

**Subject:** **Director's Report**

**Purpose:** To advise members of the North Ayrshire Integration Joint Board (IJB) of developments within the North Ayrshire Health and Social Care Partnership (NAHSCP).

**Recommendation:** That members of IJB note progress made to date.

<b>Glossary of Terms</b>	
NHS AA	NHS Ayrshire and Arran
HSCP	Health and Social Care Partnership
IJB	Integration Joint Board
UHC	University Hospital Crosshouse
MSP	Member of Scottish Parliament

<b>1.</b>	<b>EXECUTIVE SUMMARY</b>
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide.
<b>2.</b>	<b>CURRENT POSITION</b>
	<b><u>Ayrshire Wide Developments</u></b>
2.1	<b><u>Ministerial Annual Review – 18<sup>th</sup> March 2019</u></b>
	NHS Ayrshire and Arran's Ministerial Review with Joe Fitzpatrick, MSP, Minister for Public Health, Sport and Wellbeing was held on Monday 18 <sup>th</sup> March 2019 at University Hospital Crosshouse (UHC).
	The review was split into two separate sessions. The first session was held in public comprising a brief introduction from the Minister, followed by a presentation from Martin Cheyne, Chairman on the Board's key achievements/challenges in 2011/18 and then a question/answer session. This was followed by a private review session with the Board Chair and Chief Executive.

2.2	<u>Veterans 1<sup>st</sup> Point</u>
	Veterans First Point Ayrshire and Arran welcomed Mr Graeme Dey, MSP and Minister for Parliamentary Business and Veterans, to its offices in Irvine recently. He was welcomed by the Veterans First Point team; Provost for North Ayrshire, Councillor Ian Clarkson; Thelma Bowers, Head of Adult Mental Health, Learning Disabilities and Addictions; and a few of our veterans.
	Veterans First Point was first launched in Ayrshire in March 2017 to support service veterans and their families with the move from military to civilian life. Since then, they supported almost 500 veterans to seek help with housing, support with gaining employment, and accessing psychological treatment for mental health difficulties.
	This was a great opportunity to show the Minister the work Veterans 1 <sup>st</sup> Point are doing and to encourage continued support for the service.
	Mr Dey MSP heard from the veterans about the various challenges they face after leaving the armed forces and how they have benefited from the invaluable Veterans First Point service.
	One of the veterans, Mr Andrew Temple shared some poems he had written for the Minister's visit to convey just how difficult it can be after leaving the military.
	
2.3	<u>International Forum on Quality and Safety in Healthcare</u>
	NHS Ayrshire and Arran have been selected as one of two Boards to host a visit of delegates from the above conference on 27 <sup>th</sup> March 2019. The focus of the visit to North Ayrshire Health and Social Care Partnership will be on integrated early years' teams including health visiting delivering the universal health visiting pathway and Family Nurse Partnership.
	This visit will demonstrate new models of practice including the use of advanced nurse practitioners, setting up a dementia friendly town(s) and innovative ways of using health visiting in a largely rural setting.

**North Ayrshire Developments**

**Celebrating Success!**

2.4 **Staff Partnership Awards**

The third Health and Social Care Staff Partnership Awards ceremony “Breakfast for Champions” took place on 28<sup>th</sup> February 2019.

The winners in each category were :-

<b><u>Category</u></b>	<b><u>Winner</u></b>
<b><u>Team Categories</u></b>	
Innovative Team	Crisis Resolution Team
Administration Stars	Healthy You! Team
Partnership Champions	Ardrossan Social Work Team
Volunteer Champions	HSCP Volunteers
<b><u>Individual Categories</u></b>	
Trailblazer	Jordann Ford
Everyday Hero <b>[Joint Winners]</b>	Stephanie Munro / Joanne Jamieson
Partnership Champion	Isabel Marr
No.1 Volunteer <b>[Joint Winners]</b>	Maurice Craig / Yvette Robertson
Administration Star	Michelle Docherty
Inspirational Leadership	Mairi Gribben

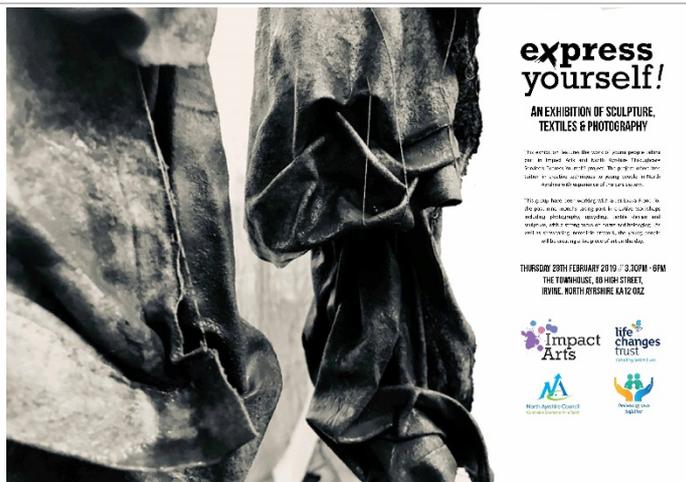


2.5 **Making a Difference (MAD)**

Our Justice Services whose MAD Group (Making A Difference) have been short-listed as a finalist for Team of the Year at the Scottish Association of Social Workers awards. The group is run by, and for, service users who have, at one time in their life, committed very serious offences. Supported by our Justice team, using a desistance model, the success of the group has been quite astonishing.

