

# North Ayrshire Performance Summary Report Reporting Period: 01/04/21 - 30/06/21



**Total Crime**



**-10.4%**



**2882 Crimes**

Incidents Recorded

**-13.9%**



10,018

Common Assault

**6.0%**



394

Overall Dishonesty

**-20.7%**



565

Domestic Abuse

**-19.4%**



238

Overall Violent Crime

**2.6%**



419

Sexual Crime

**3.5%**



83

Road Traffic Casualties

**-4.5%**



21

Disorder Complaints

**-3.8%**



1974

Missing People

**-8.4%**



131

Counter Terrorism



The threat level from INTERNATIONAL TERRORISM has been decreased to SUBSTANTIAL meaning an attack is likely.

Housebreaking

**-46.8%**



41

All data provided is for the period 1 April - 30 June 2021 and is compared against the 5 year average unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as of 21.07.21. Missing person data above represents a comparative with Q1 2020/2021 data.

# North Ayrshire Performance Summary Report

**Reporting Period:  
1 April 2021 - 30 June 2021**



SECTION	PAGE NUMBER
Introduction	2
Executive Summary	3
Coronavirus	4
Demand Analysis	5
Serious Crime	6
Safer Communities	8
Acquisitive Crime	10
Community Wellbeing	11
Road Safety	12
Public Confidence	13

The structure of this report reflects the North Ayrshire Policing Plan 2021-23 that contains our local policing priorities. This complements and supports the overarching Police Scotland Policing Priorities of:

- Protecting vulnerable people
- Working with communities
- Tackling crime in the digital age
- Support for operational policing

Please note that all data included in this report are management information and not official statistics.

All data is sourced from Police Scotland internal systems and is correct as of date of publication.

Unless stated otherwise, numerical comparisons are compared against the 5-year average.

# NORTH AYRSHIRE LOCAL POLICING PRIORITIES 2021-2023

## EXECUTIVE SUMMARY

In North Ayrshire, crime trends continue to be monitored for any causal effect that is resulting in increased or decreased reporting. In circumstances where there is a reduction in recorded crime, such as domestic abuse, we continue to liaise with partners to establish whether under reporting plays a part in this reduction.

Sexual crime has risen which illustrates a continued confidence to report these incidents. To improve our victim-centred approach with partners, a new facility for forensic examination has been established in Ayrshire.

Notably, there has been a reduction in housebreaking, serious assaults and robbery; this is a positive trend as these crimes have a lasting impact on victims, families and the wider community.

PRIORITY AREA	
<b>Serious Crime</b>	<ul style="list-style-type: none"> <li>38 detections for offences relating to drugs supply. An increase of 21 from last year and a 69.6% increase against the 5 year average.</li> <li>Overall Violent crime has increased slightly by 2.6% against the 5 year average, but serious assaults have reduced by 37.5% against the same period.</li> <li>Sexual Crimes have increased by 3.5% against the 5 year average</li> </ul>
<b>Safer Communities</b>	<ul style="list-style-type: none"> <li>The number of calls relating to anti social behaviour has substantially reduced, down by 28.4% compared to the same time last year.</li> <li>Crimes of domestic abuse have fallen by 16.4% versus last year and are down 19.4% on the 5 year average.</li> <li>Hate Crimes remain broadly static.</li> </ul>
<b>Acquisitive Crime</b>	<ul style="list-style-type: none"> <li>Overall crimes of dishonesty in North Ayrshire have reduced by 20.7%.</li> <li>There has been a 37.5% decrease in robberies against the 5 year average, and a 55.6% decrease compared to last year.</li> <li>Housebreaking to dwellings has reduced by 22.7% against the 5 year average.</li> </ul>
<b>Community Wellbeing</b>	<ul style="list-style-type: none"> <li>Campus Officers have played a key role in welcoming pupils back to school prior to summer leave, helping to identify welfare and other issues, working with partners to safeguard children and young people.</li> <li>There have been 9 suspected drug related deaths in this reporting period.</li> </ul>
<b>Road Safety</b>	<ul style="list-style-type: none"> <li>Officers continue to target drink / drug driving, increasing their detections by 50% compared to last year.</li> <li>Responding to community feedback, increases in speed limit enforcement has resulted in a 26% increase in offences compared to last year.</li> </ul>

## CORONAVIRUS - IMPACT ON POLICING

The Chief Officer Group, chaired by the North Ayrshire Chief Executive, has been meeting on a regular basis to ensure all key partners have the same shared awareness to the issues facing North Ayrshire. The Group, which comprises of representatives from all key statutory services, considers how best coordinate the local response to ensure our communities are kept as safe as possible during these challenging times.

