

Subject:	Director's Report
Purpose:	To advise members of the North Ayrshire Integration Joint Board (IJB) of development within the North Ayrshire Health and Social Care Partnership (NAHSCP).
Recommendation:	That members of IJB note progress made to date.

Glossary of Terms	
NHS AA	NHS Ayrshire and Arran
HSCP	Health and Social Care Partnership
MARAC	

1.	EXECUTIVE SUMMARY
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide.
2.	CURRENT SITUATION
	National Developments
2.1	<u>Children with Visual Impairment Event</u>
	<p>The Guide Dogs charity's children and young people's team would like to invite children with a vision impairment and their immediate families to their summer family party. The event will take place at Blair Drummond Safari Park on Wednesday 6 July, starting at 10am and finishing at around 3pm.</p> <p>Children with a vision impairment plus one parent/guardian can go along for free. Any additional family members (additional parent/guardian/carer/sibling) who would like to attend will be asked to give a suggest a donation of £7.50 each.</p> <p>Booking is essential and places will be allocated on a first come, first served basis. Email familyevents@guidedogs.org.uk for a booking form or call the Family Events Team on 0118 983 8499 for more information.</p>
	<u>Launch of formal consultation on the Data Strategy for Health and Social Care</u>
	Digital approaches to health and care and the data that drives it has been vital to how we've continued to deliver services throughout the pandemic and offers opportunities to support our plans for remobilisation. As part of the refreshed Digital Health and

[Care Strategy](#) the Scottish Government committed to publishing Scotland's first ever Data Strategy.

The Digital Health and Care directorate have, and continue to, undertake a broad range of engagement with stakeholders and the public to support the development the Data Strategy. A summary of the findings to date can be found here: <https://www.digihealthcare.scot/app/uploads/2022/05/Data-Strategy-HSC-Engagement-Summary-March-2022-pdf.pdf>

Part of the engagement is to undertake a formal public consultation, which has now launched and can be accessed at: <https://consult.gov.scot/digital-health/data-strategy-for-health-and-social-care>

The consultation will run from Monday the 16th of May until 5pm on Friday the 12th of August. Throughout the period the consultation is open the Digital Health and Care directorate will continue to run bespoke engagements with health and care professionals, third sector advocacy groups and the public.

Awareness of the consultation would be welcomed through networks, social media and newsletters. In the meantime, any questions can be submitted to the Scottish Government Team via the email: HSCDatastrategy@gov.scot

Ministerial Statement – Accountability for Delivering the National Mission to Reduce Drug Deaths and Improve Lives

On Thursday 26th May Angela Constance, Minister for Drug Policy made a parliamentary statement in relation to the national mission to reduce drug deaths and improve lives. The statement reaffirmed the commitment to work across Government and Parliament, and beyond, to deliver the national mission to save and improve lives.

Some significant elements of this statement includes:

- A report to be published in June 2022 by the MAT standards support team to evaluate progress with implementation
- Alcohol and Drug Partnerships to move from annual to quarterly reporting
- Stressed the importance of lived experience panels
- Focus on local performance frameworks
- Residential rehabilitation number of placements to increase by 300% by 2026 – recent figures show progress but far more to be done
- Chief Officers for Public Protection to be responsible for reviews of drug related deaths – guidance will set out expectations for reviews to ensure consistency of approach
- Stressed importance of oversight for funding and impact on outcomes

The statement outlined the cluttered landscape in terms of accountability for delivery, in legislation this sits with Integration Authorities to achieve progress working in partnership with others. The statement refers to alcohol and drug services being part of the National Care Services in future but that progress cannot wait until the NCS is established. The IJB will be kept informed on progress and local plans.