2.6	<u>Money Matters</u>
	I wanted to highlight again, the fantastic work of the Money Matters Team in ensuring that people are supported to access the benefits and entitlements due to them. They recently secured £18,000 for a service user in arrears owed to them by the Department of Work & Pensions (DWP). The work David Hornell and his team does is vital in ensuring that often the most vulnerable are supported to access the benefits they are entitled to. In addition, in an increasingly complex benefits system, the team's ability to keep their knowledge up-to-date is second-to-none.
2.7	<u>Attendance Award Scheme</u>
	The Staff Partnership Forum recently approved the roll out of the pilot Attendance Award Scheme. The award scheme will commence during April 2019 where staff with 100% attendance during the period January to March 2019 will be entered into a draw to win £1000 in gift vouchers of their choice.
2.8	<u>Care Home Commissioning Strategy</u>
	On 22 February I attended the North Ayrshire Care Home Forum to provide an update on progress with the development of the Care Home Commissioning Strategy. We reinforced our shared ambition to secure an effective, responsive and sustainable care home market in North Ayrshire. Building on our joint statement to co-produce the commissioning strategy the partnership presented evidence and data collected showing how we have used care home beds in the past and shared some early indications of assumptions moving forward. The presentation was well received by the care home providers and I am pleased that we will have representation from providers in the reference group to further explore the future requirements for care home provision in North Ayrshire.
2.9	<u>"Integrated Care Matters"</u>
	NAHSCP Intermediate Care and Rehab Team have gone international! Emma Stirling, Service Manager shared the North Ayrshire Intermediate care experience on an 'Integrated Care Matters' webinar, held by the International Foundation for Integrated Care, along with colleagues from Singapore, and the USA. There were 60 people from across the globe linked into the session, and the Singapore presenters shared that their model was influenced by visits a couple of years ago to North Ayrshire. Key learning was that the issues around integrated working, supporting early discharge and providing alternatives to acute care appeared very similar regardless of which corner of the world you live in.
2.10	<u>Express Yourself!</u>
	Young people from North Ayrshire with experience of the care system unveiled a unique art exhibition at Irvine's Townhouse on <b>Thursday 28 February</b> . They created photography, sculpture and textiles all with the theme of 'home and belonging'.
	30 young people aged 14–25 have been working with Impact Arts as part of the <b>express yourself!</b> project since May 2018. The project is a partnership between Impact Arts and NAHSCP's Throughcare team, with funding from Life Changes Trust and offers free tuition in creative techniques to young people in North Ayrshire with experience of the care system.

As well as showcasing some of the artwork created as part of the project, visitors to the exhibition were able to watch the young people creating a piece of art live on the day.



2.11 What Matters to You? 2018

The [final report](#) outlines the changes made within services. The changes, requested by people who use our services, will improve people’s experience of health and social care in North Ayrshire. Thanks again to all those teams who took part. Here’s the link to the report <https://bit.ly/2tz983U> and an [inspiring film featuring some stars from our Dirrans Centre](#).



What Matters to You? Day 2019 isn’t too far away and we’re hoping for more powerful, meaningful conversations across Ayrshire!

3. **PROPOSALS**

3.1 Anticipated Outcomes

Not applicable.

3.2 Measuring Impact

Not applicable

4. **IMPLICATIONS**

<b>Financial:</b>	None
<b>Human Resources:</b>	None
<b>Legal:</b>	None
<b>Equality:</b>	None
<b>Children and Young People</b>	None
<b>Environmental &amp; Sustainability:</b>	None
<b>Key Priorities:</b>	N/A
<b>Risk Implications:</b>	N/A
<b>Community Benefits:</b>	N/A

<b>Direction Required to Council, Health Board or Both</b>	Direction to :-	
	1. No Direction Required	√
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

<b>4.</b>	<b>CONSULTATION</b>
4.1	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation.
<b>5.</b>	<b>CONCLUSION</b>
5.1	Members of IJB are asked to note the ongoing developments within the North Ayrshire Health and Social Care Partnership.

**For more information please contact Stephen Brown, Director/Chief Officer on 01294 317723 or [sbrown@north-ayrshire.gcsx.gov.uk](mailto:sbrown@north-ayrshire.gcsx.gov.uk)**