

# North Ayrshire Performance Summary Report - Q3 2022/23

Reporting Period: 01/04/2022 - 31/12/2022



**POLICE  
SCOTLAND**  
Keeping people safe

**Total Crime**



**-4.3%**



**8,585 Crimes**

Incidents  
Recorded

Violence/Homicide

Drug Supply

Sexual Crime

Hate Crime

ASB

**-14.7%\***

**3.0%**

**-13.6%**

**-0.4%**

**-9.9%\***

**-25.0%\***



27,393

1,185

47

225

89

5,560

Domestic Abuse

Housebreaking

Robbery

Fraud

Speeding

Drink/Drug Driving

**-8.4%\***

**-39.6%**

**-17.8%**

**49.0%**

**6.2%**

**29.2%**



727

130

24

230

379

177

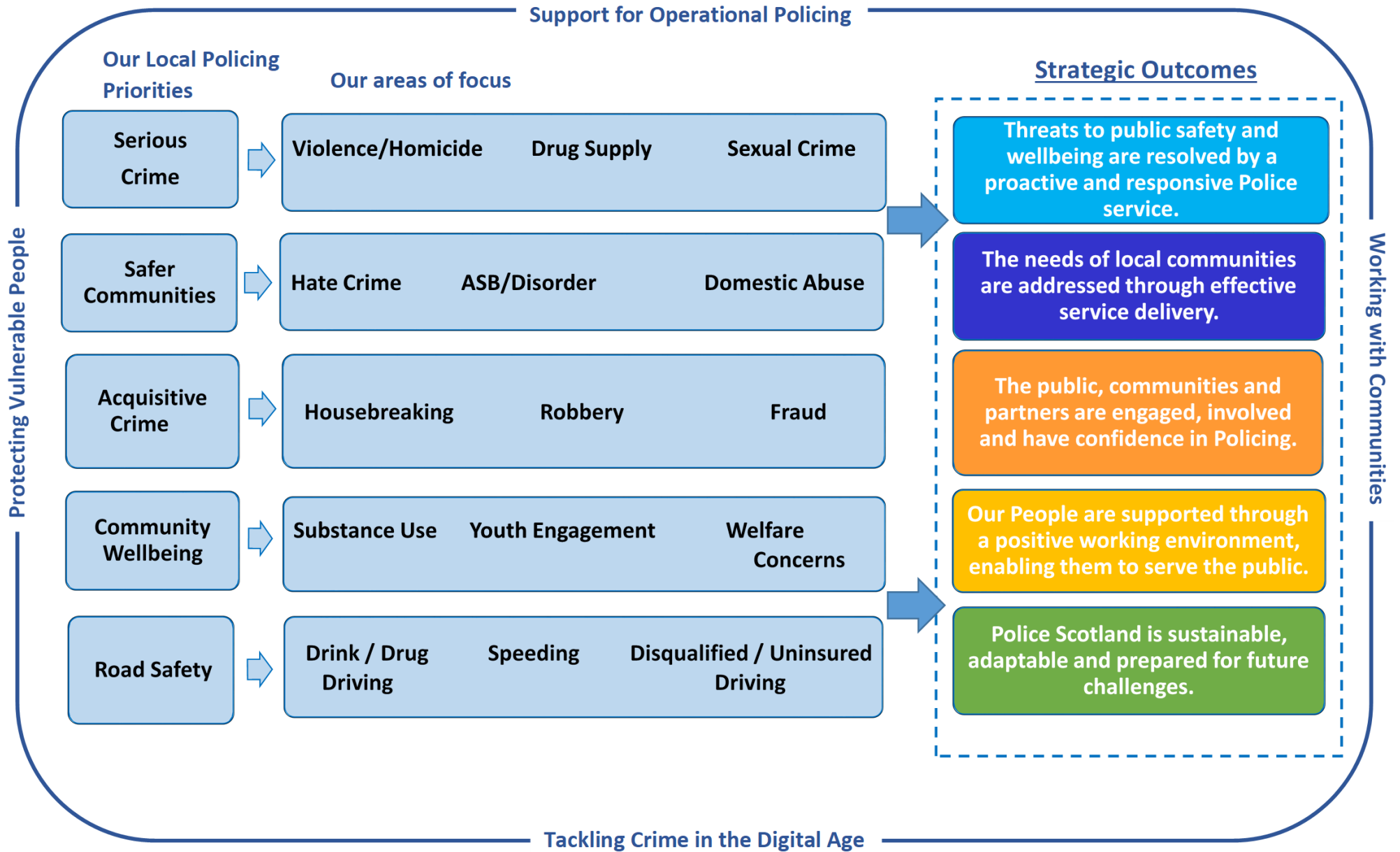
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for North Ayrshire. The report will be based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

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## SERIOUS CRIME—Violence/Homicide

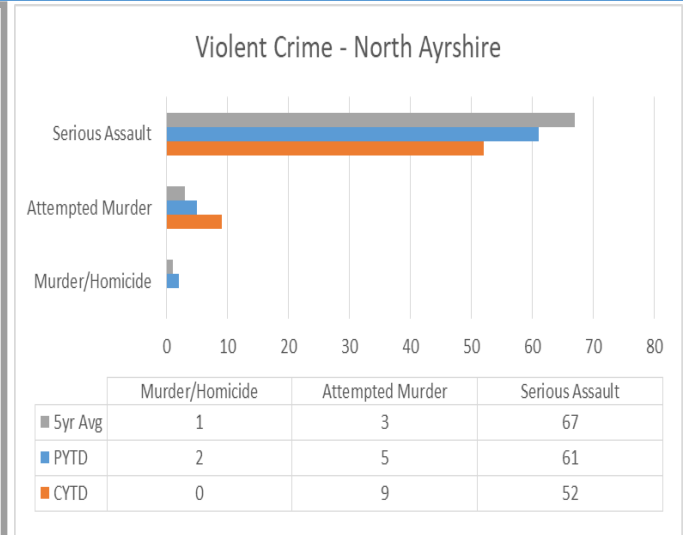
### Analytical Context:

Overall violent crime is currently showing an increase of 3.0% on the 5-year average, due primarily to the increase in Minor Assaults.

