

North Ayrshire

Performance Summary Report - Q3 2023/24

Reporting Period: 01/04/2023 - 31/12/2023



POLICE
SCOTLAND
Keeping people safe

Total Crime



6.2%



9,400 Crimes

Incidents
Recorded

Violence/Homicide

Drug Supply

Robbery

Domestic Abuse

Sexual Crime

-3.1%*

13.7%

15.4%

-24.7%

1.7%*

8.5%



29,956

1,329

60

22

796

255

ASB

Hate Crime

Acquisitive Crime

Drink/Drug Driving

Speeding

Serious Injury &
Fatal Accidents

-14.4%*

21.5%*

6.3%

31.6%

24.2%

-14%/-20%



6,176

120

2,049

194

452

31/4

Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. *5-yr Average is locally produced and not MI

Introduction

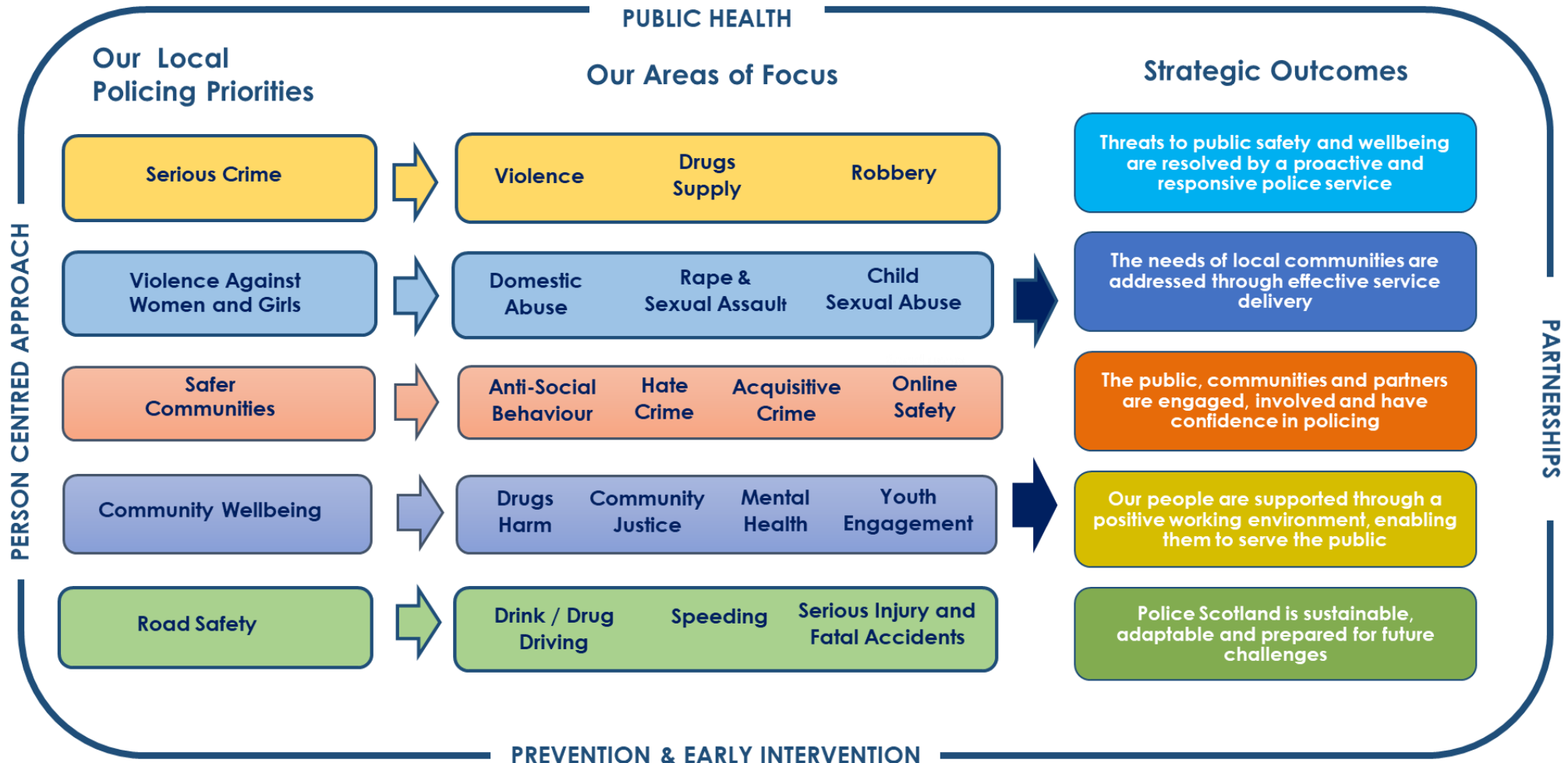
This document has been compiled to look at the quarterly data available for North Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on. The following list of contents provides an overview of the items included in this report:

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**Plan on a Page
North Ayrshire**

Our vision | Policing for a safe, protected and resilient Scotland
Our purpose | Improve the safety and wellbeing of people, places and communities in Scotland
Our values | Fairness, Integrity, Respect, Human Rights



OFFICIAL

SERIOUS CRIME—Violence/Homicide

Local Action/Context:

Overall violent crime has increased by 13.7% on the 5-year average. This increase is primarily due to the number of Minor Assaults both on Emergency workers and the public. However there has been a decrease noted in Serious Assaults on both the 5-year average and the figures for last year. There are currently around 12% of the Minor Assaults which are non-recent.

