

# North Ayrshire Performance Summary Report - Q2 2022/23

Reporting Period: 01/04/2022 - 30/09/2022



**POLICE  
SCOTLAND**  
Keeping people safe

**Total Crime**



**-0.5%**



**5,822 Crimes**

Incidents  
Recorded

Violence/Homicide

Drug Supply

Sexual Crime

Hate Crime

ASB

**-16.7%\***

**-3.6%**

**-20.8%**

**-0.4%**

**-19.1%**

**-25.6%\***



18,635

795

29

154

56

4,004

Domestic Abuse

Housebreaking

Robbery

Fraud

Speeding

Drink/Drug Driving

**-16.8%\***

**-43.2%**

**-23.8%**

**47.5%**

**1.4%**

**25.5%**



450

82

16

149

263

115

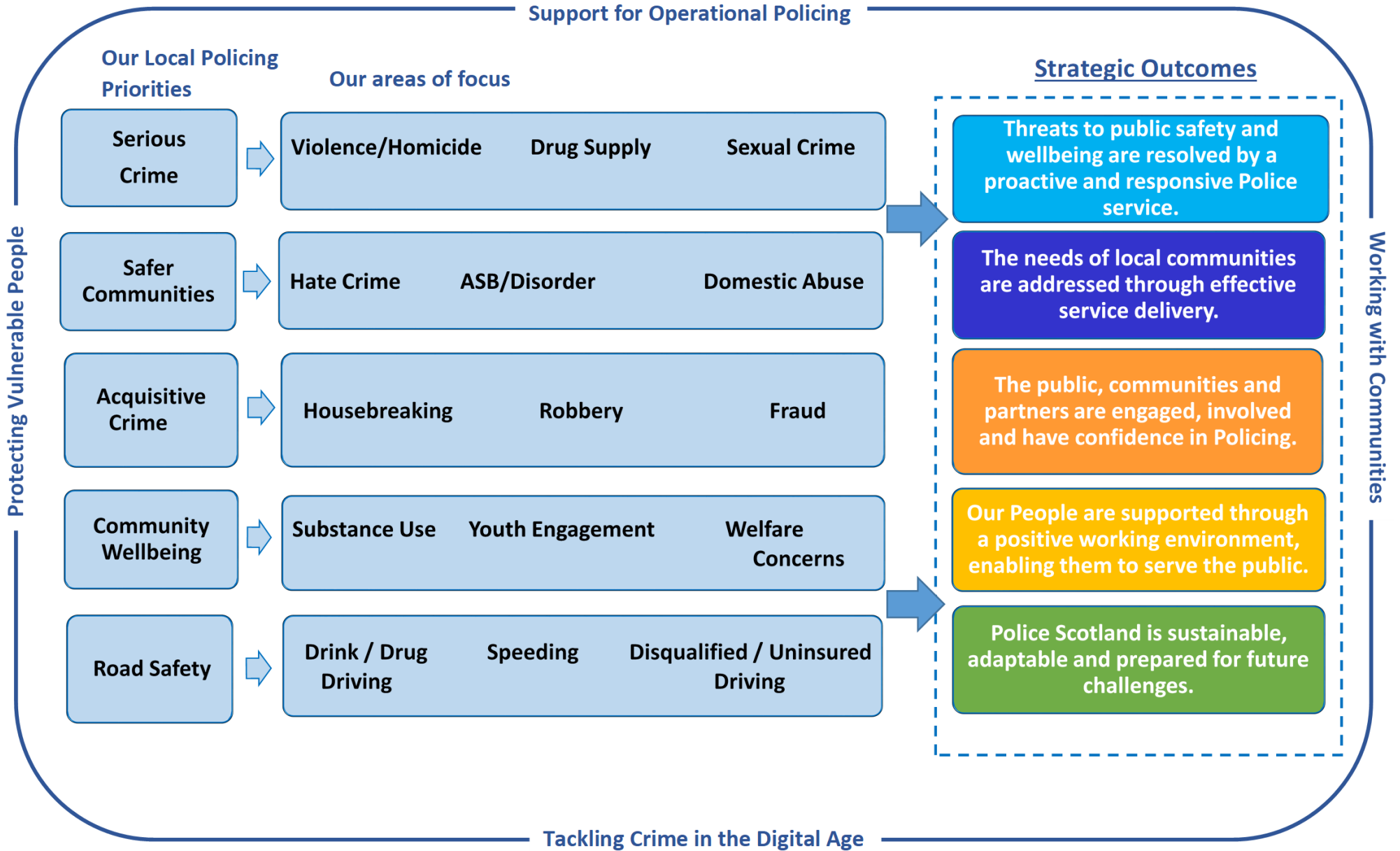
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for North Ayrshire. The report will be based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

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## SERIOUS CRIME—Violence/Homicide

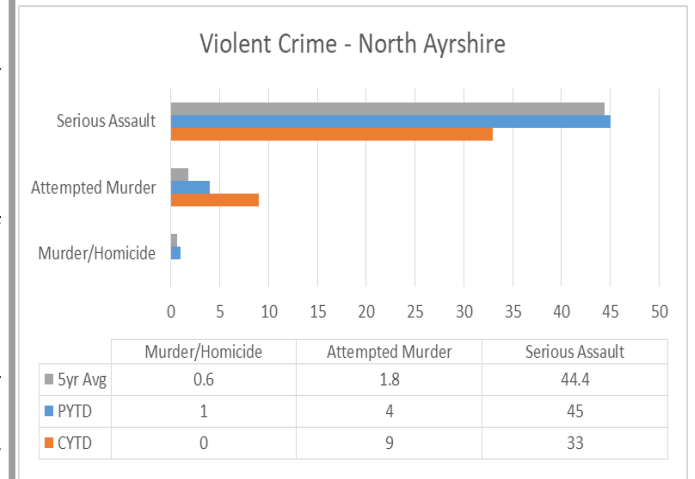
### Analytical Context:

Violent crime is currently down 3.6% on the 5-year average.

