#### **Scottish Fire and Rescue Service**

# Police & Fire and Rescue Committee – 27th October 2020

Subject	Performance Report and Service updates
Purpose	To advise members of the Police and Fire Committee as to progress against North Ayrshire's Local Fire and Rescue Plan and to provide committee members with other key Fire and Rescue Service updates
Recommendation	For members to note the information contained within this report

#### 1. Introduction

- 1.1 On the 1st October 2019, the Scottish Fire and Rescue Service (SFRS) laid before the Scottish Parliament its new Strategic Plan for the period 2019-22. As a result of this publication, the Service is legally obliged to review its existing Local Fire and Rescue Plans for all 32 local authorities across Scotland.
- 1.2 As a result of the introduction of a new Strategic Plan for the 2019/22 period, a review of the existing North Ayrshire Local Fire and Rescue Plan has since taken place. The priorities contained within the existing plan will remain until this review has been completed and approved.

# 2. Performance Summary

- 2.1 An analysis of operational responses within North Ayrshire for the period 1<sup>st</sup> April to 30<sup>th</sup> September 2020 identified a 8% decrease in activity levels across the local authority when compared to the corresponding period in 2019. A further review of the three years average indicated a 1% increase in overall operational activity over the sixmonth period.
- 2.2 In reviewing operational activity on a broader level, false alarms accounted for 55.51% of all demand within North Ayrshire, with fire related and special service activity accounting for 27.93% and 16.55% respectively.
- 2.3 For the period 1<sup>st</sup> April to 31<sup>th</sup> September 2020, overall progress is being monitored across six indicators, utilising the three-year rolling average as basis of measuring performance. Year on year and the rolling three-year average figures are also used to review short and long terms changes in demand and trends.

- 2.4 Utilising the defined approach in Section 2.3, review of performance against these six indicators identified three indicators are below, one indicator remains unchanged and two are above the three-year average. One indicator has seen a reduction in the three-year average by more than 20% and three others have reduced by 8% and 4%.
- 2.5 Further analysis of this performance is provided within the associated performance report [Appendix A].

### 3. SFRS Updates

- 3.1 The Ayrshire Local Senior Officer (LSO) Area has been successful in its recent bid for an additional two Rural Support Officers. These posts will be primarily based within the North and South Ayrshire local authority areas; with one of these postions focusing on supporting stations and communities within the North Coast, Three Towns and Arran areas of North Ayrshire.
- 3.2 An examination of how the COVID-19 pandemic has impacted on local operational activity, between the 23<sup>rd</sup> of March to 31<sup>st</sup> August 2020 has been compiled and is included with Appendix B of this report.
- 3.3 Group Commander Paul Blackwood has recently been appointed to the role of Head of Competence, Assurance and Development within the Ayrshire LSO Area and will replace Group Commander Alan Coughtrie who has since moved to East Renfrewshire, Renfrewshire and Inverclyde LSO Area.

### 4. Proposal

It is proposed that members of the Police & Fire and Rescue Committee:

- a) Note the contents of the performance summary and associated report for the period 1<sup>st</sup> April to 30<sup>th</sup> September 2020.
- b) Note the SFRS updates.

#### 5. Implications

5.1 No implications have been identified at this time in respect of service delivery within North Ayrshire.

#### 6. Conclusion

- 6.1 Fire and rescue service activity is subject to regular monitoring and review and the local fire and rescue plan priorities identified within the Local Fire and Rescue Plan forms part of this reporting process.
- 6.2 Members of the Police & Fire and Rescue Committee will be kept up to date as to progress against the Local Fire and Rescue Plan and to any future fire and rescue service updates as they arise.

Area Commander Ian McMeekin Local Senior Officer East Ayrshire, North Ayrshire and South Ayrshire Scottish Fire and Rescue Service

For further information please contact Area Commander Ian McMeekin 01294 606811



North Ayrshire Performance Report 1st April 2020 - 30th September 2020



Working together for a safer Scotland



# North Ayrshire Performance Report

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# Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North Ayrshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North Ayrshire to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across North Ayrshire's Community Planning Partnership. Through effective and co-ordintated partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for North Ayrshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Ardrossan & Arran	5	1	6	24	1	35
Dalry & West Kilbride	8	2	6	26	2	27
Irvine East	6	0	2	16	2	5
Irvine South	4	0	5	45	6	67
Irvine West	9	0	4	27	2	59
Kilbirnie & Beith	4	0	7	21	1	14
Kilwinning	5	0	4	44	1	20
North Coast & Cumbraes	4	0	2	9	3	19
Saltcoats	14	3	3	15	1	23
Stevenston	7	5	3	30	2	25
Total Incidents	66	11	42	257	21	294
Year on Year Change 3 Year Average Change 5 Year Average Change	4%	<ul><li>450%</li><li>21%</li><li>-16%</li></ul>	<ul><li>0%</li><li>-6%</li><li>-6%</li></ul>	-35% -8% -2%	-36% -7% -9%	<ul><li>-14%</li><li>△ -3%</li><li>4%</li></ul>