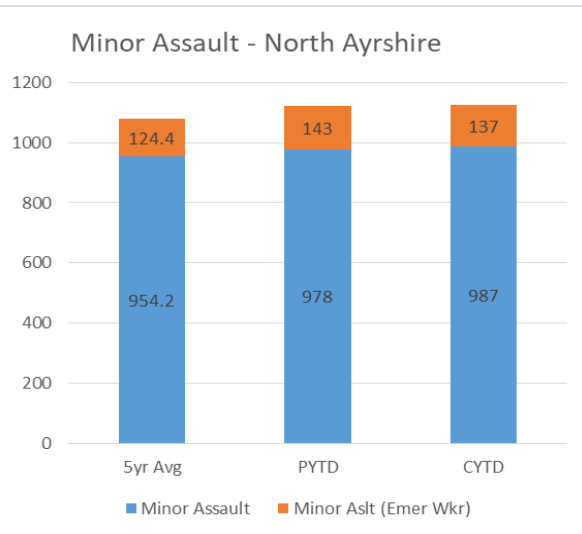
There have been no murders in the reporting period, however there have been nine attempted murders, all of which have been detected. There have been no further attempted murders between October and December 2022.

Serious assaults have reduced this year with 52 crimes recorded at the end of Q3 compared with 61 last year and a 5-year average of 67. Detection rates have improved and are currently up at 78.8% compared to 73.8% last year. Twenty of these crimes have taken place within the home with eight being domestic related. 23 of the crimes have noted alcohol consumption as a potential factor. Eleven of the victims were female.

Minor assaults on members of the public are recording slightly higher numbers, compared with last year and the 5-year average (see chart below). Notably, 29 assaults on retail workers have been recorded by the end of Q3. The current detection rate is 64.1% which is above the figure last year (61.0%) but slightly lower than the 5-year average (64.2%). Minor Assaults on Emergency workers are currently above the 5-year average, but below the figure for last year.



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** The vast majority of crimes occur within the context of persons who are known to each other or otherwise already involved in existing criminality with little community impact or risk to communities more widely. Deployment of specialist resources to investigate violent crimes continues to support the rise in detection rate.

Staff continue to proactively deploy to victims, offenders and locations in order to prevent any escalations and this is reflected in the marked reduction in serious assaults.

A number of successful action plans focusing on reducing violence across North Ayrshire has resulted in the recovery of offensive weapons and bladed articles, and this proactivity will continue with response, locality policing and specialist officers working together to target those who continue to carry weapons.

The Community Wellbeing Unit (CWU) continue to work closely with individuals to divert them from violence and wider criminality. All crimes of violence continue to be subject of daily management review. Local officers continue to be supported in this review by Priority Policing Teams who are deployed to identify and quickly apprehend offenders. There continues to be proactive engagement with retailers in terms of safety advice. The assaults on retail workers are often committed during the commission of thefts and work is ongoing with a number of retailers to increase safety measures within their premises.

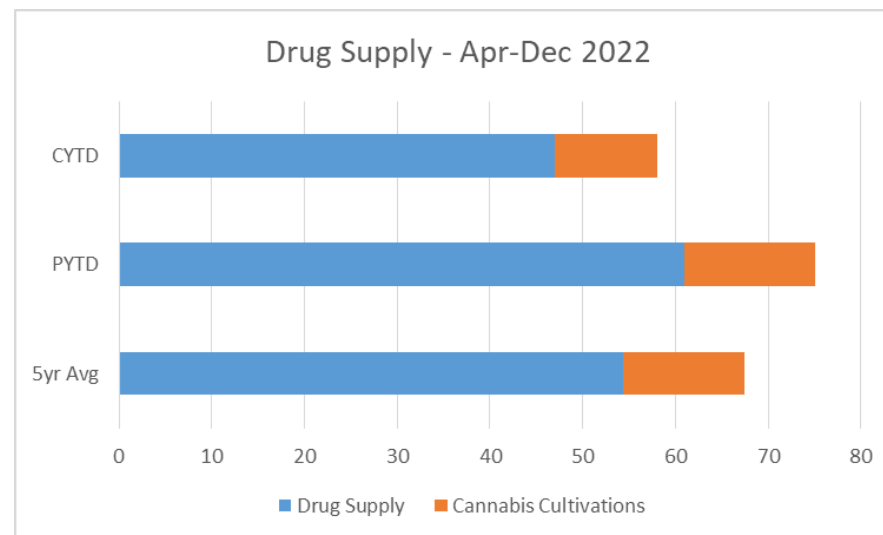
## SERIOUS CRIME—Drug Supply

### Analytical Context:

Drug supply charges are currently down 13.6% on the 5-year average.

There has been a marked reduction (n=47) in the number of charges being brought compared with both last year (n=61) and the 5-year average (n=54.4). Cannabis cultivations have also recorded a decrease with 11 identified this year compared with 14 last year.

