

## Integration Joint Board 24<sup>th</sup> August 2023

**Subject :** **Director's Report**

**Purpose :** This report is for **awareness** to advise members of North Ayrshire Integration Joint Board (IJB) of developments within North Ayrshire Health and Social Care Partnership (NAHSCP)

**Recommendation :** IJB members are asked to note progress made to date.


<b>Direction Required to Council, Health Board or Both</b>	Direction to :-	
	1. No Direction Required	X
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

<b>Glossary of Terms</b>	
NHS AA	NHS Ayrshire and Arran
IJB	Integration Joint Board
HSCP	Health and Social Care Partnership
BSL	British Sign Language
NCS	National Care Service
ACF	Area Clinical Forum
RSPB	Royal Society for Protection of Birds
RMP	Records Management Plan
PUR	Progress Update Review

<b>1.</b>	<b>EXECUTIVE SUMMARY</b>
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within North Ayrshire Health and Social Care Partnership (NAHSCP), nationally, locally and Ayrshire wide.
<b>2.</b>	<b>BACKGROUND</b>
2.1	This report provides IJB with up to date information on recent activity across the HSCP since the last IJB. The report will also provide COVID related information by exception.

3.	<b>CURRENT POSITION</b>
	<b><u>National Developments</u></b>
	<b><u>Consultations</u></b>
3.1	<b><u>Health and Care Safe Staffing</u></b>
	<p>The Health and Care (Staffing) (Scotland) Act 2019 draft statutory guidance: consultation is currently open and can be accessed here: form <a href="https://www.gov.scot/publications/health-care-staffing-scotl...">https://www.gov.scot/publications/health-care-staffing-scotl...</a> The consultation will close on <b>19<sup>th</sup> September 2023</b>.</p> <p>The Scottish Government would like as many stakeholders as possible from Social Care to take part in the consultation.</p> <p>A future briefing on the safe staffing legislation will be provided for IJB members.</p>
3.2	<b><u>British Sign Language National Plan 2023 – 2029</u></b>
	<p>The BSL National Plan 2023-2029 consultation is now open and will run until <b>Sunday 3 September</b>, with the BSL National Plan 2023-2029 expected to be published by <b>Tuesday 31 October</b>.</p> <p>Individuals and organisations can respond to the consultation in a number of ways and can be accessed by the following the links below:</p> <ul style="list-style-type: none"> <li>• <a href="#">Consultation document (English Version)</a> – The draft BSL National Plan 2023-2029 (English Version) can be found in Annex C.</li> <li>• <a href="#">Consultation document (BSL Version)</a></li> <li>• <a href="#">Draft BSL National Plan 2023-2029 (BSL Version)</a></li> </ul>
3.3	<b><u>Health and Social Care Integration Authority Planning and Performance Reporting Statutory Guidance: Consultation</u></b>
	<p>The Scottish Government established a working group, including partners from across health and social care, to refresh the statutory guidance on strategic plans and annual performance reports. The working group included organisations that represent supported people, carer organisations, provider organisations, those who plan and oversee the delivery of services, and many more organisations.</p> <p>Re-drafts of the guidance have been produced through engagement with the working group and is currently out for consultation. Once feedback and views on these revised guidance documents has been received, this will be issued to integrated authorities to make it easier for them to plan services.</p>

	<p>The consultation is open for everyone to respond by <b>23 October 2023</b>, and can be accessed <a href="#">here</a>.</p>
<p>3.4</p>	<p><u>National Care Service (Scotland) Bill</u></p>
	<p>The Scottish Government has reached an initial agreement with local authorities and the NHS about the accountability arrangements for the National Care Service (NCS). The agreement establishes who will be responsible for people’s care once the NCS is established, and confirmed that :-</p> <ul style="list-style-type: none"> <li>• Councils will continue to hold staff, assets, and the delivery of social care services;</li> <li>• Discussions will take place over the coming months to develop an accountability framework for local and national elements, and</li> <li>• New governance arrangements will be introduced to ensure consistently high levels of service across the country.</li> </ul> <p>The partnership agreement follows the Verity House agreement on closer cooperation between Scottish Government and local government.</p> <p>Discussions have also started with trade unions and the Scottish Government has organised a suite of regional co-design events throughout the summer. A survey has been launched to understand how people’s experience of accessing social care support and community health services is shaped by the local area they live in and the results will be used to design how local services will be delivered and managed within the National Care Service.</p> <p>Stage 1 of the Bill was due to be completed by end of March 2023, but subsequently extended to end of June 2023. A first Parliamentary vote on the Bill is now not expected until January 2024 to :-</p> <ul style="list-style-type: none"> <li>• Ensure all required information is available to make the Bill as robust as possible;</li> <li>• Support improvements to the social care system ahead of establishment of the NCS.</li> </ul> <p>No further clarity has been received on the inclusion or exclusion of children and justice services within the Bill, however a final report from Children’s Services Reform is expected to be published towards the end of October 2023.</p> <p>In relation to Criminal Justice services, a programme work and engagement in underway and a final report is due late September 2023.</p>