The Ayrshire Local Resilience Partnership have also been meeting regularly to pro-actively respond to the changing restrictions, particularly as we prepared for the school holidays and potential influx of visitors to North Ayrshire.

Police Scotland's policing response to the pandemic is referred to as Operation TALLA. We have continually reviewed our policing response model to ensure that North Ayrshire continues to receive an excellent service that protects both the communities we serve, whilst also ensuring the safety and wellbeing of our officers.

Between April and June 2021, there were two milestone in relation to COVID rules. On the 26 April, the domestic travel ban was lifted across much of mainland Scotland, and non-essential retail shops were allowed to open. On the 17 May, much of mainland Scotland moved from level 3 to level 2. This allowed people to meet in each others homes and hospitality to open indoor areas and remain open until 2230hrs. In anticipation of these changes we used social media to promote the new rules and worked with partners in licensing and trading standards to support retailers to prepare for the changes. Officers also responded proactively to the increased footfall at beaches, parks and other areas during the Easter holidays and days of good weather.

The Coronavirus pandemic has resulted in changes to the offences recorded by Police Scotland in North Ayrshire, with frauds (+40.8%) and sexual crimes (+3.5%) showing a rise, whilst there has been a decrease in housebreaking (-46,8%). Peoples working patterns have meant our residential areas have been busier reducing the opportunity of acquisitive crime, whilst increasing the opportunities for remotely operated frauds, such as online shopping and banking.

During this reporting period there has been an easing of restrictions leading up to the move to Level 0. We continue to monitor crime trends and incidents to establish the impact this easing has locally. As can be seen from the following table there has been a significant decrease in the number of COVID related incidents and Fixed Penalty Notices issues in comparison to the same period last year.

Apr—Jun	2020-2021	2021-2022	+/- %
<b>COVID incidents</b>	<b>1088</b>	<b>259</b>	<b>-76%</b>
<b>FPNs issued</b>	<b>112</b>	<b>35</b>	<b>-69%</b>

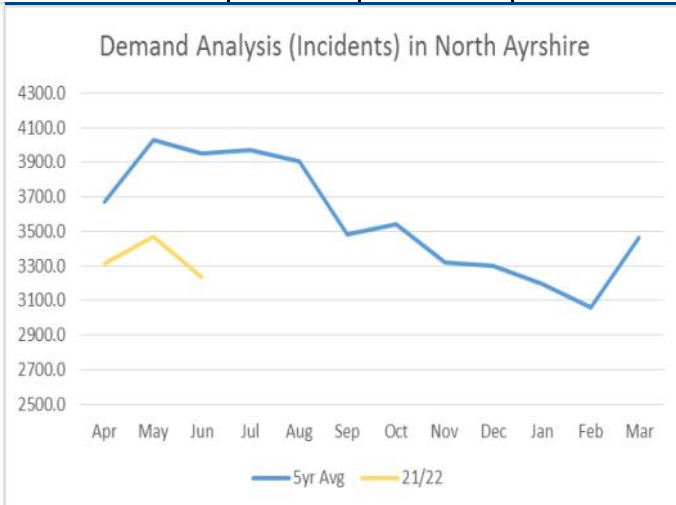
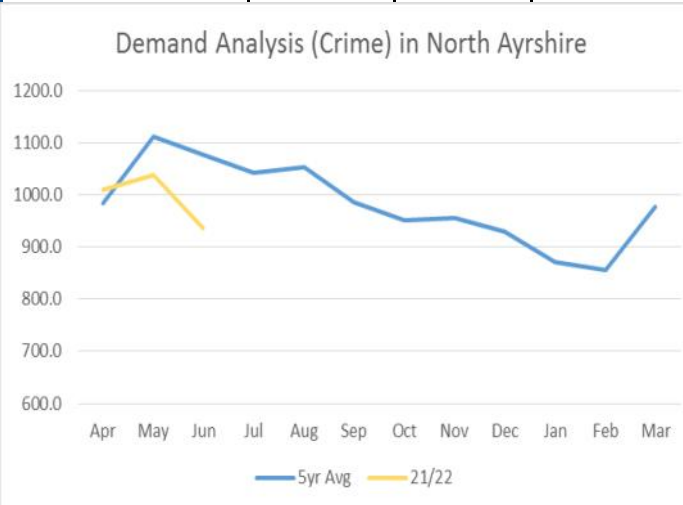
A continued significant challenge faced by Police Scotland's control rooms has been the ability to maintain a high quality service whilst maintaining social distance and managing the requirement for personnel to self isolate if displaying symptoms or having come into close contact with positive cases. As a result on occasion our control rooms could and did suffer from staff shortages, affecting our service delivery to our communities with regards lower priority graded calls. Police Scotland, worked to obtain lateral flow tests and commenced a testing program amongst staff working in these centres to mitigate these risks. The slight drop in service provision is reflected in the User Satisfaction results in June 2021 in relation to initial contact with police, the detail is provided on page 13 of this report.

