

Subject: **Support Service For Adults With Enduring Mental Health Problems**

Purpose: To seek the approval of the Integrated Joint Board to tender for a Service Provider to deliver a support service for adults with enduring mental health problems at the Council's property located at 2a and 2b Nethermains Road, Kilwinning.

Recommendation: The Integrated Joint Board directs North Ayrshire Council, on behalf of North Ayrshire Health and Social Care Partnership, to tender for a Service Provider to deliver support services for adults with enduring mental health problems, meeting their assessed need and outcomes, initially at the property located at 2a Nethermains Road, Kilwinning and then potentially developing the service to cover the property at 2b Nethermains Road, Kilwinning. This recommendation is retrospective to the commencement of the tender process due to emergency nature of the situation.

Glossary of Terms	
NHSAA	NHS Ayrshire & Arran
NAHSCP	North Ayrshire Health and Social Care Partnership

1.	EXECUTIVE SUMMARY
1.1	AAHB will be closing Lochranza Ward at Ailsa Hospital end September 2018. There are currently 4 patients who are residents of North Ayrshire and will require to be repatriated into the community with robust supports in place. There is also a North Ayrshire resident currently located in Woodland View who is ready for discharge when suitable arrangements can be made. There has been a delay in implementing discharge plans and identification of alternative supported accommodation solutions by East/South Ayrshire within the required time frame which will impact on the closure date in 2018.
1.2	The high level vulnerability of these patients and fluctuating nature of their mental ill health, often in response to social circumstances, demands that a safe model of provision is based on a responsive 24/7 service. This is against a general background of increasing demand and complexity of problems faced by adults with a mental health problem resulting in increasing requirements for ongoing care and support in the community.
1.3	Working with North Ayrshire Council Housing the property at 2a Nethermains Road Kilwinning has been identified as a suitable environment into which patients could be supported on a 24 hour basis as a transitional move from a hospital setting. The adjoining property at 2b Nethermains Road Kilwinning may become part of the future

	service for individuals assessed by a multi disciplinary team as being more able to live independently and thereby requiring less intensive support. The service users will have individual support packages and only use the staff in the main base i.e. 2a Nethermain Road, for responsive contact.
1.4	Furthermore, the budget identified to deliver the service from 2a Nethermain Road, is £329k per annum, a saving of £246k per annum over the projected cost to provide an equivalent level of support if delivered in single and dispersed tenancies, £575k.
2.	BACKGROUND
2.1	The service is aligned to AAHB's Transformational Change Improvement Plan that underpins their Local Delivery Plan, the contract between the Health Board and Scottish Government in the funding and delivery of health services. The Local Delivery Plan incorporates direction to rationalise the current estate with intent to decommission and demolish ageing and not fit for purpose buildings located on the Ailsa and Arrol Park sites.
2.2	The plan also highlights the need to change models of care across the range of client groups, building on multi disciplinary team work to enhance the effectiveness and efficiency of the services and to realise better outcomes for the people they serve. In terms of the balance of care, there will be an overall reduction in hospital beds and for that to happen, robust community resources of accommodation models and service delivery need to be developed.
2.3	<p>An emergency situation exists as the complex and chronic conditions of the mental health patients identified for transfer from Ailsa and Woodland View is such that transition to another setting will require planning and time for both:</p> <ul style="list-style-type: none"> ➤ the Service Provider who will require to get a service up and running in a short time scale with skilled staff who have the opportunity to get to know the patients as individuals; and ➤ Patients who will be moving from a hospital setting where they have felt safe and secure in for a number of years and their family/carers who require to build confidence in a new service. <p>The imperative is to get the right supports in place in a very short timescale to enable the successful transition of patients.</p>
3.	PROPOSALS
3.1	<p>The IJB approves the procurement of a Service Provider to support the individuals assessed as suitable for initially 2a and subsequently 2b Nethermain Road Kilwinning.</p> <p>The preferred procurement route to be an Open Tender with a Contract duration of two years with the option to extend for a further period of 12 months.</p>
3.2	<u>Anticipated Outcomes</u>
	<ul style="list-style-type: none"> • Individuals with chronic mental health problems are supported in their recovery from acute episodes of deterioration safely and appropriately in the community.
	<ul style="list-style-type: none"> • Prevention of further episodes of relapse and deterioration, often prompted by social problems, by intervening at an early stage.
	<ul style="list-style-type: none"> • Outcomes will be developed at an individual level through the process of