	<p>Ayrshire Developments</p>
	<p><u>MARAC Launch across Ayrshire</u></p>
	<p>A MARAC (Multi-Agency Risk Assessment Conference) is a local meeting where representatives from statutory and non-statutory agencies meet to discuss individuals at high risk of serious harm or murder as a result of domestic abuse.</p> <p>The meeting provides a safe environment for agencies to share relevant and proportionate information about current risk, after which agencies agree actions to reduce risk and increase safety.</p> <p>The primary focus of the MARAC is to safeguard the adult victim. However, the MARAC will also make links with other processes and agencies to safeguard children and manage the behaviour of the perpetrator. At the heart of the MARAC is the working assumption that no single agency or individual can see the complete picture of the life of a victim, but that all may have insights that are crucial to their safety. Ensuring that the victim is supported throughout, and their needs represented, the MARAC is crucial to managing risk, improving and maintaining safety and reducing repeat victimisation.</p> <p>MARAC will be launched across the three Ayrshire's in August 2022 and two MARAC coordinators have been appointed to support this. Whilst there has been a pan-Ayrshire approach to this, each of the three areas will host their own local MARAC.</p> <p>Find out more by reading this 7-Minute Briefing paper.</p>
	<p>North Ayrshire Developments</p>
	<p><u>mPower/Digital Navigator Support</u></p>
	<p>The North Ayrshire Partnership fully recognised the positive impact that having access to digital supports made to people during the pandemic. The partnership has agreed to mainstream the digital navigator role within the Community Link Worker Service, to enhance digital inclusion across North Ayrshire.</p> <p>As a result, we are on track to deliver all the ADAM kit packs which includes dementia friendly clocks, flipper universal TV remotes, companion pest (cat or dog), nightlights, DORO mobile phone and Amazon ECHO Shows. This equipment was procured doing the NHSAA mPower project and we have been the only Ayrshire area that has been able to deliver this digital support equipment, in the time available. We are gathering feedback from users and services we have linked with on the effectiveness of this digital support equipment.</p> <p>We also recently shared our experiences at the Belfast mPower Festival, with representatives from across Europe. To hear more about the digital navigator role a short video presentation is available here: https://youtu.be/HkiKjD94N8A</p>

New Community Support – Garnock Valley

Join us for a cuppa and a chat at

OUR COMMUNITY SPACE

1 - 4 pm All Welcome

Starting in May 2022

DALRY KILBIRNIE BEITH

I want to meet new people and find a safe space for a chat

I am looking to improve my wellbeing and get support

I want to know what help is available in my community

Join us on:
The 2nd Thursday of the month at Rosearden Dalry
The 3rd Thursday of the month at Bridgend Community Centre Kilbirnie
The 4th Thursday of the month at Beith Community Centre

A brand-new community support is launching in three Garnock Valley towns this month.

‘Our Community Space’ will offer residents a chance to enjoy a chat and meet people, explore ways to improve their well-being and find out what’s going on in their community. The drop-in sessions aim to help reduce social isolation and loneliness, providing a welcoming and informal atmosphere where people can come together to enjoy the company. Free refreshments will be provided and there’s no need to book. Dates and locations are as follows:

Rosearden, Dalry: 2nd Thursday of the month, 1pm to 4pm
Bridgend Community Centre, Kilbirnie: 3rd Thursday of the month, 1pm to 4pm
Beith Community Centre: 4th Thursday of the month, 1pm to 4pm

You can read more about Our Community Space on the news section of the [NAHSCP website](#).

Co-Creating Libraries

North Ayrshire Libraries had existing strong relationships with the Health and Social Care Partnership (HSCP), Public Health, the Third Sector and NHS Library staff through the Ayrshire Self Management Network. This new project provided a new opportunity to work strategically with colleagues in the HSCP.

To ensure there was local level buy in, the project leads co-produced a paper for the Integration Joint Board highlighting the ambitions and to seek their approval and support for the pilot. Stakeholder representatives across the HSCP strategic planning group were also keen to support the pilot and as an outcome library services have now joined the strategic planning group.

The pilot in North Ayrshire came together around a Project Steering Group, whose membership included public library staff, Health and Social Care Partnership (HSCP) staff, Third Sector Interface, Public Health and NHS library staff. The group members were able to share intelligence around current support for children and young people and their mental health. The time that was taken to build relationships between partners was a key enabler for this project developing.

To avoid duplication of work, the NHS librarian carried out an evidence summary on ‘what work has been done with public and school libraries to improve the mental health and wellbeing’ for the group. The Community Link Workers provided local intelligence on third sector and community groups working in the area providing supports for young people and the adult populations and routes via GP practices were also provided for support.

Kilwinning Academy's Health and Wellbeing pilot was identified as being a key partner by the Project Steering Group (PSG). This participatory budgeting-funded pilot involved the training of a group of senior pupils to become Mental Health Ambassadors and to create a hub within the school. Members of the PSG visited the young people in their hub and agreed to co-create a library Fun Day during the summer holidays at Kilwinning library to promote further engagement.

This partnership approach will now be rolled out further across North Ayrshire.

An impact video in relation to this project can be accessed via this link:-

<https://vimeo.com/manage/videos/680276499/9800b1b812>

Care at Home Inspection

The Care Inspectorate commenced an unannounced Care at Home inspection in mid-May 2022. The inspection was focussed on 2 of the quality indicators within the inspection framework and initial feedback received from the Care Inspectorate in advance of the publication of the formal report is :-

Key Question 1 - How well do we Support people's well-being?

1. People experience compassion, dignity and respect – Grade 5.
2. People get the most out of life – Grade 5.
3. People's health benefits from their care and support – Grade 5.

Overall KQ1 graded at 5 - Very Good (performance that demonstrates major strengths in supporting positive outcomes for people).

