



North Ayrshire Council  
Comhairle Siorrachd Àir a Tuath

## **Police and Fire and Rescue Committee**

A meeting of the **Police and Fire and Rescue Committee** of North Ayrshire Council will be held remotely on **Tuesday, 08 February 2022 at 14:00** to consider the undernoted business.

### **Arrangements in Terms of COVID-19**

In light of the current COVID-19 pandemic, this meeting will be held remotely in accordance with the provisions of the Local Government (Scotland) Act 2003. Where possible, the meeting will be live-streamed and available to view at <https://north-ayrshire.public-i.tv/core/portal/home>. In the event that live-streaming is not possible, a recording of the meeting will instead be available to view at this location.

**1 Apologies**

**2 Welcome and Introductions**

**3 Declarations of Interest**

Members are requested to give notice of any declarations of interest in respect of items of business on the Agenda.

**4 Minutes**

The accuracy of the Minutes of the meeting held on 29 November 2021 will be confirmed and the Minutes signed in accordance with Paragraph 7 (1) of Schedule 7 of the Local Government (Scotland) Act 1973 (copy enclosed).

**5 Chair and Vice-Chair Verbal Updates**

**6 Scottish Fire and Rescue Service Performance and Service Update**

Submit report by the Scottish Fire and Rescue Service on performance in relation to North Ayrshire for the period 1 April 2021 to 31 December 2021 (copy enclosed).

**7 Police Scotland Performance Report**

Submit report by Police Scotland on performance in relation to the North Ayrshire Local Policing Plan (copy enclosed).

**8 Urgent Items**

Any other items which the Chair considers to be urgent.

**Webcasting - Virtual Meeting**

Please note: this meeting may be recorded/live-streamed to the Council's internet site, where it will be capable of repeated viewing. At the start of the meeting, the Provost/Chair will confirm if all or part of the meeting is being recorded/live-streamed.

You should be aware that the Council is a Data Controller under the Data Protection Act 2018. Data collected during the webcast will be retained in accordance with the Council's published policy, including, but not limited to, for the purpose of keeping historical records and making those records available via the Council's internet site.

If you are participating in this meeting by invitation, you are consenting to being filmed and consenting to the use and storage of those images and sound recordings and any information pertaining to you contained in the them live-streaming/recording or training purposes and for the purpose of keeping historical records and making those records available to the public. If you do not wish to participate in a recording, you should leave the 'virtual meeting'. This will constitute your revocation of consent.

If you have any queries regarding this, please contact [dataprotectionofficer@north-ayrshire.gov.uk](mailto:dataprotectionofficer@north-ayrshire.gov.uk).

---

## **Police and Fire and Rescue Committee Sederunt**

---

John Glover (Chair)  
Ellen McMaster  
Davina McTiernan  
Jimmy Miller  
Donald L Reid  
Ronnie Stalker  
Angela Stephen

Chair:

Apologies:

Attending:



At a Meeting of the Police and Fire and Rescue Committee of North Ayrshire Council at 2.00 p.m. involving participation by remote electronic means.

**Present**

John Glover, Jimmy Miller, Ellen McMaster, Davina McTiernan, Donald L. Reid and Ronnie Stalker.

**In Attendance**

A. Craig, Head of Service (Democratic), H. Clancy and C. Stewart, Committee Services Officers (Chief Executive's Service).

**Also In Attendance**

Chief Superintendent Hussain and Temporary Chief Inspector A. Paterson (Police Scotland); Area Commander I. McMeekin, Station Commander P. Timmons, Local Authority Liaison Officer G. Tait (Scottish Fire and Rescue Service).

**Chair**

Councillor Glover in the Chair.

**1. Welcome and Introductions**

The Chair welcomed everyone to the meeting.

**2. Declarations of Interest**

There were no declarations of interest by Members in terms of Standing Order 10 and Section 5 of the Code of Conduct for Councillors.

**3. Minutes**

The Minutes of the Meeting of the Police and Fire and Rescue Committee held on 17 August 2021 were confirmed and the Minutes signed in accordance with Paragraph 7 (1) of Schedule 7 of the Local Government (Scotland) Act 1973.

**4. Chair and Vice-Chair Verbal Updates**

There were no updates provided.

**5. Police Scotland Consultation on the Review of Development of Local Police Plans**

Submitted report by the Head of Service (Democratic) on the consultation response submitted in terms of the Review of Local Police Plans for 2020-23. The response was set out at Appendix 1 to the report.

The response recognised the programme of engagement undertaken by Police Scotland in preparing the most recent Plan and that subsequent consultation and more in-depth engagement would take place.

The Committee noted the terms of the consultation response submitted.

Councillor Stalker joined the meeting at this point.

## **6. Scottish Fire and Rescue Service Consultation on Strategic Plan 2019-2022**

Submitted report by the Head of Service (Democratic) on the consultation request and proposed response on the Scottish Fire and Rescue Service Strategic Plan 2019-2022. The response, reflecting on the positive working relationship fostered between the Council and SFRS and offering some comment for future inclusion in the next SFRS Strategic Plan, was detailed at Appendix 1 to the report.

The Committee agreed to (a) note the terms of the consultation request; and (b) approve submission of the draft response detailed at Appendix 1 to the report.

## **7. Fire and Rescue Framework Consultation**

Submitted report by the Head of Service (Democratic) on the request for feedback to inform the provision of a consultation response on the next Fire and Rescue Framework for Scotland. The Strategic Priorities, attached at Appendix 1 to the report, provided feedback on the seven proposed Strategic Priorities detailed at section 2.2 of the report. Views will be collated and considered by Scottish Ministers in finalisation of the Framework.

The Committee agreed (a) to provide the feedback on the proposed Strategic Priorities outlined at Appendix 1 to the report to enable a consultation response to be formulated; and (b) to authorise the Head of Service (Democratic) to submit a response to the Scottish Government on behalf of the Committee, in consultation with the Chair.

## **8. Scottish Fire and Rescue Service Consultation on Unwanted Fire Alarm Signals**

Submitted report by the Head of Service (Democratic) on the response submitted to the consultation in terms of Unwanted Fire Alarm Signals (UFAS).

The response, attached at Appendix 1 to the report, recognised the challenges presented by attending UFAS and indicated concern regarding possible diminution in service provision and the associated risks. Similarly, the response recognised the risks to responding quickly to other emergencies if appliances were otherwise engaged on false alarms.

Noted.

## **9. Scottish Fire and Rescue Service Performance**

Submitted report by the Scottish Fire and Rescue Service which provided information on the progress against the North Ayrshire Local Fire and Rescue Plan for the period 1 April 2021 – 30 September 2021. Appendix A to the report provided an analysis of the performance across six indicators, using the rolling three-year average as a basis of measuring performance. Appendix B detailed the recently published 2020-21 Incident Statistics Report.

Review of performance against the six indicators identified four indicators were below, one indicator above and one the same as the three-year average. Data on Home Fire Safety Visits, Fire Safety Audits and the retained duty system was also provided within the report.

Members asked questions and were provided with further information in relation to the following: -

- The awareness raising work to address fire related incidents in the Stevenston; and
- Work with local communities, including schools and youth groups to prevent deliberate fire setting.

Noted.

## **10. Scottish Fire and Rescue Service: Upcoming Changes in Fire Alarm Legislation**

Local Authority Liaison Officer Gary Tait, Scottish Fire and Rescue Service provided a presentation on the upcoming changes in fire alarm legislation.

The presentation provided information on: -

- The Housing (Scotland) Act 1987 (Tolerable Standard) (Extension of Criteria) Order 2019 new element that was introduced;
- The recommendations from the Building and Fire Safety Working Group;
- The delay in the Implementation of the legislation; and
- Requirements for all domestic properties.

Members asked questions and were provided with further information in relation to the following: -

- costs related to the installation of detectors; and
- the follow up by Scottish Fire and Rescue Service following the implementation date.

Noted.

## **11. Police Scotland Performance Report**

Submitted report by Police Scotland on performance in relation to the North Ayrshire Local Policing Plan for the period 1 April 2021 to 30 September 2021.

The report provided details of North Ayrshire's performance including a 7.9% decrease in the total number of crimes. The report outlined progress in the areas of serious crime, safer communities, acquisitive crime, community wellbeing, road safety and public confidence.

Members asked questions and were provided with further information in relation to: -

- The effectiveness of the CCTV in the three towns area;
- Clarification on the Anti-social behaviour tickets issued;
- Clarification on the policy for substance misuse;
- Impact of COP26 on policing in North Ayrshire.

Noted.

The meeting ended at 3.50 p.m.

**Police & Fire and Rescue Committee – 8 February 2022**

---

<b>Subject</b>	Performance Report and Service updates
<b>Purpose</b>	To advise members of the Police and Fire Committee as to progress against North Ayrshire's Local Fire and Rescue Plan and to provide committee members with other key Fire and Rescue Service updates
<b>Recommendation</b>	For members to note the information contained within this report

---

**1. Introduction**

- 1.1 On the 1st October 2019, the Scottish Fire and Rescue Service (SFRS) laid before the Scottish Parliament its new Strategic Plan for the period 2019-22. As a result of this publication, the Service is legally obliged to review its existing Local Fire and Rescue Plans for all 32 local authorities across Scotland.
- 1.2 The priorities contained within the current North Ayrshire Local Fire and Rescue Plan were formally approved at the full Council. The continuation of these priorities has been agreed for the 2021/22 period, via the Police & Fire and Rescue Committee, and will be subject to ongoing monitoring via this forum.

**2. Performance Summary**

- 2.1 An analysis of operational responses within North Ayrshire for the period 1<sup>st</sup> April to 31<sup>st</sup> December 2021 identified a 2.3% decrease in activity levels across the local authority when compared to the corresponding period in 2020. A further review of the three years average indicated a 3.1% decrease in overall operational activity during a similar timeframe.
- 2.2 In reviewing operational activity on a broader level, false alarms accounted for 58% of all demand within North Ayrshire, with fire related and special service activity accounting for 26% and 16% respectively.
- 2.3 For the period 1<sup>st</sup> April 2021 to 31<sup>st</sup> December 2021, overall progress is being monitored across six indicators, utilising the three-year rolling average as basis of measuring performance. Year on year and the rolling three-year average figures are also used to review short and long terms changes in demand and trends.
- 2.4 Further analysis of this performance is provided within the associated performance report (Appendix A).

### **3. SFRS Updates**

- 3.1 The Local Senior Officer Area has developed the following three North Ayrshire strategies to support the safety of residents, further enhance local economic growth and mitigate the impact fire related matters can often have on the environment:

- Domestic Safety Strategy
- Deliberate Fire Setting Demand Reduction Strategy
- Non- Domestic Fire Reduction Strategy

A presentation on the North Ayrshire Deliberate Fire Setting Demand Reduction Strategy will be presented to the Police and Fire and Rescue Committee at its meeting on Tuesday 8 February 2022.

- 3.2 The Scottish Government recently conducted a consultation process on its next Fire and Rescue Service Framework for Scotland. This process concluded on Wednesday 22 December 2021. A review of the SFRS's Strategic Plan will take place once the revised Fire and Rescue Service Framework is published.

- 3.3 The law on fire alarms changed on 1 February 2022, which means all Scottish homes will need to have interlinked alarms. An Elected Members briefing note on this matter is attached to this report for the Partnerships Panel's future reference (Appendix B).

- 3.4 Representatives from the Scottish Fire and Rescue Service have been working closely with Community Justice Ayrshire Partnership colleagues to enhance employment opportunities for residents with one or more criminal convictions.

This included the delivery of a Recruitment with Conviction engagement session at Ayr Racecourse for local employers to focus on the benefits of employing people with lived experience and how this can diversify thinking with the workplace.

- 3.5 The Local Senior Officer Area has completed its programme of high-rise training exercises at Doon Court in Irvine. This resulted in over 28 local training exercises, involving 45 appliances and approximately 220 Firefighters attending this location over a five-month period.

Three national exercises were also conducted at this location to test several recommendations contained within the Scottish Fire and Rescue Service's Grenfell Action Plan. The aim of these national exercises was to test the organisation's change in approach from maintaining a stay put policy to a controlled evacuation being implemented in a developing fire situation.

### **4. Proposal**

It is proposed that members of the Police & Fire and Rescue Committee:

- a) Note the contents of the performance summary and associated report for the period 1<sup>st</sup> April 2021 to 31<sup>st</sup> December 2021.
- b) Note the SFRS updates.

## **5. Implications**

- 5.1 No implications have been identified at this time in respect of service delivery within North Ayrshire.

## **6. Conclusion**

- 6.1 Fire and rescue service activity is subject to regular monitoring and review and the local fire and rescue plan priorities identified within the Local Fire and Rescue Plan forms part of this reporting process.
- 6.2 Members of the Police & Fire and Rescue Committee will be kept up to date as to progress against the Local Fire and Rescue Plan and to any future fire and rescue service updates as they arise.