	<p>assessment, care planning and management by North Ayrshire Council and achieved through the implementation of an agreed personal plan by the Provider and Individual. Plans will be based on conversations with Individuals and/or their carer/Representative as appropriate about individual outcomes and the Provider will deliver facilities and interventions that demonstrably promote the following broad outcomes for Individuals:-</p> <ul style="list-style-type: none"> ➤ To feel safe and secure ➤ To have enjoyable and fulfilling things to do ➤ To have good social contacts and relationships ➤ To stay as healthy as they can ➤ To be supported to challenge stigma/discrimination <p>Examples of individual outcomes may include:</p> <ul style="list-style-type: none"> • Personal development • Running and maintaining a household • Staying Safe • Moving on
3.3	<u>Measuring Impact</u>
	<p><u>At a Service Level</u></p> <p>The Service will be monitored using North Ayrshire Councils' Contract Management Framework for Quality Care and Support Services. Measures will include:-</p> <ul style="list-style-type: none"> • Discontinuation of Service. Has the Service not met the assessed needs of an individual to the extent that an individual has had to be found alternative provision and reasons. • Admissions/re-admissions to hospital and reasons. • Complaints. Frequency and nature of complaints. • At a Service Level achievement of outcomes in Personal Plans and impact on individuals. <p><u>At an Individual Level</u></p> <p>As noted outcomes will be agreed with individuals as part of the assessment and care planning process.</p> <p>Outcomes will be reviewed on a regular basis between individuals, Care Managers and the Provider.</p> <p>Further, the Provider may notify the Council at any time of changes to an individual's personal plan, including a need for increased or decreased support.</p>
4.	IMPLICATIONS

Financial :	The Service has a budget amount of £329k per annum. Of this sum £126k per annum will be funded by AAHB.
Human Resources :	The only Human Resource implications for NAHSCP staff will be in Contract Monitoring. This will be conducted using current staff resources.
Legal :	The Procurement will be carried out in line with the Public Contracts (Scotland) Regulations 2015 and North Ayrshire Councils Standing Orders.
Equality :	There are positive equality impacts in this proposal as the service is for individuals with mental health problems and will support them in a community setting.
Environmental & Sustainability :	There are no environmental/sustainability implications in connection with this proposal.

Key Priorities :	<p>National Health and Well-being Outcomes:-</p> <ul style="list-style-type: none"> • Outcome 2- People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community; • Outcome 4- Health and Social Care services are centred on helping to maintain or improve the quality of life of people who use those services; • Outcome 7- People using health and social care services are safe from harm; and • Outcome 9- Resources are used effectively and efficiently in the provision of health and social care services.
Risk Implications :	<p>This Service is the most cost effective use of resources in meeting the assessed needs of individuals with chronic and enduring mental health problems who have not been able to sustain living in the community on a number of previous occasions.</p> <p>To provide an equivalent level of support in single and dispersed tenancies would be significantly more expensive and intrusive for individuals due to the required presence of a formal carer in the home on a 24/7 basis.</p>
Community Benefits :	These would be non core and revolve around providing employment for local people and community involvement.

Direction Required to Council, Health Board or Both	Direction to :-	
	1. No Direction Required	
	2. North Ayrshire Council	✓
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

5.	CONSULTATION
5.1	Consultations have taken place with North Ayrshire Council Housing and NHS Ayrshire & Arran.
6.	CONCLUSION
6.1	<p>The Integrated Joint Board directs North Ayrshire Council, on behalf of North Ayrshire Health and Social Care Partnership, to tender for a Service Provider to deliver support services for adults with enduring mental health problems, meeting their assessed need and outcomes, initially at the property located at 2a Nethermain Road, Kilwinning and then potentially developing the service to cover the property at 2b Nethermain Road, Kilwinning.</p> <p>This recommendation is retrospective to the commencement of the tender process due to emergency nature of the situation.</p>

For more information please contact Norma Bell, Independent Living Manager, Woodland View Development Project on 01294 317760 or nbell@north-ayrshire.gcsx.gov.uk

DIRECTION

From North Ayrshire Integration Joint Board



1.	Reference Number	2018-240518	
2.	Date Direction Issued by IJB	24 May 2018	
3.	Date Direction takes effect	24 th May 2018	
4.	Direction to	North Ayrshire Council	✓
		NHS Ayrshire & Arran	
		Both	
5.	Does this direction supercede, amend or cancel a previous direction – if yes, include the reference numbers(s)	Yes	
		No	No
6.	Functions covered by the direction	Support services for adults with enduring mental health problems as outlined in the report to the Integrated Joint Board.	
7.	Full text of direction	North Ayrshire Council is directed to procure an intensive support service for adults with enduring mental health problems initially at the property identified at 2a Nethermains Road Kilwinning as a transitional move from a hospital setting; and then, at a later stage, a support service at 2b Nethermains Road Kilwinning for individuals assessed as being able to live independently and thereby requiring less intensive support.	
8.	Budget allocated by Integration Joint Board to carry out direction	<p><i>The budget available to provide the Service at 2a Nethermains Road Kilwinning is: £329K per annum. This has been arrived at as follows:-</i></p> <p><i>£126k from AAHB</i> <i>£196k from the Council 18/19 budget process</i> <i>£7k to be met from within existing resources</i></p> <p><i>The Contract term will be two years with the ability to extend for a further 12 month period.</i></p>	

9.	Performance Monitoring Arrangements	Performance monitoring will take place in line with North Ayrshire Council's Contract Management Framework for Quality Care and Support Services at a Service Level and North Ayrshire Council Care Managers at an Individual Level.
10.	Date of Review of Direction (if applicable)	January 2021