One Attempt Murder remain undetected at this stage with 88% of the Serious Assaults currently detected.

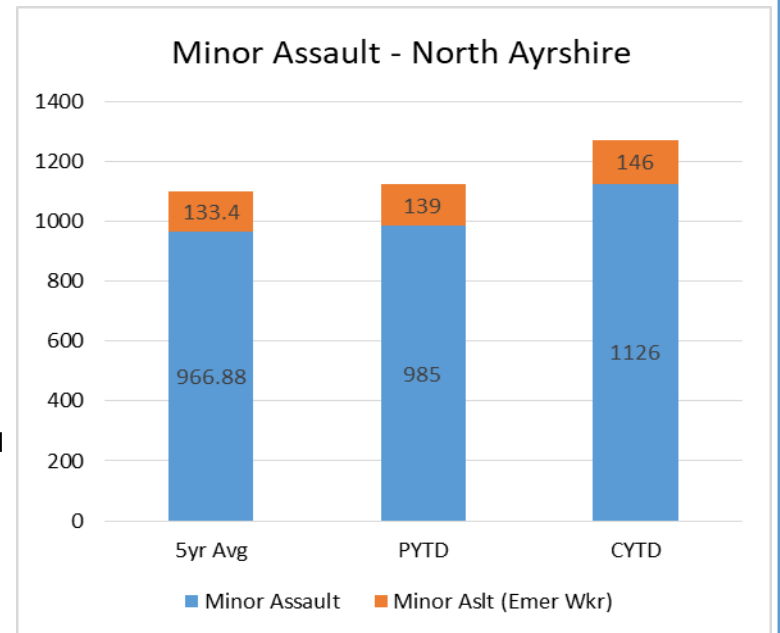
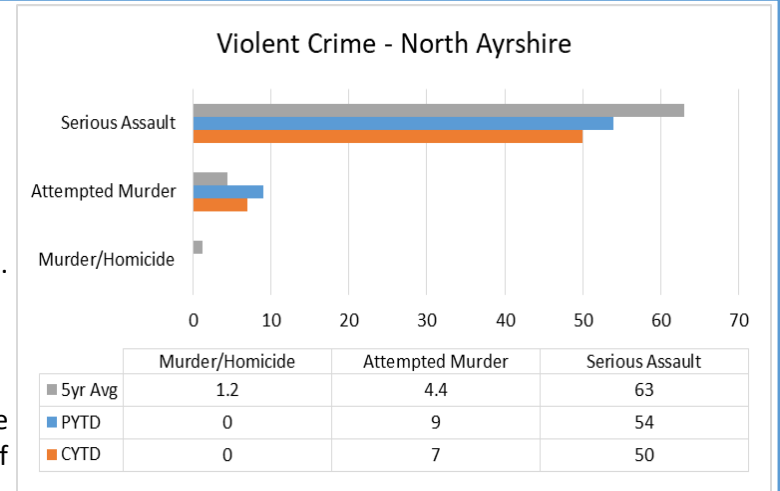
Although overall violent crime has increased, the number of serious assaults and attempt murders have decreased. There were 2 attempt murders recorded in the reporting period, both in the town of Ardrossan. Both were unconnected and have been detected following swift CID enquiry.

There have been 11 serious assaults during the reporting period, all of which are detected. There is no connection or pattern to these assaults and they have taken place in Kilwinning, Irvine and the Three Towns.

All significant crimes of violence are subject to close scrutiny and managed by the Criminal Investigation Department supported by both the Locality and Priority policing teams where all are reviewed daily.

Officers continue to engage with Licensed premises and during the reporting period there have been 353 inspections compared to only 29 incidents. Visits to Licenced premises was a focus over the Festive Period to ensure safe enjoyment of North Ayrshire’s night time economy. This resulted in no significant incidents of disorder or violence over Christmas and New Year.

The Community Wellbeing Unit (CWU) continue to work with identified offenders to deter them from future involvement in criminality.



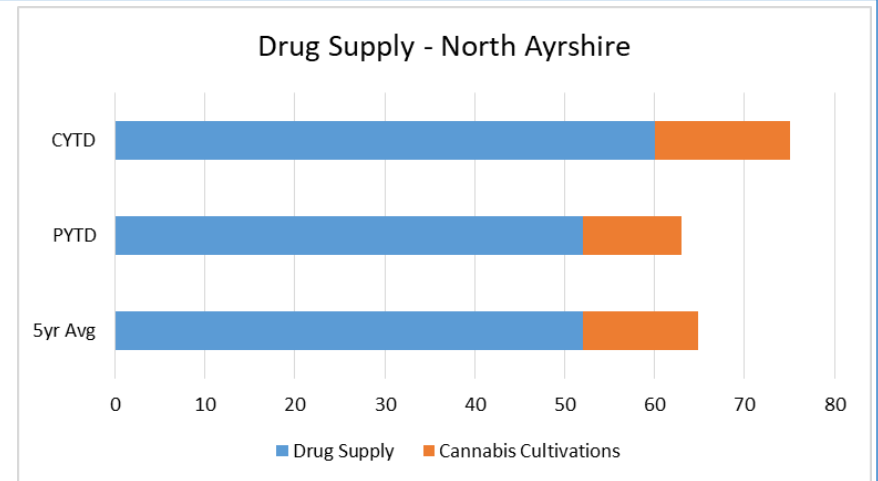
Source: Taken from Police Scotland Business Intelligence Portal

SERIOUS CRIME—Drug Supply

Local Action/Context:

Drug supply charges in North Ayrshire have noted an increase over the last 9 months. Charges are up 15.4% on the 5-year average for Supplying Drugs and Cannabis Cultivations are up 17.2% on the 5-year average.