#### About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.



Activity levels have reduced by more than 5%



Activity levels have reduced by up to 5%



Activity levels have increased overall

# **North Ayrshire Delivery Activity Summary**



fires primary & secondary

















1,414 total number of incidents





11 fire casualties









Home Fire Safety Visits Carried Out

330



55 Fire Safety Audits Carried Out

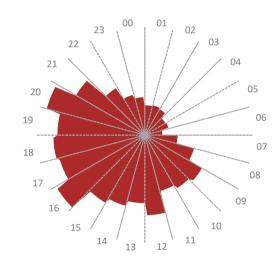


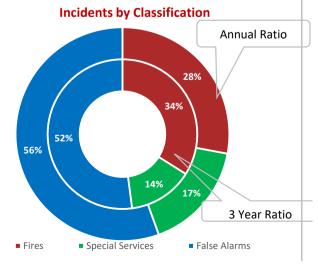
RDS

92.70%

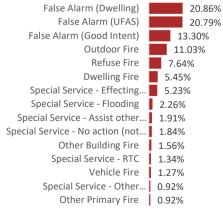
### **Activity by Time of Day**

Hour (am)	Total	Hour (pm)	Total
Midnight	38	Mid-day	80
1am	30	1pm	68
2am	31	2pm	73
3am	30	3pm	78
4am	24	4pm	102
5am	25	5pm	88
6am	18	6pm	91
7am	33	7pm	87
8am	51	8pm	101
9am	66	9pm	79
10am	62	10pm	55
11am	58	11pm	42





# Top 15 Incident Types by % of Total Incidents



# **Domestic Safety - Accidental Dwelling Fires**

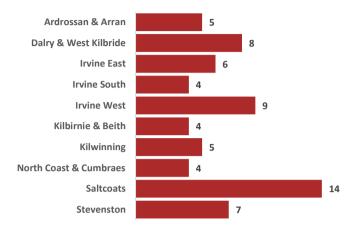




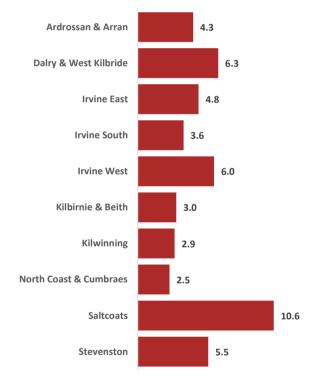
3 Year Average -4%

5 Year **Average** -2%

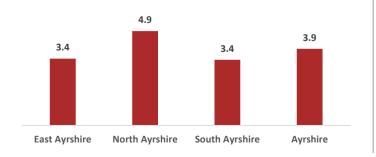
### **Accidental Dwelling Fires by Ward Area**



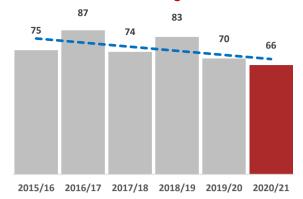




#### Incidents Per 10,000 Population - Ayrshire



#### **Accidental Dwelling Fires to Date**



#### **Severity of Accidental Dwelling Fires**



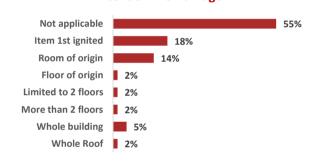


**No Firefighting Action** 

**Direct Firefighting** 23%

47%

# **Extent of Fire Damage**



#### **Automatic Detection & Actuation**





**Detection Present** 

74%

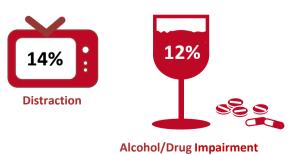


**Detection Actuated** 73%

**Calls Made via Linked Alarms** 

23%

#### **Human Factors**



# **Domestic Safety - Accidental Dwelling Fire Casualties**

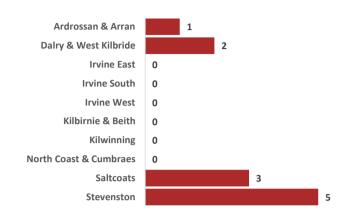


### **Performance Summary**

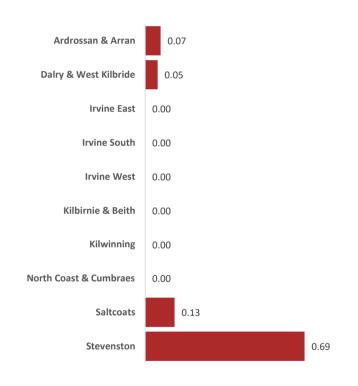
 Year on Year
 3 Year Sear
 5 Year Average

 450%
 21%
 -16%

### **Fire Casualties by Ward Area**



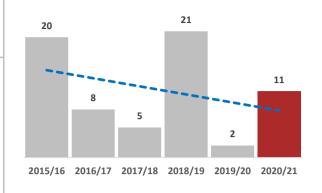
#### Casualties Per 10,000 Population - North Ayrshire

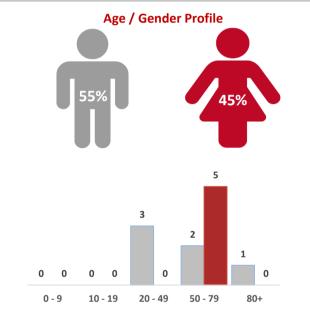


# Casualties Per 10,000 Population - Ayrshire



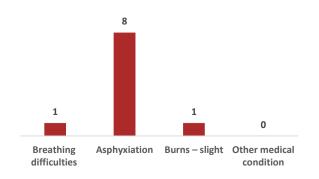
# **Accidental Dwelling Fire Casualties Year to Date**