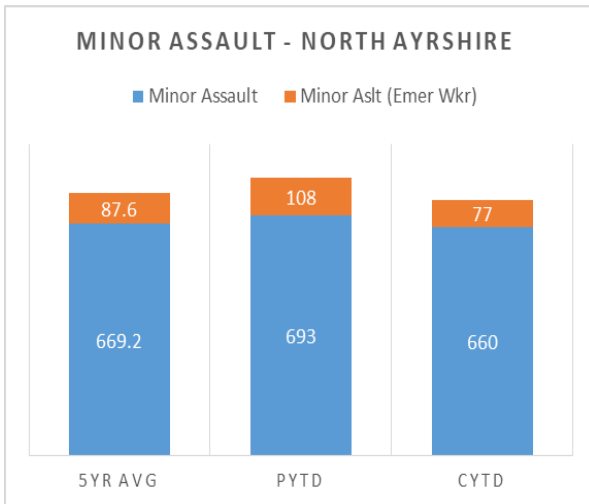
Serious assaults have reduced, with 33 crimes recorded at the end of Q2 compared with 45 last year and a 5-year average of 44.4. Detection rates have significantly improved and are currently up at 81.8% compared to 62.2% last year. Ten of these crimes have taken place within the home with three being domestic related. 16 of the crimes have noted alcohol consumption as a potential factor. Six of the victims were female.

There have been no Murders in the reporting period, however there have been nine Attempted Murders, all of which have been detected. Four involved weapons (3 bladed weapons, 1 broken bottle), three involved attempting to set a house on fire (domestic, 3 victims within the property), one involved a vehicle driven at the victim and one involved choking the victim (domestic).

Minor Assaults on members of the public are recording lower numbers, compared with last year and the 5-year average (see chart below). Notably, 22 assaults on retail workers have been recorded by the end of Q2. The current detection rate is 62.0% which is above the figure last year (53.5%) but slightly lower than the 5-year average (62.7%). Minor Assaults on Emergency Workers are currently below the 5-year average.



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** Staff continue to proactively deploy to any repeat victims, offenders and locations to prevent escalations and this is reflected in the marked reduction in serious assaults. Deployment of specialist resources to investigate violent crimes continues to support the rise in the detection rate on the same period last year. The Community Wellbeing Unit (CWU) continue to work with identified offenders to deter them from future involvement in criminality.

A number of successful action plans across North Ayrshire have been undertaken by officers and this has resulted in the recovery of bladed items, baseball bats, screwdrivers and scissors. These action plans will continue moving towards the Festive period.

Officers continue to engage with licensed premises and during this reporting period there have been 493 inspections compared to only 65 reported incidents.

All common assault reports continue to be subject of daily management review. Local officers continue to be supported in this review by Priority Policing Teams who are deployed to identify and quickly apprehend offenders.

There continues to be proactive engagement with retailers in terms of safety advice. The assaults on retail workers are often committed during the commission of thefts and work is ongoing with a number of retailers to increase safety measures within their premises. Leaflets continue to be distributed highlighting the seriousness of offending against those in the retail sector.

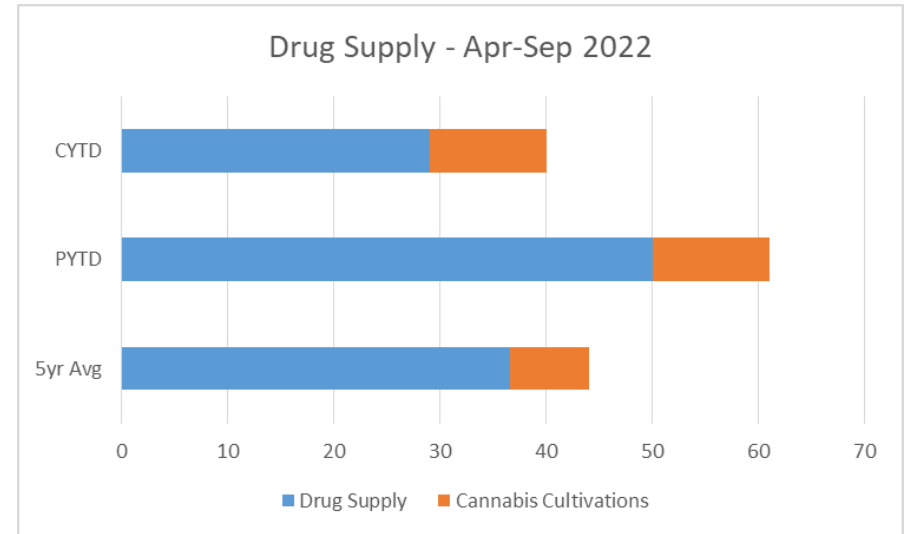
## SERIOUS CRIME—Drug Supply

### Analytical Context:

Drug supply charges are currently down 20.8% on the 5-year average.

There has been a reduction (n= 29) in the number of charges being brought compared with both last year (n=50) and the 5-year average (n=36.6). Cannabis cultivations are at the same level as last year with 11 identified.

Proactivity remains the main focus and means by which these charges are obtained, however identifying any real patterns to where these crimes are taking place is often difficult. Identifying potential suppliers is more likely to be the result of combined work with local officers and Divisional staff, building on the Community Intelligence provided by North Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

The dedicated Ayrshire Proactive Crime Team (PACT) continue to work closely with local policing and specialist national resources in order to exploit all available tactics to disrupt those involved in serious crime and criminality. During the reporting period controlled drugs worth an estimated street value of over £1,175,000 have been seized from properties within North Ayrshire and over £25,000 of cash has been seized from those involved in Serious and Organised Crime. During the reporting period:

- £680,000 of Class B recovered in Dalry
- £270,000 of Class B recovered in Saltcoats
- £4,500 of Class A and £2,500 of Class B recovered in Irvine
- £4000 Class A and £24,000 in cash recovered in Kilwinning
- £64,000 of Class B recovered in Saltcoats and Dalry

Upon completion of forensic analysis the amount of supply charges is expected to rise .

North Ayrshire continue to utilise Serious Crime Prevention Orders (SCPO) to restrict and impact those who seek to target our communities most vulnerable.