Lateral flow testing was introduced on Arran and Cumbrae for our officers, improving the resilience of our policing service in these communities.

Our 'Your Police Survey' results confirm that the majority of the public are supportive of our policing response, with 53% of respondents in North Ayrshire reporting they are broadly supportive of the policing response to COVID.

# DEMAND ANALYSIS - PYTD (PREVIOUS YEAR TO DATE) CYTD (CURRENT YEAR TO DATE)

CRIME	5 yr. mean	PYTD	CYTD	INCIDENTS	5 yr. mean	PYTD	CYTD
<b>Total Crimes &amp; Offences</b>	<b>3216</b>	<b>2963</b>	<b>2882</b>	<b>Total number of incidents</b>	<b>11648</b>	<b>10771</b>	<b>10,018</b>



As can be seen from the above figures, overall reported crime remains below the 5-year average, with 2882 crimes reported in comparison to the 5-year average of 3216. This can generally be attributed to the pandemic and the impact on crime trends. The total number of recorded incidents are down from 10,771 to 10,018 a reduction of 6.9% and in comparison to the 5 year average North Ayrshires total number of incidents is a considerable 1630 less.

On the 29 June 2021 the Assurance Review conducted by HM Inspectorate of Constabulary in Scotland (HMICS) praised Police Scotland for its assessment of demand, but reported that there was "room for improvement", particularly in "the forecasting of demand". HMICS noted that pressures on the Force will become more "acute" partly due to policing COVID restrictions and the demands on policing from the upcoming UN climate change summit in November. However, they acknowledged that the Force has the most "sophisticated" demand analysis in the UK. Development of this work continues to be progressed nationally by the Demand and Productivity Unit.

Higher detection rates in relation to Road Traffic offences and increased pro-active detections for weapons, controlled drugs and Bail offences demonstrate that our officers are still protecting their communities through pro-active and intelligence led policing, whilst still responding to the challenges of the pandemic.

Another example of crime trends being affected by the pandemic is an increase in Fraud, of 40.8% in comparison to the 5 year average, however is down 18.3% on last year. This is set against the wider context of total dishonest offences being down 20.7% on the 5 year average and 17% based on last year.

The number of missing people recorded in the sub division has decreased by 8.4%. In this reporting period—down from 143 missing persons in 2020 to 131 missing persons in 2021.