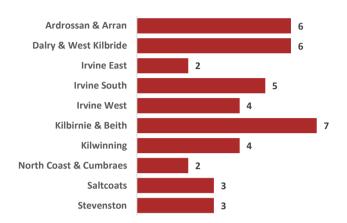


# **Unintentional Injury or Harm**

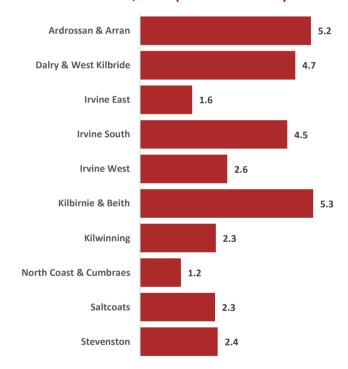


### **Performance Summary**

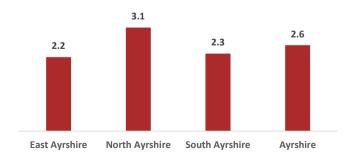
### **Non-Fire Casualties by Ward Area**



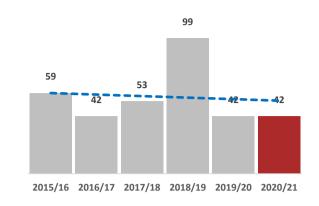
#### Casualties Per 10,000 Population - North Ayrshire

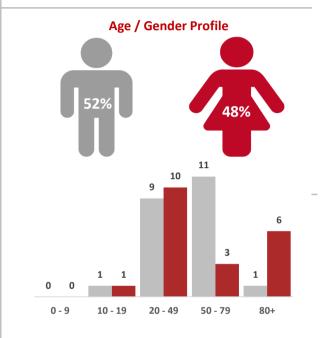


#### Non-Casualties Per 10,000 Population - Ayrshire



#### **Special Service Casualties Year to Date**





# **Extent of Harm**







10%

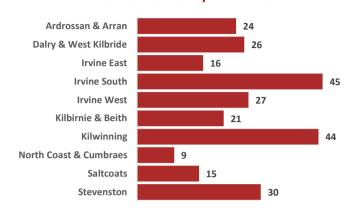
# **Deliberate Fire Setting**



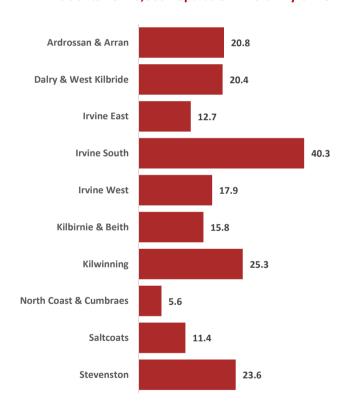
# **Performance Summary**

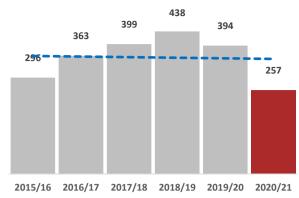
Year on	3 Year	5 Year
Year	Average	Average
-35%	12%	A -2%

# **Deliberate Fires by Ward Area**



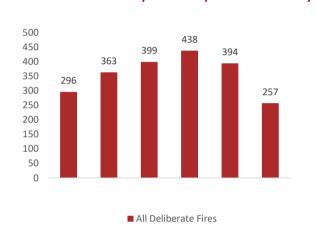
### Incidents Per 10,000 Population - North Ayrshire



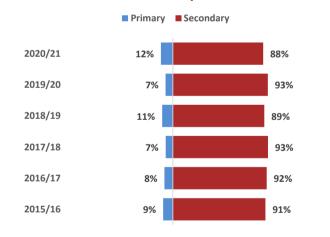


**Deliberate Fires Year to Date** 

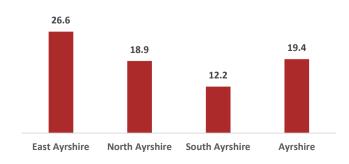
### **Deliberate Fires Compared to Operational Activity**



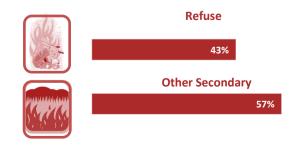
#### **Deliberate Fires by Classification**



#### Incidents Per 10,000 Population - Ayrshire



## **Secondary Fire Ratio by Activity Type**



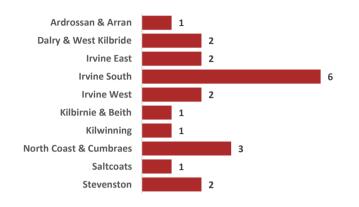
# **Non-Domestic Fire Safety**



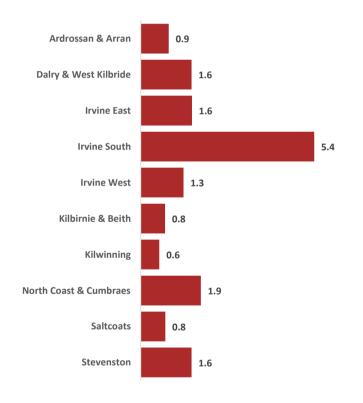
# **Performance Summary**

Year on	3 Year	5 Year
Year	Average	Average
-36%	-7%	9%

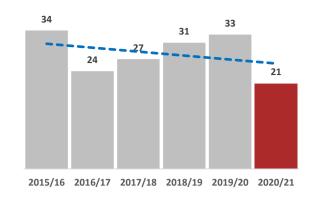
#### **Non-Domestic Fires by Ward Area**