Proactivity remains the main focus and means by which these charges are obtained. Identifying any real patterns to where these crimes are taking place requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by North Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

The positive increase in supply charges is welcomed and is reflective of the significant work being undertaken within North Ayrshire by our Local Intelligence officer, Intelligence Development Unit and our Proactive Policing team. Information and intelligence gleaned from the community via our locality and response officers are the building blocks to identify who is responsible at all levels for the supply of controlled drugs across North Ayrshire.

Examples of good work from the reporting period include -

In November 2023, officers from the Proactive Crime Team searched an address in Kilwinning. During which they recovered a Hydraulic Cocaine press. This type of equipment is indicative of high-level drug dealing. The householder was arrested and charged with being concerned in supply of Class A Controlled drugs with enquiry ongoing into the drug network in which he operates within. This outlines Ayrshire Division's intent to target high level drug dealers who cause the most threat and harm to our communities.

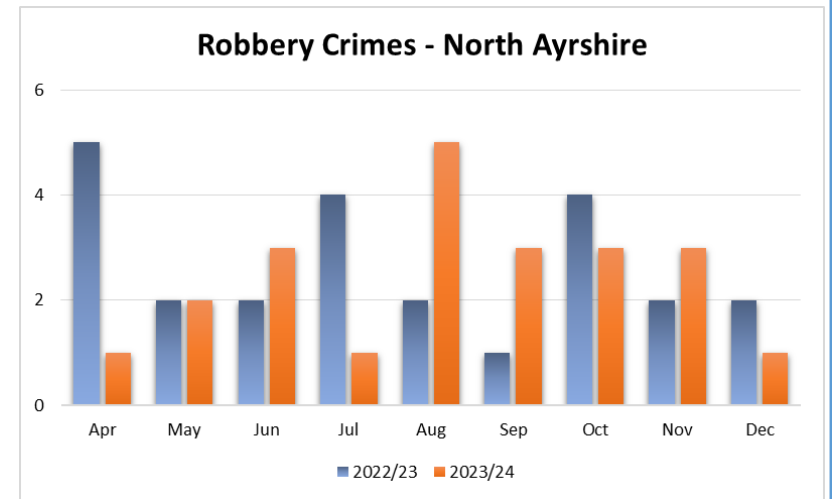
The threat posed by Albanian Organised Crime Groups continues to increase across Scotland and the wider United Kingdom. In December 2023 a large scale cannabis cultivation was discovered in an industrial area of Stevenston. This find was a result of effective partnership working and intelligence sharing. During the search of the premises, 850 cannabis plants were recovered and an additional 143.5KG of cannabis. This had an estimated value of £860,000. 6 Albanian nationals were arrested at the site and information is shared with other UK forces, forming part of ongoing intelligence with the North West Regional Organised Crime Unit.

SERIOUS CRIME—Robbery

Local Action/Context:

The number of reported Robbery type crimes so far this year has decreased from 24 last year to 22 in the first 9 months of this year. This is also below the 5-year average of 29.2. So far 18 crimes have been detected this year, giving a detection rate of 81.8%.

The Rivergate Shopping area remains the only repeat location with two crimes taking place at this location. Ten of these crimes have taken place within the home, with a physical assault being most commonly used against the victim. Cash remains the most commonly acquired item and the victim knew the offender, in some capacity, in at least 68% of robberies so far this year.



Source: Taken from Police Scotland Business Intelligence Portal

The reduction is welcome and is reflective of the ongoing preventative work within North Ayrshire both within Schools and robust policing of the town centres.

Robberies are a key priority within North Ayrshire each report is subject to an enhanced level of governance and scrutiny by both the Area Command and CID, this ensures that all such crimes are thoroughly investigated and offenders pursued and apprehended at the earliest opportunity.

Dedicated town centre officers continue to proactively engage with retailers regarding preventative measures and raising awareness. Preventative measures are continually refreshed which include identifying those known offenders who are subject to bail conditions to ensure compliance of conditions and all warrants for Robbery offenders are prioritised to ensure they are apprehended at the earliest opportunity.

With some detections taking longer to achieve following more complex enquiries, hostile complainers or incidents involving forensic results, the detection rates are anticipated to increase as enquiries progress.

