 | 4 | 6 | As required |
| | Participating in project work to support developments in other council | | | | |
| Audit consultancy: project work | services. | 30 | 12 | 18 | As required |
| | Follow up of previous audit reports to ensure that appropriate action has | | | | |
| Follow-up | been taken. | 15 | 4 | 11 | As required |
| | Preparing audit plans and monitoring progress and performance against | | | | |
| Audit planning and monitoring | plans. | 20 | 13 | 7 | As required |
| | Supporting the Council's Audit and Scrutiny Committee by preparing | | | | |
| | reports, attending meetings and delivering training for elected members | | | | |
| Audit and Scrutiny Committee | as required. | 25 | 16 | 9 | As required |
| Governance documents | Review of governance documents | 2 | 1 | 1 | As required |
| | Carry out developmental work to further enhance the efficiency of the | | | | |
| Development of the Audit service | audit section. | 5 | 6 | -1 | As required |
| | | | | | |
| Internal Audit self-assessment against | Undertake a quality assurance programme for Internal Audit in line with | | | | |
| PSIAS | the requirements of the Public Sector Internal Audit Standards (PSIAS). | 2 | 0 | 2 | As required |
| | Certification of expenditure funded by specific grants from external | | | | |
| Grant claims | funding bodies | 2 | 0 | 2 | As required |
| | Work in relation to the Council's annual accounts, including stock counts, | | | | |
| Annual Accounts | reviewing imprests and preparing the Annual Governance Statement. | 2 | 1 | 1 | As required |
| TOTAL AUDIT DAYS | <u> </u> | 133 | 99 | | 1 |

| | TOTAL | PRODUCTIVE TIME - AUDIT PLAN | 590 | 289 |
|--|-------|------------------------------|-----|-----|
|--|-------|------------------------------|-----|-----|

PRODUCTIVE TIME - CONTINGENCIES AND INVESTIGATIONS

| | | | | | | | Report to |
|------------------------|--|------------|--------------------|-------------|--------------------|--------------|-----------|
| | | Planned | Actual Days | Variance | Current Progress @ | Final Report | Audit and |
| Special Investigations | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| | Small investigations relating to payroll overpayments reported to Internal | | | | | | |
| Payroll overpayments | Audit by Payroll | | 1 | | As required | | |
| Community Association | Review the accounts of a Community Association | | 2 | | Fieldwork ongoing | | |
| | | | | | | | |

| TOTAL | PRODUCTIVE TIME - CONTINGENCIES AND INVESTIGATIONS | 20 | 3 |
|-------|--|----|---|

PRODUCTIVE TIME - RESERVE AUDITS

| | | | Actual Days | | | Final Report | Report to Audit and |
|----------------------------------|--|------------|-------------|-------------|-------------------|--------------|------------------------|
| Reserve Audits | Audit Objective | Audit Days | @ 30/09/19 | Fav / (Adv) | 30/09/19 | issued | Scrutiny |
| Library and Information service | Review a range of controls within the Library and Information service. | 15 | 0 | 15 | | | |
| Burials and Bereavements | Review a range of controls within the Burials and Bereavements team. | 10 | 0 | 10 | | | |
| | Review controls within the Council's additional special needs schools | | | | | | |
| Additional Special Needs schools | establishments. | 15 | 3 | 12 | Fieldwork ongoing | | |

| TOTAL | PRODUCTIVE TIME - RESERVE AUDITS | 40 3 |
|-------|----------------------------------|------|
|-------|----------------------------------|------|

NON-PRODUCTIVE TIME

| | | Actual Days @ 30/09/19 | | Current Progress @ 30/09/19 |
|----------------|----|---------------------------|---|------------------------------------|
| Management | 16 | 8 | 8 | On target - no concerns identified |
| Administration | 22 | 13 | 9 | On target - no concerns identified |
| Meetings | 36 | | | On target - no concerns identified |
| Training | 18 | 9 | 9 | On target - no concerns identified |

| TOTAL | NON-PRODUCTIVE TIME | 92 | 45 |
|------------|---------------------|-----|-----|
| | | | |
| TOTAL DAYS | | 702 | 340 |

| | ANNUAL BUDGET | ACTUAL to 30/09/19 |
|--|-------------------|--------------------|
| PRODUCTIVE DAYS NON-PRODUCTIVE DAYS | 610 87% 92 13% | 295 87% 45 13% |
| TOTAL DAYS | 702 100.0% | 340 100.0% |