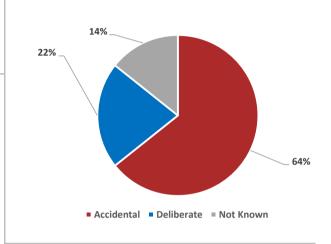
## Incidents Per 10,000 Population - North Ayrshire



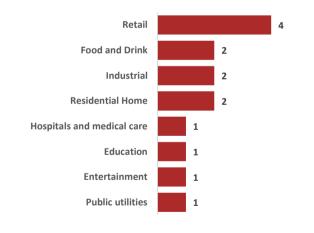
#### **Non-Domestic Fires Year to Date**



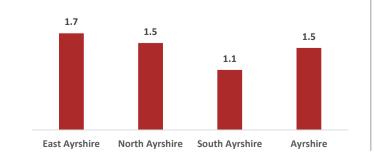
#### **Non-Domestic Fires by Nature of Origin**



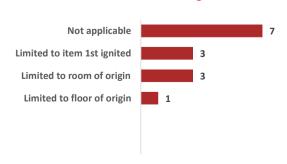
# **Non-Domestic Fires by Premises Type**



### Incidents Per 10,000 Population - Ayrshire



#### **Extent of Fire Damage**



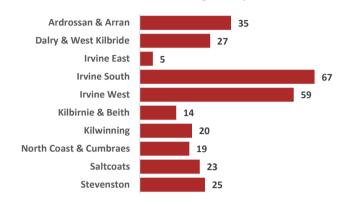
# **Unwanted Fire Alarm Signals**



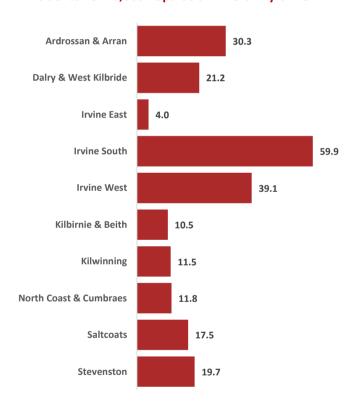
#### **Performance Summary**

Year on	3 Year	5 Year
Year	Average	Average
1/1%	<b></b>	<b>4</b> %

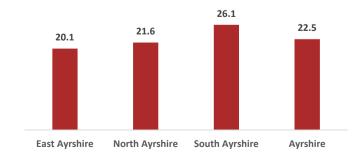
#### **Unwanted Fire Alarms Signals by Ward Area**



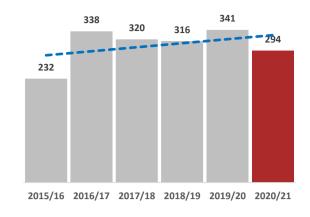
### Incidents Per 10,000 Population - North Ayrshire



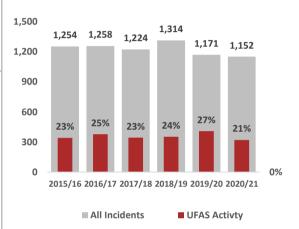
### Incidents Per 10,000 Population - Ayrshire



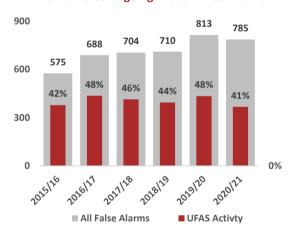
#### **Unwanted Fire Alarm Signals Year to Date**



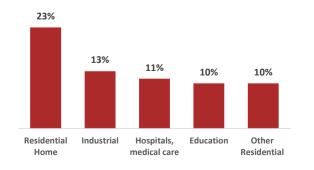
#### **UFAS Percentage Against all Incidents**



### **UFAS Percentage Against all False Alarms**



#### **Unwanted Fire Alarm Signals - Top 5 Premises**



# **Home Fire Safety Visits**



330
Home Fire
Safety Visits
Carried Out

322

Smoke Detectors Fitted During Home Fire Safety Visits

Percentage of High Risk Home Fire Safety Visits Carried Out

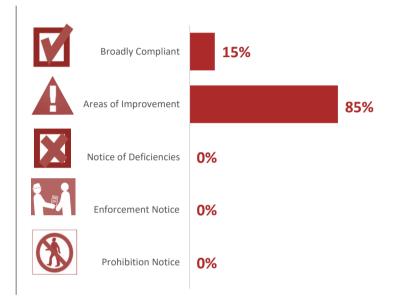
41%

Percentage of Visits Carried Out Following Attendance at an Incident

35%

# **Fire Safety Audits**





# **Retained Duty System**

Appliance Availability	Mon - Fri (08:00 - 18:00)	Mon - Thu (18:00 - 08:00)	Weekend (Fri 18:00 - Mon 08:00)	Total
Ardrossan	98.32%	99.78%	99.58%	99.27%
Dreghorn	85.34%	98.42%	98.31%	94.48%
Dalry	66.15%	96.12%	92.12%	85.71%
Beith	97.12%	99.71%	99.47%	98.85%
Kilbirnie	51.20%	68.91%	85.78%	69.82%
Largs	99.96%	100.00%	100.00%	99.99%
Skelmorlie	73.45%	84.06%	76.33%	78.06%
Millport -1	100.00%	100.00%	100.00%	100.00%
Millport - 2	92.56%	98.86%	90.15%	93.78%
Brodick	99.18%	99.86%	99.95%	99.69%
Lamlash	100.00%	100.00%	100.00%	100.00%
North Ayrshire	87.57%	95.60%	94.70%	92.70%
Ayrshire	70.18%	96.28%	90.41%	86.36%