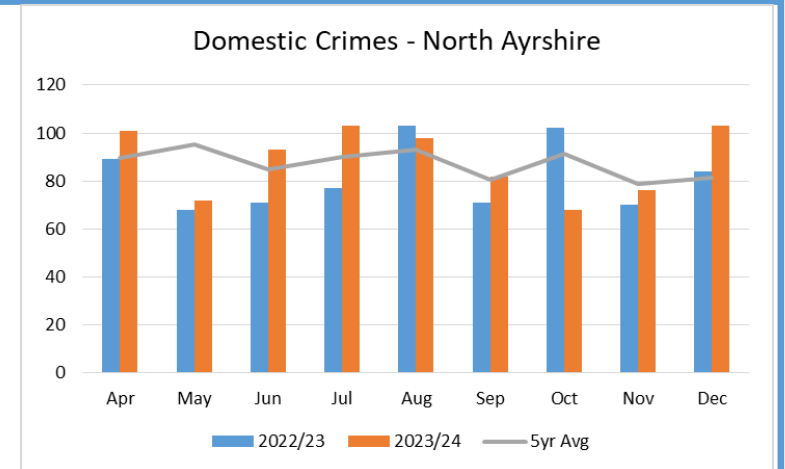
Whilst being committed to robust enforcement we remain committed to identifying the underlying factors that lead offenders to commit such crimes working closely with partners to ensure appropriate supports are put in place that could reduce the likelihood of reoffending.

VIOLENCE AGAINST WOMEN & GIRLS—Domestic Abuse

Local Action/Context:

Domestic crimes so far this year are showing an increase when compared with last year (up 8%) and slightly up on the 5-year average (up 1.7%). The chart opposite shows that the majority of months have recorded an increase on the numbers recorded last year. There are a number of multiple reports, whereby the same victim has reported multiple crimes against the same offender, this obviously impacts the overall numbers.

It has been noted that around 3% of the crimes reported during this period are non-recent.



Source: Taken from Police Scotland Business Intelligence Portal

During October – December 2023 there has been a decrease in Domestic related incidents reported to Police within North Ayrshire. In total there were 429 incidents compared to 465 during the months July to September. However, this quarter’s figures are significantly higher than the same period during 2022 when 371 incidents were reported to Police.

DSDAS referrals have also decreased from the last quarter with 30 referrals submitted during the period, in comparison to 39 during the last quarter. This has increased from the previous year whereby 19 applications were made to the scheme.

During this reporting period, 53 victims were referred to MARAC and risk-focused safety plans were implemented. The number of MARAC cases during this period has significantly increased from the previous year (24) however this can be explained by a greater awareness around this process.

During November a MATAC nominal identified in the previous quarter was arrested and charged with serious offences against 3 previous partners. Also, during this month another high-profile offender was arrested and charged with serious sexual offences against 3 previous partners, both offenders have been remanded in custody. A further 2 MATAC nominals have been identified between October and December and investigations are currently ongoing.

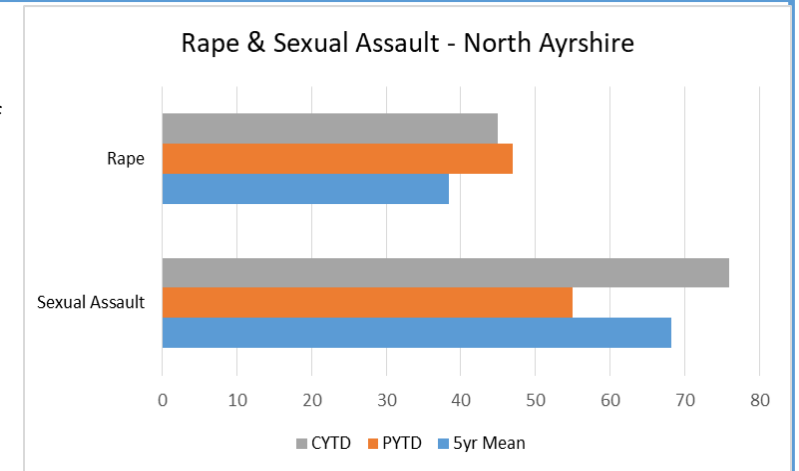
The Domestic Abuse Investigation Unit and the Domestic Abuse Safeguarding Team continue to work closely with partners to support victims and to enhance this work a Pilot scheme is due to commence within North Ayrshire whereby Domestic Abuse champions will work closely with Women’s Aid.

VIOLENCE AGAINST WOMEN & GIRLS—Rape & Sexual Assault

Local Action/Context:

Examination of the Rape crimes shows a slight dip in the numbers compared with last year, however the figures remain above the 5-year average. It is notable that a total of 20 of these are non-recent crimes of which 13 were Domestic related.

Sexual Assaults have noted a marked increase on both last year and the 5-year average. Of the 75 reported crimes, 27 are non-recent so far, and at least 10 are domestic related. It should be noted that there are a number of multiple reports whereby one victim is reporting a number of crimes against the same individual. This includes 10 crimes involving the same victim and offender and another where 9 crimes have been reported by one victim against the same offender. This is impacting on the overall figures.



Source: Taken from Police Scotland Business Intelligence Portal

There have been a total of 42 individuals aged 17 years or younger who have reported a sexual crime (Includes non-contact offences), a total of 82 crimes have been reported by these individuals. Notably 16% of these crimes were non-recent, which is a slight decrease from 17% last year.