**Area Commander Ian McMeekin**  
**Local Senior Officer**  
**East Ayrshire, North Ayrshire and South Ayrshire**  
**Scottish Fire and Rescue Service**

For further information please contact Area Commander Ian McMeekin 01294 606811



**North Ayrshire Performance Report  
1st April 2021 - 31st December 2021**



**SCOTTISH  
FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

**Working together  
for a safer Scotland**



# North Ayrshire Performance Report

---

## Table of Contents

Local Fire and Rescue Service Plan Priorities	3
North Ayrshire Activity Summary	4
Domestic Safety - Accidental Dwelling Fires	5
Domestic Safety - Accidental Dwelling Fire Casualties	6
Unintentional Injury and Harm	7
Deliberate Fire Setting	8
Non-Domestic Fire Safety	9
Unwanted Fire Alarm Signals	10
Prevention & Protection	11
Retained Duty System	11

# Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North Ayrshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North Ayrshire to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across North Ayrshire's Community Planning Partnership. Through effective and co-ordinated partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for North Ayrshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Ardrossan & Arran	17	3	3	36	1	43
Dalry & West Kilbride	5	1	1	43	3	39
Irvine East	8	3	5	23	1	12
Irvine South	12	1	5	54	6	106
Irvine West	16	3	6	77	4	74
Kilbirnie & Beith	8	1	10	51	1	34
Kilwinning	12	0	10	62	4	86
North Coast & Cumbraes	10	2	17	12	0	44
Saltcoats	9	0	1	34	1	30
Stevenston	13	0	4	83	2	57
<b>Total Incidents</b>	<b>110</b>	<b>14</b>	<b>62</b>	<b>475</b>	<b>23</b>	<b>525</b>

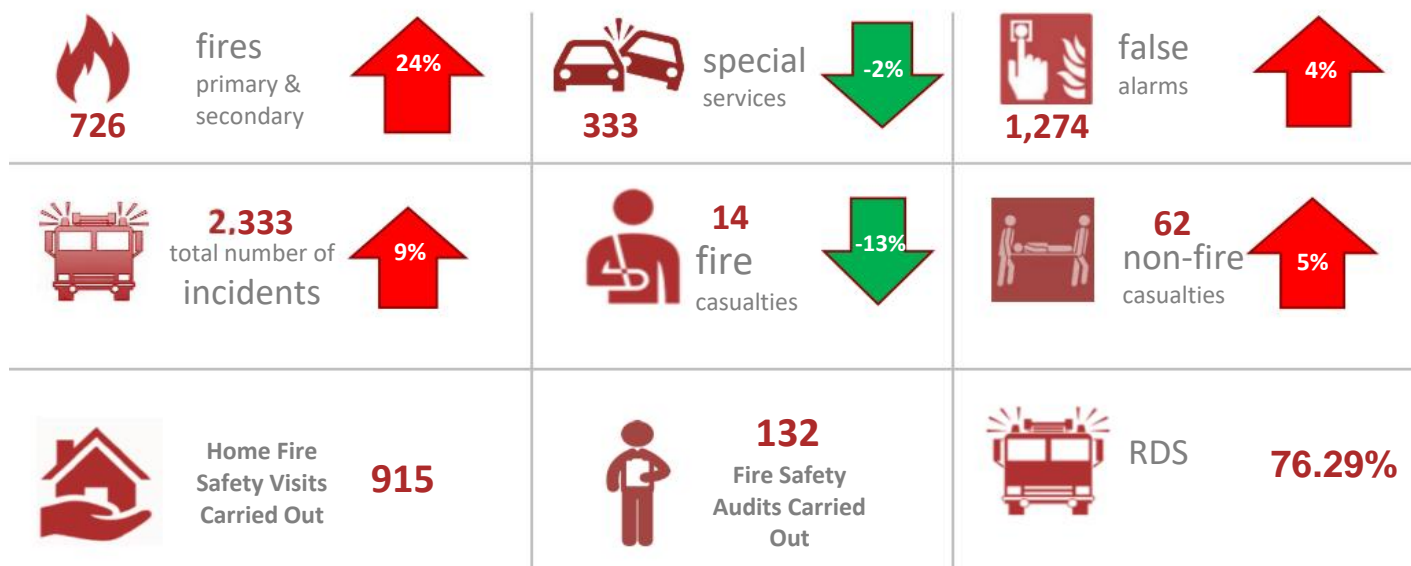
<b>Year on Year Change</b>	◆ 12%	● -13%	◆ 5%	◆ 29%	◆ 28%	◆ 12%
<b>3 Year Average Change</b>	▲ -3%	● -22%	● -25%	◆ 6%	● -16%	◆ 3%
<b>5 Year Average Change</b>	▲ -2%	▲ 0%	▲ -4%	▲ -3%	▲ -2%	◆ 1%

## About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

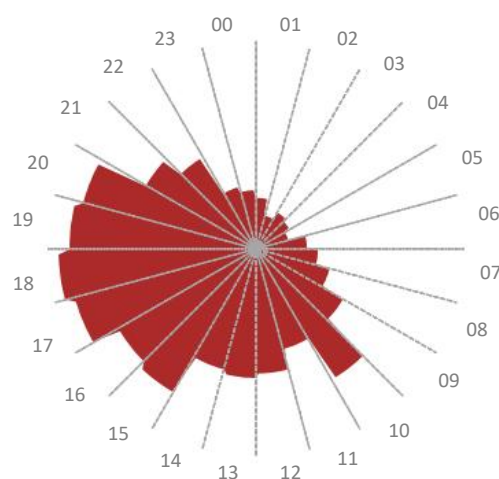
- Activity levels have reduced by more than 5%
- ▲ Activity levels have reduced by up to 5%
- ◆ Activity levels have increased overall

# North Ayrshire Delivery Activity Summary

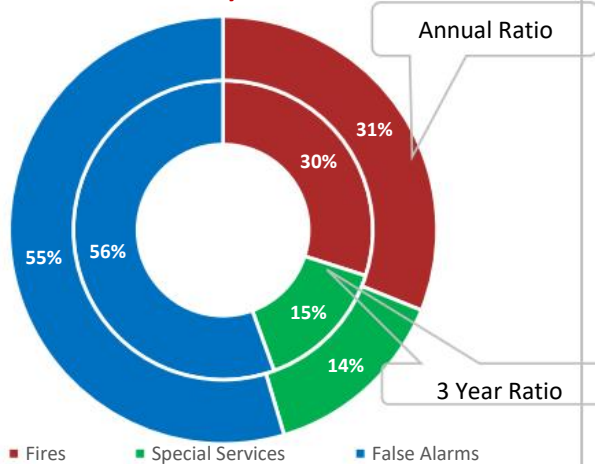


## Activity by Time of Day

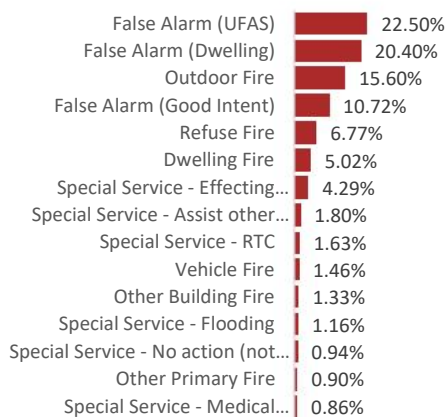
Hour (am)	Total	Hour (pm)	Total
Midnight	54	Mid-day	114
1am	47	1pm	118
2am	32	2pm	114
3am	39	3pm	151
4am	36	4pm	145
5am	31	5pm	171
6am	47	6pm	180
7am	57	7pm	170
8am	70	8pm	163
9am	92	9pm	116
10am	138	10pm	97
11am	95	11pm	59



## Incidents by Classification



## Top 15 Incident Types by % of Total Incidents



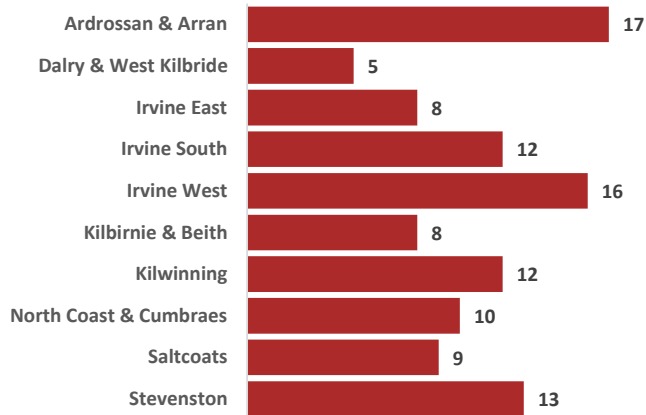
# Domestic Safety - Accidental Dwelling Fires



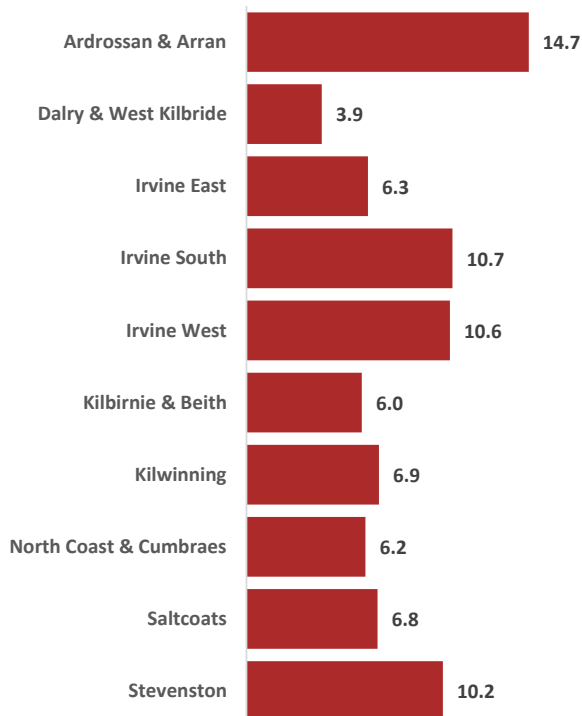
## Performance Summary

Year on Year	3 Year Average	5 Year Average
12%	-3%	-2%

## Accidental Dwelling Fires by Ward Area



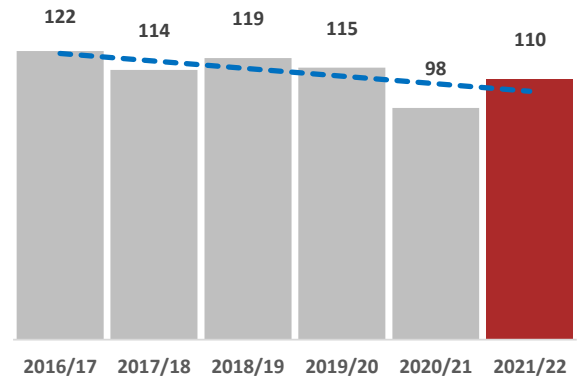
## Incidents Per 10,000 Population - North Ayrshire



## Incidents Per 10,000 Population - Ayrshire



## Accidental Dwelling Fires to Date



## Severity of Accidental Dwelling Fires



No Firefighting Action

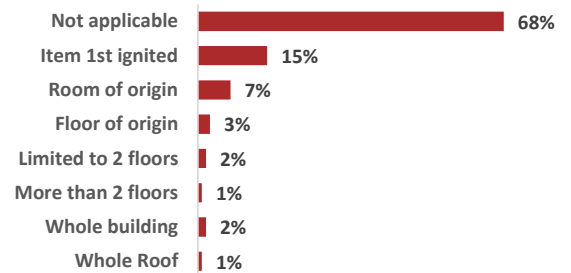
40%



Direct Firefighting

20%

## Extent of Fire Damage



## Automatic Detection & Actuation



Detection Present

80%



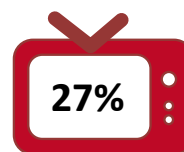
Detection Actuated

78%

Calls Made via Linked Alarms

15%

## Human Factors



Distraction



Alcohol/Drug Impairment

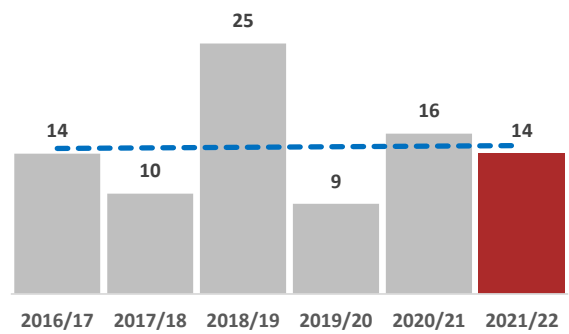
# Domestic Safety - Accidental Dwelling Fire Casualties



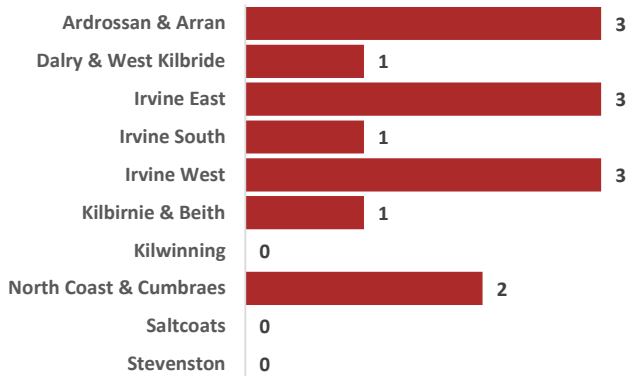
## Performance Summary

Year on Year -13%    3 Year Average -22%    5 Year Average 0%

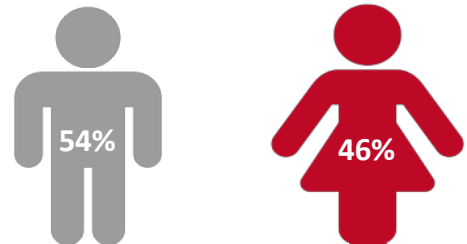
## Accidental Dwelling Fire Casualties Year to Date