Proactivity remains the main area of focus and means by which these charges are obtained, however identifying any real patterns to where these crimes are taking place is often difficult. Identifying potential suppliers is more likely to be the result of combined work with local officers and divisional staff, building on the Community Intelligence provided by North Ayrshire residents, communities or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Tackling drug supply and suppliers continues to be a priority for all North Ayrshire officers. There is dedicated and embedded specialist Divisional intelligence support who have access to a variety of National resources, which supports the identification and actioning of all opportunities to disrupt individuals involved in the illicit supply of drugs. All avenues are exploited to generate, gather and utilise intelligence in order to drive executive action in terms of drug supply.

During this reporting period in excess of £85,000 of Class A and £25,000 of Class B drugs have been seized. In addition to these significant seizures, over £4000 in cash has been proactively seized under Proceeds of Crime legislation. The following is a summary of significant seizures:

- October 2022 over £64,000 of Class A controlled drugs were recovered from a property in Irvine
- November 2022, over £5,000 of Class A and B controlled drugs were seized following a proactive vehicle stop in Largs
- November 2022 in excess of £9500 of Class A and B drugs and £1950 in cash was recovered from a property in Irvine
- December 2022 also saw executive action led by National Specialist resources, supported by proactive teams which resulted in a number of individuals being arrested for their involvement in Serious and Organised Crime

## SERIOUS CRIME—Sexual Crime

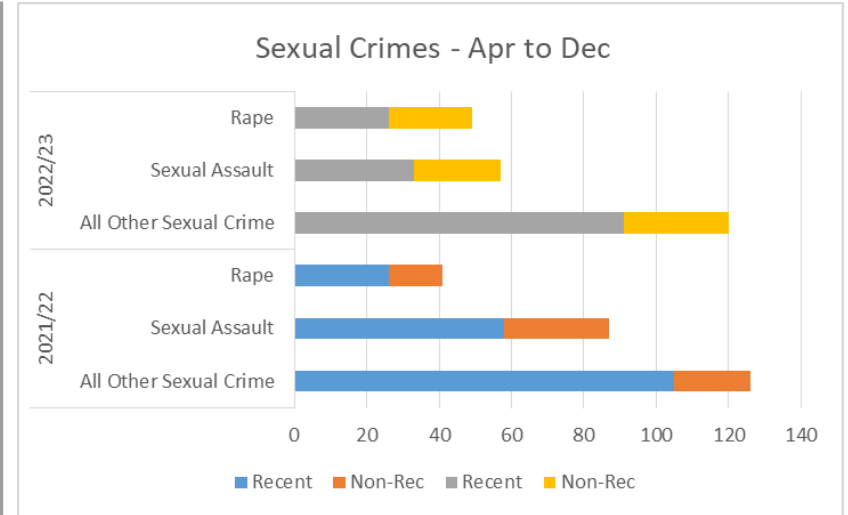
### Analytical Context:

Sexual crime is currently down 0.4% on the 5-year average. Sexual assaults are currently recording decreases whilst rape crimes are recording an increase.

Non-recent crimes have increased on those being reported last year. In total there have been 225 sexual crimes reported so far this year of which 76 are non-recent, this compares with 255 crimes in the same period last year of which 65 were non-recent.

Detection rates currently sit at 62.7%, significantly above last year (44.7%) and the 5-year average (52.0%). Rape detections are currently at 49.0% while sexual assault detections are at 66.1%.

Police Scotland has made a concerted effort to raise awareness and encourage survivors of sexual abuse to report incidents regardless of when they occurred. Every report is investigated thoroughly, albeit there can be challenges with tracing witnesses or securing forensic opportunities for non-recent offences.



Source: Taken from Crime Management through ScOMIS

**Local Action/Context:** North Ayrshire Police remains committed to working with partners to enhance the confidence of victims and encourage them to engage with the criminal justice system and the benefits of this positive collaborative approach is demonstrated in the rise in reporting.

North Ayrshire continue to work closely with Rape Crisis, Woman's Aid and ASSIST to promote their support and counselling services for those who have been impacted by sexual crime. Feedback from partners continues to highlight the overwhelmingly positive work of our specialist Sexual Offences Liaison Officers who are committed to provide the best levels of service for our victims and who work tirelessly to gather evidence to bring perpetrators into the criminal justice system. In July 2022 Ayrshire implemented the Scottish Child Interview Model (SCIM) which is a specialist joint investigative cadre comprising of highly skilled police and social workers with the required experience of forensic interviews to produce the highest quality of evidence from child victims and witnesses to ensure the protection of the child. An informed trauma recovery support approach is built into the process from the point of disclosure from any child.

The commitment by the Divisional Commander to secure an additional Detective Inspector for rape investigations not only reinforces the importance of this crime to our officers, partners and communities but has resulted in a significant rise in detection rates. This specially trained Senior Investigating Officer (SIO) continues to drive investigations into all reports of rape, identify and exploit all lines of enquiry and this bespoke approach is reflected in the positive feedback and offenders being reported to Crown Office and Procurator Fiscals Service (COPFS).

Police Scotland's "That Guy" campaign urges men to be the solution to preventing sexual offending and encouraging them to have those difficult conversations with their friends who may have crossed the line. Locality and campus officers continue to promote this campaign and engage with young persons to educate them around about the seriousness and consequences of sexual offences and offending.