Non—recent investigations can be challenging due to limited CCTV and forensic opportunities, and also diminishing recollection of witnesses. All rape and sexual assault enquiries are led by an SIO and a dedicated investment from the Detective Inspector for the Divisional Rape Investigation Unit. Specially trained Sexual Offences Liaison Officers ensure all investigative processes are completed to the highest standard and also ensures wellbeing of victims, witnesses and staff.

The DRIU have formed strong partnerships with Women’s Aid and Rape Crisis Scotland. Approaching one of these partners is often the first step to police engagement therefore this is positive in building confidence with victims and increasing engagement with MARAC. From partner reports, the feedback from victims is overwhelmingly positive.

Police Scotland have introduced the function on our public website for victims of sexual abuse to provide feedback anonymously. This gives confidence to speak freely and allows the opportunity to improve the quality of service provided.

In November 2023, excellent locality policing led to the identification of a male who was responsible for the rape of a stranger in the Saltcoats area. The male was previously not known to police and can now be managed and conditions now in place mean he can be robustly policed to prevent further offending.

SAFER COMMUNITIES—Antisocial Behaviour

Local Action/Context:

Anti-social behaviour in general has shown a reduction this year when compared to the 5-year average, although there has been a slight increase on last year (up 4.5%). Most months have recorded increases this year when compared with 2022/23. It was initially thought this was due to the good weather experienced earlier in the year, however the trend has continued throughout the rest of the year suggesting that this is actually on an upward trend.

ASB incidents involving youths accounted for just over 11%.

ASB continues to be targeted across North Ayrshire by our dedicated teams, focussing on the areas that have a direct impact to the wellbeing of our local communities. Daily scrutiny, governance and partnership working, including Prevention First Group address emerging issues such as derelict buildings, off road bikes, and hot spot areas timeously.

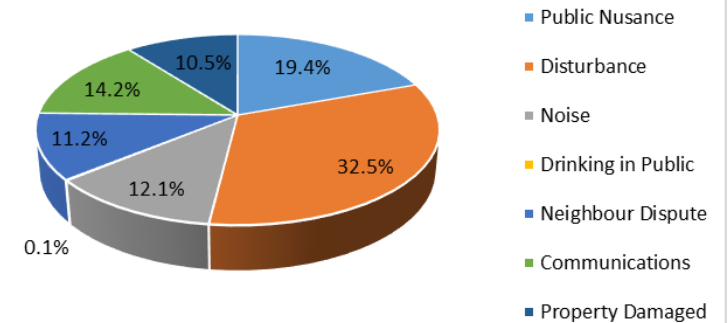
ASB involving Off Road Bikes/Quads in areas such as Ardeer, Stevenston and Kilwinning continue to cause concern. Intelligence led action plans continue with Quad Bikes playing a key role. This has resulted in a number of detections, seizures and a number of enquiries remaining live with positive lines of enquiry following partnership working and review of CCTV.

Over the reporting period, joint patrols were carried out with BTP in response to youth disorder. This was in response to acts of fire raising and general disorder in a number of areas of North Ayrshire where it was identified that those involved were traveling by train.

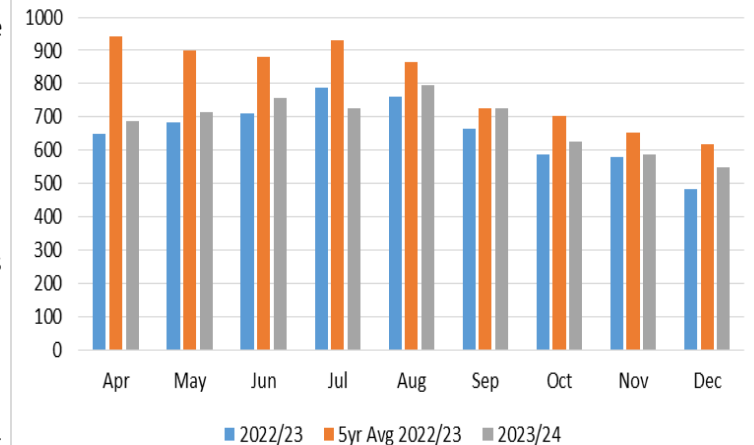
Each weekend officers patrol within Town Centre areas, conducting proactive high visible visits to licensed premises, providing public reassurance and support to night time economy workers. Throughout the period local officers undertook 353 visits to licensed premises. ASB was a focus of the festive initiative and high visibility directed patrols were carried out near hot spot areas.

Our Anti Social Behaviour Liaison Officer continues to highlight incidents to the council. 54 ASBIT cases were opened within the reporting period, resulting in 1 case proceeding to eviction.