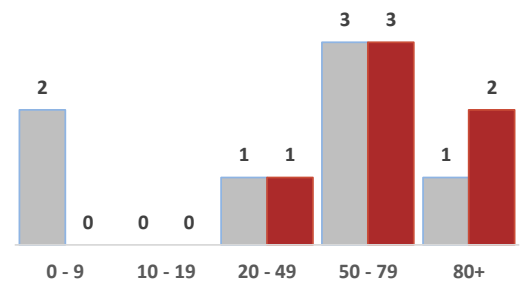
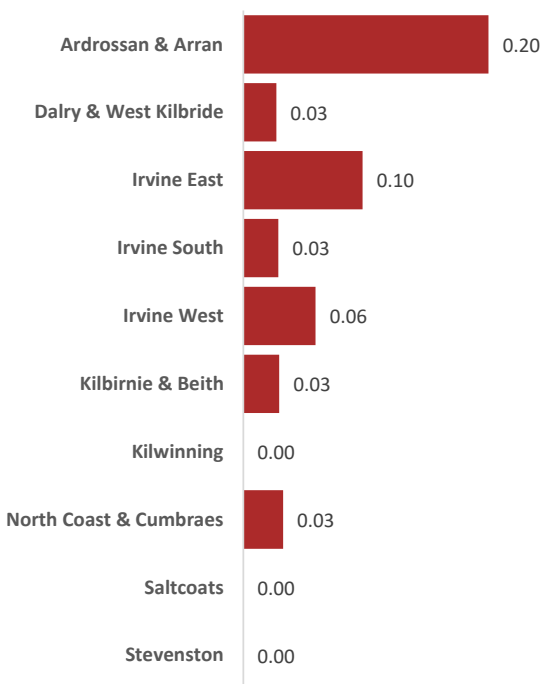
## Fire Casualties by Ward Area



## Age / Gender Profile



## Casualties Per 10,000 Population - North Ayrshire



## Extent of Harm



7

First Aid at Scene



7

Hospital Slight Injuries



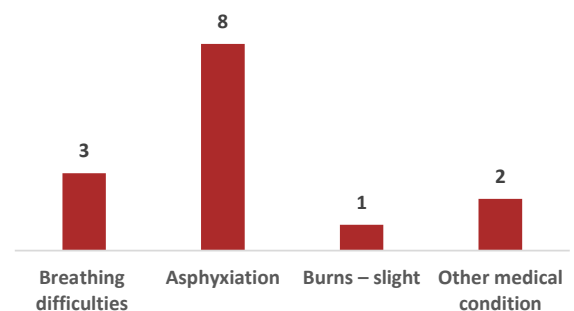
Hospital Serious



0

Fatal Injuries

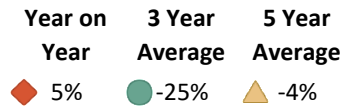
## Casualties Per 10,000 Population - Ayrshire



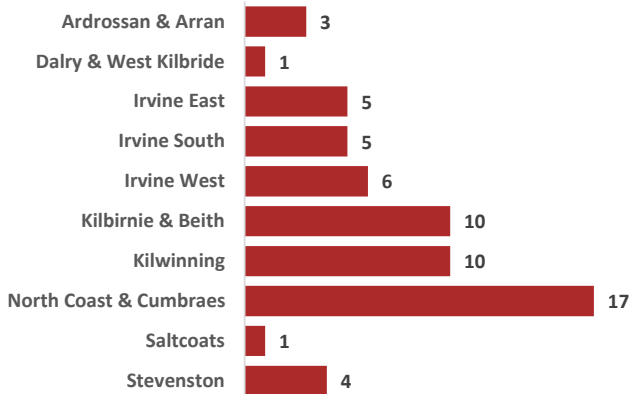
# Unintentional Injury or Harm



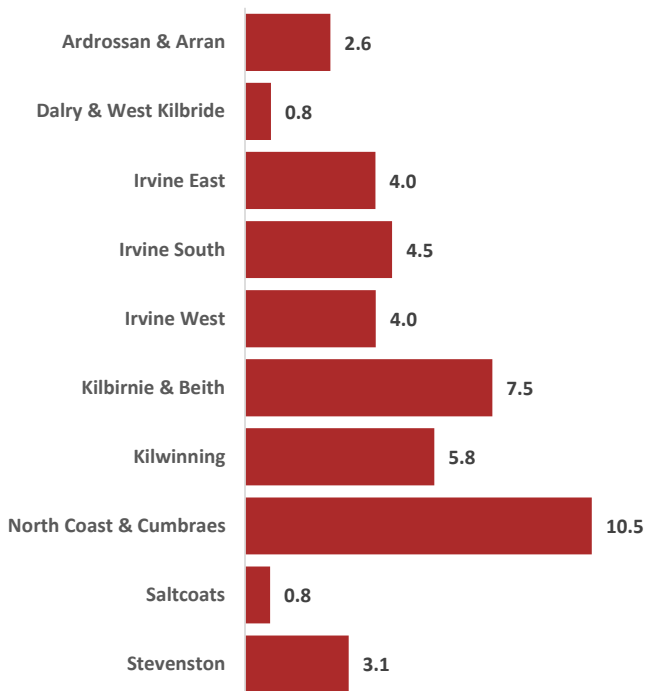
## Performance Summary



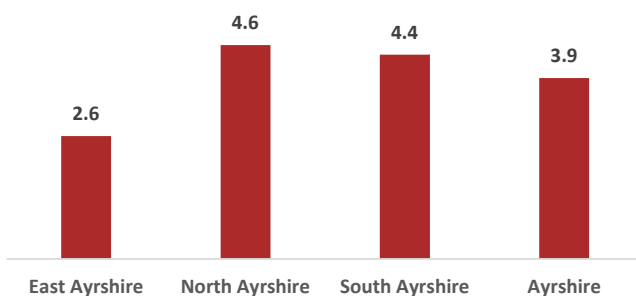
### Non-Fire Casualties by Ward Area



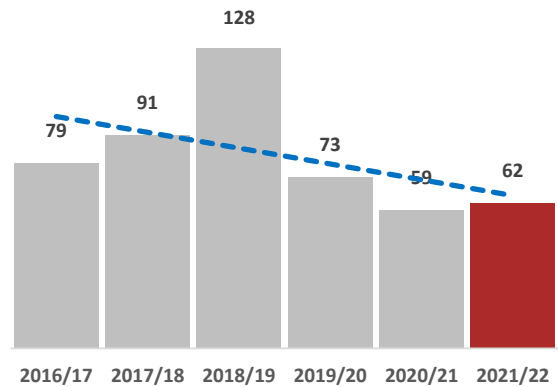
### Casualties Per 10,000 Population - North Ayrshire



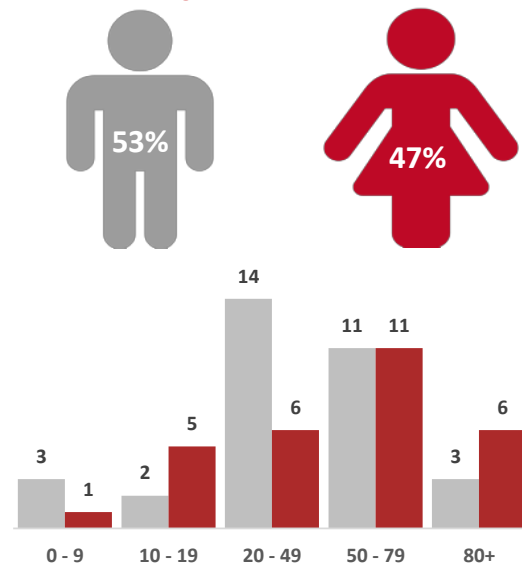
### Non-Casualties Per 10,000 Population - Ayrshire



## Special Service Casualties Year to Date



## Age / Gender Profile



## Extent of Harm



3

First Aid at Scene



25

Hospital Slight Injuries



21

Hospital Serious



2

Fatal Injuries



Road Traffic Collision

45%



Assisting Other Agencies

42%



Water Rescue

0%



All Other Incidents

13%

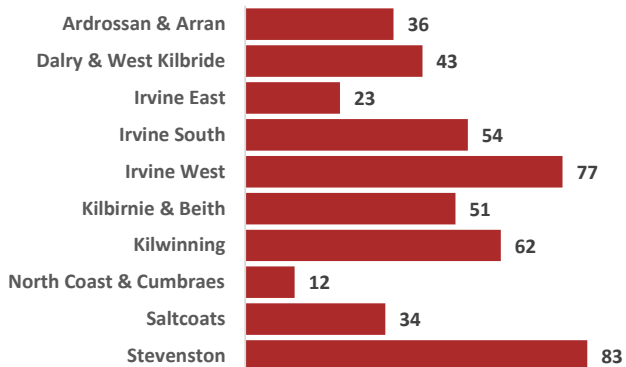
# Deliberate Fire Setting



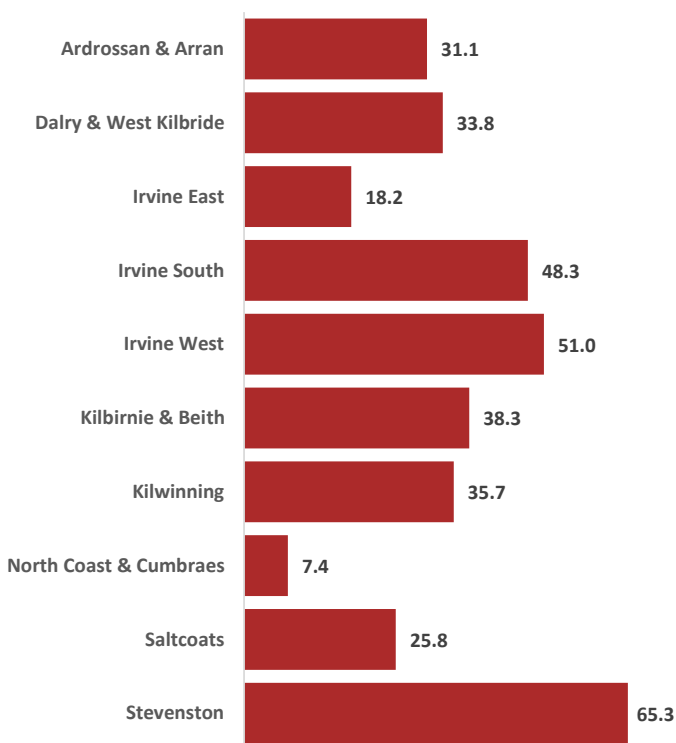
## Performance Summary

Year on Year	3 Year Average	5 Year Average
29%	-5%	-3%

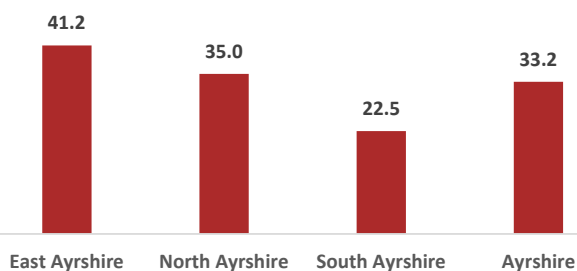
## Deliberate Fires by Ward Area



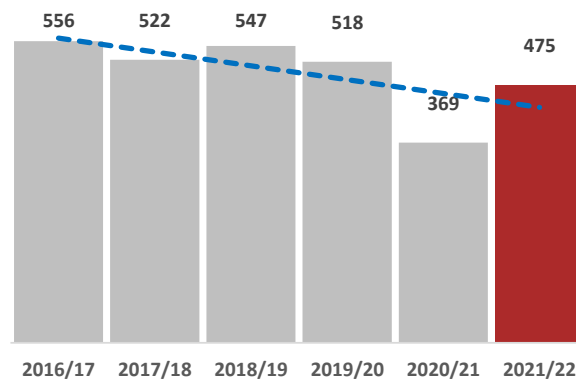
## Incidents Per 10,000 Population - North Ayrshire



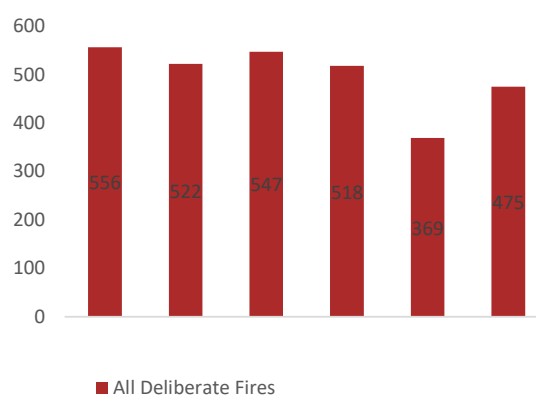
## Incidents Per 10,000 Population - Ayrshire



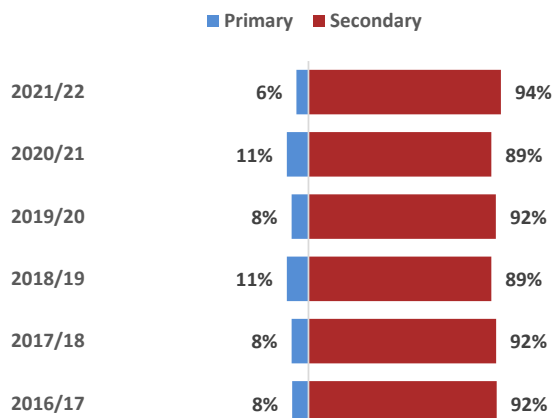
## Deliberate Fires Year to Date



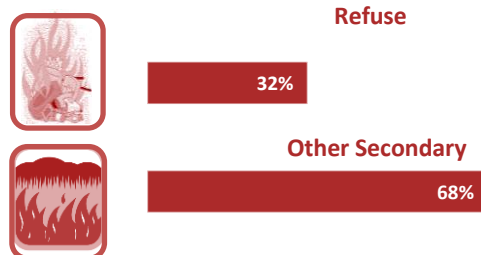
## Deliberate Fires Compared to Operational Activity