Total Mobilisations	Total Time Deployed	No. of Personnel	Contracts
148	00:00:00	10	750%
233	00:00:00	11	775%
146	00:00:00	9	600%
143	00:00:00	12	1100%
116	00:00:00	10	750%
121	00:00:00	12	1075%
77	00:00:00	10	700%
37	00:00:00	12	1250%
35	00:00:00	8	800%
44	00:00:00	8	875%

# **Glossary of Terms**

#### Term - What it means

#### **ADF**

Accidental Dwelling Fire

#### **CSET**

Community Safety Engagement Toolkit is a internal IT system used to record home fire safety visits and community safety activities

#### **FSET**

Fire Safety Experiential Training is a bespoke training programme developed by the Scottish Fire and Rescue Service in Ayrshire and delivered to community planning partners to raise awareness of fire safety within the domestic environment

#### **HFSV**

Home Fire Safety Visit

#### **PDIR**

Post Domestic Incident Response, a term used by Prevention and Protection Directorate to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow-up home fire safety visit

#### **Primary Fires**

These include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

#### **RDS**

Retained Duty System. Professional on call firefighters who may have other primary employment responsibilities outside the Fire and Rescue Service but respond to emergency calls within their local area as and when required

#### **RTC**

**Road Traffic Collision** 

#### **Secondary Fires**

These are the majority of outdoor fires including grassland and refuse fires unless they involve casualties or rescues, property loss or fire or more appliances attend. They include fires in single derelict buildings

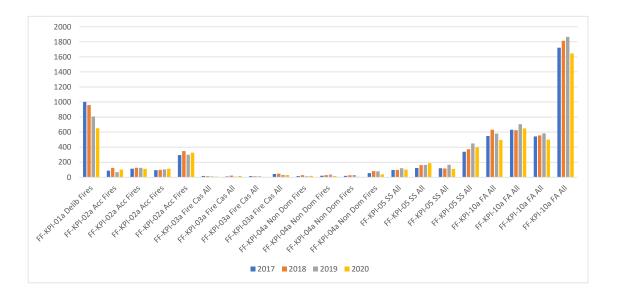
#### **Special Service**

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies

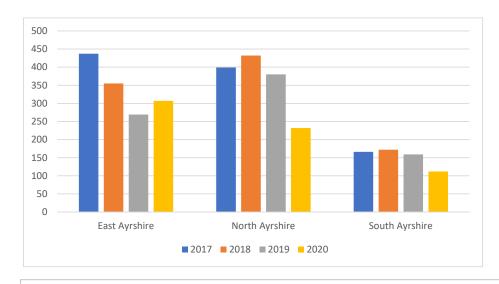
#### **UFAS**

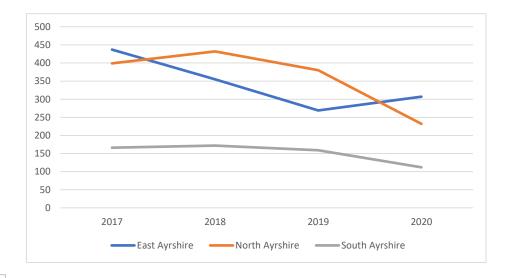
Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-01a Delib Fires	East Ayrshire	437	355	269	307
FF-KPI-01a Delib Fires	North Ayrshire	399	432	380	232
FF-KPI-01a Delib Fires	South Ayrshire	166	172	159	112
FF-KPI-01a Delib Fires	East, North and South Ayrshire	1002	959	808	651
FF-KPI-02a Acc Fires	East Ayrshire	88	124	68	101
FF-KPI-02a Acc Fires	North Ayrshire	113	126	126	112
FF-KPI-02a Acc Fires	South Ayrshire	93	98	105	113
FF-KPI-02a Acc Fires	East, North and South Ayrshire	294	348	299	326
FF-KPI-03a Fire Cas All	East Ayrshire	17	14	11	7
FF-KPI-03a Fire Cas All	North Ayrshire	11	21	7	17
FF-KPI-03a Fire Cas All	South Ayrshire	15	12	13	5
FF-KPI-03a Fire Cas All	East, North and South Ayrshire	43	47	31	29
FF-KPI-04a Non Dom Fires	East Ayrshire	16	28	13	18
FF-KPI-04a Non Dom Fires	North Ayrshire	20	27	36	15
FF-KPI-04a Non Dom Fires	South Ayrshire	19	26	29	6
FF-KPI-04a Non Dom Fires	East, North and South Ayrshire	55	81	78	39
FF-KPI-05 SS All	East Ayrshire	97	96	120	101
FF-KPI-05 SS All	North Ayrshire	122	161	164	187
FF-KPI-05 SS All	South Ayrshire	119	116	165	111
FF-KPI-05 SS All	East, North and South Ayrshire	338	373	449	399
FF-KPI-10a FA All	East Ayrshire	549	632	580	497
FF-KPI-10a FA All	North Ayrshire	631	625	705	650
FF-KPI-10a FA All	South Ayrshire	542	557	582	499
FF-KPI-10a FA All	East, North and South Ayrshire	1722	1814	1867	1646



KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-01a Delib Fires	East Ayrshire	437	355	269	307
FF-KPI-01a Delib Fires	North Ayrshire	399	432	380	232
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FF-KPI-01a Delib Fires	East, North and South Ayrshire	1002	959	808	651



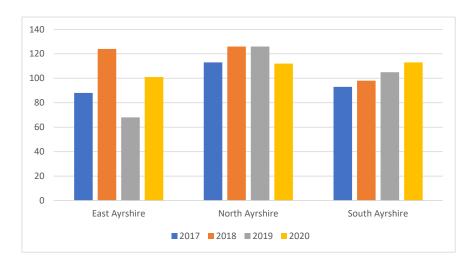


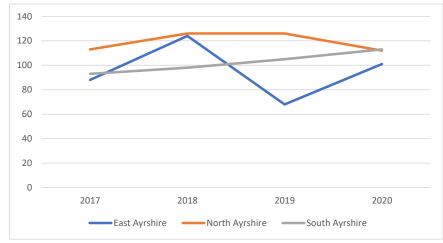
#### **Deliberate fires**

Include those where the motive for the fire was 'thought to be' or 'suspected to be' deliberate. This includes fires to an individual's own property, others' property or property of an unknown owner.

Despite deliberate fire records including arson, deliberate fires are not the same as arson. Arson is defined under the Criminal Damage Act of 1971 as 'an act of attempting to destroy or damage property, and/or in doing so, to endanger life'.

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-02a Acc Fires	East Ayrshire	88	124	68	101
FF-KPI-02a Acc Fires	North Ayrshire	113	126	126	112
FF-KPI-02a Acc Fires	South Ayrshire	93	98	105	113
FF-KPI-02a Acc Fires	East, North and South Ayrshire	294	348	299	326

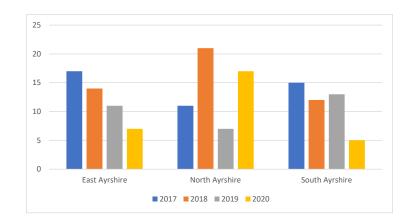


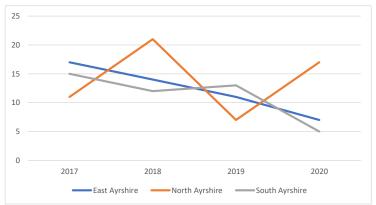


### **Accidental fires**

Include those where the motive for the fire was presumed to be either accidental or not known (or unspecified).

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-03a Fire Cas All	East Ayrshire	17	14	11	7
FF-KPI-03a Fire Cas All	North Ayrshire	11	21	7	17
FF-KPI-03a Fire Cas All	South Ayrshire	15	12	13	5
FF-KPI-03a Fire Cas All	East, North and South Ayrshire	43	47	31	29





#### **Fatalities and Casualties**

Fire-related fatalities are, in general, those that would not have otherwise occurred had there not been a fire. i.e. 'no fire = no death'.

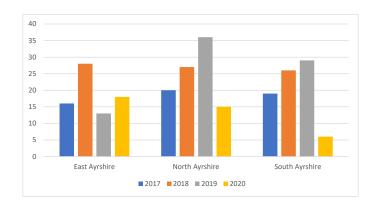
This includes any fatal casualty which is the direct or indirect result of injuries caused by a fire incident. Even if the fatal casualty dies subsequently, any fatality whose cause is attributed to a fire is included, sometimes following road traffic collisions. For the purpose of publications, published figures include the number of fatal casualties which were either recorded as 'fire- related' or 'don't know', grouped together as fire-related deaths; thus excluding only those that were recorded as 'not fire-related'.

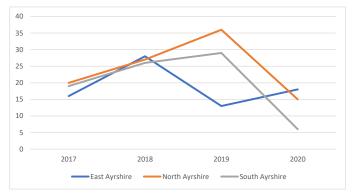
Non-fatal casualties have, since the introduction of the IRS, been split into four subcategories, defined as:

Hospital severe – at least an overnight stay in hospital as an in-patient Hospital slight – attending hospital as an outpatient (not a precautionary check) First Aid given – first aid given at scene (by anyone), including after a precautionary check

Precautionary check – a precautionary check (to attend hospital or to see a doctor) was recommended (by anyone).

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-04a Non Dom Fires	East Ayrshire	16	28	13	18
FF-KPI-04a Non Dom Fires	North Ayrshire	20	27	36	15
FF-KPI-04a Non Dom Fires	South Ayrshire	19	26	29	6
FF-KPI-04a Non Dom Fires	East, North and South Ayrshire	55	81	78	39





#### Fire in Non-domestic Premises

Fire safety duties for the majority of non-domestic premises in Scotland are set out in the Fire Scotland (2005) Act and Fire Fire Safety (Scotland) Regulations 2006.