Key Question 7 - How good is our Care and Support during the Covid 19 pandemic

1. People's health and well-being are supported and safe-guarded during the Covid 19 pandemic – Grade 5.
2. Safe infection prevention and control practices – Grade 5.

Overall KQ7 graded at 5 - Very Good

No requirements were identified and only one Area for Improvement identified in relation to the frequency and quality of reviews. Positive feedback was received in relation to areas of the pandemic response including PPE and testing and positive messages received from people using the service.

These grades build on the previous gradings received on other areas of the service, including leadership and management which is currently Grade 6.

Our Care at Home Service has been at the front line during the pandemic and has faced extreme pressure over that period, it is a significant achievement to maintain high quality grades and is testament to the dedication of the Care at Home staff.

Joint Inspection of Children's Services

The Care Inspectorate published the findings of the joint inspection of services for children and young people at risk of harm in North Ayrshire on 7th June 2022. The report and findings are available on the Care Inspectorate website - <https://bit.ly/3Qabjnr>

The report is a very positive outcome and highlights the strong partnership working in place to support children at risk of harm and in need of protection. The report highlighted strengths in relation to:

1. Recognition and initial response to risk and concern to children was a strength. Staff took timely and appropriate action to keep children safe.
2. Overall, key processes for assessing and managing risk for children at risk of harm were well established and working effectively.
3. Effective oversight and scrutiny of child protection performance was provided by the chief officers group and child protection committee.
4. Partners had a well-established approach to gathering and using performance data to inform and support improvement activity.

Areas for improvement are highlighted as:

1. The partnership should further develop its review of outcome data to demonstrate the difference service are making in keeping children safe.
2. Continued attention was needed to ensure all children and young people are meaningfully involved in decisions about their lives and in the development of future service provision.

A full report on the findings of the report, and the planned actions will be brought to the next IJB meeting in August 2022.

Re-opening of Older People's Day Services

North Ayrshire HSCP made the decision to temporarily close Older People's day services early in 2020 due to the COVID-19 Pandemic. The day services closed on Friday 20 March 2020 and unfortunately, due to the restrictions in place and prioritising the response to the pandemic, to date it has not been possible to re-open the in-house day services for older people. Our day services staff have demonstrated great flexibility in their approach throughout this period including being re-deployed to support our critical frontline services.

IJB members will be aware, through the review of day services report approved in August 2021, that a number of other supports including telephone contact, outreach visits, virtual supports and wellbeing visits have been provided to day services users throughout the period of temporary closure to ensure they are supported and have regular contact with the service. The review of day services set out the ambition to build on this to continue to offer a flexible approach to meet the needs of service users with a continued model of blended service delivery on the re-opening of the services.

We are now in a position to begin with the careful phased re-opening of our Older People's Day Services buildings across North Ayrshire as detailed below:

- North Coast – Stevenson Day Care and Resource Centre – w/c Monday 06 June 2022.
- Garnock Valley – Gowanlea Day Service – w/c Monday 04 July 2022
- Irvine and Kilwinning - Burns Day Service – w/c Monday 01 August 2022
- Three Towns – Thistle Day Service – w/c Monday 29 August 2022

	<p>We are working closely with our Health and Safety colleagues to ensure our day service delivery remains safe and in line with National Infection Prevention and Control guidance. As such we will initially operate on a reduced capacity basis however this will be reviewed on an ongoing basis as we build up to full capacity delivery for our much valued support service.</p>
	<p>COVID Update</p>
	<p><u>Updates since last IJB</u></p>
	<p><u>Guidance</u></p>
	<p><u>Managing Health & Social Care Staff with symptoms of a Respiratory Infection, or a positive COVID-19 Test</u></p>
	<p>Self-isolation guidance for health and social care staff has evolved throughout the pandemic to reflect the latest clinical and public health advice and rollout of the vaccination programme. New guidance has now been issued for H&SC staff with symptoms of respiratory infection, or a positive COVID-19 test and for staff who have a household member or overnight contact who has tested positive for COVID-19.</p> <p>This new guidance applies from 1 May and contact tracing of staff will ended on 1 May 2022. The guidance applies to health and social care staff and volunteers in Scotland who work with patients and service users in face-to-face settings. If these staff have symptoms of a respiratory infection, a high temperature or do not feel well enough to attend work, they are advised to take an LFD test, as soon as they feel unwell and report the results to their line manager. They should follow the advice in this guidance for those with symptoms if the test is negative, and for those with a positive test, if the test is positive.</p> <p>If staff live in the same household, or have stayed overnight in the same household as someone with a positive COVID-19 test, they should notify their line manager and discuss ways to minimise risk of onwards transmission.</p> <p>All other health and social care staff should follow the updated 'Stay at Home' advice Stay at Home guidance for the general population.</p>
	<p><u>Asymptomatic COVID-19 Testing</u></p>
	<p>All non-patient facing healthcare workers (HCW) have now ceased routine workplace asymptomatic testing.</p> <p>Following discussions at the April COVID-19 Nosocomial Review Group (CNRG) and subsequent agreement by Cabinet Secretary for Health and Social Care, only patient facing staff (including patient facing primary care staff) continue to lateral flow device (LFD) test twice weekly. All patient facing staff will be reminded to record LFD results (positive, negative and void) on the portal Welcome - COVID Testing Portal (service-now.com). Care Home staff continue to also access weekly PCR testing.</p> <p>For more information on the above, can be found on webpage, Coronavirus (COVID-19): asymptomatic staff testing in NHS Scotland - gov.scot (www.gov.scot).</p>