## SERIOUS CRIME—Sexual Crime

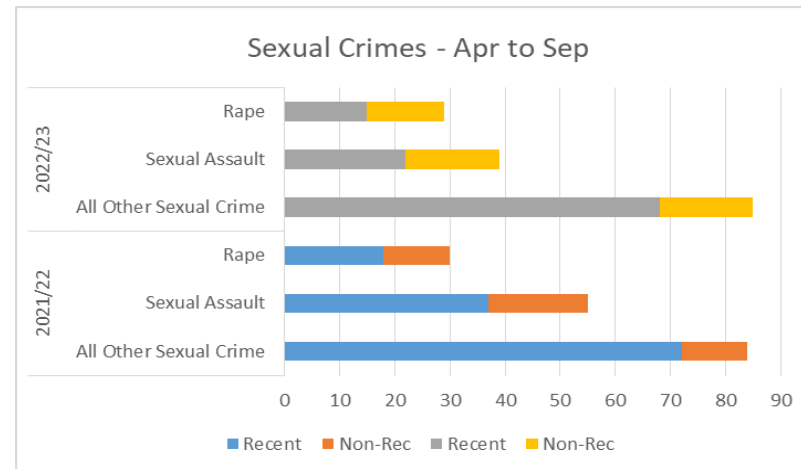
### Analytical Context:

Sexual crime is currently down 0.4% on the 5-year average. Sexual Assaults and crimes of Rape are both currently recording decreases.

Non-recent crimes have increased slightly on those being reported last year. In total there have been 154 Sexual crimes reported so far this year of which 48 are non-recent, this compares with 169 crimes in the same period last year of which 42 were non-recent.

Detection rates currently sit at 64.3%, significantly above last year (40.8%) and the 5-year average (51.9%). Rape detections are currently at 58.6% while Sexual Assault detections are at 51.3%.

Police Scotland has made a concerted effort to raise awareness and encourage survivors of sexual abuse to report incidents regardless of when they occurred. Every report is investigated thoroughly, albeit there can be challenges with tracing witnesses or securing forensic opportunities for non-recent offences.



Source: Taken from Crime Management through ScOMIS

**Local Action/Context:** North Ayrshire Police remains committed to education, working with partners and challenging behaviours in relation to any form of sexual abuse and violence and this is evidenced through the increased confidence of victims to report and the rise in detection rates.

Our Campus officers continue to proactively work with Education to equip young persons to identify danger signs in terms of sexual harm and provide them with the confidence to report any inappropriate behaviour.

Police Scotland's new "That Guy" campaign urges men to be the solution to preventing sexual offending and encouraging them to have those difficult conversations with their friends who may have crossed the line. Locality and Campus officers have been briefed around this important message and are delivering this both in schools and also at events they are attending.

Ayrshires Public Protection Unit have been successful in securing an additional Detective Inspector who will be dedicated to leading the investigations into sexual crimes and this commitment by the Divisional Commander simply reinforces the importance of this crime to our officers, partners and communities. A Senior Investigating Officer (SIO) continues to drive investigations into all reports of rape and specialist officers are deployed to proactively progress all lines of enquiry and this bespoke approach is reflected in the continuing rise in detection rates.

North Ayrshire continue to work closely Rape Crisis, Woman's Aid and ASSIST to promote their support and counselling services for those who have been impacted by sexual crime.

Feedback from partners continues to highlight the overwhelmingly positive work of our specialist officers who are committed to provide the best levels of service for our victims and who work tirelessly to gather evidence to bring perpetrators into the criminal justice system. North Ayrshire police and partners continue to work together to raise awareness of reporting mechanisms, support measures and to encourage survivors of abuse to come forward and engage with services.

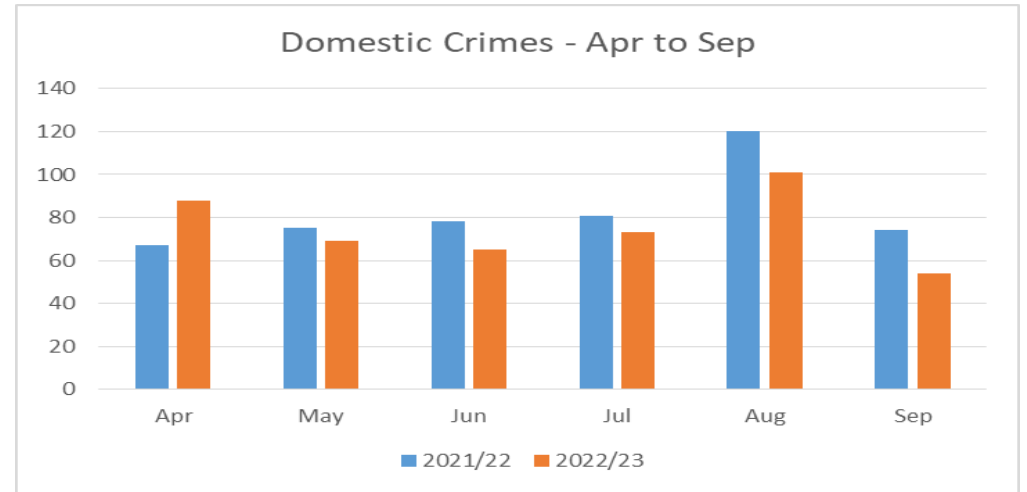
## SAFER COMMUNITIES—Domestic Abuse

### Analytical Context:

Domestic Abuse crimes are currently down 16.8% on the 5-year average.

Crimes are currently down compared to last year (450 this year compared with 495 last year). In 2021/22 crimes peaked significantly in August and a similar spike was recorded again this year as shown in the chart opposite.

Examination of the types of domestic abuse committed during these first six months indicates that the majority of crimes continue to be minor assaults however there has been two Attempt Murders, three Serious Assaults, 17 Rapes and 22 Domestic Abuse Act crimes (examples include Stalking and/or Coercive behaviour).



Source: Data taken from iVPD through ScOMIS

### Local Action/Context:

During COVID restrictions there was a recorded increase in domestic crimes and incidents and decreases can be seen with the easing of restrictions allowing people out of their own homes and into public spaces.

The new Multi Agency Risk Assessment Conference (MARAC) held its first meeting in August 2022 bringing together police, statutory partners and voluntary agencies on a monthly basis to deliver additional safeguarding to those at the highest risk of domestic violence. MARACs are scheduled to take place on a monthly basis and will allow a proactive, innovative and joined up approach to deliver safety measures, reassurance and safeguarding to the most vulnerable victims of domestic abuse.