Non-domestic premises are:

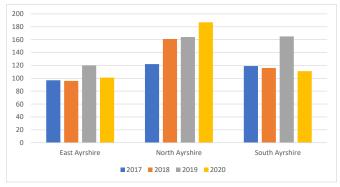
all workplaces and commercial premises all premises the public have access to all types of houses in multiple occupation

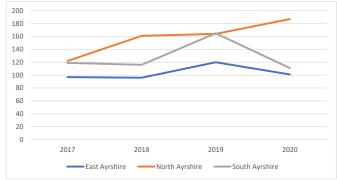
Fire safety legislation applies to virtually all premises and covers nearly every type of building and structure. For example:

- Offices and shops
- Premises that provide care
- Community halls and other public buildings
- Houses in multiple occupation
- Pubs, clubs and restaurants
- Schools
- Tents and marquees
- -Hotels, hostels, short term holiday and self-catering lets
- Factories and warehouses

This is not an exhaustive list, however purely domestic premises occupied by a single family group are excluded

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-05 SS All	East Ayrshire	97	96	120	101
FF-KPI-05 SS All	North Ayrshire	122	161	164	187
FF-KPI-05 SS All	South Ayrshire	119	116	165	111
FF-KPI-05 SS All	East, North and South Ayrshire	338	373	449	399





#### Special Services

Non-fire incidents (also known as Special Service incidents) are incidents requiring the attendance of an appliance or officer. They include, but are not limited to:

- Local emergencies e.g. road traffic incidents, responding to medical emergencies, rescue of persons and/or animals or making areas safe
- Major environmental disasters e.g. flooding, hazardous material incidents or spills and leaks
- Domestic incidents e.g. persons locked in/out, lift releases, suicide/attempts
- Prior arrangements to attend or assist other agencies, which may include some provision of advice or standing by to tackle emergency situations.

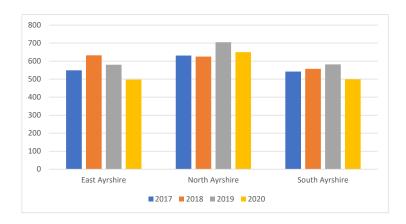
Non-fire incidents also include Special Service Good Intent False Alarms and Malicious False Alarms.

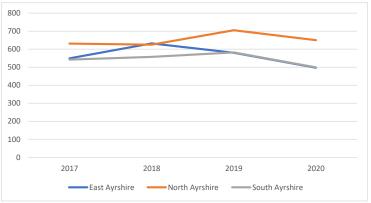
Medical incidents attended by FRSs include but are not limited to cases of: lifting people, people experiencing breathing difficulties, cardiac arrests, those who are unresponsive, collapses, choking, shock etc. Specifically:

Co-responder medical incidents are where the FRS has a formal agreement in place with the ambulance service to respond to medical incidents. This involves the mobilisation of trained fire crews to provide emergency medical assistance to members of the public.

First responder medical incidents are where there is no formal agreement in place between the FRS and the ambulance service, and as such, the FRS has responded on an ad-hoc basis.

KPI	Area (Click + to left of sheet for more detail)	2017	2018	2019	2020
FF-KPI-10a FA All	East Ayrshire	549	632	580	497
FF-KPI-10a FA All	North Ayrshire	631	625	705	650
FF-KPI-10a FA All	South Ayrshire	542	557	582	499
FF-KPI-10a FA All	East, North and South Ayrshire	1722	1814	1867	1646





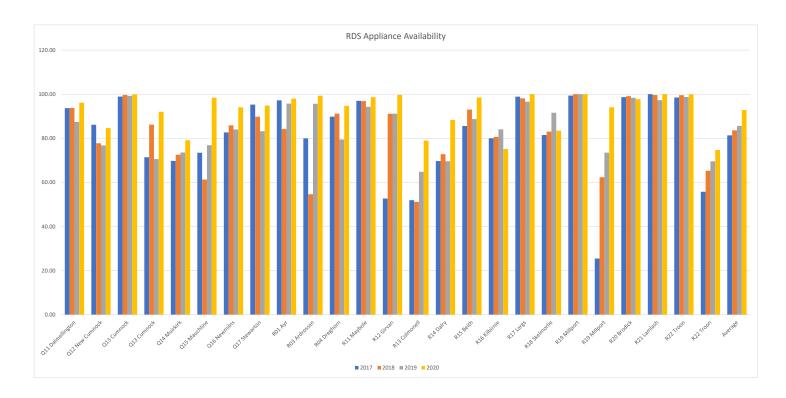
#### False alarms

False Alarms are incidents where the FRS attends a location believing there to be an incident, but on arrival, discovers that no such incident exists or existed.

