

## Integration Joint Board 17 November 2022

<b>Subject :</b>	<b>Director's Report</b>
<b>Purpose :</b>	This report is for <b>awareness</b> to advise members of North Ayrshire Integration Joint Board (IJB) of developments within North Ayrshire Health and Social Care Partnership (NAHSCP)
<b>Recommendation :</b>	IJB members are asked to note progress made to date.

Direction Required to Council, Health Board or Both	Direction to :-	
	1. No Direction Required	X
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

Glossary of Terms	
NHS AA	NHS Ayrshire and Arran
IJB	Integration Joint Board
HSCP	Health and Social Care Partnership

<b>1.</b>	<b>EXECUTIVE SUMMARY</b>
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within North Ayrshire Health and Social Care Partnership (NAHSCP), nationally, locally and Ayrshire wide.
<b>2.</b>	<b>BACKGROUND</b>
2.1	This report provides IJB with up to date information on recent activity across the HSCP since the last IJB. The report will also provide COVID related information by exception.
<b>3.</b>	<b>CURRENT POSITION</b>
	<b><u>National Developments</u></b>
3.1	<b><u>Independent Review of Inspection, Scrutiny and Regulation (IRISR)</u></b>
	The Independent Review of Inspection, Scrutiny and Regulation (IRISR) was <a href="#">announced</a> on 23 <sup>rd</sup> September. Dame Sue Bruce has been appointed as the

	<p>Chair of the IRISR and will be supported in her role by Mr Stuart Currie who has been appointed as Vice Chair. The IRISR will make recommendations to ensure that social care support services are the best that they can be for those that use them and work within them. IRISR will ensure a human rights and person-centred approach is central to the inspection and regulation of social care and will consider how this can be applied across linked services. ( <a href="#">Read more about the Independent Review of Inspection, Scrutiny and Regulation.</a> )</p> <p>In order to support the Review the Scottish Government are launching a Call for Evidence where people can share their written views on how they think inspection and regulation can ensure social care support services can continually improve now and in the future. They are also hosting a number of virtual and in person engagement events throughout November and December 2022.</p> <p><b>IRISR Stakeholder Engagement Events &amp; Call for Evidence</b></p> <p>On the following link there is more information about the call for evidence and a list of all of the virtual and in person events the IRISR will be hosting throughout November and December 2022: <a href="#">Social Care: Independent Review of Inspection, Scrutiny and Regulation in Scotland - call for evidence - Scottish Government - Citizen Space (consult.gov.scot)</a></p> <p>If any IJB members or other colleagues and stakeholders would like to arrange to meet for a discussion about the IRISR with Vice Chair Stuart Currie, please contact the IRISR secretariat at <a href="mailto:IRISR@gov.scot">IRISR@gov.scot</a> who would be happy to arrange this.</p>
3.2	<p><u><b>Mental Welfare Commission – Adults with Incapacity Monitoring Report 2021-2022</b></u></p>
	<p>The Mental Welfare Commission for Scotland has safeguarding duties in relation to people who are subject to the protection of the Adults with Incapacity (Scotland) Act 2000 (the AWI Act).</p> <p>This Commission monitors the use of welfare guardianship orders for adults with a mental illness, learning disability, dementia and related conditions, to determine how and for whom the AWI Act is being used. They publish the AWI monitoring report annually, which helps to inform policy and practice.</p> <p>The Annual AWI monitoring report, was published on 27 October 2022. This statistical report is published as part of the Commission's duty to monitor AWI data and relates to 2021-2022.</p>
	<p>The report is available to view through their <a href="#">website</a>. Some of the highlights in the report are :-</p> <ul style="list-style-type: none"> <li>• 17,101 Scots were subject to a welfare guardianship order in March 2022, the highest level recorded.</li> <li>• 10 years ago, in 2012, there were 6,400 people living under welfare guardianships and there has been a year-on -year increase of the granting of welfare guardianship orders since then. It should be noted that some of the</li> </ul>