	<b><u>North Ayrshire Developments</u></b>
3.5	<b><u>Appointments - IJB</u></b>
	<p>Dr Tom Hopkins, has been appointed as the new Chair of the Area Clinical Forum by members of the ACF. Tom's Ministerial Appointment has been confirmed and he will take up his Non-Executive role on the NHS Board from 18 August for four years. Tom replaces Adrian Carragher, Area Clinical Forum (ACF) Chair who will step down as ACF Chair and as a Non-Exec of the NHS Board from 17 August after his agreed four year term. Tom Hopkins will therefore replace Adrian as Non Executive Director on the North Ayrshire IJB, from that date. I would like to thank Adrian for his support for the North Ayrshire IJB over the last four years.</p>
3.6	<b><u>Appointment – PAC</u></b>
	<p>Following a request for expressions of interest, Vicki Yuill has agreed to join the IJB Performance and Audit Committee, all vacancies on PAC have now been filled.</p>
3.7	<b><u>Celebration of Care Event</u></b>
	<p>The winners of the 2023 Partnership Awards were announced at our 'Celebration of Care' event on Tuesday 20th June 2023 at the Volunteer Rooms in Irvine.</p> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 20px;"> <p>The event was a fantastic celebration of the staff, teams and individuals who support or deliver health and social care in North Ayrshire - and importantly, the crucial work of people in our communities who support others to improve their health or well-being.</p> <p>Huge congratulations to all of this year's winners, finalists and nominees. The event was so successful, planning is already underway for next year's event.</p> </div> </div>
3.8	<b><u>iMatter</u></b>
	<p>All HSCP staff, NHS and NAC employed, were asked to complete the annual iMatter survey. The reports are now available for those teams who reached their response threshold and this year, we had our second highest response rate at 65%, and positively the Partnership aggregate level of employee engagement was 81 – the highest it has ever been. Whilst the overall figure doesn't show these teams sitting above or below that level, it is a good general indicator of how team members experience working in North Ayrshire HSCP and how engaged they are with their job, their team and the HSCP.</p>

	<p>Individual teams are asked to complete their action plan by agreeing one thing the team does well and identifying one action (or up to three actions) to improve the team member experience at work.</p> <p>iMatter is a key tool for the HSCP to understand and gather feedback from the integrated workforce and teams.</p>
3.9	<p><u>What Matters to You?</u></p>
	<p>The NAHSCP Engagement Team is preparing to deliver the ‘What Matters to You?’ conversation for 2023 during the week beginning Monday 21 August.</p> <p>The focus of engagement this year will be on staff members, with employees being asked ‘what matters to them’ about working in the Partnership. In addition, staff will also be asked ‘what one thing could they change’ to make their day-to-day roles better.</p> <p>The focus on staff this year (rather than the wider public) is to provide an insight into the mindset of staff as they have returned to more normalised working following the pandemic. Many staff have been following the new agile working approach for some time and we would be keen to learn the impact of this.</p> <p>Feedback from the engagement will be fed back to IJB members in due course.</p>
3.10	<p><u>Congratulations - Trindlemoss Team Achieves Gold</u></p>
	<p>A group from Trindlemoss Day Opportunities in Irvine has achieved a Gold Award as part of the RSPB’s Wild Challenge Awards programme. Stewart Baird, Mark Stevenson, Darren Cousar and Elaine Rae have been busy taking part in the scheme, which has seen them discovering, learning about, and helping wildlife in its natural habitat.</p> <p>Having already completed the Bronze and Silver levels, the team has worked extremely hard over the past 18 weeks to achieve the highest accolade in the Gold award, with each level of the programme requiring the completion of a total of six activities.</p> <p>Each award level is split into two categories, a ‘Help Nature’ section that involves making our outdoor spaces wildlife friendly, and an ‘Experience Nature’ section, where participants get up close and personal with wildlife and explore the amazing world of nature on our doorsteps.</p>



The group has taken part in a host of activities throughout the challenge, including building bat boxes, bird boxes and bee houses, local plant and mini-beast safaris, and creating a fantastic mini-pond within the garden area at Trindlemoss. They've also enjoyed a visit to Eglinton Park, where they tried pond dipping and discovered some newts, as well as RSPB Lochwinnoch to explore the various wildlife.

3.11 Launch of new community grief hub at Trindlemoss

A new community grief hub has launched at Trindlemoss this month.