	<p><u>Care Home Settings – Information and Guidance</u></p>
	<p>Public Health Scotland has published the updated COVID-19: information and guidance for care home settings (for older adults) version 2.9.</p> <p>The guidance has been updated to reflect key changes in COVID-19 policy in place from 1 May 2022 and the publication of the Director’s Letter (2022) 12 on 29 April 2022.</p> <p>Key changes for information and guidance for care home settings published 3 May 2022 includes:</p> <ul style="list-style-type: none"> • The self-isolation period for residents who are cases (confirmed or possible) in the care home has reduced from 10 days to a minimum of 5 days. This is provided the resident is well and has been fever free for 48 hours without the use of anti-pyretics. The reduction in previous self-isolation from 10 days to a minimum of 5 days is in recognition of the less severe presentation of COVID-19 in care home residents in recent months and redresses the balance in risk of harm from a now less fatal infection to the potential harm of prolonged isolation. • The routine identification of contacts of confirmed COVID-19 cases will no longer be undertaken by Test and Protect. There is generally no requirement for care homes or the local Health Protection Team to undertake contact tracing and the former testing and isolation requirements for contacts are not recommended. However, both staff and residents should notify care home management if they are aware that they have been in close contact with a COVID-19 case and should remain vigilant to the development of symptoms.
	<ul style="list-style-type: none"> • Testing for admission purposes to the care home (admission from hospital or from the community) previously advised only PCR testing should be undertaken however, the guidance has been updated to advise either a PCR or LFD test can be used for admission testing. • Guidance on managing Health and Social Care Staff with symptoms of a respiratory infection, or a positive COVID-19 test as outlined in the Director’s Letter (2022) 12 published 29th April 2022 has been reflected in the updated PHS care home settings guidance. In particular, all care home staff should adhere to this Scottish Government guidance, since it relates to all staff in the physical setting of care homes where there is face-to-face contact with service users. • To note that all guidance can be revised by exception by a local Health Protection Team when managing an outbreak, according to the specific circumstances being dealt with. <p>NHS Ayrshire and Arran have established a SLWG to work through the new testing processes for care home for symptomatic residents and for pre-admissions from the community, North Ayrshire are represented on this group.</p>
	<p>Vaccinations</p>
	<p><u>Vaccination Drop-ins/Spring Booster</u></p>
	<p>NHS Ayrshire and Arran continues to hold additional drop-in vaccination sessions for first, second and first booster doses of the vaccine throughout Ayrshire. Drop-ins will run from 8.30am to 5.30pm and locations of the vaccination centres can be found on</p>

	<p>the NHS A&A website. Booster vaccines can also be booked online. Find out more on the NHS Inform website.</p> <p>An additional Spring Booster is now being offered to help reduce the risk for those disproportionately affected by coronavirus – those aged 75 and above, residents in care homes for older adults and those aged 12 and over with weakened immune systems.</p> <p>If you are in an eligible group for the Spring Booster, you will be contacted by the NHS about your appointment once you are due it. Visit the vaccine section of the NHS Inform website to find out more.</p>
	Given where we are in the pandemic response this Covid-19 update will be the last routine update as part of the Director’s report, any pertinent information or changes in guidance or approach will be included as part of the standard report.
	<u>Anticipated Outcomes</u>
	N/A
	<u>Measuring Impact</u>
	N/A
3.	IMPLICATIONS

Financial:	None
Human Resources:	None
Legal:	None
Equality:	None
Children and Young People	None
Environmental & Sustainability:	None
Key Priorities:	N/A
Risk Implications:	N/A
Community Benefits:	N/A

Direction Required to Council, Health Board or Both	Direction to :-	
	1. No Direction Required	x
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

4.	CONSULTATION
4.1	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation.
5.	CONCLUSION
5.1	Members of IJB are asked to note the ongoing developments within the North Ayrshire Health and Social Care Partnership.

For more information please contact Caroline Cameron, Director/Chief Officer on 01294 317723 or carolinecameron@north-ayrshire.gov.uk