ASB Incident Breakdown - North Ayrshire



Monthly ASB - North Ayrshire



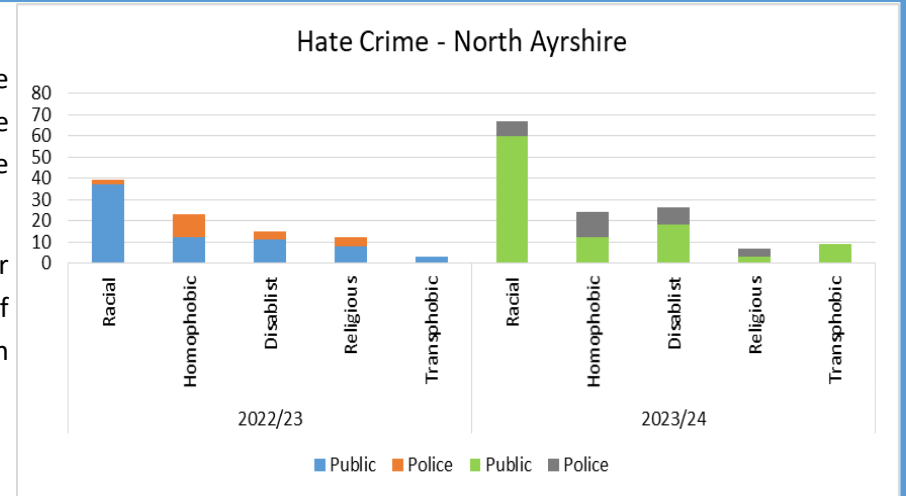
Source: Taken from Police Scotland Business Intelligence Portal

SAFER COMMUNITIES—Hate Crime

Local Action/Context:

Hate crime across North Ayrshire is currently showing a marked increase when compared to the same period in 2022/23 (n= 120 this year, n=88 last year) and the 5-year average (n=98.8). The chart opposite highlights the fact that Racial crimes continue to show marked increases. The majority of these have involved members of the public rather than Police Officers.

Six repeat victims have been identified during the nine months of the year being examined, four were subjected to racial abuse (including one Syrian male) and two were the victim of transphobic/homophobic crimes. There are seven repeat locations identified three of which relate to the repeat complainers.



Source: Taken from Police Scotland Business Intelligence Portal

The majority of hate crime occurred in public space (76%) with occurring in shops throughout North Ayrshire. There are a number of other indoor locations including schools, licensed premises and the Police Station.

Around 44% of hate crime directed at members of the public were committed by someone known to them (neighbour, acquaintance, etc).

Every incident reported to Police Scotland is discussed and support provided to the victim of a hate crime. Where repeat victims and locations are identified there is work carried out to support those impacted by the crime.

Campus officers continue to engage positively with students, educating and highlighting the impact of hate crime on individuals and communities.













In keeping with the wider external political environment, the Local Authority Liaison Officers continues to work closely with the Ukrainian and Syrian Communities to provide support.

SAFER COMMUNITIES—Acquisitive Crime

Local Action/Context:

From the table opposite it is evident that the majority of acquisitive type crimes continue to show increases when compared with last year but decreases when compared with the 5-year average.

Shoplifting crimes have been on an upward trend in recent years and this year has experienced the biggest increase year on year. It has been noted this year that shoplifting teams have been in operation across Ayrshire, including North Ayrshire. In particular large volumes of alcohol are being stolen using methods such as lined bags so that alarm systems are not activated. In addition some individuals have been charged with multiple crimes including one male who is responsible for at least 42 of these crimes.

Acquisitive Crime	CYTD	PYTD	5yr Mean
All Housebreaking	176	126 	190.8 
All Vehicle Crime	133	178 	203.4 
Fraud	252	215 	172.2 
Common Theft	478	456 	662.2 
Shoplifting	856	644 	524.8 
Other Thefts	124	117 	143 

Source: Taken from Police Scotland Business Intelligence Portal

Whilst housebreaking crimes are also showing an increase this is primarily due to crimes where commercial premises have been broken into. Housebreaking crimes to domestic premises have increased slightly compared to last year however remain below the 5-year average. It should be noted that 2022/23 recorded the lowest housebreaking figures in at least 5 years.

The increase in shoplifting crimes remains on an upwards trend, this has been recognised across North Ayrshire which has been targeted by organised groups. The three large retailers across the Three towns have engaged well with police as each fell victim to increased incidents of shoplifting. North Ayrshire has two dedicated officers across the Three towns to tackle retail crime, with a focus on detection of offenders, upskilling security staff within shops and working with management within the stores regarding 'soft targets'. Use of police undertaking conditions for offenders has allowed bail conditions to be imposed on those who continue to target retailers in the area. North Ayrshire officers instigated the arrest of members of an organised group targeting supermarkets where they stole large quantities of alcohol. In recognition of this rising crime trend we have invested in an additional officer into the team to assist with the additional demand and review of CCTV.

Work remains ongoing with small retailers, providing guidance on the use of CCTV cameras along with other measures to deter those intent on committing shop liftings. In November Police Scotland Business Crime unit provided a micro sessions to retailers on CCTV guidance for businesses, this was promoted to retailers in the locality to help prevent and tackle business related crime.

COMMUNITY WELLBEING

Local Action/Context:

Drugs Harm

The North Ayrshire Community Wellbeing Unit continues to work closely with the North Ayrshire Drug and Alcohol Recovery Service. NADARS supports vulnerable members of the public who are at risk of drug harm. The CWU continues to attend meetings at Caley Court to discuss some of the most vulnerable people in our community with partner agencies such as NADARS, NHS and Housing support. These meetings also give the CWU an opportunity to engage with vulnerable people who attend pre arranged appointments who may otherwise not have positive interactions with police in other settings.