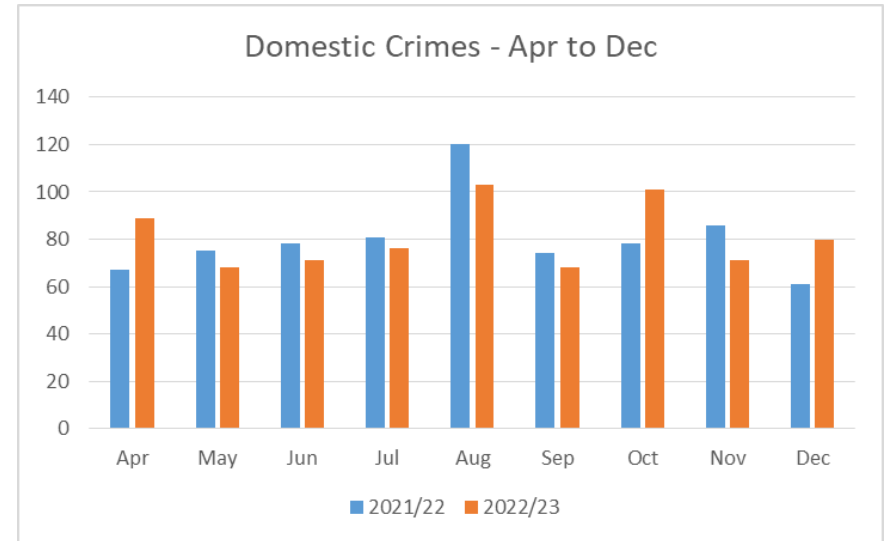
## SAFER COMMUNITIES—Domestic Abuse

### Analytical Context:

Domestic abuse crimes are currently down 8.4% on the 5-year average.

Crimes are slightly up compared to last year (727 this year compared with 720 last year). It is evident from the chart opposite that there have been two peak months this year, in August and October where the figures have been over 100 for the month. Examination of these two months shows a higher number of crimes being reported that did not take place during these months.

Examination of the types of domestic abuse committed during these first nine months indicates that the majority of crimes continue to be minor assaults however there has been 2 attempted murders, 8 Serious Assaults, 20 Rapes and 36 Domestic Abuse Act crimes (examples include stalking and/or coercive behaviour).



Source: Data taken from iVPD through ScOMIS

**Local Action/Context:** All domestic abuse incidents and crimes are subject to daily scrutiny and review by supervisory and specialist officers to identify all safeguarding and evidential opportunities.

The Multi Agency Risk Assessment Conference (MARAC) which commenced in August 2022, continues to work well, bringing together police, statutory partners and voluntary agencies on a monthly basis to deliver additional safeguarding to those at the highest risk of domestic violence. MARACs continue to take place on a monthly basis and allows a proactive, innovative and joined up approach to deliver safety measures, reassurance and safeguarding to the most vulnerable victims of domestic abuse.

The Domestic Abuse Safeguarding Team (DAST) which commenced in July 2022, is providing a victim centred approach to creating better outcomes for those affected by domestic violence as well as focusing on prevention through the DSDAS process.

Funding has been granted by the Divisional Commander for ring doors bells for vulnerable victims and Trading Standards have gifted 'call blockers' to North Ayrshire to protect vulnerable victims from telephone harassment and contact.

The 16 days Violence against Woman Campaign ran from 25 November 2022 - 10 December 2022 and a number of successful partnership events were held including Sign the Pledge events and a well attended Reclaim the Night Walk, organised by North Ayrshire Womens Aid.

## SAFER COMMUNITIES—Hate Crime

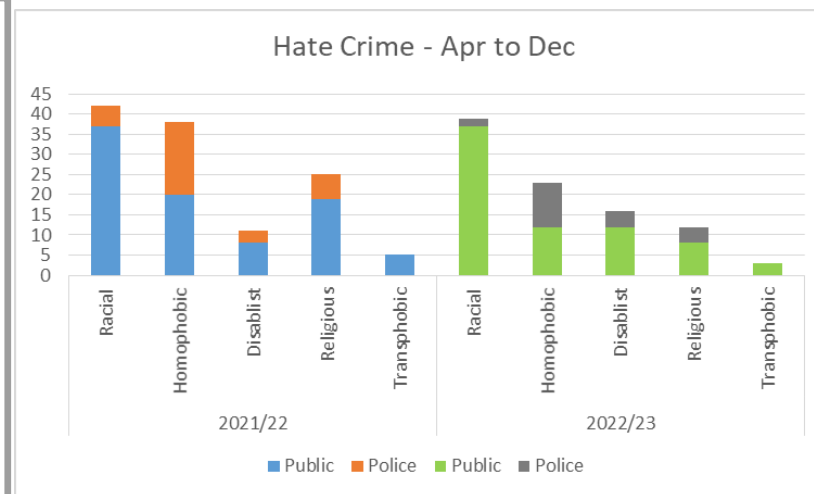
### Analytical Context:

Hate crimes is currently 9.9% below the 5-year average.

There has been a marked decrease noted compared to last year (89 this year down from 113). Note that a single crime can have more than one hate crime type, for example one incident could feature homophobic and sectarian language.

The chart opposite provides a breakdown of the different types of hate related crimes and highlights a slight increase in disablist crimes. Racial crimes have remained fairly static whilst homophobic and religious crimes have significantly decreased.

At the end of this reporting period two repeat victims have been identified. One is a shop worker in Irvine who has been the victim of racial abuse on two occasions and one victim in Kilwinning has been subjected to disablist abuse on two occasions. There have been no further repeat victims during the Q3 period.



Source: Taken from the iVPD database through ScOMIS

**Local Action/Context:** The North Ayrshire Preventions and Interventions Officers continues to deliver Hate Crime refresher training for all staff across the sub division and this educational approach is supported by our Campus officers who continue to engage with young persons over the impact that hate language and incidents have on victims.

There continues to be proactive social media campaigns utilising the #DontTolerateHate hashtag, encouraging victims to come forward to engage with Police and also to signpost reporting mechanisms and access to support agencies .