Demonstrating our commitment to domestic abuse, Ayrshire Division has dedicated a Detective Inspector to this important role, who will have responsibility and oversight on the delivery of the highest levels of service to victims. July 2022 saw the delivery of the new and innovative Domestic Abuse Safeguarding Team (DAST) who will provide a victim centred approach to creating better outcomes for those affected by domestic violence as well as focusing on prevention through the DSDAS process.

North Ayrshire continues to benefit from the now well established Woman's Aid premises in Saltcoats and September 2022 saw North Ayrshire Police provide additional support and funding to them for alarms to help reassure and protect victims of domestic abuse.

The highly successful Ask for Angela campaign continues to be supported by Police Scotland in licensed premises across North Ayrshire.

The 16 days Violence against Woman Campaign continues to be successful and promoted by North Ayrshire Police and will run from 25 November 2022 - 10 December 2022.

## SAFER COMMUNITIES—Hate Crime

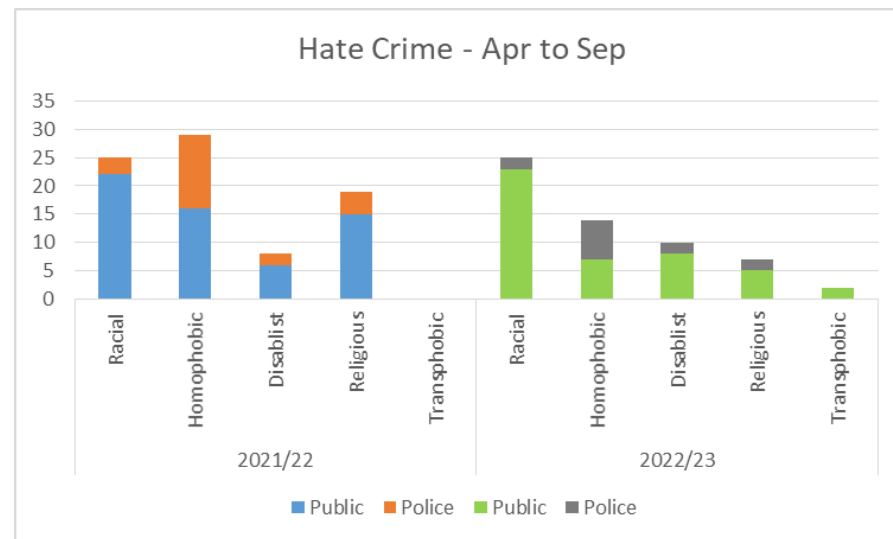
### Analytical Context:

Hate crimes is currently 19.1% below the 5-year average.

There has been a significant decrease noted when compared to last year (56 this year down from 77). Note that a single crime can have more than one hate crime type, for example one incident could feature homophobic and sectarian language.

The chart opposite provides a breakdown of the different types of hate related crimes and highlights slight increases in Disablist and Transphobic crimes while racial crimes have remained at the same level. Notably homophobic crimes have significantly decreased.

At the end of this reporting period two repeat victims have been identified. One is a shop worker in Irvine who has been the victim of racial abuse on two occasions and one victim in Kilwinning has been subjected to disablist abuse on two occasions.



Source: Taken from the iVPD database through ScOMIS

### Local Action/Context:

The North Ayrshire Preventions and Interventions Officers is now a fully trained Hate Crime Champion and will be refreshing training for all staff across the sub division.

#KeepSafeScotland have provided additional hate crime educational material which will be rolled out to all Campus Officers for delivery to staff and pupils.

A Hate Crime input was delivered in September 2022 to Police and Scotland Youth Volunteers which was positively received from the attendees who accepted the importance of being a positive bystander. Discussions are ongoing to hold a similar event for Scottish Fire and Rescue Youth Volunteers.

In response to the reported tensions in Leicester between groups of the Muslim and Hindu community, our officers engaged with AMINA Muslim Women’s Resource Centre, Ayrshire Muslim Education Centre and the Scottish Refugee Council. These visits were positively received and to date there are no similar tensions being reported within North Ayrshire.

Campus officers reported concerns around internet bullying at Hayocks Primary School and hate crimes inputs were delivered which showed the impact of such language. No further incidents have occurred and similar inputs are being arranged for schools throughout North Ayrshire.

Several social media campaigns utilising the #DontTolerateHate hashtag continue to be utilised, encouraging victims to come forward.



## SAFER COMMUNITIES—Antisocial Behaviour

### Analytical Context:

ASB Incidents are currently down 25.6% on the 5-year average.

All six months of this year so far are recording much lower figures compared with last year and the 5-year average as detailed in the second chart below. Around 21.8% of incidents this quarter have resulted in a crime report being raised. It is assessed that approximately 12% of ASB incidents are youth related.

There has also been a decrease in the number of ASB fixed penalty tickets issued so far this year (n=45) compared with last year (n=77). However the reason for tickets being issued remains the same with the majority being issued for Breach of the Peace. (NOTE: there is currently a delay in the recording of ASB tickets so the figures quoted for this year are likely to change).

### Local Action/Context:

A number of Safer Shores initiatives have been held at Irvine Beach where officers from local and specialist departments as well as partners from a range of agencies have worked together to promote public safety on North Ayrshire beaches. Working closely with partners we continue to plan and refresh for next year.