False alarms are split into three sub-categories:

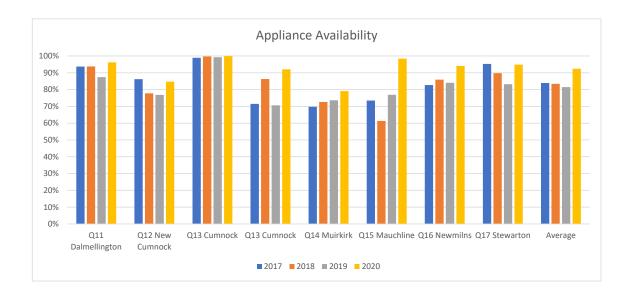
- -Malicious False Alarms are calls made with the intention of getting the FRS to attend a non-existent event, including deliberate and suspected malicious intentions and are usually via a hoax phone call or activation of fire alarms.
- -Good Intent False Alarms are calls made in good faith in the belief that there really was an incident the FRS should attend, such as when people smell burning or see smoke.
- -False Alarms Due to Apparatus are calls initiated by fire alarm and fire-fighting equipment operating, including accidental initiation of alarms by persons or where an alarm operates erroneously and a person then routinely calls the FRS.

	2017	2018	2019	2020
Q11 Dalmellington	93.68	93.79	87.43	96.19
Q12 New Cumnock	86.17	77.77	76.81	84.66
Q13 Cumnock	98.94	99.67	99.27	99.90
Q13 Cumnock	71.44	86.25	70.58	92.05
Q14 Muirkirk	69.77	72.59	73.58	79.12
Q15 Mauchline	73.46	61.31	76.88	98.40
Q16 Newmilns	82.67	85.91	84.03	94.08
Q17 Stewarton	95.29	89.78	83.22	94.87
R01 Ayr	97.22	84.20	95.75	98.00
R03 Ardrossan	79.97	54.62	95.67	99.35
R04 Dreghorn	89.84	91.18	79.47	94.72
R11 Maybole	96.99	96.88	94.29	98.62
R12 Girvan	52.72	91.11	91.21	99.68
R13 Colmonell	51.98	51.21	64.85	79.00
R14 Dalry	69.68	72.79	69.64	88.34
R15 Beith	85.62	93.04	88.71	98.51
R16 Kilbirnie	80.02	80.64	84.09	75.12
R17 Largs	98.88	98.11	96.61	99.99
R18 Skelmorlie	81.52	83.04	91.62	83.47
R19 Millport	99.36	100.00	99.99	100.00
R19 Millport	25.50	62.36	73.51	94.07
R20 Brodick	98.66	99.11	98.39	97.74
R21 Lamlash	100.00	99.63	97.30	100.00
R22 Troon	98.52	99.57	98.74	99.91
R22 Troon	55.78	65.29	69.59	74.71
Average	81.35	83.59	85.65	92.82



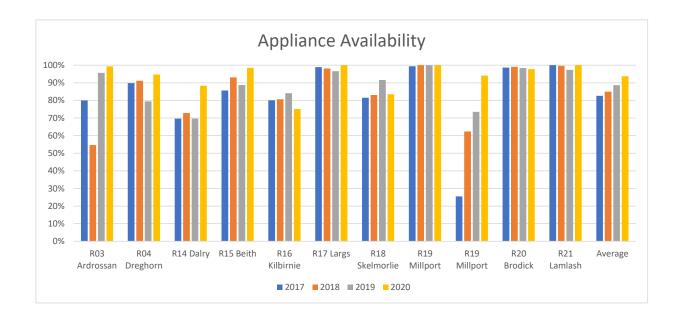
### East Ayrshire

	2017	2018	2019	2020
Q11 Dalmellington	93.68%	93.79%	87.43%	96.19%
Q12 New Cumnock	86.17%	77.77%	76.81%	84.66%
Q13 Cumnock	98.94%	99.67%	99.27%	99.90%
Q13 Cumnock	71.44%	86.25%	70.58%	92.05%
Q14 Muirkirk	69.77%	72.59%	73.58%	79.12%
Q15 Mauchline	73.46%	61.31%	76.88%	98.40%
Q16 Newmilns	82.67%	85.91%	84.03%	94.08%
Q17 Stewarton	95.29%	89.78%	83.22%	94.87%
Average	83.93%	83.38%	81.48%	92.41%



# North Ayrshire

	2017	2018	2019	2020
R03 Ardrossan	79.97%	54.62%	95.67%	99.35%
R04 Dreghorn	89.84%	91.18%	79.47%	94.72%
R14 Dalry	69.68%	72.79%	69.64%	88.34%
R15 Beith	85.62%	93.04%	88.71%	98.51%
R16 Kilbirnie	80.02%	80.64%	84.09%	75.12%
R17 Largs	98.88%	98.11%	96.61%	99.99%
R18 Skelmorlie	81.52%	83.04%	91.62%	83.47%
R19 Millport	99.36%	100%	99.99%	100%
R19 Millport	25.50%	62.36%	73.51%	94.07%
R20 Brodick	98.66%	99.11%	98.39%	97.74%
R21 Lamlash	100%	99.63%	97.30%	100%
Average	82.64%	84.96%	88.64%	93.76%



# South Ayrshire

	2017	2018	2019	2020
R01 Ayr	97.22%	84.20%	95.75%	98.00%
R11 Maybole	96.99%	96.88%	94.29%	98.62%
R12 Girvan	52.72%	91.11%	91.21%	99.68%
R13 Colmonell	51.98%	51.21%	64.85%	79.00%
R22 Troon	98.52%	99.57%	98.74%	99.91%
R22 Troon	55.78%	65.29%	69.59%	74.71%
Average	75.54%	81.38%	85.74%	91.65%