## Deliberate Fires by Classification



## Secondary Fire Ratio by Activity Type



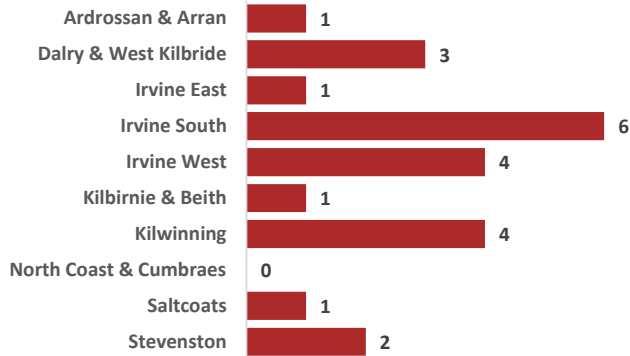
# Non-Domestic Fire Safety



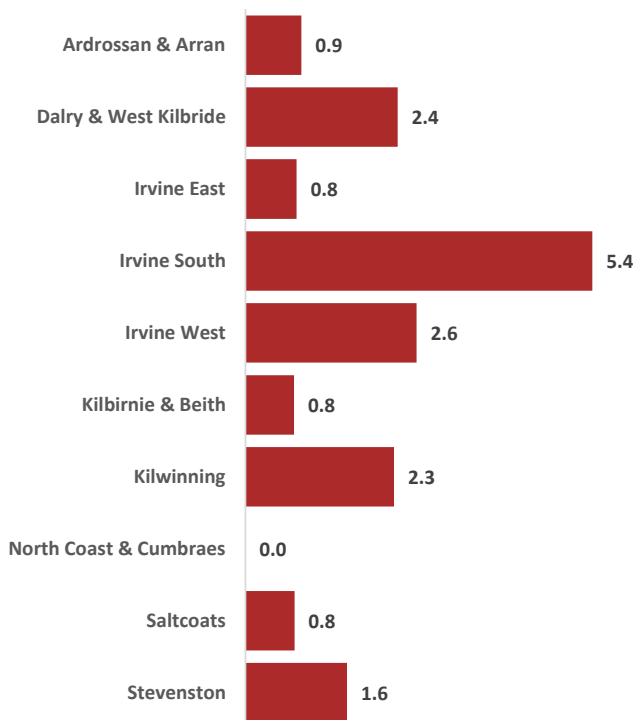
## Performance Summary

Year on Year	3 Year Average	5 Year Average
28%	-16%	-2%

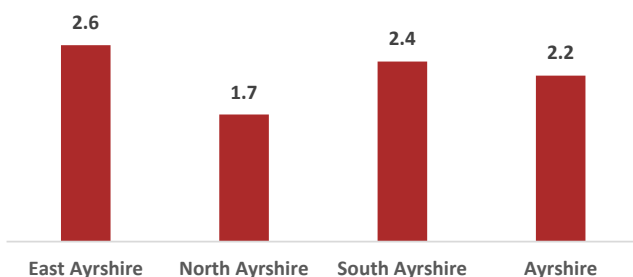
## Non-Domestic Fires by Ward Area



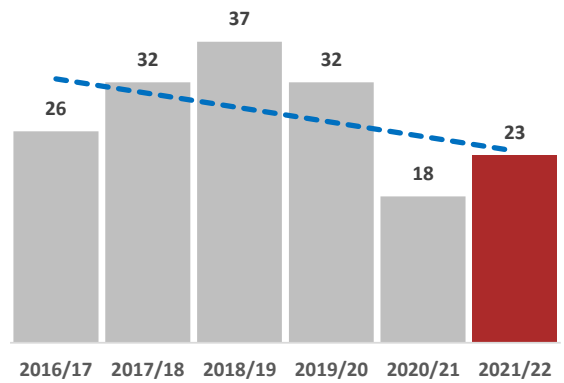
## Incidents Per 10,000 Population - North Ayrshire



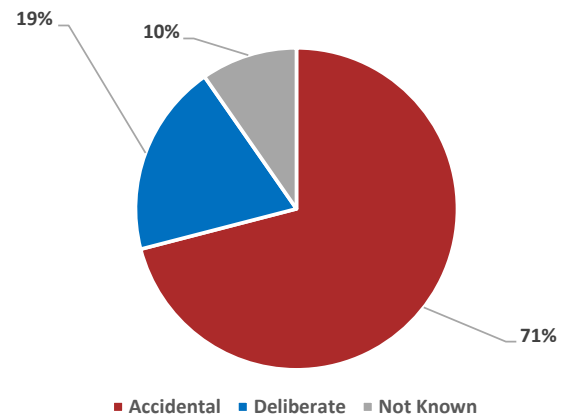
## Incidents Per 10,000 Population - Ayrshire



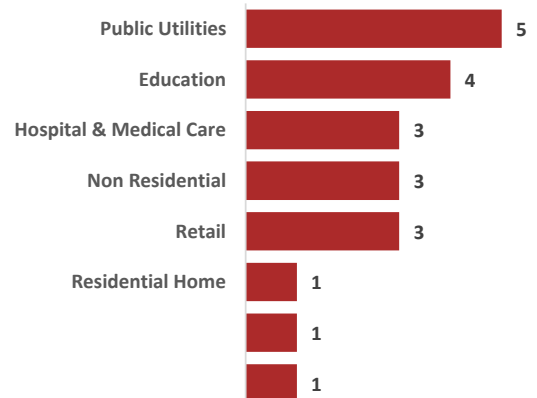
## Non-Domestic Fires Year to Date



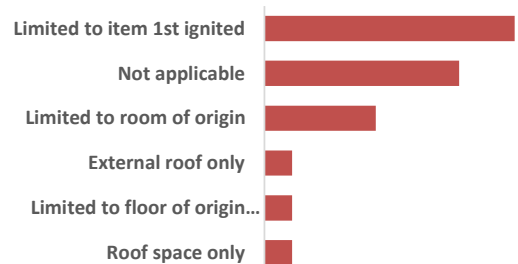
## Non-Domestic Fires by Nature of Origin



## Non-Domestic Fires by Premises Type



## Extent of Fire Damage



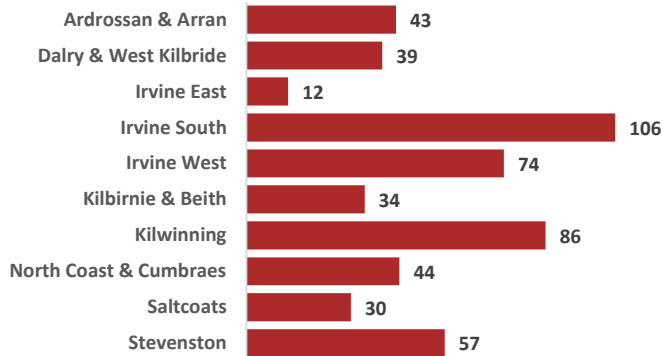
# Unwanted Fire Alarm Signals



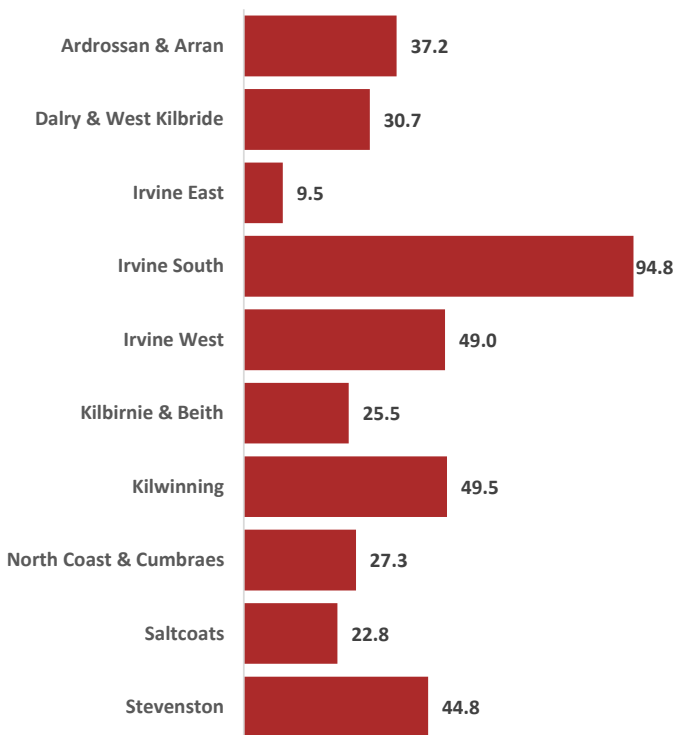
## Performance Summary

Year on Year	3 Year Average	5 Year Average
12%	3%	1%

## Unwanted Fire Alarms Signals by Ward Area



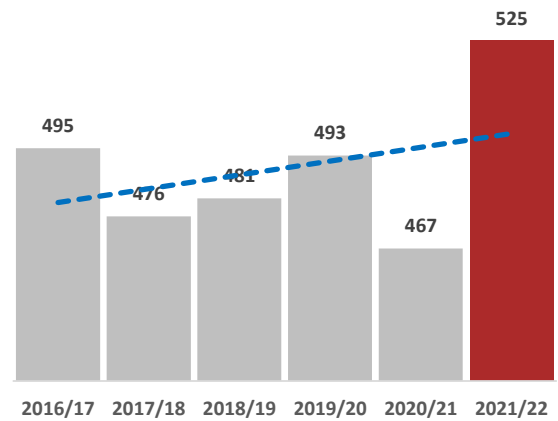
## Incidents Per 10,000 Population - North Ayrshire



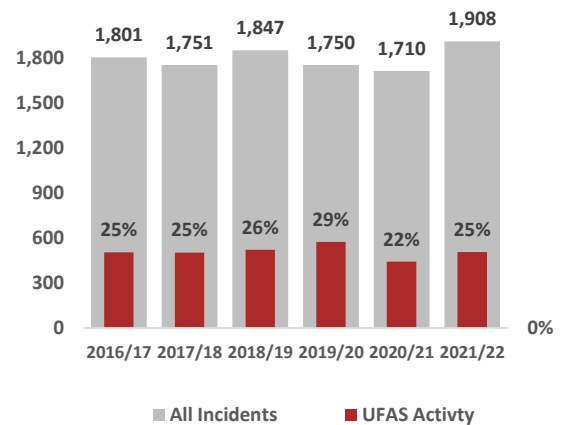
## Incidents Per 10,000 Population - Ayrshire



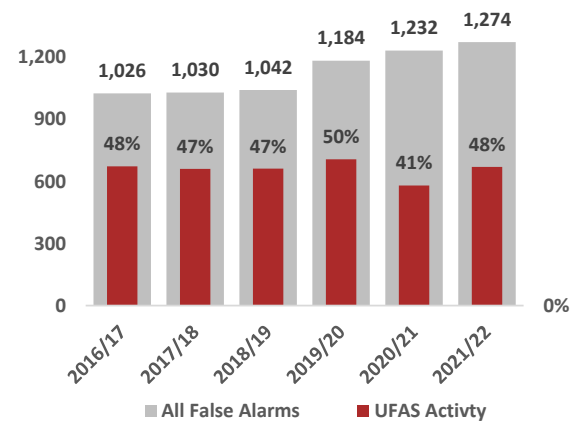
## Unwanted Fire Alarm Signals Year to Date



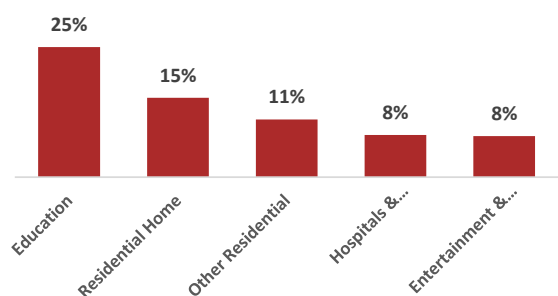
## UFAS Percentage Against all Incidents



## UFAS Percentage Against all False Alarms



## Unwanted Fire Alarm Signals - Top 5 Premises



## Home Fire Safety Visits



**915**

Home Fire  
Safety Visits  
Carried Out

**86**

Smoke Detectors Fitted  
During Home Fire Safety  
Visits

Percentage of High Risk  
Home Fire Safety Visits  
Carried Out

**37%**

Percentage of Visits Carried Out  
Following Attendance at an  
Incident

**29%**

## Fire Safety Audits



Fire Safety  
Audits Carried  
Out

**132**



New Audits

**84%**



Re-Audits

**0%**



Post Fire Audits

**14%**



Complaint Audits

**2%**



Broadly Compliant

**13%**



Areas of Improvement

**83%**



Notice of Deficiencies

**5%**



Enforcement Notice

**0%**



Prohibition Notice

**0%**

## Retained Duty System

Appliance Availability	Mon - Fri (08:00 - 18:00)	Mon - Thu (18:00 - 08:00)	Weekend (Fri 18:00 - Mon 08:00)	Total
Ardrossan	60.79%	97.20%	94.05%	85.17%
Dreghorn	18.85%	85.34%	83.58%	64.84%
Dalry	18.11%	73.50%	52.43%	49.20%
Beith	86.55%	97.30%	96.89%	93.94%
Kilbirnie	34.04%	52.81%	56.57%	48.59%
Largs	97.44%	99.40%	96.33%	97.68%
Skelmorlie	20.90%	43.47%	34.73%	33.52%
Millport - 1	100.00%	100.00%	100.00%	100.00%
Millport - 2	65.70%	86.69%	48.15%	66.22%
Brodick	100.00%	100.00%	100.00%	100.00%
Lamlash	100.00%	100.00%	100.00%	100.00%
North Ayrshire	63.85%	87.67%	78.43%	76.29%
Ayrshire	70.18%	96.28%	90.41%	86.36%

Total Mobilisations	Total Time Deployed	No. of Personnel	Contracts
126	00:00:00	9	725%
204	00:00:00	9	725%
133	00:00:00	6	475%
123	00:00:00	13	1100%
104	00:00:00	6	525%
104	00:00:00	11	850%
77	00:00:00	7	525%
17	00:00:00	12	1250%
30	00:00:00	9	900%
41	00:00:00	10	945%

# Glossary of Terms

## Term - What it means

### **ADF**

Accidental Dwelling Fire

### **CSET**

Community Safety Engagement Toolkit is a internal IT system used to record home fire safety visits and community safety activities

### **FSET**

Fire Safety Experiential Training is a bespoke training programme developed by the Scottish Fire and Rescue Service in Ayrshire and delivered to community planning partners to raise awareness of fire safety within the domestic environment

### **HFSV**

Home Fire Safety Visit

### **PDIR**

Post Domestic Incident Response, a term used by Prevention and Protection Directorate to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow-up home fire safety visit

### **Primary Fires**

These include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

### **RDS**

Retained Duty System. Professional on call firefighters who may have other primary employment responsibilities outside the Fire and Rescue Service but respond to emergency calls within their local area as and when required

### **RTC**

Road Traffic Collision

### **Secondary Fires**

These are the majority of outdoor fires including grassland and refuse fires unless they involve casualties or rescues, property loss or fire or more appliances attend. They include fires in single derelict buildings

### **Special Service**

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies

### **UFAS**

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident



# FIRE AND SMOKE ALARMS IN SCOTTISH HOMES

## **A briefing note for local elected members and partner organisations**

The law on fire alarms is changing. By February 2022, all Scottish homes will need to have interlinked alarms.