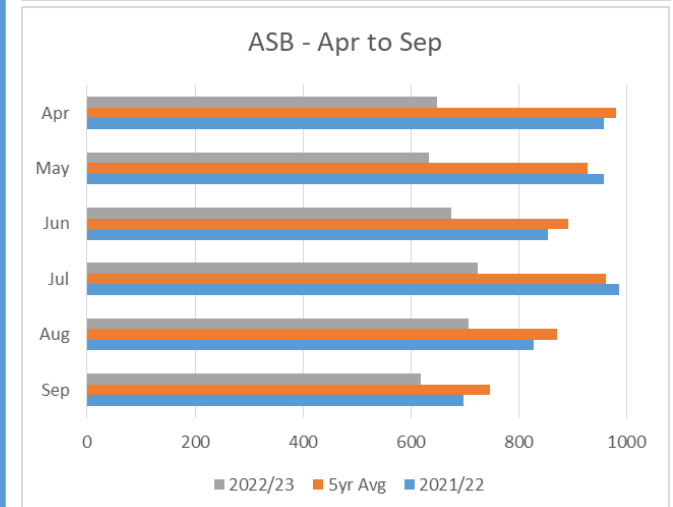
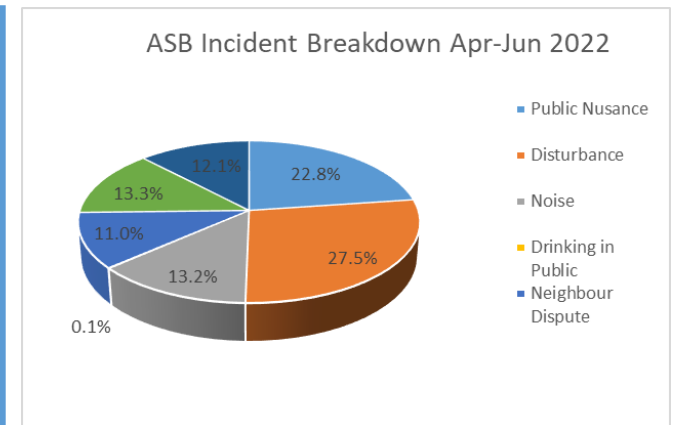
Work continues around the successful regeneration of Bourtreehill Park, Irvine and positive feedback continues to be received from residents in terms of the police response to this. The number of calls in respect of anti social behaviour has significantly reduced. Officers continue to patrol the park at peak times to identify youths drinking alcohol and provide a visible and supportive presence.

Three Towns officers have been working closely with business premises at Ardeer Industrial Estate, Stevenston in response to concerns around youths setting fires and engaging in anti social behaviour. Working in collaboration with North Ayrshire Council, Scottish Fire and Rescue Service and business owners there has been a number of youths charged with wilful fire raisings and referred to the SFRS diversionary programmes. Work remains ongoing in terms of enforcement activities and proactive police patrols in the area.

Local Irvine and Kilwinning officers continue to work closely with Eglington Park and engage in proactive patrols in response to concerns of anti social behaviour.

Officers continue to work closely with North Ayrshire Council and Scottish Fire and Rescue Service in relation to concerns around disused buildings, including Arran Brewery in Dreghorn and North Ayrshire Central Hospital in Irvine.

Work remains ongoing with Historic Environment Scotland and North Ayrshire Council to identify and proactively tackle ASB issues at known historical buildings and monuments.



Source: Taken from STORM data extracted through ScOMIS

## SPOTLIGHT—Operation Moonbeam

### Local Action/Context:

#### Operation Moonbeam

Operation Moonbeam is Police Scotland's national response to a variety of offences and incidents relating to crimes being committed prior to and on the evening of 05 November 2022. This well-established plan utilises conventional policing resources who are supported by a range of nationally deployable specialist resources.

Ayrshire Divisions response to Operation Moonbeam is being led by Superintendent Rhona Fraser and the Divisional operations planning team.

A team of dedicated resources will be deployed on both Friday 4 November 2022 and Saturday 5 November 2022 to support organised events across the division, proactively tackle anti-social behaviour and ensure that people remain safe.

North Ayrshire staff will proactively deploy with colleagues from Scottish Fire and Rescue Service (SFRS) on both evenings to provide an effective collaborative response to anyone who maybe engaged in illegal activity associated with fires or fireworks.

Our local Preventions and Interventions Officer, working closely with Trading Standards, has visited all premises licensed that sell fireworks to provide support, advice and guidance in terms of the sale of fireworks.

Our Local Policing Team colleagues have engaged with organisers of arranged bonfires and will deploy to provide support across the 04 and 05 November 2022.

All North Ayrshire Campus Officers have provided dedicated inputs around Bonfire night and fire safety advice.

#### Ardeer Industrial Estate – Wilful Fireraising's

Identifying that this area was being targeted by local youths who were utilising furniture from premises to build illegal bonfires and attending here to set fires in waste bins, a dedicated partnership approach was instigated.

Working closely with colleagues in North Ayrshire Council, including anti social behaviour and Street Scene staff, as well as SFRS colleagues, dedicated action plans were put in place. Joint visits were undertaken at premises to encourage owners to safely dispose of waste and where appropriate enforcement activity was undertaken.

Local and National Police officers deployed to this area and provided a visible presence to provide support to owners and robustly enforce any illegal activities.

North Ayrshire Police continue to work closely with SFRS and youths who are engaged in dangerous fire activities are referred to SFRSs diversionary and education programmes.

#### Abandoned buildings

Proactive patrols continue at local abandoned buildings which attract youths who often set fires at these premises. A number of successful partnerships meetings have been held in relation to these properties with a view to ensuring no access / successful demolition.

## ACQUISITIVE CRIME—Housebreaking / Fraud

### Analytical Context:

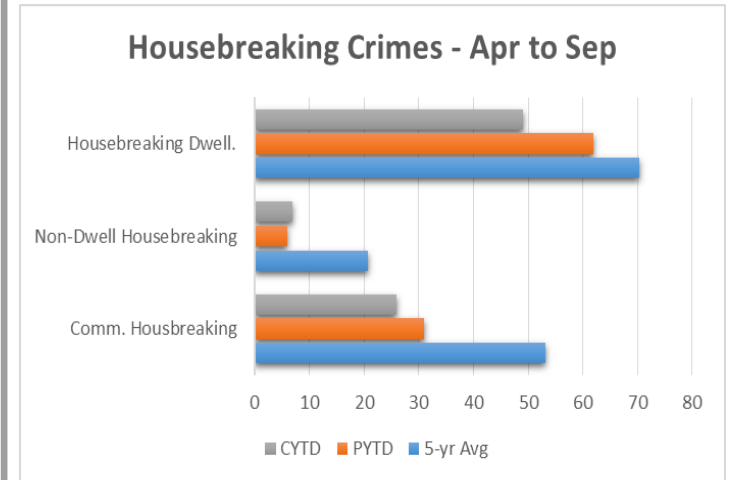
Housebreakings are currently down 43.2% on the 5-year average.

