

## **Volunteering in North Ayrshire Health and Social Care Partnership**

### **Situation**

Volunteering is recognised by the Partnership as a essential component of the North Ayrshire Strategic Plan.

It was agreed earlier this year that a Volunteer Strategy for the North Ayrshire HSCP be developed, covering both NHS ('Managed') Volunteers, and those volunteers operating for a range of 3<sup>rd</sup> Sector organisations within the Partnership (either under contractual arrangements or independently).

A similar piece of work is ongoing for the North Ayrshire CPP.

This SBAR Paper provides an update of the progress to date.

### **Background**

The TSI is leading a piece of work to provide a strategy for Volunteering within the North Ayrshire Partnership.

Volunteers operate under a pre-existing NHS Volunteer Strategy (circa 2008) and under differing organisational based policies and strategies within the 3<sup>rd</sup> Sector. This is exemplified in the new Woodland View Hospital and ACH, where a number of differing arrangements pertain eg:-

- Traditional hospital volunteer arrangements under the NHS Managed Volunteers arrangements,
- The provision of the shop in Woodland View, which is run by a newly established 3<sup>rd</sup> Sector group and staffed by volunteers,
- The ICF funded contracts run by the Royal Voluntary Service under a SLA, providing services on ward and transporting patients, using a mix of paid supervision and volunteers.

The SG has commissioned Voluntary Health Scotland (VHS) to review volunteering in the NHS environment, and NHS A &A staff (Linda Jones from North HSCP) together with TSI staff were interviewed as part of this review. It is expected that this review will form part of a refresh to the existing NHS National Policy. It is believed part of the review focusses on risk and governance issues in the light of experiences in NHS England.

### Assessment

This piece of work was scheduled for completion in July 2016, but has been held pending the production of the VHS report to the SG, in particular to look at Risk and Governance issues. The VHS report is expected to be finalised Autumn 2016.

Work has been undertaken within the TSI to refresh existing 3<sup>rd</sup> Sector strategies into a single document, and this has largely concluded. This includes combining the pre-existing NHS strategy to ensure that all aspects of this are contained in a single strategy document.

There is a similar draft strategy in course of production for the CPP.

### Recommendations

On receipt of the VHS recommendations a draft Strategy Document will be produced and circulated for comment and consultation, prior to submission to a future IJB.

Consultation will include NHS Ayrshire and Arran (Andrew Moore, responsible manager for Managed Volunteering), the PSMT, and representatives of 3<sup>rd</sup> Sector Volunteer Involving Organisations (VIOs).

The IJB is requested to :

- Note the ongoing survey undertaken by VHS at the request of the SG
- Note the continued work ongoing to finalise a Volunteering Strategy for North HSCP.