The legislation has been introduced by the Scottish Government following of the Grenfell Tower fire in London in 2017, and it applies to all Scottish homes.

Interlinked means if one goes off, they all go off, and it is the property owner's responsibility for meeting the new standard.

Guidance and further information can be found via the [Scottish Government website](#)

## **The role of the Scottish Fire and Rescue Service (SFRS) – Home Fire Safety Visits**

To protect the most vulnerable, SFRS will only fit interlinked alarms into owner-occupied homes where the individual/household is assessed as “high risk” through our [Home Fire Safety Visit](#) assessment process.

If the individual / household does not meet these criteria, staff will provide safety advice, information and details of the revised legislation during the visit. Interim detection can also be supplied if the property has no detectors at present.

However, we can't recommend products or installers. To request a Home Fire Safety Visit, contact us on 0800 073199 or text “FIRE” to 80800.

## **What each home needs**

By February 2022 every home must have:

- one smoke alarm in the living room or the room you use most
- one smoke alarm in every hallway or landing
- one heat alarm in the kitchen.

All smoke and heat alarms should be mounted on the ceiling and be interlinked.

If you have a carbon-fuelled appliance – like a boiler, fire, heater or flue – in any room, you must also have a carbon monoxide detector in that room, but this does not need to be linked to the fire alarms.

### **Help with costs**

It is the property owner's responsibility for meeting the new standard.

If you are a private tenant, your landlord is responsible.

If you are a council or housing association tenant, work is ongoing to make sure your home meets the new standards.

Elderly or disabled people may be eligible for support to fit interlinked alarms from Care and Repair Scotland. They can be contacted via [careandrepairsotland.co.uk](http://careandrepairsotland.co.uk) or by calling 0141 221 9879.

### **Types of alarms**

You can use either sealed battery alarms or mains-wired alarms.

Both types of alarm are interlinked by radio frequency and do not need Wifi.

There is no list of approved suppliers or fitters, and SFRS can't recommend these however each alarm must comply with the following standards:

- smoke alarms: BS EN14604:2005
- heat alarms: BS 5446-2:2003
- carbon monoxide detector: British Kitemark EN 50291-1

Further information is available via the [Scottish Government website](#)



# North Ayrshire Performance Summary Report

Reporting Period: 01/04/2021 - 31/12/2021



**POLICE  
SCOTLAND**  
Keeping people safe

**Total Crime**



**-9.4%**



**8,378 Crimes**

Incidents  
Recorded

**-12.0%**



28,819

Violence/Homicide

**2.2%**



1186

Drug Supply

**7.9%**



60

Sexual Crime

**22.0%**



253

Hate Crime

**11.6%\***



106

ASB

**-10.8%**



6,663

Domestic Abuse

**-7.8%\***



751

Housebreaking

**-56.2%**



152

Robbery

**-9.4%**



27

Fraud

**71.0%**



226

Speeding

**-29.6%**



283

Drink/Drug Driving

**44.6%**



177

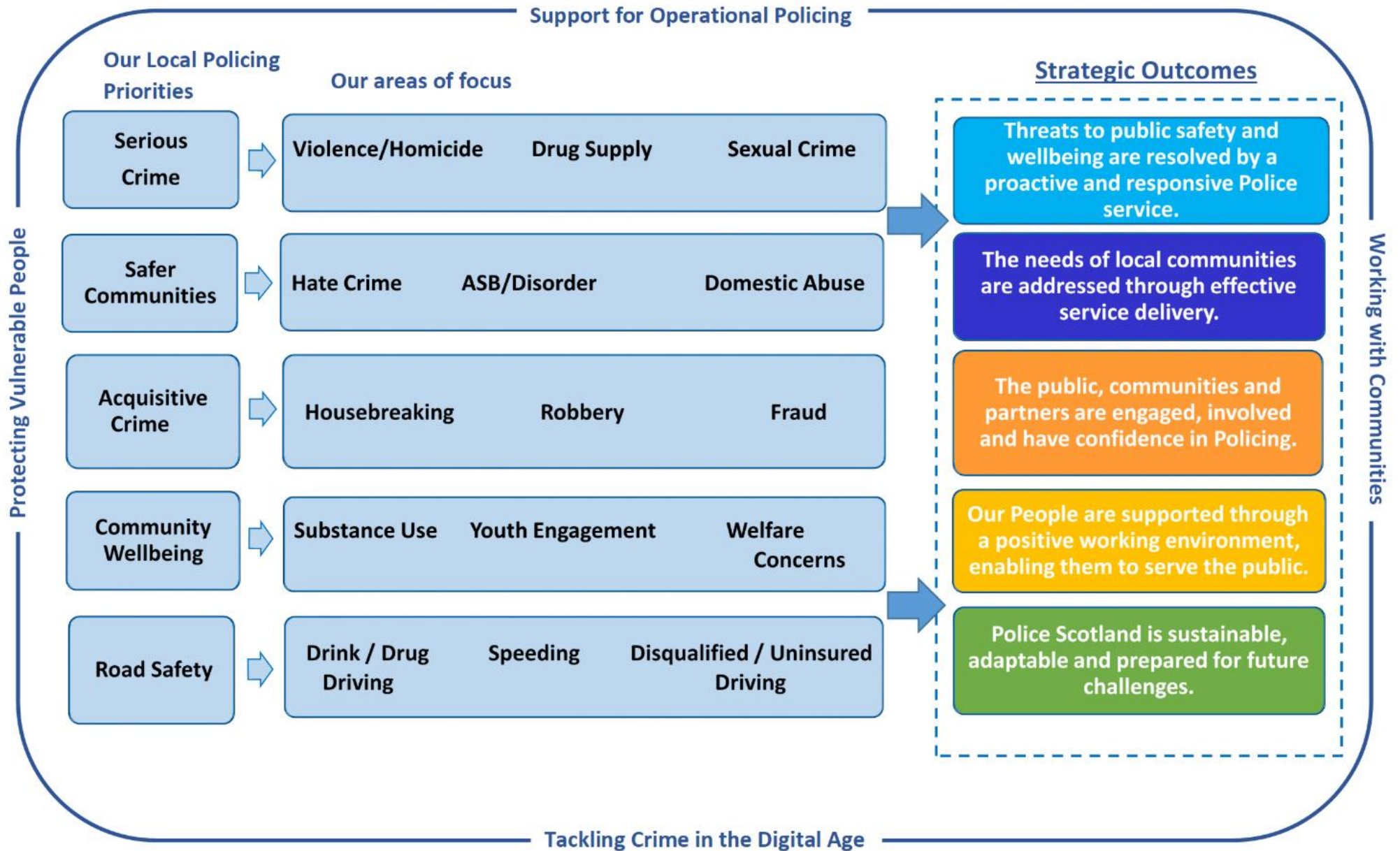
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for North Ayrshire. The report will be based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

This document will provide an overview of crime and incidents based on the requirements of the LPP. However there will be areas where reporting will be on a rotational/exceptions basis particularly within the Safer Communities and Community Wellbeing Priorities. The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Sexual Crimes	6
Safer Communities	Domestic Abuse	7
	Hate Crime	8
	Antisocial Behaviour	9
Acquisitive Crime	Housebreaking/Fraud	10
	Robberies	11
Community Wellbeing	Community Wellbeing	12
Road Safety -	Drink/Drug Driving	13
	Speeding	14
Public Confidence	User Satisfaction Survey	15
	Complaints	16
Spotlight	Wilful Fire-raising	17



## SERIOUS CRIME—Violence/Homicide

### Analytical Context:

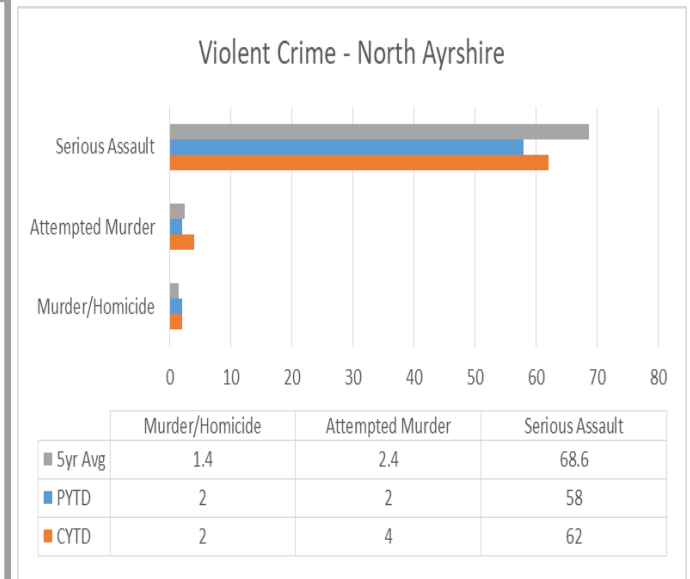
The position in terms of violent crime this year shows an overall increase of 2.2% on the 5-year average.

In terms of Serious Assaults, as can be seen from the graph, shows the current figure remains below the 5-year average, although above the figure for last year. The detection rate is currently at 74.2% which is below last year (75.9%) and above the 5-year average (71.1%). Work continues on all undetected reports to ensure all lines of enquiry are fully investigated. In terms of location, there are more crimes in a Public space ( $n=41$ ) with 56.1% of these being on a footpath or street. Irvine has recorded the greatest volume of crimes - 30.6% (19 crimes), followed by Saltcoats (11 crimes) and Stevenston (9 crimes). The majority of victims are males, accounting for around 87.1% with an average age of 35.2. Domestic crimes will be examined further in the section dedicated to this topic.

Murder and Attempted Murder figures remain low, there are four recorded Attempt Murders and two Murders. Both of these figures are above the 5-year averages. One of the Attempt Murders is still undetected.

Finally, Minor Assaults have increased on last year are now above the 5-year average. There have been around 110 non-recent crimes recorded this year of which 76.4% remain undetected. Overall detection rates are above last year at 66.9% and lower than the 5-year average. Again further information on Domestic crimes will be covered in that specific section.

The new charges relating to shop workers have now come into effect with 11 crimes recorded in this period.



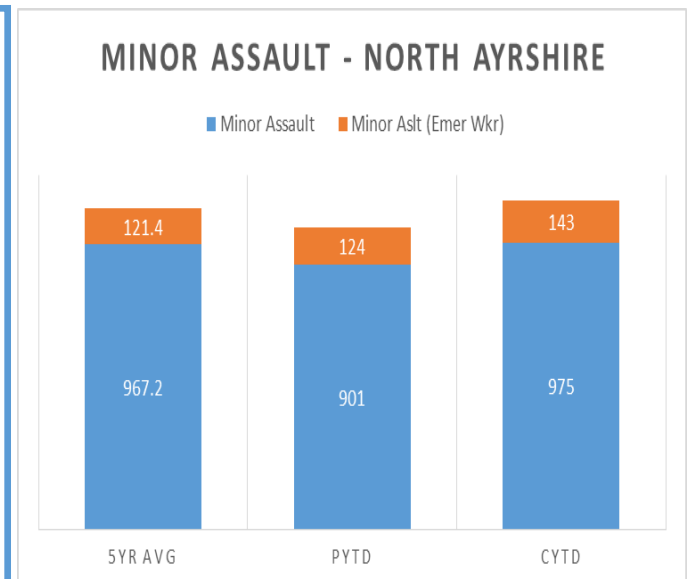
Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Work continues in relation to identifying repeat victims, offenders and locations; thereafter introducing measures in an attempt to prevent further incidents. Daily morning meetings with partners continue whereby emerging issues and risks are shared and appropriate actions identified.

With the increase in night time economy, there has also been an increase in licensed premise visits. During this reporting period there has been 835 licensed premise visits across North Ayrshire. Encouragingly, there been relatively few reported incidents of violence reported.