The picture this year shows decreases in crimes targeting domestic properties and commercial premises compared to last year, while crimes at non-dwelling properties recorded an increase of one crime. The detection rate is currently 20.7% which is slightly above last year (20.2%) but below the 5-year average (24.8%).

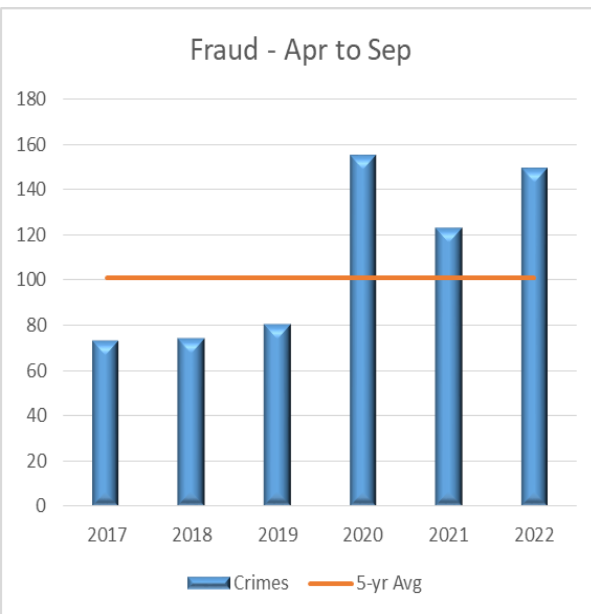
Examination of the commercial housebreakings shows no repeat locations so far, however two schools have been targeted and one pharmacy.

Frauds are currently up 47.5% on the 5-year average.

The upward trend of Frauds is continuing with crimes showing an increase of 21.1% on the figure from last year. However as can be seen from the chart below, the first 6 months in 2021 was significantly lower compared to 2020. The current detection rate is 17.4% which is below both last year (19.5%) and the 5-year average (32.1%).



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** All housebreaking crime reports are subject to rigorous review and scrutiny to identify all evidential opportunities. This enhanced scrutiny is reflected in the rising detection rate which is up 3% on the last quarter. In addition it is anticipated that when forensic updates are received a number of other opportunities to apprehend offenders will be available. This continues to be supported by analytical work to identify any patterns or opportunities.

All victims in North Ayrshire are contacted by the Preventions and Interventions Officer to provide safety advice and support to protect their properties. A funding bid has been submitted to the Senior Leadership Team (SLT) for ring door bells to assist in protecting North Ayrshires most vulnerable. Fraud crimes continue to evolve with perpetrators continuing to utilise social media, mobile telephones and internet applications to try and gain victims trust and defraud them. Local North Ayrshire officers continue to work closely with Trading Standards to attend at local events to provide practical safety advice.

Planning is underway for a North Ayrshire fraud roadshow bringing together partners at events throughout the sub division. Work remains ongoing with retailers, banks, pharmacies and doctors surgeries to disseminate the anti fraud message and social media continues to reflect the importance of security messaging and preventative advice.

Bespoke Police Scotland anti fraud leaflets have been secured and distributed around banks, building societies, retail premises and medical establishments. In addition regular social media updates are provided around frauds and preventative measures can be taken.

## ACQUISITIVE CRIME—Robberies

### Analytical Context:

Robberies are currently down 23.8% on the 5-year average.

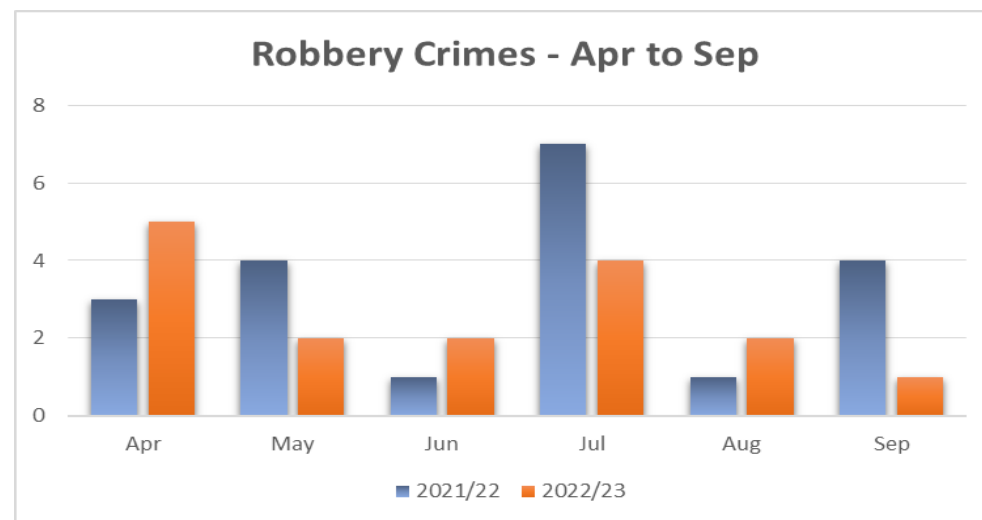
The picture this year shows a decrease in robberies compared to last year (16 compared with 20 last year).

The current detection rate is 75.0% which is slightly above the 5-year average (74.3%).

At this stage it is noted that over half of the crimes have taken place within the home, three in a shop and the remainder in an outdoor public location. Five have involved the use/threat of a knife or bladed weapon.

There are no repeat victims or offenders at this stage.

The items most commonly being taken are mobile phones and cash.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Robberies remain a key priority and daily focus for North Ayrshire and enhanced governance and scrutiny demonstrate that all crimes are thoroughly investigated and any offenders are identified and apprehended at the earliest opportunity.

In the vast majority of reported crimes YTD the perpetrator and victim/witnesses are assessed to know each other, however in most instances those involved are largely uncooperative or actively hostile with investigations. Suspects are being sought for three of the undetected robberies which occurred in North Ayrshire with forensic examination awaited for submitted evidential items.

Dedicated town centre officers continue to proactively engage with retailers regarding preventative measure and raising awareness.