All victims of hate crime are visited by locality policing officers to provide reassurance and support and Offenders are referred to our Community Wellbeing Unit (CWU) to promote diversionary opportunities. Locality officers will also engage with offenders and warn them of the consequences of reoffending. The success of this approach is demonstrated by no repeat victims being subject to hateful language and abuse.

The majority of offenders are under the influence of alcohol at the time of the offences and where police officers are subject to hate language this tends to occur when offenders are being arrested for a different offence.



## SAFER COMMUNITIES—Antisocial Behaviour

### Analytical Context:

ASB Incidents are currently down 25.0% on the 5-year average.

All nine months of this reporting year so far are recording much lower figures compared with last year and the 5-year average as detailed in the second chart below. Around 22.9% of incidents so far this year have resulted in a crime report being raised. It is assessed that around 11.6% of ASB incidents are youth related.

ASB Fixed Penalty data is currently not available.

**Local Action/Context:** North Ayrshire have reintroduced the Prevention First fortnightly meetings bringing together partners from across agencies to collaborate together and resolve anti social behaviour issues. The first meeting was held in November 2022 and work is ongoing in relation to youths on quad bikes at Stevenston Beach which has already resulted in a number of offenders being reported to the Crown Office and Procurator Fiscals Service (COPFS).

Three Towns officers continue to work closely with business premises at Ardeer Industrial Estate, Stevenston in response to concerns around youths setting fires and engaging in anti social behaviour. Working in collaboration with North Ayrshire Council, Scottish Fire and Rescue Service and business owners has resulted in no incidents being reported in the last quarter and positive feedback from partner agencies.

Work continues by Irvine locality teams in terms of young persons attending within Irvine Mall and engaging in anti social behaviour. Dedicated patrols in this area has identified a number of school age children who have been subject of warnings and follow up engagement by Campus Officers.

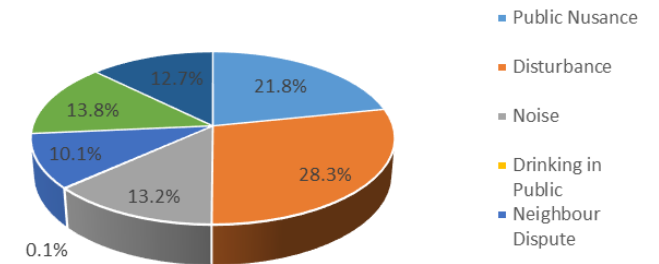
Anti social behaviour was being reported at the Woodlands Avenue Community Centre and through innovative working with partners this is progressing towards demolition.

The Old Dreghorn School has also been securely boarded up by its private owner (Arran Brewery) which has resulted in no reports of anti social behaviour at this locus during the reporting period.

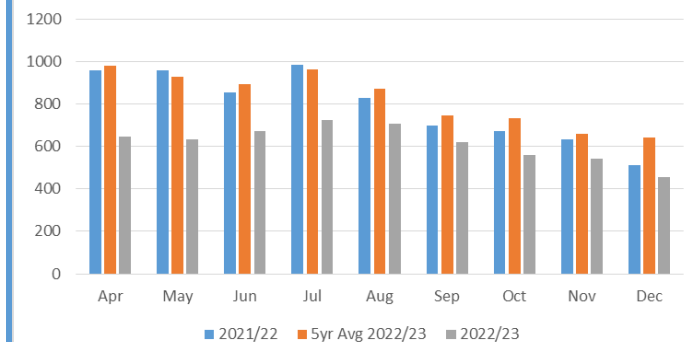
North Ayrshire Central Hospital in Irvine is now scheduled for demolition as a result of successful working between agencies and is currently sitexed with no issues being reported during the reporting period.

Work remains ongoing with Historic Environment Scotland and North Ayrshire Council to identify and proactively tackle ASB issues at known historical buildings and monuments.

ASB Incident Breakdown Apr-Dec 2022



ASB - Apr to Dec 2022



Source: Taken from STORM data extracted through ScOMIS

## ACQUISITIVE CRIME—Housebreaking / Fraud

### Analytical Context:

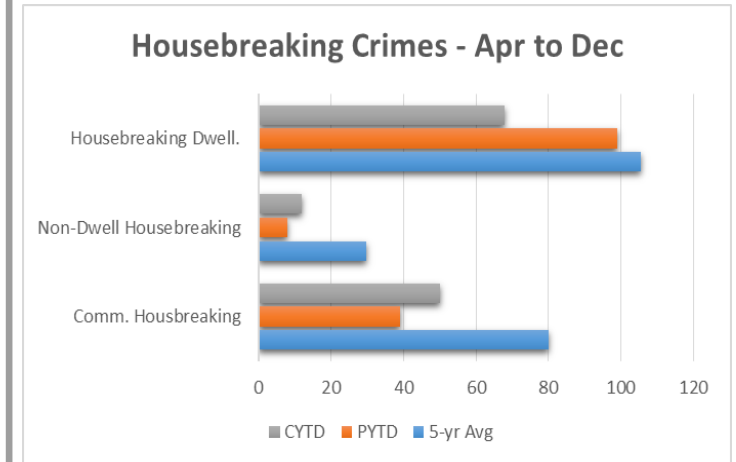
Housebreakings are currently down 39.6% on the 5-year average.

The picture this year shows decreases in crimes targeting domestic properties compared to last year, while crimes at non-dwelling properties and commercial properties recorded increases. The detection rate is currently 33.8% which is above last year (18.5%) and also the 5-year average (24.6%).