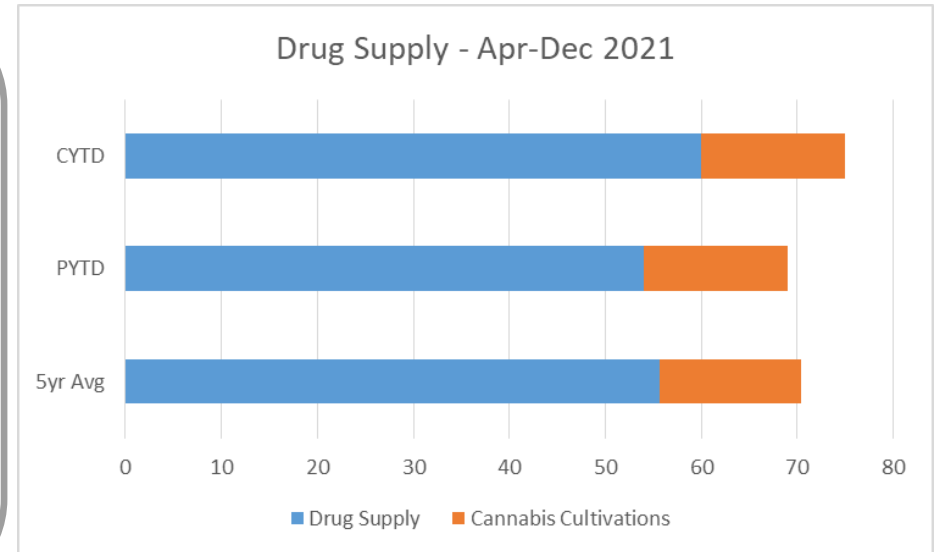
'Your Safety Matters' collaborative working group in response to the Chief Constable's pledge on assaults continues to support emergency workers across North Ayrshire to report assaults. Partners in this include British Transport Police, NHS Ayrshire & Arran, Scottish Fire & Rescue Service, SERCO and the Maritime and Coastguard Agency.



Source: Taken from Police Scotland Business Intelligence Portal

## SERIOUS CRIME—Drug Supply

**Analytical Context:** Total Drug Supply charges in North Ayrshire have increased on the 5-year average – up 7.9% and also on the figures from last year - up 11.1%. The number of Cannabis cultivations has remained the same (n=15) this year compared to last and is slightly above the 5-year average (14.8). Drug Supply charges and their detection are dependent on dedicated proactive police work. With the assistance of the community and partnership working, providing actionable intelligence, we are able to identify those areas of concerns and direct suitable resources to achieve the upturn in detection rates evidenced. By nature identifying those involved can be challenging and highlighting patterns of drug supply and patterns as to where these crimes are taking place is difficult. However identifying potential suppliers and those involved in Serious and Organised Crime effectively is the result of combined work with local officers, Divisional staff, specialist officers from national resources, communities and partners allowing us to build on the Community intelligence provided by North Ayrshire residents.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Ayrshire Division benefits from a dedicated Pro-active Crime Team (PACT). These specialist officers are supported by dedicated intelligence officers in tackling serious and organised crime in our communities, Ayrshire Division and in particular North Ayrshire have benefitted from a focussed approach in tackling Serious and Organised Crime (SAOC), where national specialist resources and officers will assist local officers in the detection and arrest in those involved in the top echelons of Serious criminality.

One such example of collaborative working and the joined up approach of local policing and national resources coming together to tackle Serious and Organised Crime can be seen with the recovery of one of Police Scotland's largest drug recoveries of the year, 70kg of Class A and B drugs, with a potential street value of £1.5million within a North Ayrshire Address in December 2021.

The work of the PACT and the continued upturn in detection rates of those involved in the supply of controlled drugs in our communities, is underpinned by the valuable work undertaken by our Priority Policing Team (PPT), providing the local connection to target drug dealing, developing local intelligence and progress concerns identified by members of the community. The PPT is supervised by the Localities Inspector so that their activity is focussed on emerging risks, patterns and concerns, many of which are also raised by elected members. Notable recoveries are often shared on our social media platforms.

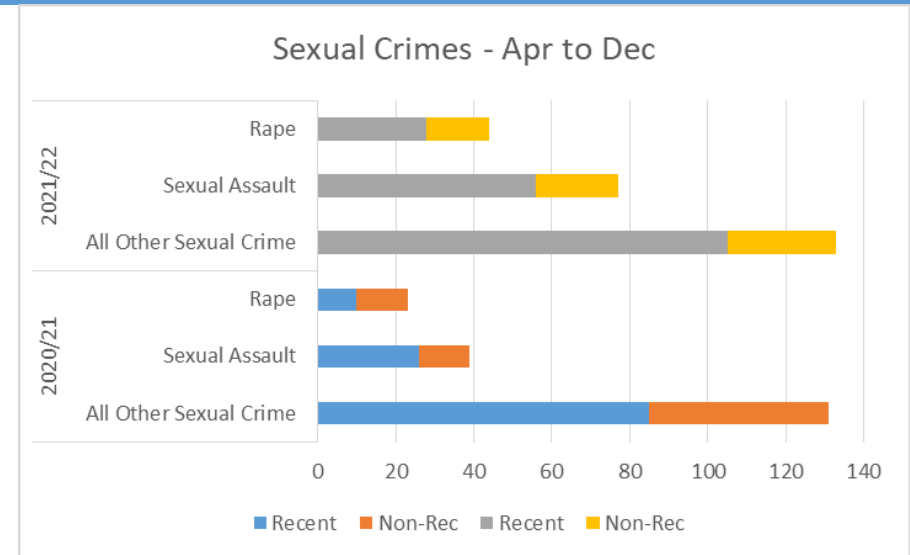
## SERIOUS CRIME—Sexual Crime

### Analytical Context:

As previously stated there has been a marked increase in the number of sexual crimes reported—up 22.0% on the 5-year average. The biggest increases have been noted in Rape and Sexual Assault crimes, up 22.0% and 51.8% respectively on the 5-year average. At the moment 25.4% of these crimes are non-recent, including 15 Rapes and 21 Sexual Assaults.

The current detection rate for all sexual crimes stands at 44.3% which remains below the figure at this point last year and the 5-year average. The high numbers of non-recent crimes, particularly Rapes and Sexual Assaults continues to impact the overall detection rates due to difficulties around lack of forensic opportunities, etc.

This upward trend has been seen across Scotland and the rest of the UK.



Source: Taken from Crime Management through ScOMIS

### Local Action/Context:

A number of large scale enquiries into non recent offending as high profile convictions has resulted in an increase in the reporting of non-recent sexual crimes.

Ongoing work with partners such as 'Expect Respect' (raising awareness of sexual violence and acceptable behaviour in higher and further education) has led to raised awareness of reporting mechanism, and an increased confidence in reporting such matters. This work is vitally important and ongoing.

We have also widely publicised the 'That Guy' campaign that has been very positively received by partners and the public in general, and will continue to develop ways to alter or change male behaviours, targeting offenders rather than victim behaviour.

On the 25th November North Ayrshire Violence against women partnership (VAWP) launched 'Ask for Angela' whereby promotional material was issued to licensed premises and staff members receiving relevant training ensuring awareness raised not only women who find themselves in a difficult and scary situation but also the staff and people who can recognise the code and help out.

In autumn 2021, the Police Scotland 'That Guy' campaign focused on male sexual entitlement and misogynistic attitudes, which act as enablers to serious sexual offending. It launched across a variety of platforms on social media, supported by a dedicated mini-site [www.that-guy.co.uk](http://www.that-guy.co.uk). To date, the campaign has been a resounding success having been viewed by 2.9 million Twitter users and shared millions of times via Twitter, Facebook, Instagram and YouTube. It has been extensively reported by print and broadcast media in the UK and across the globe and Police Scotland has been commended for their innovative and radical approach to the issue. The response from both stakeholders and the public has been overwhelmingly positive.

Going forward Ayrshire division has implemented a strategy in cognisance of our organisational commitment to tackling VAWG, with a number of areas including rape and sexual crime, domestic abuse and child protection, recognised and designated divisional priorities. Strategic intention to deliver systematic and sustainable change to ensure a gender-competent workforce, capable of recognising gender inequality, whilst delivering an effective contemporary response to Violence Against women and Girls.

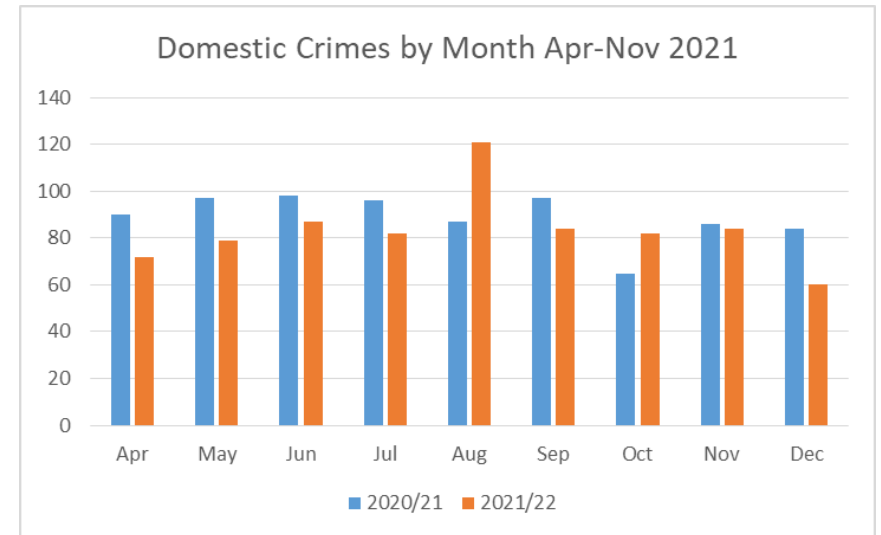
## SAFER COMMUNITIES—Domestic Abuse

### Analytical Context:

There has been a decrease in the number of recorded Domestic Crimes this year compared with the 5-year average (down 7.8%). The chart opposite shows that crimes peaked significantly in August this year recording the highest levels of crime so far this year. Crimes have since been following a downward trend with December recording significantly below average numbers for the time of year.

Looking at the types of crimes being committed shows that there has been one domestic attempt murder and five domestic Serious Assaults and around 31% of Domestic crimes were Common Assaults, although this figure would need further work to confirm the accuracy. Around 3.8% of Domestic crimes are sexual including a number of Rapes.

We continue to support and work with Women's Aid and other partner organisations working to assist those who have been the victim of domestic abuse.



Source: Data taken from iVPD through ScOMIS

### Local Action/Context:

In November we worked with our partners in the launch of White Ribbon 16 days of action which aimed to 'Shine a light on domestic abuse'. In supporting this worldwide initiative which promotes an end to Violence Against Women and directly addresses men so they understand the scale of the problem and become part of the solution.

This campaign took the form of a series of online videos and messages highlighting the issue and signposting people to avenues of help and support.

We assisted in launching the campaign at Pitchers Nightclub in Irvine on the 25th November. It is vital that we Police Scotland continue to highlight the support available and how women and girls can access them. Unfortunately the reclaim the night planned walk on the 7th of December from the Harbour Arts centre was cancelled at the last minute due to inclement weather however a new walk is planned for end of Q4.

'Expect Respect' and 'Shine a light' campaign titles had a focus on education with events taking place across all secondary and further education facilities supported by Campus Officers from North Ayrshire.

Violence against women was also the main topic at November's Safer North Ayrshire Partnership meeting which had a guest speaker from Specialist Crime Division, DCI Fairley who provided a national perspective augmenting and strengthening North Ayrshire's commitment.

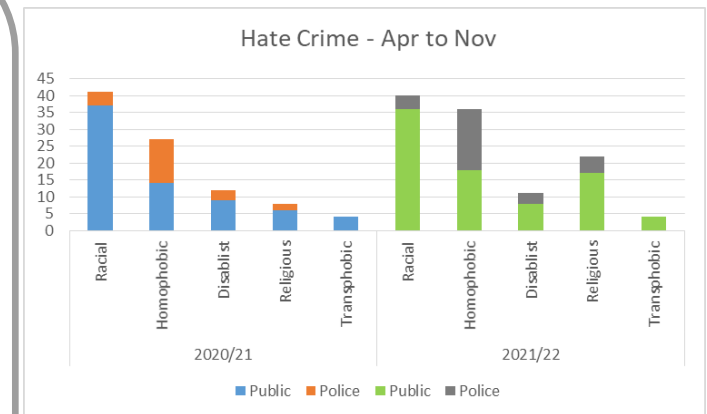
## SAFER COMMUNITIES—Hate Crime

### Analytical Context:

There are currently a total of 106 reported hate crimes in North Ayrshire for the current period, this compares with 86 in the same period last year. Note that a single crime can have more than one hate crime type for example one incident could feature homophobic and sectarian language. (Note: Official data does not provide a 5-year average for this crime type yet).

The chart opposite provides a breakdown of the different types of hate crime being experienced and shows that racial crimes continue to be the most perpetrated hate crime. Both homophobic and religious hate crimes have increased during the current period, while disablist and transphobic crimes have remained at similar levels.

A high proportion of the homophobic crimes have been directed towards the Police (50%) whereas only 10% of racial crimes were directed at the Police. Examination of the religious crimes shows all these were mainly sectarian slurs but did not appear to be football related.



Source: Taken from the iVPD database through ScOMIS

### Local Action/Context:

There have been no repeat victims and also no repeat offenders within Q3 all victims receiving appropriate letter ensuring support and reassurance regards thorough enquiry into each incident/crime and signposting to support available.

STORM and CMS search reveals 0 repeat Victim and 0 repeat offenders

Hate Crime enquiry scrutiny is overseen by Area Commander ensuring timely and thorough enquiry into each report and that all evidential opportunities to identify offenders are seized whilst ensuring appropriate and timely updates to victims with all receiving appropriate letter ensuring support and reassurance regards enquiry into each incident/crime and signposting to support available.

Campus officers engaged working with partners in education and social services to ensure targeted inputs to staff and pupils within educational settings are relevant and provide details of additional support available within and out with educational setting. In addition ongoing works to ensure awareness of support readily available to victims with distribution across North Ayrshire Campuses of hate crime posters and information leaflets which can be distributed after inputs and for display to raise awareness for all who suffered racial abuse within their these environments.