The CWU continually engaging with people with addictions and feed into the intelligence system in an effort to tackle the detrimental impact of drugs on the community.

Sadly, a further 8 drugs related deaths have been reported in North Ayrshire, bringing the total for the reporting period to 19.

Community Justice

The CWU have forged a successful relationship with Venture Trust and referred two young people who were regularly coming to the attention of the police. Venture Trust support adults and young people through a community and outdoor based personal development programme, employability courses and outdoor therapy services. Some of programmes are aimed at people on Criminal Justice Orders or people going through challenging life circumstances making it an essential partnership with the CWU.

Mental Health

The CWU have are an integral part of recent professionals meeting at Caley Court. These meetings are called to discuss and support individuals with mental illness who face challenges and may pose a risk of threat or harm to themselves or others. The CWU engage with these individuals and seek to gain a greater understanding of their circumstances which is then shared with other officers to provide a greater awareness and understanding of behaviour. This produces an informed policing approach and more positive police interaction in the hope of providing an improved service to them and the community.

The CWU regularly engage with people with mental illness who are coming to the attention of the police and offer assistance and signpost to relevant services.

Youth Engagement

CWU officers are forging strong relationships with care establishments to improve links with vulnerable young people and reduce absconding. Through engagement with third sector organisations, CWU seek to compliment services by creating pathways out of anti-social behaviour, assist with young persons leaving care establishments and provide positive interactions with young people who generally have negative experiences with policing.

Most notably a current member of a care establishment within North Ayrshire was referred to the Police Scotland Youth Volunteers and recently attended her first session.

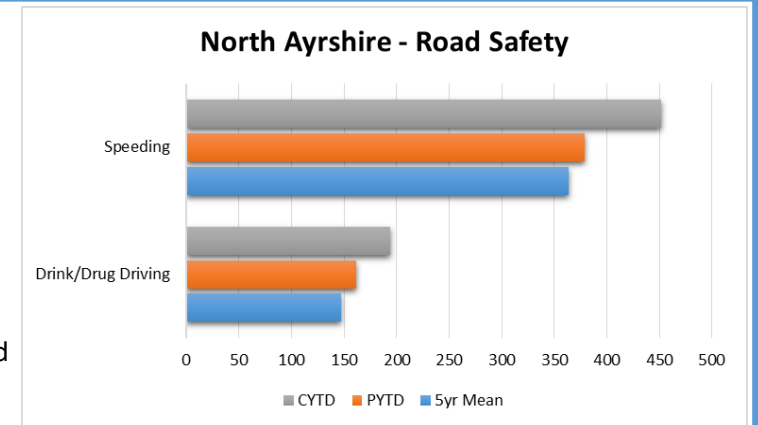
ROAD SAFETY

Local Action/Context:

There has been an increase in both Speeding offences and Drink/Drug Offences within North Ayrshire. However, this is likely to be due to increased pro-activity across the area to ensure road users are driving appropriately and safely.

Detections for Drink/Drug Driving and Speeding are currently 91.2% and 100% respectively. There are likely to still be some samples going through the forensic process for drink/drug driving which will be why this figure is currently below the 5-year average. However, this is likely to increase as results come through.

In terms of Serious and Fatal Road Accidents —there has been four Fatal Accidents so far this year compared with five last year. However there have been 31 people seriously injured, which is an decrease of 5 compared to last year and includes four children.



Source: Taken from Police Scotland Business Intelligence Portal

North Ayrshire Police continue their drive towards the ambitious targets set out in Scotland's Road Safety Framework to 2030. A strong focus towards pro activity is key in targeting those road users who choose to drive at excessive speed and under the influence. This inappropriate driving behaviour places them and other road users in danger.

Police in North Ayrshire supported by colleagues from Ayrshire's Road Policing Unit work in strong collaboration with partners, communities and elected members to address concerns raised locally. Dedicated high visibility patrols at key locations continue within North Ayrshire to positively influence road user behaviour and reassure communities that road safety is taken seriously. These patrols are supplemented by regular unmarked patrols to locations where offenders are known to frequent.

Colleagues from intelligence and analytical units support local police to identify repeat offenders along with emerging trends to ensure officers are deployed to the right location at the right time.

Ayrshire Road Policing Unit have dedicated speeding locations within North Ayrshire which have been identified by our communities as causing concern. These locations are contained within daily tasking's to ensure our officers deploy on a daily basis. Any new locations are added to a database and then rotated to ensure equity of service.

In terms of the reporting period, there has been a marked increase in speeding offences compared to the same period last year. Speeding is recognised within North Ayrshire as a priority and is a causative factor in 80 percent of all fatal and serious road traffic collisions. Therefore, this increase is a testament to North Ayrshire Polices commitment towards reducing the number of people killed and seriously injured on our roads. Locations such as the A78, A760, A736 and A737 feature on Ayrshire Road Policing's daily patrol matrix. In particular, the A736 through the village of Burnhouse has witnessed a high detection rate for speeding offences.