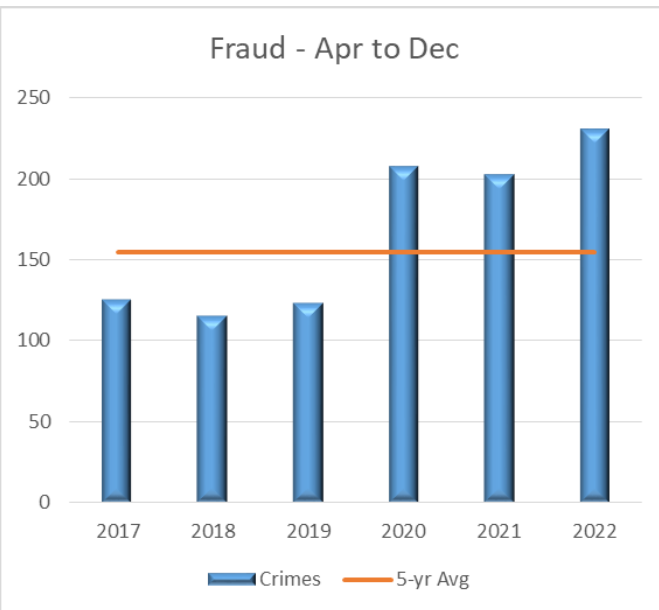
Examination of the commercial housebreakings shows one repeat locations during this period, Largs Academy, a further three schools have also been broken into, two secondary schools and one primary.

Frauds are currently 49.0% up on the 5-year average.

The upward trend of frauds is continuing with crimes showing an increase of 13.9% on the figure from last year. There has been an increase in the number of crimes reported in recent months with a peak in November of 34 crimes. Concerns have been raised in the past that Black Friday and Cyber Monday may contribute to these increases, however that has not been proved to be the case. The current detection rate is 19.1% which is above last year (17.8%) but below the 5-year average (31.0%).



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** The commission rate remains at an historic low with detection rates having improved significantly with improved governance and investigative structures and a re-alignment of resources to provide additional focus and resilience.

All victims in North Ayrshire are contacted by the Preventions and Interventions Officer to provide safety advice and support to protect their properties. A funding bid has been approved by the Divisional Commander for ringdoor bells to assist in protecting North Ayrshires most vulnerable. Local North Ayrshire officers continue to work closely with Trading Standards to attend at local events to provide practical safety advice.

Planning is underway for a North Ayrshire fraud roadshow bringing together partners at events throughout the sub division.

Work remains ongoing with retailers, banks, pharmacies and doctors surgeries to disseminate the anti fraud message and social media continues to reflect the importance of security messaging and preventative advice.

A media campaign utilising social media, local newspapers and North Ayrshire newsletters is being driven to highlight anti fraud messages and scams to all sections of the community. This work is being driven with partners through the Prevention First forum.

## ACQUISITIVE CRIME—Robberies

### Analytical Context:

Robberies are currently down 17.8% on the 5-year average.

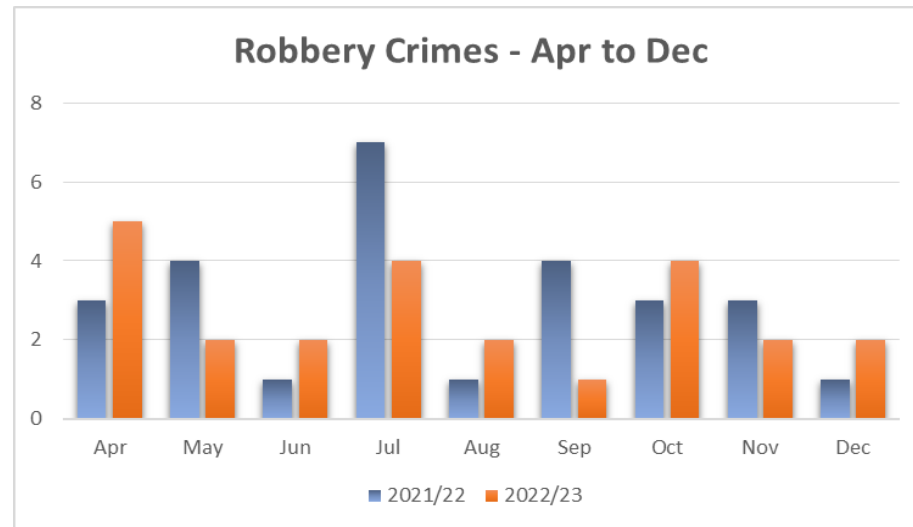
The picture this year shows a decrease in robberies compared to last year (24 compared with 27 last year).

The current detection rate is 83.3% which is above both last year (77.8%) and the 5-year average (69.2%).

At this stage it is noted that half of the crimes have taken place within the home, three in a shop plus one in a petrol station and the remainder in an outdoor public location. Six have involved the use/threat of a knife or bladed weapon.

There are no repeat victims or offenders noted at this stage. At least nine of the victims knew the offender in some capacity.

The items most commonly being taken are cash, mobile phones and medication.



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** Robberies remain a key priority and daily focus and enhanced governance and scrutiny demonstrate that all crimes are thoroughly investigated and any offenders are identified and apprehended at the earliest opportunity. This scrutiny and review by specialist officers is demonstrated in the increased detection rate against both last year and the 4 year average.

In the vast majority of reported crimes YTD the perpetrator and victim/witnesses are assessed to know each other, however in most instances those involved are largely uncooperative or actively hostile with investigations.

Dedicated town centre officers continue to proactively engage with retailers regarding preventative measure and raising awareness.

Preventative measures continue, including those known offenders subject to bail conditions are subject to routine checks to ensure they are complying with their conditions, any issues identified during these checks can be escalated to the relevant agency.

We remain committed to tackling the factors that could lead to offenders committing such crimes, and continue to work closely with partners to ensure appropriate support is in place reducing the likelihood of offending.

