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## NORTH AYRSHIRE COUNCIL

21 May 2019

### Police Fire and Rescue Committee

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**Title:** Police Scotland Survey/Consultation  
Shaping our direction and delivery 2019- 2022 survey

**Purpose:** To advise the Committee of the response submitted in response to the survey/consultation.

**Recommendation:** That the Committee notes the response submitted.

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#### 1. Executive Summary

- 1.1 Police Scotland issued a request for responses to a survey from the public and strategic partners on shaping the police service over the next three years.
- 1.2 The response required to be lodged by 18<sup>th</sup> March 2019, prior to the next meeting of the Committee. The purpose of this report is to advise the Committee of the response that was submitted in consultation with the Chair of the Committee

#### 2. Background

- 2.1 Police Scotland were undertaking a survey and looking for responses from the public and strategic partners on shaping the police service for the next three years.

The consultation sought responses on the following broad areas:-

Policing priorities  
Keeping People Safe  
Communities at the heart of policing  
Contacting and talking to us  
Supporting our people  
Meeting Demand

- 2.2 As the response required to be submitted prior to the next meeting of the Committee, a high level and general response was submitted in consultation with the Chair of the Committee. A copy of the response is included at Appendix 1.
- 2.3 In summary, the priorities highlighted by Police Scotland reflect the direction of travel required to provide a modern, comprehensive, proactive and responsive police service. The Council welcomed the priorities suggested by Police Scotland and

confirmed that the Council looks forward to working in partnership with the Police to improve outcomes for our communities.

### **3. Proposals**

3.1 That the Committee notes the response submitted to Police Scotland.

### **4. Implications/Socio-economic Duty**

<b>Financial:</b>	There are no Financial Implications arising from this report.
<b>Human Resources:</b>	There are no Human Resources Implications arising from this report.
<b>Legal:</b>	There are no Legal Implications arising from this report.
<b>Equality/Socio-economic Duty:</b>	Police Scotland will assess the outcomes of the survey and consultation exercise for equality, diversity and socio-economic outcomes.
<b>Children and Young People:</b>	The consultation exercise and its outcome will benefit children and young people by addressing and preventing crime leading to safer environments and communities for children and young people.
<b>Environmental &amp; Sustainability:</b>	There are no Environmental Implications arising from this report.
<b>Key Priorities:</b>	The response to the consultation contributes to the Council priorities of working together to develop stronger communities and supporting all of our people to stay safe healthy and active.
<b>Community Benefits:</b>	N/A

### **5. Consultation**

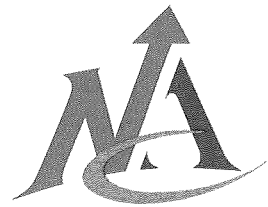
5.1 Police Scotland will consult on any actions they propose to take in response to the consultation responses received from members of the public and strategic partners.

Craig Hatton  
Chief Executive

For further information please contact Aileen Craig, Senior Manager, Legal Services, on 01294 324322.

### **Background Papers**

Appendix 1



**North Ayrshire Council**  
Comhairle Siorrachd Àir a Tuath

## **Police Scotland**

### **Shaping our direction and delivery 2019- 2022 survey**

#### **Response from North Ayrshire Council**

#### **Background and Consultation Request**

Police Scotland are undertaking a survey and looking for responses from the public and strategic partners on shaping the police service for the next three years.

The consultation seeks responses on the following broad areas:-

Policing priorities

Keeping People Safe

Communities at the heart of policing

Contacting and talking to us

Supporting our people

Meeting Demand

#### **Response from North Ayrshire Council**

This response provides some general or high level feedback on the consultation request. The Council recognises that all public services need to change and adapt to ensure that they are fit to serve and meet the needs of local communities in accordance with the principles of the Christie Commission and welcomes the police consultation.

The priorities highlighted reflect the direction of travel required to provide a modern, comprehensive, proactive and responsive police service. They will assist in keeping people safe. It is important that a comprehensive action plan is put in place to deliver the priorities and that governance and accountability should form a key part in monitoring the effectiveness of the strategy which is developed.

Steps should be taken, not only to tackle crime but to reassure communities and help them to feel safe from the threats that they perceive. It is important to invest in resources and skills to address emerging threats to public and community wellbeing. Visibility and approachability in the local communities will foster good relationships and build community confidence and cooperation. Awareness raising of preventative measures communities can take, may assist with reducing demand. Consideration should be given to working with partners, including the third sector, to reduce re-offending and initiatives should be pursued to explore alternative rehabilitation programmes. Local commanders should be empowered to deliver services according to local needs and demands and embrace partnership working.

There is a need to ensure that resources are targeted towards the differing needs and agreed priorities for communities. This requires focus on outcomes not processes, rejecting a 'one size fits all' approach, and involving communities in agreeing priorities and supporting delivery of those priorities. This in turn will improve outcomes and protect people from harm.

It is vital that a prompt, approachable and responsive service is provided. Initiatives for information gathering and sharing to foster public confidence and community engagement should be promoted and developed which may provide dividends by leading to a reduction in demand and co-operation. Early intervention initiatives, in cooperation with partners, should be pursued to reduce crime. Education programmes in schools, community meetings and events should be promoted. Continued development of the use of social media platforms for information sharing will reach a wide audience.

All public services need to make the best use of resources, in terms of people, process improvement and the developing digital change agenda. It is agreed that people are a vital resource to the Police and that a well motivated and supported staff will provide a proactive and responsive service to our communities. Investment in the development of the workforce and provision of the necessary resources will enable staff to reach their potential, prepare them to meet current and new challenges as well as the expectations of the communities.

## **Conclusion**

The Council welcomes the priorities suggested by Police Scotland and looks forward to working in partnership with the Police to improve outcomes for our communities.

Aileen Craig  
Senior Manager Legal Services  
North Ayrshire Council