	data in the 2021-2022 report was affected by temporary measures introduced during the pandemic, but the overall trend in rising numbers continues.
	<b><u>Ayrshire Wide Developments</u></b>
3.3	<b><u>MAPPA Annual Report</u></b>
	<p>The Multi Agency Public Protection Arrangements (MAPPA) are a set of statutory partnership working arrangements introduced in 2007 under Section 10 of the Management of Offenders etc (Scotland) Act 2005.</p> <p>The purpose of MAPPA is public protection and the reduction of serious harm, bringing together the Police, Scottish Prison Service (SPS), health and local authorities to assess and manage the risk posed for certain categories of offender.</p> <p>The MAPPA Annual Report 2021-22 for the South West Scotland area has now been published, which you can read on the <a href="#">NAHSCP website</a>.</p>
3.4	<b><u>Whole System Intervention</u></b>
	<p>IJB members may be aware of a number of Discharge without Delay (DwD) events in recent months. These have focused on working together to identify barriers to discharge and flow within our health and social care system. Areas of improvement have been pinpointed through these and implementation is ongoing. Following on from these a Whole System Intervention took place over two weeks from 7<sup>th</sup> November 2022.</p> <p>This 14 day Whole System event was sponsored by the three Ayrshire Directors of Health and Social Care Partnerships. The focus was on community services increasing their reach into our acute service site at University Hospital Ayr and University Hospital Crosshouse and to work as one integrated team for Ayrshire and Arran residents with greater involvement in multi-disciplinary discharge planning and admission prevention from HSCP management and partners in the Third and Independent Sector.</p> <p>The North Ayrshire HSCP are incredibly grateful to all of our staff and teams and clinical leads for their enthusiastic support for this intervention. Further feedback will be shared as part of the unscheduled care update.</p>
3.5	<b><u>UNICEF Baby Friendly Gold Achieving Sustainability Accreditation</u></b>
	<p>NHS Ayrshire and Arran and the three HSCPs have secured UNICEF Baby Friendly Gold Achieving Sustainability accreditation.</p> <p>Baby friendly accreditation is based on a set of inter-linked evidence based, child rights-based standards relating to the care of babies, their mothers and families provided by maternity, neonatal and health visiting services. In our case, this relates</p>

	<p>to the care provided by the integrated Community Infant Feeding team which includes Health Visitors, Family Nurses, support staff and the Breastfeeding Network. This is a terrific achievement and means we are now one of only three Board areas with this level of award.</p> <p>There will be a formal report produced which still needs to go the designation board for approval so a more formal statement will be released in due course, along with a presentation ceremony for the award.</p> <p>Some of the verbal feedback included:</p> <ul style="list-style-type: none"> <li>• There is an extremely robust leadership infrastructure in place with “fantastic buy-in from senior leaders</li> <li>• Staff culture survey which goes to all relevant staff saw a 70% response rate which is the highest response rate ever seen through these submissions.</li> <li>• Feedback included “a motivated workforce”, “supportive, encouraging and kind culture”, and the processes to recognise and value staff were specifically highlighted.</li> </ul> <p>North Ayrshire hosts the Community Infant Feeding Nurse post and together with the Service Manager within Universal Early Years, have worked incredibly hard to pull this submission together, to provide leadership and to ongoing support to colleagues across the health visiting and FNP workforce around infant feeding. Huge congratulations to all involved in this fantastic achievement.</p>
	<p><b><u>North Ayrshire Developments</u></b></p>
3.6	<p><b><u>Care at Home – Recruitment</u></b></p>
	<p>The Care at Home service in North Ayrshire commenced a robust programme of recruitment to address the many challenges facing the health and social care sector in late 2020. This was significantly impacted throughout 2021 by the restrictions around face-to-face events and working from home to reduce the spread of COVID 19 with most Care at Home recruitment taking place on virtual platforms during that time. The service recommenced its programme of face to face recruitment events in late 2021, promoting these events with increased advertising through radio, television, social media and leaflet drops.</p> <p>The service has also been working with the Council's Employability Service over the last 2 years to help support recruitment to the care at home service, including participation in various initiatives. This has led to a good working relationship with colleagues in the Council's Employability Team.</p> <p>A recent example of this was an event in Ardrossan jointly facilitated by the Employability Team and the Job Centre, focussing on young mums who had been out of employment for a period of time. The initiative supported this group to return to work, by supporting them with issues such as; education and training, no recent experience; and lack of confidence in completing application forms. This has resulted</p>

in the Employability Team offering temporary posts, funded for a period of up to 6 months.

The Care at Home team have since recruited 5 new Care at Home Assistants from this initiative who have been successful at interview, completed the full 12 module care academy programme, completed the full care at home induction programme, and have now commenced work in our Care at Home Service. All with flexible working hours to support their child care needs. It is hoped that at the end of the 6 months funding period, we will be able to retain these staff on longer term contracts.