## COMMUNITY WELLBEING

### Local Action/Context:

During this reporting period, the Community Wellbeing Unit (CWU) have proactively engaged with 171 individuals across North Ayrshire in terms of diversionary, interventions and securing partnership support.

The following table provides further details in terms of this.

North Ayrshire 2022	Nominals	Interventions	Mental Health	Addictions	Missing Persons	Youth Offenders	Domestic Abuse
October	45	87	74	24	6	3	2
November	69	122	43	15	5	5	1
December	57	90	28	10	5	11	3

The CWU have attended to support the North Ayrshire Council (NAC) Employability Event, NAC Money Matters Workshop, multiple meetings with NADARS.

A further round of visits have been undertaken at all North Ayrshire local authority Childrens Units to strengthen connections and provide refreshed contacts.

The CWU retains close links with NAC SWD Justice and Intervention MAASH Team and continue to conduct joint visits with them and NAC SWD Children and Families Services.

KA Leisure continue to support and accept police referrals in terms of access to their facilities for the most vulnerable.

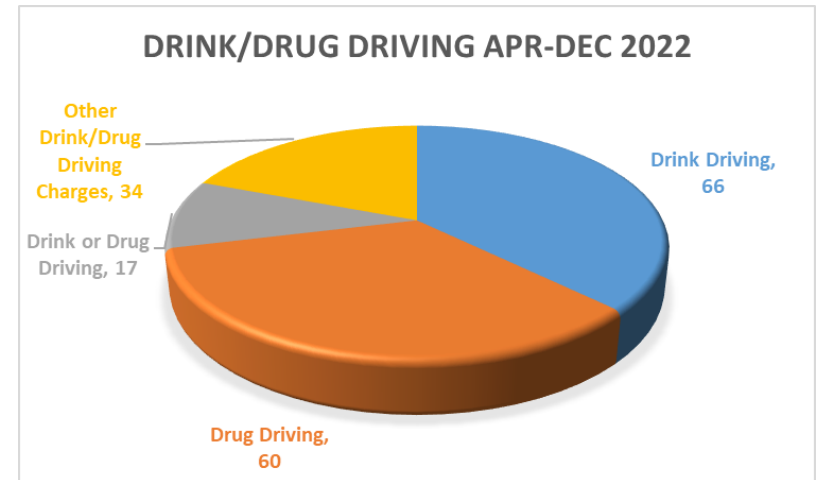
## ROAD SAFETY—Drink/Drug Driving

### Analytical Context:

Drink/Drug driving offences are currently up 29.2% on the 5-year average. It should be noted that new legislation around drug driving came into effect in October 2019 and therefore this 5-year average does not include the drug charges.

So far this year there have been a total of 177 offences recorded which is an increase on last year (n=165).

Solely Drink Driving and solely Drug Driving continue to be the most perpetrated offences, both crime types are up on last year, solely Drink Driving recorded 62 crimes last year whilst solely Drug Driving recorded 51 crimes.



Source: Taken from Police Scotland Business Intelligence Portal

**Local Action/Context:** Ayrshire Divisions Road Policing Unit in conjunction with divisional colleagues continue their dedication and focus towards Road Safety within North Ayrshire. A wide range of proactive measures are undertaken whilst working towards the outcomes set in the Scottish Government's Road Safety Framework to 2030.

North Ayrshire officers consistently patrol key priority routes by conducting high visibility and unmarked patrols, evidencing to our communities the desire to deter and detect motorists who choose to drive under the influence of alcohol and drugs, which ultimately places both themselves and other road users in danger. To supplement these patrols, officers regularly carry out static road checks at pre-determined locations, which have been identified through analytical products and intelligence as routes likely to be frequented by offenders.

Officers work in close collaboration with intelligence colleagues, whereby a number of target packages have been created to pro-actively target repeat offenders within the sub division. Road Policing and local officers remain vigilant towards wider Organised Crime Group activity, whereby drink and drug driving offences have been detected, ultimately causing disruption to known OCG's operating within North Ayrshire. Police Scotland's National Calendar of Road Safety Activity identifies specific periods to target these priorities, such as the Summer Drink/Drug Driving campaign in July and Drug Driving week in August. The 2023/24 Road Safety Calendar of activity is expected to be published later this month.

In terms of the reporting period, detections for both drink and drug driving are higher than previous, which is evidence of the continued proactive approach taken by Officers. This increase also demonstrates raised awareness by local officers to seek assistance from Road policing trained Medacx Drug Wipe officers, whenever they suspect a motorist has been driving under the influence of drugs.

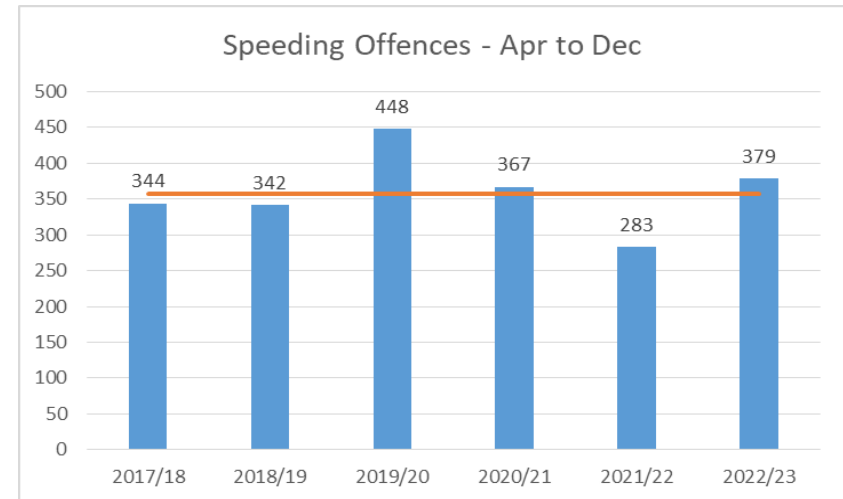
## ROAD SAFETY—Speeding

### Analytical Context:

Speeding offences are currently up 6.2% on the 5-year average.