[Cruse Bereavement Support](#) is working in partnership with the Co-op to bring grief resources, drop-in support sessions and compassionate community workshops to the hub, offering free support to those who are grieving and new skills to those who want to understand how to better support someone following a bereavement.

A weekly drop-in session will be held at Trindlemoss on Thursdays from 4pm to 6pm, where Melanie from Cruse will be on hand to chat and signpost to support in the community. For more information, visit [the Co-op website](#).

3.12 New Debt Advice Service for North Ayrshire residents

North Ayrshire Health and Social Care Partnership is launching a new debt advice service, which will be delivered by CHAP for the next two years through their base at The Michael Lynch Centre for Enterprise in Ardrossan.

	<p>CHAP provides free, independent debt advice and practical solutions for all - no matter how big or small your debt problem. With a team of specialist staff, one of CHAP's expert debt advisers can talk you through your options and help you decide the best way forward for you, before setting up your chosen debt solution and allowing you to take back control of your life.</p> <p>To get in touch, call 030 0002 0002, email <a href="mailto:enquiries@chap.org.uk">enquiries@chap.org.uk</a> or use the <a href="#">online contact form</a>.</p> <p>In addition to the new debt advice service, a Financial Inclusion Partnership for North Ayrshire has recently been established by NAHSCP. You can read more about both of these on the <a href="#">North Ayrshire Council news website</a>.</p>
3.13	<p><u>IJB Records Management Plan – Progress Update Review (PUR)</u></p>
	<p>The North Ayrshire IJB Records Management Plan (RMP) was agreed by the Keeper of Records office in April 2021. Each year the IJB is invited to submit a Progress Update Review (PUR) to help authorities to demonstrate their continuing compliance in keeping the RMP under review. This is a voluntary mechanism and there is no legal requirement or expectation to do this. North Ayrshire IJB made no changes during 2022 to the RMP but have submitted a PUR this year with some very minor updates to the Record Management Plan including a change of name at No 2 and update at No 7. This was submitted on behalf of NAIJB on 31<sup>st</sup> July 2023.</p>
	<p><b><u>COVID Update</u></b></p>
3.14	<p><u>Scottish Government COVID 19 : Pause in COVID 19 Testing Guidance</u></p>
	<p>The Cabinet Secretary for NHS Recovery, Health and Social Care, the Cabinet Secretary for Justice and Home Affairs, and the Minister for Social Care, Mental Wellbeing and Sport have agreed to pause all Scottish Government routine COVID-19 testing guidance across health, social care and prison settings. The exception to the pause is for individuals in hospital, prior to being discharged to a care home or hospice; this routine testing will remain.</p> <p>This decision has come about following advice from Antimicrobial Resistance and Healthcare Associated Infection (ARHAI) Scotland, Scottish Government Professional Clinical Advisors in Infection, Prevention and Control (IPC) and Public Health Scotland (PHS) who have reviewed the current state of the COVID-19 pandemic and the efficacy of current testing protocols.</p> <p>This includes pausing the testing of symptomatic health and social care staff. Staff should adhere to the NHS Inform Advice on managing symptoms of a respiratory infection.</p>

	Testing for COVID-19 will remain to support clinical diagnosis and remain for outbreaks as per the National Infection Prevention and Control Manual. These changes should take effect no later than 30 August 2023. Local implementation is being considered by the NHS Ayrshire and Arran Public Health led Testing Programme Board.
3.15	<u>COVID Inquiry</u>
	<p>There are currently two active public inquiries running simultaneously relating to the COVID 19 pandemic. Both the Scottish Inquiry and the UK Inquiry are actively seeking and receiving information and documentation from both health bodies and local authorities in Scotland across a number of themes. Hearings in relation to both inquiries are scheduled to proceed across a range of modules. Further information on the Inquiries and themes can be found on their website <a href="#">here</a>.</p> <p>The partnership has already received and responded to requests for information for various aspects of the inquiry, including investigations into deaths within Care Homes. Oversight and co-ordination arrangements have been established within the Local Authority, NHS Ayrshire and Arran and the HSCP to oversee this activity and Julie Davis, Principal Manager Business Administration has been appointed as the North Ayrshire HSCP Single Point of Contact for the inquiries.</p>
<b>4.</b>	<b>IMPLICATIONS</b>
4.1	<u>Financial</u> None
4.2	<u>Human Resources</u> None
4.3	<u>Legal</u> None
4.4	<u>Equality/Socio-Economic</u> None
4.5	<u>Risk</u> None
4.6	<u>Community Wealth Building</u> None
4.7	<u>Key Priorities</u> None





<b>5.</b>	<b>CONSULTATION</b>
	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of Consultation.

**Caroline Cameron, Director**  
**[Carolinecameron@north-ayrshire.gov.uk/01294 317723]**

Appendices  
Nil