Most hate crime reported relate to verbal incidents and not physical.

## SAFER COMMUNITIES—Antisocial Behaviour

### Analytical Context:

Looking at the year on year picture Public reported ASB incidents had been following an upward trend increasing year on year since 2017/18. This year however has recorded below average levels and shows a 24.9% reduction in incidents compared to last year. In line with general trends for ASB incidents have fluctuated during this latest period with the spring/summer months recording higher levels than the autumn/winter months however levels have been consistently below the 5-year average throughout the year. Around 18.5% of incidents resulted in a crime report being raised.

The number of ASB tickets issued has dropped by around 6% compared to last year and remains significantly below the 5-year average. The majority of tickets were issued for breach of the peace and street drinking offences.

### Local Action/Context:

Joint working has continued between British Transport police, Scotrail and Locality policing Officers, in Irvine, Kilwinning, Saltcoats and Largs railway stations (Operation Simplifier). This is a BTP led operation designed to curb anti Social behaviour in and around railway platforms and on trains on the West Coast Line between Glasgow Central and North Ayrshire.

We continue to work with the ASBIT team at NAC as well as other local registered landlords to identify and target those causing misery to neighbourhoods. Where mental health is deemed a potential factor in these behaviours the relevant agencies are made aware and case conferences are supported so all persons involved receive the support required.

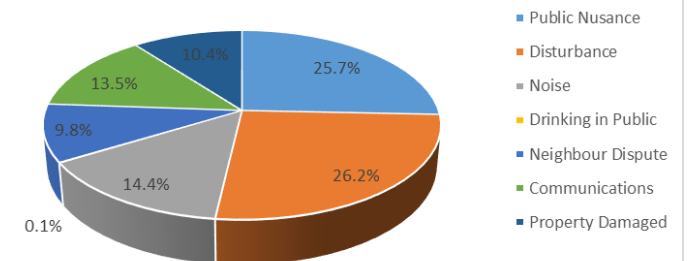
### Case Study:

Kilwinning Abbey is a Historic Environment Scotland site located just off Kilwinning Main Street. Due to its proximity to the Main Street the Abbey is a popular area for youths to hang about in large groups. Unfortunately there has recently been crime reports raised for damage to the ruins including graffiti to the historic site.

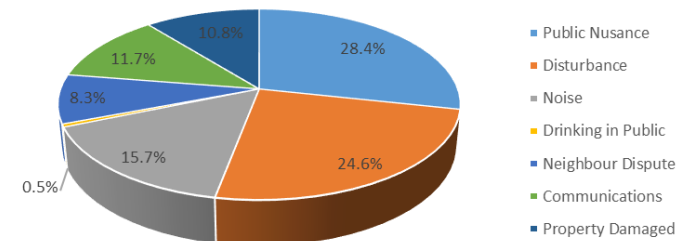
To combat the Anti-social behaviour issues; locality Officers completed an Environmental Audit with members of the heritage society, community councillors, NAC youth workers and local residents. Locality Officers contacted all primary school and the Kilwinning Academy requesting assistance to encourage local young people to take a degree of ownership of the grounds, it was agreed that Locality Officers alongside Historic Environment Scotland members would deliver inputs to primary and High school children explaining the significance and the importance of the area.

A Locality Policing Action plan, including a local media campaign, joint patrols with NAC youth workers, the distribution of Parent Alert Scheme Letters to young persons found in the heritage grounds, site visits for primary and secondary school children highlighting the damage being caused and the effects of Anti-social behaviour in the community led to the identifying of the young persons damaging the site. 3 young persons were reported to Early Intervention Coordinator. Through the efforts of Police and partners there has been no further reports of any damage to the site or anti-social behaviour.

ASB Incident Breakdown Apr-Dec 2021



ASB 5 year Average Apr-Dec



Source: taken from STORM data extracted through ScOMIS

## ACQUISITIVE CRIME—Housebreaking / Fraud

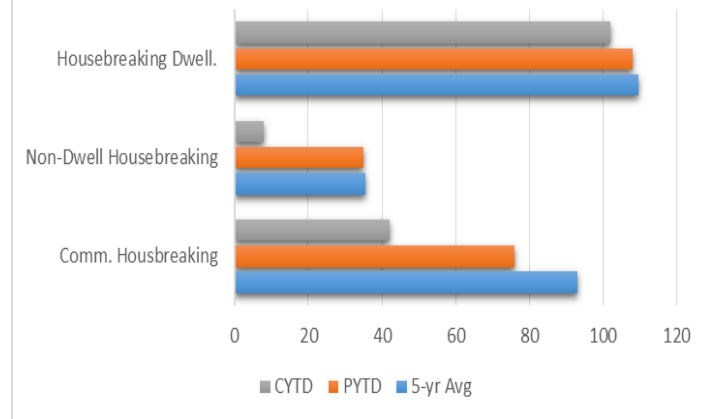
### Analytical Context:

Overall **housebreaking** crimes have decreased markedly this year, particularly where non-dwelling properties (garages, sheds, etc) and commercial properties are concerned. Domestic dwelling properties continue to show lower numbers than both last year and the 5-year average but to a lesser extent. Current detection rates for all housebreaking crimes (17.8%) are markedly below the 5-year average (25.6%).

Looking at where domestic housebreaking crimes have taking place shows Irvine to have recorded the greatest volume followed by Stevenston, then Saltcoats. Quarter 3 shows a high rate of domestic properties being broken into, however November and December recorded much lower numbers than October.

As stated previously there has been an upward trend in recent years in terms of reported **Fraud** and this is particularly noticeable since the start of the pandemic as more online transactions have been undertaken and therefore more opportunity for fraudulent activity. A brief examination shows at least 41.3% of these crimes are cyber related. The current situation shows a total of 226 crimes reported this year which is 71.0% above the 5-year average. Detection rates continue to pose challenges with the current rate 15.9%.

### Housebreaking Crimes - Apr to Dec 2021



Source: Taken from Police Scotland Business Intelligence Portal

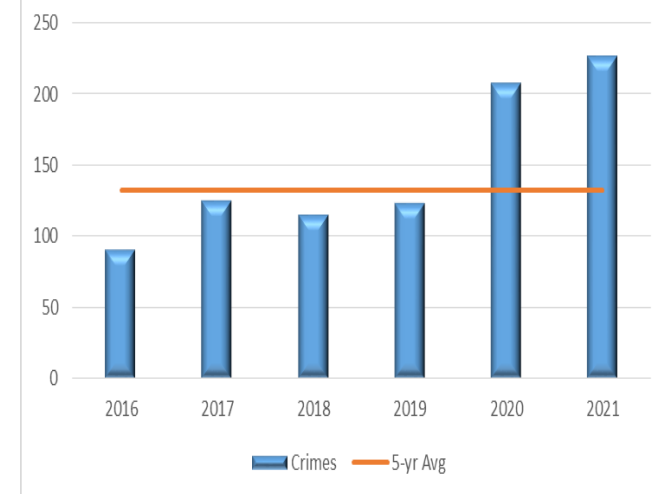
### Local Action/Context:

Financial Harm remains on the current work plan for Adult Support and Protection (ASP) within North Ayrshire. A best practice guide has been disseminated to all supervisors for early recognition of fraud and further action in this area of business. 'In Person' awareness / training for police and partners in this area is currently under development by and Johannah Lamont, ASP training lead and Insp Alison Wilson. It is hoped this will be delivered in Spring 2022, COVID permitting.

Our Locality Policing Teams regularly liaise with Banking staff to provide advice and respond to reported incidents of fraud. As a result strong partnerships are in place with early alerting.

Our social media channels continue to be utilised to highlight and provide advice to guard against current or emerging online fraud methods alongside more traditional 'Bogus Worker' type offences.

### Fraud - Apr to Dec 2021

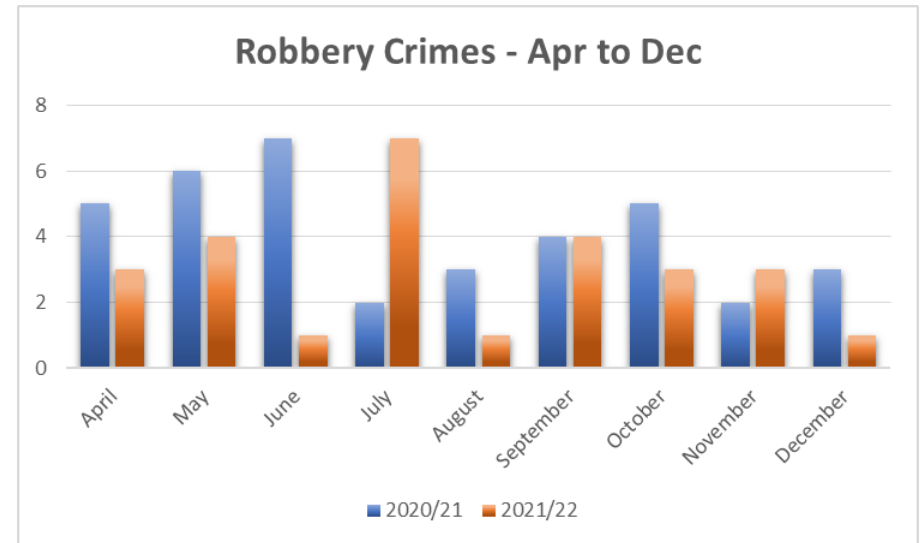


## ACQUISITIVE CRIME—Robberies

### Analytical Context:

North Ayrshire is now recording a total of 27 Robbery type crimes (7 were Assault with Intent to Rob crimes). This compares with 37 last year and a 5-year average of 29.8. The current detection rate is 77.8% which is above both last year and the 5-year average.

The majority of crimes take place in a public space primarily on the street/footpath, however there have now been 5 crimes within a shop premises. The majority of victims are male with the average age being 33.6. Midweek appears to be the most problematical with Tuesday, Wednesday and Thursday recording more crimes than any other day of the week. Cash and Mobile phones remain the items most likely to be stolen during the commission of a robbery.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context

As the analytical context shows recorded crimes of robbery and assault with intent to rob are down both in comparison to last year and the 5 year average. Alongside this our detection rates remain higher than the previous year and again higher than the 5 year average. Whilst this trajectory is pleasing we fully understand the impact upon our communities and the associated fear which can follow when an incident like this occurs. Accordingly, we strive to make further improvements and utilise all available avenues to investigate these offences with the vast majority being undertaken by our Criminal Investigation Department.

North Ayrshire Officers, including Locality Policing team Inspectors and Intelligence Dept, continue to play a significant role alongside partner agencies in the Community Re-integration meetings with HMP Bowhouse to reduce the likelihood of re-offending when individuals are released back into the community. This is particularly relevant in the case of those who have previously committed the crimes of robbery and assault with intent to rob. Alongside identifying risk and support measures, local action and referrals to mitigate re-offending is prioritised.

Further preventative measures - such as robust monitoring and enforcement of bail conditions around robbery offences and managerial oversight around this are applied to ensure compliance and early reporting of individuals who breach the conditions imposed.

## COMMUNITY WELLBEING

### Local Action/Context:

#### Substance use

Irvine Locality Policing team and Turning Point have forged a strong working relationship since August 2020. After the first meeting between both organisations, it was agreed to create a bespoke partnership approach to assist those with addictions and their families in the Irvine Locality.

Irvine Locality Policing team coordinated planning and joint patrols with ‘lived experiences’ peers are now embedded into locality patrols.

Joint patrols are conducted in the town centre and within the housing estates ensuring an inclusive approach. During the patrols, those with addictions are engaged, the joint initiative explained and conversations are had around addiction services that are available.

Officers have built good relations with peer workers and officers are now referring individuals direct to Turning Point thus breaking down administrative barriers.

Furthermore, Police Scotland and Turning Point have engaged with Greenwood Academy who have agreed to host an information day for S2/S3 pupils who will hear inputs from peers with lived experiences and presented with information on drug/alcohol abuse.

#### Ayrshire Community Wellbeing Unit

Going forward and on the 10th January 2022 Ayrshire Division established The Community Wellbeing Unit. This public health approach will be led by Inspector Iain Murray who has a wealth of experience. We will follow a public health approach by jointly establishing innovative techniques and processes which assist reducing community issues and service demand across the partner range. By collaboratively working on engagement, prevention, intervention, rehabilitation and diversion we will seek to complement and improve service delivery by creating pathways out of violence, crime and ASB for affected community members whose lives and whose family’s/communities lives are adversely impacted by the individual’s previous & ongoing offending behaviour. In addition we will engage with repeat victims making efforts to ‘target harden’ them, providing reassurance, guidance and support in an effort to remove them from the cycle which can so often increase their own vulnerabilities. We will impact on target outcomes & priorities such as Confidence, People & Partnerships whilst working with ‘communities’ with a specific focus on chaotic alcohol/drug dependence, through improved understanding/awareness of real people’s needs. By actively engaging with a solution focused outlook we anticipate community spirit and cohesion will improve which in turn will inspire others to become more and more involved, transforming people from workless, hopeless and problematic community members into inspired, trained and work ready community assets.