There has been a marked increase in the number of offences recorded this year when compared with last year (see chart opposite).

The Road Policing Unit continue to carry out initiatives in specific areas based on information from local communities and Elected Members, which may influence where offences occur.



Source: Taken from Crime Management through ScOMIS

**Local Action/Context:** Speeding continues to be a priority for residents of North Ayrshire. Road Policing officers, supported by divisional officers are committed to reducing serious and fatal road traffic collisions through targeted enforcement, and education where applicable.

North Ayrshire officers have detected a higher number of motorists that speed and drive inappropriately for the road conditions at various locations during the reporting period, when compared with last year. This increase is evidence of the proactive work conducted by officers within the sub division, and further highlights the strong collaboration between North Ayrshire Police and local elected members, who consistently identify routes that have been raised as a concern within our communities.

North Ayrshires static speed check sites have recently been refreshed in response to community concerns and are visited on a regular basis. Deploying to these locations provides reassurance to our communities that speeding is taken seriously and allows officers to glean intelligence for the wider road safety picture.

Focused action plans have been delivered throughout North Ayrshire during the reporting period. The purpose being to engage with motorists and influence driver behaviour through enforcement where necessary. Road Policing supported by divisional officers deploy to locations such as the A736 Burnhouse and the A78 which have resulted in a high number of speeding detections. These locations are embedded within Road Policing's priority patrol routes.

Other areas within the sub division with historical speeding complaints continue to be subject of routine high visibility and unmarked patrols for additional enforcement and reassurance. The marked increase in the number of speeding detections during the reporting period is evidence that officers within North Ayrshire remain committed towards road safety.

## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information on the table below is from data gathered in the April to December 2022 period for the whole of Ayrshire and is not specific to North Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed this year and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/
<b>Number of Respondents</b>	<b>765</b>	<b>11470</b>	<b>313</b>	<b>205</b>	<b>247</b>
Ease of Contact? (% Easy and Very Easy)	<b>71%</b>	<b>71%</b>	76%	74%	62%
Being provided with the appropriate response? (% Yes)	<b>62%</b>	<b>62%</b>	70%	62%	51%
Feeling adequately informed about progress made with your report (% Yes)	<b>53%</b>	<b>48%</b>	59%	54%	46%
Overall Satisfaction? (% Satisfied or Very Satisfied)	<b>68%</b>	<b>68%</b>	76%	71%	55%

### Your Survey

The following information is based on data from April to December 2022 (It should be noted that the December figures are likely to change as they are updated).

How Safe do you feel in your local area?			Male		Female		Total Respondents	
Very Safe	Safe	Total	Very Safe	Safe	Very Safe	Safe		
North	12.98%	52.64%	<b>65.62%</b>	14.57%	45.70%	12.61%	57.98%	416

Concern About Crime			Male		Female		Total Respondents	
Inc. a Little	Inc. a Lot	Total	Inc. a Little	Inc. a Lot	Inc. a Little	Inc. a Lot		
North	28.57%	35.35%	<b>63.92%</b>	30.67%	30.67%	28.15%	36.13%	416

**Local Action/Context:** The Your Police Survey remains open for all police and members of the public to provide their views on Policing in the Local Community.

Local officers continue to promote engagement with Your Police Survey at all events and community engagements and details of the survey has been shared with local elected members, PFRC members and broadcast on media and social media channels.

## PUBLIC CONFIDENCE—Complaints Against the Police

### Complaints

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>267</b>	<b>247</b>	<b>8.10%</b>	<b>378</b>	<b>511</b>	<b>-26.00%</b>
North Ayrshire	94	92	2.2%	127	163	-22.1%

### Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
<b>U DIVISION</b>	<b>1</b>	<b>98</b>	<b>31</b>	<b>24</b>	<b>48</b>	<b>27</b>	<b>14</b>	<b>24</b>	<b>0</b>
North Ayrshire	1	32	16	5	16	7	7	10	0

### Breakdown of Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/ Offence	Unlawful Unnecessary Arrest or Deten-
<b>U DIVISION</b>	<b>28</b>	<b>0</b>	<b>4</b>	<b>22</b>	<b>60</b>	<b>109</b>	<b>2</b>	<b>11</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>5</b>
North Ayrshire	7	0	2	10	18	40	2	3	1	0	0	2

### Breakdown of Quality of Service Allegation

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>39</b>	<b>39</b>	<b>53</b>
North Ayrshire	13	16	13



## GLOSSARY OF TERMS

<b>Acronym</b>	<b>Details</b>
APARC	Ayrshire Partnership Against Rural Crime
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAST	Domestic Abuse Safeguarding Team
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
EAC	East Ayrshire Council
FLR	Front Line Resolution
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MAPPA	Multi Agency Public Protection Arrangements
MARAC	Multi Agency Risk Assessment Conference
MATAC	Multi Agency Tasking and Coordination
NCARU	National Complaints and Resolution Unit
NHS	National Health Service
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSD	Professional Standards
PSOS	Police Service of Scotland
PSYV	Police Scotland Youth Volunteers
PYTD	Previous Year to Date
SCIM	Scottish Child Interview Model
ScOMIS	Scottish Operational and Management Information System
SOSA	Sexual Offences (Scotland) Act
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date