CCTV liaison is ongoing regarding upgrading of CCTV cameras and locations and our Local Authority Liaison Officer is proactively engaging with the Local Authority.

Preventative measures continue, including those known offenders subject to bail conditions are subject to routine checks to ensure they are complying with their conditions, any issues identified during these checks can be escalated to the relevant agency.

We remain committed to tackling the factors that could lead to offenders committing such crimes, and continue to work closely with partners to ensure appropriate support is in place reducing the likelihood of offending.

## COMMUNITY WELLBEING

### Local Action/Context:

#### Substance Misuse

Work has begun with partners to explore the development of Information Sharing Agreement between, NHS, Local Authority and Police Scotland to allow details of those in the community who have suffered a Near Fatal Drugs Overdose to be passed to be shared so that they can be supported by the right agency at the right time.

#### Youth Engagement

Ongoing engagement with looked after and accommodated children in care settings across North Ayrshire continues and this has seen a marked reduction in missing person reports and children placing themselves in dangerous situations. A young person from Stevenson was a repeat absconder, however after engagement with CWU officers she is no longer going missing, has returned to school and her parents report her behaviour has significantly improved within the household setting.

#### Welfare Concerns

During the reporting period our Community Wellbeing Unit (CWU) officers have engaged with 68 individuals who came to police attention in relation to concerns for mental health, addiction issues, domestic violence, financial harm or exploitation.

As a direct consequence of the initial engagement process, CWU have conducted 164 follow up visits to carry out diversion/prevention and intervention work with a view to addressing identified issues, signpost to appropriate partner agencies and minimise the need for repeat call demand to our own and other services.

#### Partners

Positive engagement continues with statutory partners, groups and services to create strong working relationships and joint working opportunities to deliver positive outcomes for our communities. Included in this engagement to date have been:

- North Ayrshire Woman's Aid, Saltcoats
- Woman's Support Group , Fullerton Hub, Irvine
- Criminal Justice Support Group for Offenders, Fullerton Hub, Irvine
- Vineburgh Centre Woman's Group
- Mental Health Support Group, Irvine
- Vineburgh Recovery Group
- Men's Support Group, Fullerton Hub, Irvine
- Café Solace, Irvine
- Redburn Community Centre
- Caley Court Resource Centre, Stevenston

## ROAD SAFETY—Drink/Drug Driving

### Analytical Context:

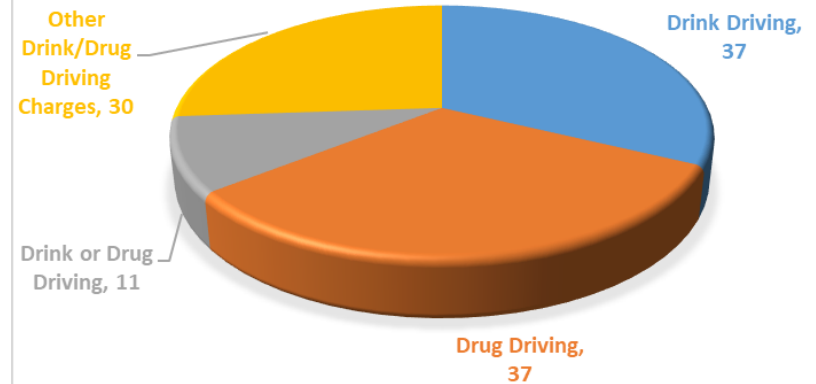
Drink/Drug driving offences are currently up 25.5% on the 5-year average. It should be noted that new legislation around drug driving came into effect in October 2019.

So far this year there have been a total of 115 offences recorded which is an increase on last year (n=110).

Solely Drink Driving and solely Drug Driving continue to be the most perpetrated offences, notably drug driving crimes are up on last year while drink driving is currently recording slightly lower numbers than those reported last year.

Source: Taken from Police Scotland Business Intelligence Portal

### DRINK/DRUG DRIVING APR-SEP 2022



### Local Action/Context:

Ayrshire's Road Policing Unit along with divisional resources continue their strong focus towards the key priority of Road Safety within North Ayrshire, working towards the outcomes set in the Scottish Government's Road Safety Framework to 2030.

Officers in North Ayrshire continue to carry out high visibility and unmarked patrols of the road network, in an effort to deter and detect motorists who place both themselves and other road users in danger, by choosing to drive under the influence of alcohol/drugs. In addition to this, a number of target packages have been created to pro-actively target repeat offenders within North Ayrshire. Local officers remain vigilant and regularly seek assistance from Road policing trained Medacx Drug Wipe officers, whenever they suspect a motorist has been driving under the influence of drugs.

In terms of Drink Driving, officers regularly patrol priority routes and those areas identified via analytical products where there is more likelihood for offences to be detected. The National Calendar of Road Safety Activity identifies specific periods to target these priorities, such as the Summer Drink/Drug Driving campaign in July and Drug Driving week in August.

Officers in North Ayrshire strongly support these campaigns, conducting a number of static road checks at key areas throughout the sub division. Social media and localised messaging in conjunction with partners is utilised to highlight detections and relevant activity.

In terms of the reporting period, detections for drug driving are higher than previous which highlights the continued proactive approach towards this priority.