Drink and Drug driving offences have also increased in North Ayrshire. As previously mentioned in this report, a strong collaboration exists between local police, road policing and those within intelligence and analytical units. This collaboration is beneficial in terms of intelligence led packages being produced for those that choose to drive under the influence. (Cont'd overpage)

ROAD SAFETY

An example of this being in November 2023 when officers from Ayrshires Road Policing Unit acted on intelligence and apprehended a 37 year old female driver for failing the road side breath test during the morning commute. Police in North Ayrshire take every opportunity to highlight significant detections via social media to ensure North Ayrshire communities are aware of the continual proactive approach towards road safety.

Ayrshires Road Policing Unit work in collaboration with local officers to support the National Calendar of Road Safety Activity, which identifies specific periods throughout the year to target road safety priorities. The below campaigns were supported in North Ayrshire during the reporting period:

- National Speed Campaign
- Get Ready For Winter
- Operation Drive Insured
- Brake Road Safety Week
- Festive Drink Drug Driving Campaign

In addition to the above, officers from North Ayrshire have supported Ayrshires Road Policing Unit with a number of significant detections in terms of both road safety and road crime. Some examples as per below:

- October 2023 – officers observed a black Porsche motor vehicle in the Kilwinning area with damage to the driver’s window. The 24 year old driver subsequently failed to stop for police and a pursuit ensued. After a short time, the 24 year old was apprehended and found to be disqualified from driving. He was held in police custody to appear at court.
- November 2023 – officers responded to a stolen vehicle tracker activation in the Irvine area. A £215,000 Mercedes AMG GTS motor vehicle was subsequently traced unattended. Further enquiries revealed that this vehicle is linked to wider OCG activity.
- November 2023 – officers attempted to carry out a proactive stop on a Volkswagen Golf motor vehicle in the Kilbirnie area. The 28 year old driver failed to stop and a pursuit ensued. Road Policing officers successfully stopped the vehicle where the 28 year old driver was found to be disqualified from driving. He was reported to the COPFS for a number of offences.
- December 2023 – officers carried out a proactive stop of a vehicle on the A78 near to Irvine. The 44 year old driver failed the road side breath test and was apprehended. He was held in police custody to appear at court.
- December 2023 – officers stopped a motor vehicle on the A78 due to the manner of driving. The 32 year old male driver subsequently failed the roadside drug wipe, testing positive for cannabis. A quantity of cannabis with a street value of £1500 was seized as a result of this proactive stop.

In terms of fatal and serious road traffic collisions, there has been no increase with 2 fatalities which is static compared to the same period last year. These fatalities contained no commonality in terms of causative factors. Serious collisions have reduced from 19 to 17 for the same period last year. It should be noted that an overnight stay in hospital (even where no serious injury is detected) is considered to be a serious collision in terms of recording purposes.

PUBLIC CONFIDENCE—Survey Information

User Experience - Current Position

It should also be noted that the 'Feeling adequately informed' question has changed in 2022/23 and only applies to those who stated they expected to be kept informed. This data can now be supplied down to Local Authority level.

Questions	YTD	Force YTD	Female	Male	Blank/Other
Number of Respondents	307	11650	136	68	103
Ease of Contact? (% Easy and Very Easy)	72%	71%	74%	75%	67%
Being provided with the appropriate response? (% Yes)	66%	63%	70%	68%	59%
Feeling adequately informed about progress made with your report (% Yes)	51%	49%	49%	52%	55%
Overall Satisfaction? (% Satisfied or Very Satisfied)	71%	68%	75%	69%	66%

Your Survey

How safe do you feel in your local area?				Male		Female		Total Respondents
	Very Safe	Fairly Safe	Total	Very Safe	Fairly Safe	Very Safe	Fairly Safe	
North	16.44%	56.16%	72.60%	18.75%	50.00%	16.46%	62.03%	292

Concern about Crime				Male		Female		Total Respondents
	Increased a Lot	Increased a Little	Total	Increased a Lot	Increased a Little	Increased a Lot	Increased a Little	
North	27.74%	25.00%	52.74%	27.68%	26.79%	27.22%	23.42%	292

It should be noted 22 respondents did not provide a gender or noted other or non-binary as their gender

Local Action/Context:

Your Police Survey remains open for all police and members of the public to provide their views on Policing in the local community.

Local officers continue to promote engagement with Your Police Survey at all events and community engagements with regular broadcasts on media and social media platforms.

PUBLIC CONFIDENCE—Complaints Against the Police

NOTE : The information in these tables covers the period 1 April 2023 to 31 December 2023.

Complaint Cases & Allegations Received

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
U DIVISION	306	290	5.5%	408	480	-15.0%
North Ayrshire	91	103	-11.7%	113	159	-28.9%

Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
U DIVISION	1	143	13	21	75	35	18	0	0
North Ayrshire	1	47	5	8	19	6	5	0	0

Breakdown of Allegations

	Assault	Corrupt Practice	Discriminatory Behaviour	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Other - Non Criminal	Traffic Irregularity / Offence	Unlawful/ Unnecessary Arrest or Detention
U DIVISION	21	0	5	20	49	136	3	11	4	2	5	6
North Ayrshire	6	0	2	2	11	39	0	2	2	1	0	1

Breakdown of Quality of Service Allegation Types

	Policy/Procedure	Service Delivery	Service Outcome
U DIVISION	33	38	75
North Ayrshire	8	14	25

GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date