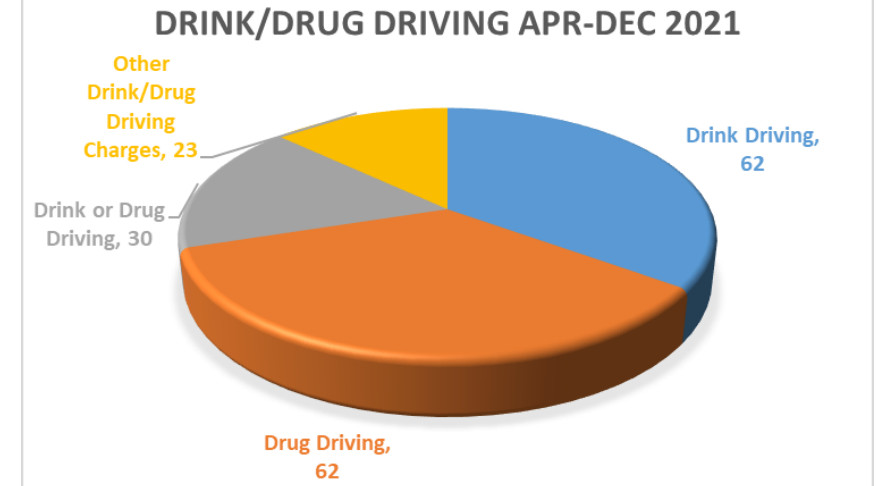
## ROAD SAFETY—Drink/Drug Driving

### Analytical Context:

As previously highlighted the legislation around drug driving came into effect in October 2019 and therefore no direct comparison with a 5-year average can be made. However looking at the figures for this year compared with last year shows that the figures remain on a par with 176 last year and 177 this year.

Detection rates should always be high for this type of offence and this is shown with the current rate being 97.2% compared with 88.6%. The remaining detections awaiting the confirmation of certain drug types.

As anticipated the main towns of Irvine, Kilwinning, Saltcoats and Stevenston continue to record high numbers of offences with Stevenston in particular recording a high number in the Q3 period.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Police in North Ayrshire are aware of the importance of Road Safety and reducing serious and fatal road traffic collisions in line with the Scottish Government 2030 - Road Safety Strategy. It is therefore vital that all those who use the roads are aware of the risks associated with careless and dangerous driving, paying proper attention to road signs and instruction and respecting the rights of all who are entitled to use the roads and footpaths. Whether this be motorists, pedestrians or cyclists.

Drivers travelling at excessive speeds and not paying close attention to the road conditions are the main contributory factors in fatal and serious injury collisions on the roads. In addition those who do so under the influence of drink or drugs increase the risk further. The priority of addressing these issues is part of the daily business of North Ayrshire policing, supported by the Ayrshire Road Policing Department. Enforcement focuses on tackling those who exhibit these irresponsible behaviours and who put themselves and others at risk by speeding, driving whilst under the influence of drink and drugs and using hand held devices.

Our officers carry out enforcement activity across Ayrshire every single day in order to improve safety for all road users. The number of offences detected can change year on year for a number of reasons. For example, there was a noticeable increase in the number of detections during the first part of 2020/21 during the first COVID-19 pandemic lockdown period. This included an increase in dangerous and careless driving detections, which was attributed to increased capacity for officers to detect offenders due to a reduction in traffic on the roads and other associated demand. We all have a responsibility to drive safely every time we take to the roads and with consideration for all over road users.

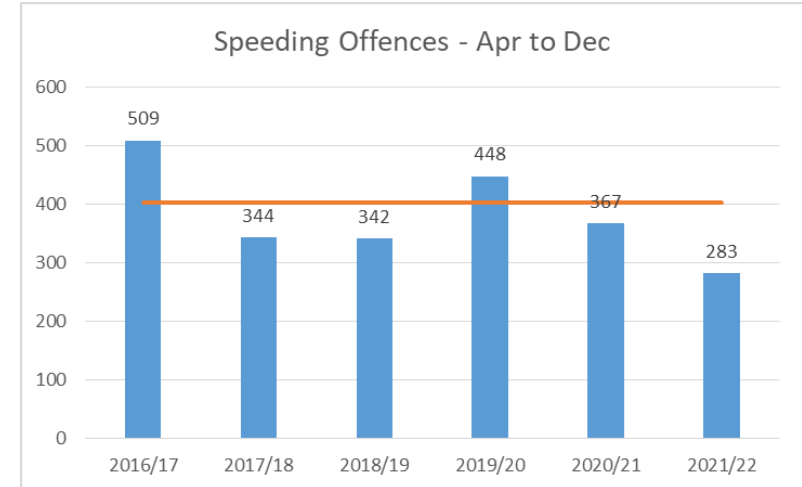
## ROAD SAFETY—Speeding

### Analytical Context:

The number of individuals being stopped for speeding offences continues to show much lower numbers this year compared with last year and the 5-year average.

Recent work by the Road Policing Unit has seen a number of offences taking place on the A78 and the A736. Speeding was also incorporated into the recent Festive Campaign and the A78 and the Shewalton Road at Drybridge saw a number of offence being recorded.

Looking forward the Roads Policing Unit will be looking to do some more targeted work which will include the A78 and the A737.



Source: Taken from Crime Management through ScOMIS

### Local Action/Context:

Other activity includes partnership working in conjunction with our National Road Safety Campaign Calendar, along with identified speeding locations, directed patrols and intelligence led packages in relation to illegal driving practices. Since October 2021 to the end of the year, the following campaigns have taken place with some notable results.

October 2021 - Commercial Vehicle Week – The impact in North Ayrshire was light as Action Plans were confined to the A77 and Port of Cairnryan.

November 2021 - Get Ready for Winter Campaign – this saw numerous drivers stopped and vehicles checked for tyre wear and other mechanical issues. Free items such as ice-scrapers were distributed

- October/November 2021 - COP26 – During Cop26 – Road Policing Officers were deployed on a Patrol Matrix ensuring the priority routes were clear of protest disruptions. The EDF Energy Hunterston Nuclear Power Station was subject to considerable extra supervision.
- November 16th – 21st November 2021 - No Insurance Week of Action – Over 50 vehicles were stopped and checked for Insurance issues. 6 x Detections under Section 143 RTA 1988 and vehicle uplifts were carried out in North Ayrshire
- BRAKE Charity Week – 15th November 2021 – Static checks conducted on the Bailey Bridge, Kilwinning Road, Stevenston and Stevenston Road, Kilwinning to check vehicles and driving documents.
- Festive Drink and Drug Drive Campaign – North Ayrshire – 1 x Detection for section 4 RTA 1988 (Impaired) 6 x Section 5(1)(a) (drink driving) and 3 x Section 5A(1)(a) (drug driving – Cannabis). Significant levels of vehicle stops and breath tests were conducted in North Ayrshire.

In 2022, Road Safety priorities continue with a National Speeding Week of Action due to commence on 17th January until 30th January. Following some significant serious and fatal road traffic collisions and investigations in the Summer and Autumn period of 2021, levels of speeding detections have dropped significantly. The intention of Police in North Ayrshire is to increase the proactivity at locations that have a significant collision history, and those that cause the greatest public concern and reported through both interaction directly and through partner agencies.

## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information in the table below shows the level of User Satisfaction to the end of September 2021 for the whole of Ayrshire and is not specific to North Ayrshire.

### Your Survey

The Your Police Survey remains open for all Police and members of the Public to provide their views on Policing in their Local Community. Understanding the views and priorities of Scotland's diverse communities has played a vital role in shaping our response to the Coronavirus (COVID-19) pandemic. Public feedback has driven positive changes to operational policing across Scotland during the most challenging of times.

As the country moves out of COVID restrictions, we continue to recognise the importance of understanding the views and priorities of Scotland's diverse communities. It is vital, especially as Scotland rebuilds from the effects of COVID-19 that we listen, understand, and respond to the views of the people who live here. This survey is one of the ways we listen to the views of those we keep safe.

Questions (At a glance)	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	YTD	Force YTD
Q1: Ease of Contact? (% Easy and Very Easy)	75%	81%	70%	71%	67%	70%	71%	75%	73%	73%	72%
Q2 - Being provided with the appropriate response? (% Yes)	70%	69%	55%	61%	62%	68%	68%	70%	64%	65%	64%
Q3 - Overall Satisfaction? (% Satisfied or Very Satisfied)	75%	74%	55%	65%	67%	67%	70%	74%	64%	68%	67%

### Local Action/Context:

Although user satisfaction locally is above the force average we understand there is still work to be done to improve our response. We work with partners to raise awareness of reporting methods and frequently use social media to highlight the ease of reporting matters to the police. During the pandemic a number of community councils held their meeting online, and with restrictions easing Locality Officers are looking to re-attending physical meetings and engaging with a wide range of stakeholders on local matters.

Please consider taking the time to complete "Your Police" survey and provide your opinion. This survey is one of the ways we listen to the views of those we keep safe. Survey closes 31st March 2022.

Online Survey

<https://consult.scotland.police.uk/surveys/your-police-2021-2022/consultation/intro/>

## PUBLIC CONFIDENCE—Complaints Against the Police

### COMPLAINTS

DIVISION TOTAL	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>235</b>	<b>283</b>	<b>-17.00%</b>
North Ayrshire	89	106	-16.0%

### BREAKDOWN OF COMPLAINT ALLEGATIONS

	Assault	Excess Force	Incivility	Irreg in Proc	Discrim Behav	Opp Conduct/ Harass	Other Non-Crim	Unlawful Arrest
<b>U DIVISION</b>	<b>16</b>	<b>33</b>	<b>64</b>	<b>149</b>	<b>10</b>	<b>11</b>	<b>5</b>	<b>2</b>
North Ayrshire Council	7	13	29	58 (+13 last month)	0	4	1	1

### BREAKDOWN OF QUALITY OF SERVICE ALLEGATIONS

	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>18</b>	<b>28</b>	<b>61</b>
North Ayrshire Council	9	8	17

PSD Performance Report for U Division for December 2021. A reduction of 17% in the number of CAPs compared to the same period last year (down from 283 to 235). This compares to a reduction of 9% in the national figure and 9.4% in the west.

With regards to allegations the division has a reduction of 19.7% (down from 370 to 297).

## SPOTLIGHT—Wilful Fire-raising

### Crime Data:

From 01/04/2021 until 31/12/2021 there were:

30 crimes of Wilful Fire Raising.

A 33.3% decrease on the same period in 2020.

Eight crimes have been detected to date.

The current figure is lower than the 5yr average figure, as shown in Graph 1.

### Incident Data:

From 01/04/2020 until 31/12/2021 there were:

115 incidents of fire.

A 21.2% decrease on the same period in 2020 and, again, below the 5yr average.

In 2020/21 the most common property targeted was House Fires, equally followed by Bushes, Grass Fires, Vehicles and Bins.

Youth involvement in 2020/21 accounted for 20.0% of incidents, a much higher percentage than in the previous five years. No fatalities were noted in the 2021 period or the previous year, 2020.

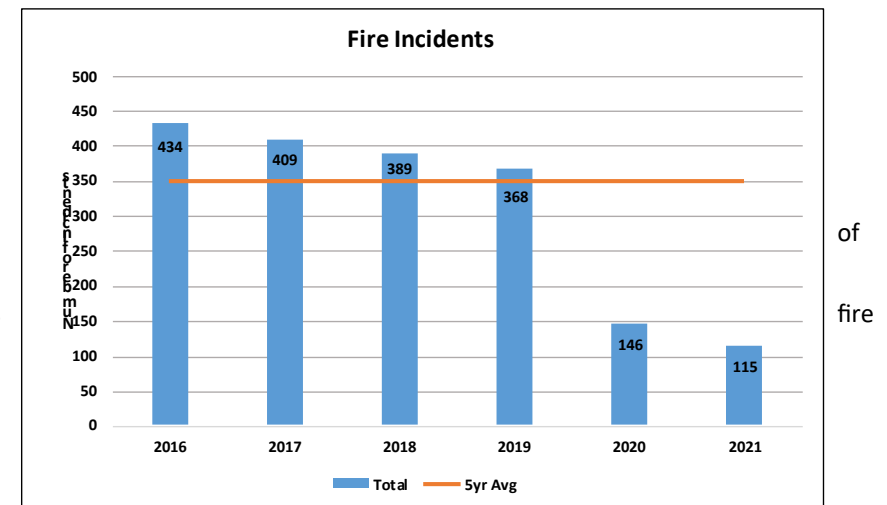
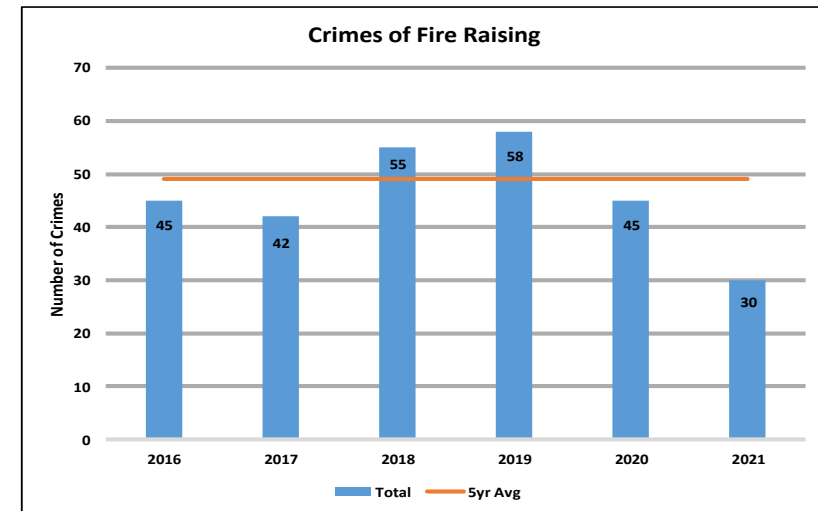
### Local Joint Action:

Campus officers have delivered inputs with partners from SFRS to pupils in response to a spate deliberate false fire alarm activations across North Ayrshire Campuses.

These inputs highlighted demands placed on fire service and police by such incidents as well as -raising within our communities.

SFRS, Campus Officers, Locality teams, Engine room scrutinise incidents and respond along with partners in Education to deliver appropriate inputs to any fire-raising patterns within communities.

This scrutiny and inputs are ongoing



Source: Taken from Crime Management through ScOMIS

