

Subject: **Director's Report**

Purpose: To advise members of the North Ayrshire Integration Joint Board (IJB) of developments within the North Ayrshire Health and Social Care Partnership (NAHSCP).

Recommendation: That members of IJB note progress made to date.

Glossary of Terms	
NHS AA	NHS Ayrshire and Arran
HSCP	Health and Social Care Partnership
NACSSP	North Ayrshire Children's Services Strategic Plan
NUS	National Union of Students
FOI	Freedom of Information

1.	EXECUTIVE SUMMARY
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide.
2.	CURRENT POSITION
	National Developments
	<u>West of Scotland Delivery Plan Engagement Event</u>
	On Wednesday 28 th March 2018 there was a West of Scotland Delivery Plan Workstream Engagement Event. The event allowed colleagues to share the work already undertaken by each of the workstreams and facilitated discussions on the wider aspects of the draft Regional Health and Social Care Delivery Plan.
	The engagement event for IJB Voting Members and Chief Officers which was postponed from 1 st March 2018 will now be held on Friday 11 th May 2018 at the Golden Jubilee Hotel, Clydebank. IJB Voting Members and Chief Officers are encouraged to attend.

	Ayrshire Wide Developments
	<u>Emergency Exercise</u>
	On 14 th March 2018, a number of our managers took part in Exercise Quattro. Simulating a mass casualty event, our managers, alongside partner agencies, rehearsed our resilience to respond.
	North Ayrshire Developments
	<u>North Ayrshire Children's Services Strategic Partnership Event</u>
	North Ayrshire Children's Services Strategic Partnership (NACSSP) held a development event on Monday 26 March at Greenwood Resource Centre. More than 70 delegates from all sectors across the CSSP were invited to discuss the progress made so far with <i>Getting it Right for You</i> , North Ayrshire Children's Services Plan (2016–20).
	<u>Corporate Parenting/Family Firm Co-ordinator</u>
	The North Ayrshire Corporate Parenting Plan was launched in October 2017. The plan included a commitment to develop a “Family Firm” policy and service. At the same time, a High Impact Leadership Project recommended the introduction of a Staff Mentoring Scheme for Looked After and Care Experienced young people.
	The Corporate Parenting Group (a sub group of the Children's Services Strategic Partnership) established a short life working group to take these recommendations forward. Funding has been secured for a 12 month full time co-ordinator to oversee the Family Firm policy and implement the Staff “Well Connected” Mentoring Scheme. Mhairi McFadzean was appointed to this post and commenced on 26 th March 2018.
	<u>Breakfast for Champions – NAHSCP Staff Partnership Awards</u>
	<p>The second Staff Partnership Awards Event “Breakfast for Champions” took place on 29th March 2018 where we celebrated the great work of our staff and volunteers across Health and Social Care. The ceremony itself, highlighted three key things.</p> <p>Firstly, the breadth and range of supports we provide across North Ayrshire with finalists and winners coming from a diverse range of service areas from Justice Services and Business Support to Children and Families and Health Visiting.</p>
	Secondly, two of our winners illustrated the positive work we are doing in the area of Recovery with Mental Health and Addictions Services featuring strongly.
	And finally, the ceremony showed a clear picture of a true Health and Social Care Partnership with our Third and Independent sector colleagues also featuring strongly. From Carewatch to Cooriedoon Care Home through to Macmillan Cancer and the Scottish Centre for Personal Safety. Illustrating that Partnership theme even further, one of our own Senior Care at Home Assistants won an award in the Trailblazer Category for the work she has pioneered with colleagues from Ayrshire Hospice to improve palliative and end of life care.

The award categories and winners were as follows :-	
<u>Partnership Champions</u> Susan Morgan, Ellen Paterson and Amelia Smyth, Carewatch	<u>Innovative Team(s)</u> Alcohol & Drug Partnership/TACT Mentoring Support HSCP Justice Team, New Street, Stevenston
<u>Partnership Volunteers</u> Anne Adrain and Hugh Lapham from Macmillan Cancer & Information Support Service (Saltcoats Library) Mary Brebner, Margaret Innes and Margaret McLaughlin	<u>Highly Commended</u> Innovative Team : Cooriedoon Palliative and End of Life Team Partnership Volunteering : Scottish Centre for Personal Safety
<u>Individual Awards</u> Everday Hero : Sharon Belshaw (Break the Silence) Partnership Champion : Moira Greco, Specialist Health Visitor Early Years Trailblazer : Alan Bell (Scottish Centre for Personal Safety) and Mary McCrorie, Care at Home Senior Assistant	
 <p>Breakfast for Champions Award Winners</p>	

	<u>Mental Health Services</u>
	I wanted to highlight again the progress in North Ayrshire and across Ayrshire and Arran, in transforming our mental health services. Our new mental health hospital at Woodland View has already won a European award for design. Whilst the new environment created by a wonderful design has undoubtedly helped, our staff have been the ones who have made the difference. We have worked creatively and tirelessly to change the way we work to improve the outcomes of our patients and are beginning to see this paying dividends.
	Within our community mental health teams we are also working to adopt new ways of working, embedding supports in various settings that enables us to provide interventions earlier. All of this work was recognised recently by the Scottish Minister for Mental Health, Maureen Watt, when she visited Kilmarnock College on 23 rd March 2018 to launch a joint initiative with the Scottish Government and the National Union of Students (NUS).
	The NUS described our approach with Ayrshire College as 'fairly unique' in Scotland and a model of best practice. The Minister for Mental Health also advised that Ayrshire is her "go to place" when looking for best practice in the field of mental health. High praise indeed from two quite disparate sources and our staff working in Mental Health Services in Ayrshire should be proud of the reputation we are building.
	<u>Care Opinion</u>
	Care Opinion (www.careopinion.org.uk) is an independent website about people's personal experiences of registered social services. Stories are submitted, moderated and posted online by Care Opinion and then organisations have the opportunity reply online.
	North Ayrshire Health and Social Care Partnership piloted Care Opinion from October 2014 and March 2016. Following a successful evaluation of the pilot, the HSCP will roll out Care Opinion across all adult services within the partnership.
	The services to be included within Care Opinion have been identified as well as the responders for each of those services. Training for responders will now be undertaken with Care Opinion and the promotion of Care Opinion will be rolled out through :-
	<ul style="list-style-type: none"> • Care Opinion logo on all letterheads; • Social Media – Facebook, Twitter, Carena etc; • HSCP Website • Care Opinion boards in public places highlighting stories; and • Promotional materials.
	Feedback from the comments received via Care Opinion will be fed into existing reporting arrangements for Freedom of Information (FOI) requests; Complaints and Compliments.
	<u>Anticipated Outcomes</u>
	Not applicable.

	<u>Measuring Impact</u>
	Not applicable
4.	IMPLICATIONS

Financial:	None
Human Resources:	None
Legal:	None
Equality:	None
Children and Young People	None
Environmental & Sustainability:	None
Key Priorities:	N/A
Risk Implications:	N/A
Community Benefits:	N/A

Direction Required to Council, Health Board or Both	Direction to :-	
	1. No Direction Required	√
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

4.	CONSULTATION
4.1	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation.
5.	CONCLUSION
5.1	Members of IJB are asked to note the ongoing developments within the North Ayrshire Health and Social Care Partnership.

For more information please contact Stephen Brown, Director/Chief Officer on 01294 317723 or sbrown@north-ayrshire.gcsx.gov.uk