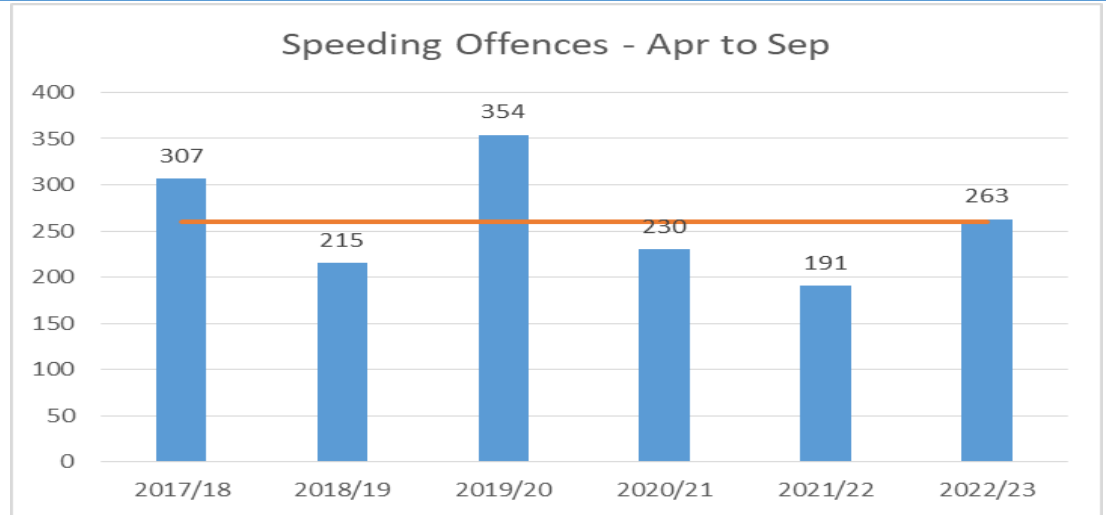
## ROAD SAFETY—Speeding

### Analytical Context:

Speeding offences are currently up 1.4% on the 5-year average.

The start of this year has noted a significant increase on the figures recorded last year (see chart opposite).

The Road Policing Unit continue to carry out initiatives in specific areas based on information from local communities and Elected Members, which may influence where offences occur and are detected.



Source: Taken from Crime Management through ScOMIS

### Local Action/Context:

Divisional officers in North Ayrshire, supported by colleagues from Road policing continue to focus on the key priority of speeding, working towards the outcomes set in the Scottish Governments Road Safety Framework to 2030.

Motorists that speed and drive inappropriately for the road conditions are often the subject of complaints from members of the public via local elected members within North Ayrshire. A number of identified static speed checks sites have been selected based on community complaints and concerns. Officers deploy to these sites routinely to conduct targeted enforcement which provides reassurance to our communities that the subject of speeding is taken seriously.

Road policing supported by local officers have deployed to areas area's such as the A736 Burnhouse, A737 Beith and latterly to the A78 Shore Road, Ardrossan extending towards Skelmorlie. A number of motorists were reported to the Procurator Fiscal for exceeding the speed limit as a result.

More recently, a successful application was made to the West Safety Camera Unit for flexible deployments on the A78 Shore Road. It is anticipated these deployments will commence in the very near future which will provide further reassurance to our local elected members and communities.

Other areas within the sub-division with historical speeding complaints such as Ardrossan, Saltcoats and Irvine have been the subject of routine high visibility and unmarked patrols for additional enforcement.

The increase in speeding detections during the reporting period is a clear indication that Road policing and Divisional officers remain dedicated towards this key priority.

## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information on the table below is from data gathered in the April to September 2022 period for the whole of Ayrshire and is not specific to North Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed this year and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/ Other
<b>Number of Respondents</b>	<b>524</b>	<b>7535</b>	<b>210</b>	<b>145</b>	<b>169</b>
Ease of Contact? (% Easy and Very Easy)	68%	70%	75%	71%	57%
Being provided with the appropriate response? (% Yes)	60%	61%	71%	61%	48%
Satisfaction with Attending Officers (% Satisfied or Very Satisfied)	83%	80%	87%	84%	77%
Feeling adequately informed about progress made with your report (% Yes)	51%	47%	55%	53%	46%
Overall Satisfaction? (% Satisfied or Very Satisfied)	67%	66%	75%	72%	53%

### Your Survey

The following information is based on data from April to September 2022.

How Safe do you feel in your local area?				Male		Female		Total Respondents
	Very Safe	Safe	Total	Very Safe	Safe	Very Safe	Safe	
North	12.40%	54.65%	<b>67.05%</b>	12.24%	46.94%	13.33%	59.33%	258

Concern About Crime				Male		Female		Total Respondents
	Inc. a Little	Inc. a Lot	Total	Inc. a Little	Inc. a Lot	Inc. a Little	Inc. a Lot	
North	31.13%	32.30%	<b>63.43%</b>	31.96%	29.90%	30.67%	32.67%	258

### Local Action/Context:

The Your Police Survey remains open for all police and members of the public to provide their views on Policing in the Local Community.

Figures up to the 25 September 2022 reported a total of 258 respondents from North Ayrshire, a clear rise in respondent and the feedback is relatively positive.

Local officers continue to promote engagement with Your Police Survey at all events and community engagements and details of the survey has been shared with local elected members, PFRC members and broadcast on media and social media channels.



## PUBLIC CONFIDENCE—Complaints Against the Police

### Complaints

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>171</b>	<b>182</b>	<b>-6.00%</b>	<b>233</b>	<b>356</b>	<b>-34.40%</b>
North Ayrshire	65	73	-11.00%	94	125	-24.80%

### Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Crim (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
<b>U DIVISION</b>	<b>1</b>	<b>67</b>	<b>11</b>	<b>13</b>	<b>40</b>	<b>14</b>	<b>10</b>	<b>15</b>	<b>0</b>
North Ayrshire Council	1	21	5	3	22	3	4	6	0

### Breakdown of Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/Harassment	Other - Criminal	Non-Crim	Traffic Irregularity/Offence	Unlawful Arrest or Detention
<b>U DIVISION</b>	<b>16</b>	<b>0</b>	<b>2</b>	<b>12</b>	<b>35</b>	<b>69</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>2</b>
North Ayrshire	5	0	2	6	13	28	2	3	1	0	0	1

### Breakdown of Quality of Service Allegation Types

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>20</b>	<b>29</b>	<b>35</b>
North Ayrshire	10	12	11

## GLOSSARY OF TERMS

<b>Acronym</b>	<b>Details</b>
ASB	Anti-Social Behaviour
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAST	Domestic Abuse Safeguarding Team
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
FLR	Front Line Resolution
iVPD	Vulnerable Persons Database
LYTD	Last Year to Date
MAPPA	Multi-Agency Public Protection Arrangements
MARAC	Multi-Agency Risk Assessment Conference
MATAC	Multi-Agency Tasking and Coordination
NCARU	National Complaints and Resolution Unit
Non-Rec	Non-Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSD	Professional Standards
PSYV	Police Scotland Youth Volunteers
PYTD	Previous Year to Date
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SOSA	Sexual Offences (Scotland) Act
VAWG	Violence Against Women and Girls
YTD	Year to Date