### 3.7 Money Matters - Welfare Rights Officers – GP Practices

Supported by a bid to the Improvement Service the Money Matters Services have been able to pilot a new approach to access to financial inclusion advice and support. Following an initial pilot In June 2022 of Income Advisers working with 2 GP Practices, this was quickly rolled out with 8 GP practices involved by end of September 2022. The first six months of this initiative saw the service receiving over 142 referrals, 75% of which resulted in income maximisation potential. The table below provides details of the claims submitted, number outstanding and the financial gains identified to date.

Practice	Start Date	Number of Claims Submitted	Number of Claims Outstanding	Number of Claims Outcomed	Financial Gains to date
Ayrshire Group	07/06/2022	63	42	21	£ 30,154.73
Frew Terrace	10/06/2022	106	50	56	£ 77,546.66
Kilwinning	08/07/2022	22	19	3	£ 8,573.00
Dalry	01/08/2022	20	16	4	£ 4,270.88
Townhead	03/08/2022	17	15	2	£ 90.00
Stevenston Group	04/08/2022	25	25	0	£ -
South Beach	06/09/2022	6	6	0	£ -
Eglinton	14/09/2022	11	11	0	£ -
<b>TOTALS</b>		<b>270</b>	<b>184</b>	<b>86</b>	<b>£ 120,635.27</b>

With the ongoing support from the Improvement Service there are plans in place to expand this project across more GP practices, including GPs in Arran and Millport.

### 3.8 Foxgrove

NHS Ayrshire & Arran has received approval from the Scottish Government on the Full Business Case (FBC) for the new national facility for young people at Ayrshire Central Hospital in Irvine.

The Scottish Government Capital Investment Group has considered and scrutinised the detail of the plans for Foxgrove, the National Secure Adolescent Inpatient Service.



In addition, NHS Assure has satisfactorily concluded their Key Stage Assurance Review.



Ground, foundation and drainage works have already been completed on site by Kier, NHS Ayrshire & Arran's construction partner in this project. However, the FBC approval now means that construction can begin in earnest, with the facility expected to welcome its first patients in 2023.

Foxgrove will be an inpatient unit for children aged 12 to 18 years who have complex difficulties and need a high level of care. It will provide the first medium secure adolescent inpatient service for young people in Scotland. The development is a key strand of the Scottish Government's Mental Health Strategy 2017-2027. The purpose-built facility in Ayrshire means that children will be cared for nearer to home and will receive appropriate care, treatment, therapies, security and on-going education.


### 3.9 Red Rose House and Roslin House

The new, purpose-built respite facilities for children, young people and adults in North Ayrshire with additional support needs were officially opened on Friday 28<sup>th</sup> October 2022.



North Ayrshire Provost Anthea Dickson cut the ribbons to celebrate the opening of Red Rose House and Roslin House in Stevenston in front of Elected Members, staff of North Ayrshire Council and North Ayrshire Health and Social Care Partnership, as well as invited guests from charities Hansel and the Mungo Foundation, who provide care and support at the facilities.

The respite centres, which are situated adjacent to the Lockhart ASN Campus in Stevenston, provide a comfortable, home from home experience for respite guests and a much needed, valued and deserved break for families and carers.

3.10	<u>Trindlemoss Day Opportunities</u>
	<p>Staff and customers within Trindlemoss Day Opportunities have been working with Victoria Jamieson and Claire Lobban of Glasgow School of Art over the course of a 5-week internship, with the aim of creating a range of outputs reflective of the changes experienced over the past couple of years, as well as people's hopes for the future.</p>  <p>There was a final handover session at Trindlemoss, where Victoria and Claire spoke to invited guests about their work on the project and the collaborative journey they have undertaken throughout it.</p>
3.11	<u>Harper House, Saltcoats</u>
	<p>Harper House, the National Specialist Family Service which is based in Saltcoats is now open. We have been working closely with Phoenix Futures to ensure our local services support and complement the service as well as creating robust referral pathways and criteria for local families to access support at Harper House. Phoenix Futures are hosting an official opening of the service on 21<sup>st</sup> November 2022.</p>
3.12	<u><b>COVID Update</b></u>
	No major updates.
<b>4.</b>	<b>IMPLICATIONS</b>
4.1	<u>Financial</u> None
4.2	<u>Human Resources</u> None
4.3	<u>Legal</u> None
4.4	<u>Equality/Socio-Economic</u> None
4.5	<u>Risk</u> None
4.6	<u>Community Wealth Building</u> None

4.7	<u>Key Priorities</u> None
5.	<b>CONSULTATION</b>
	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of Consultation.

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Appendices  
Nil