# SERIOUS CRIME

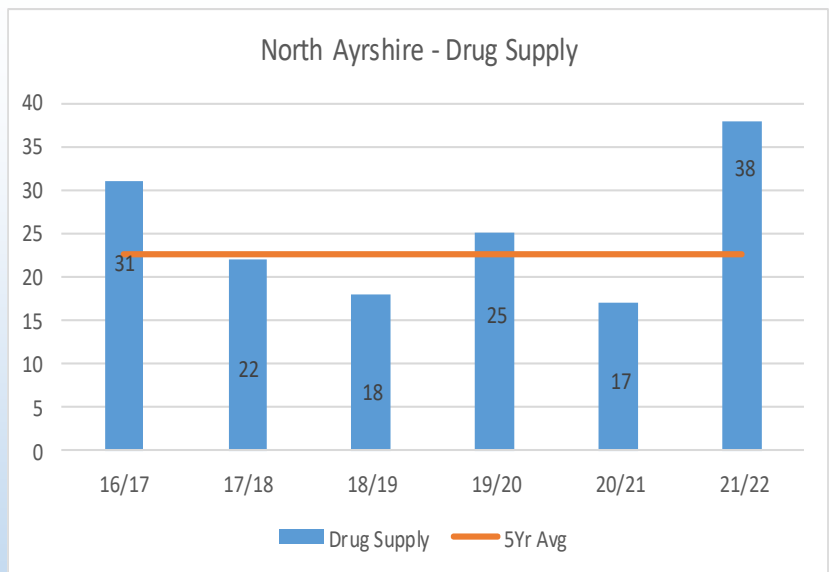
## DRUG SUPPLY

Tackling serious and organised crime activity in relation to drug dealing is a priority for policing in North Ayrshire. Communities continue to provide intelligence about local drug dealing that allows us to pro-actively target groups and individuals that pose the greatest risk so we can positively impact on community wellbeing.

Consequently, there has been a significant increase in drug supply charges compared to last year and also the 5-year average.

The work of the Divisional Pro-Active Crime Team (PACT) is supported locally by work of our Priority Policing Team (PPT) who continue to target drug

dealing, developing local intelligence to progress issues identified by members of the community. The PPT is supervised by the Localities Inspector so that their activity is focussed to emerging risks and concerns, many of which are also raised by elected members. Notable recoveries are often shared on our social media platforms.



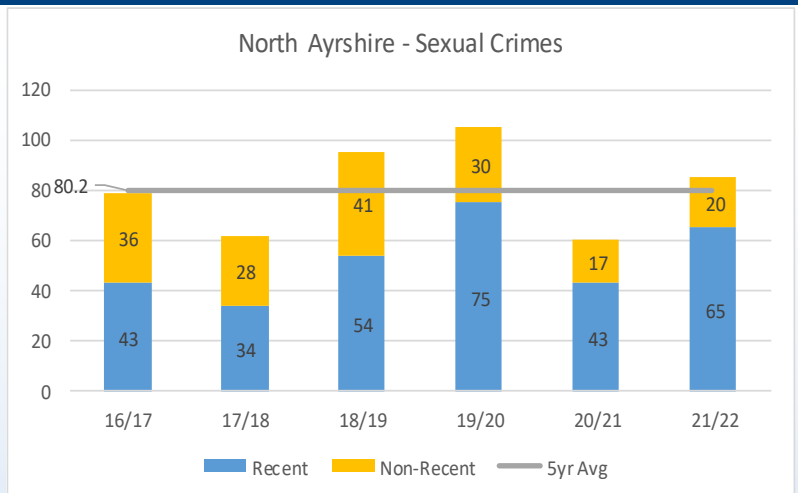
## SEXUAL CRIME

With restrictions easing in May, and the opening of licensed premises and the ability for small groups being allowed to meet indoors, there has been an increase in reported sexual crimes. In comparison to the lockdown period last year, there has been a rise of 25 crimes (22 recent and 3 non recent); this equates to a 41.6% rise.

However, reported crime is more aligned with the 5-year average.

We continue to proactively engage with partners to ensure that individuals who have experienced a sexual crime have the confidence to report the circumstances. We are committed to continued partnership working and the sharing of information - within existing legislative frameworks- to enable the earliest interventions should their be disclosures made during interaction with a service provider. At the heart of these interactions are the aims of reducing further incidents of offending whilst recognising those involved include some of the most vulnerable people in our community and also ensuring relevant partners have a fuller picture of an individuals needs and circumstances.

Victims of sexual assault in North Ayrshire will now be able to attend the new Willows facility at the Biggart Hospital in Prestwick. This is a pan-Ayrshire specialist forensic unit for people who have suffered a sexual assault, enabling them to get an examination even if they do not intend to report an attack to the Police at that time. This provides a more victim centred approach to sexual crime in Ayrshire, negating the need to travel to Glasgow. This is a culmination of excellent partnership working and commitment by NHS Ayrshire and Arran.



# SERIOUS CRIME

## OVERALL VIOLENCE, SERIOUS ASSAULTS AND COMMON ASSAULTS

Overall violent crime has increased by 2.6% against the 5 year average. As can be seen in the table, serious assaults have continued to reduce from a high in 2018/19, and are down 39% against the 5 year average.

The increase in violent crime is a result of an increase in common assaults.

Assaults against members of the public are up by 2.4% in comparison to the 5 year average and up 28.6% based on last years' figures.

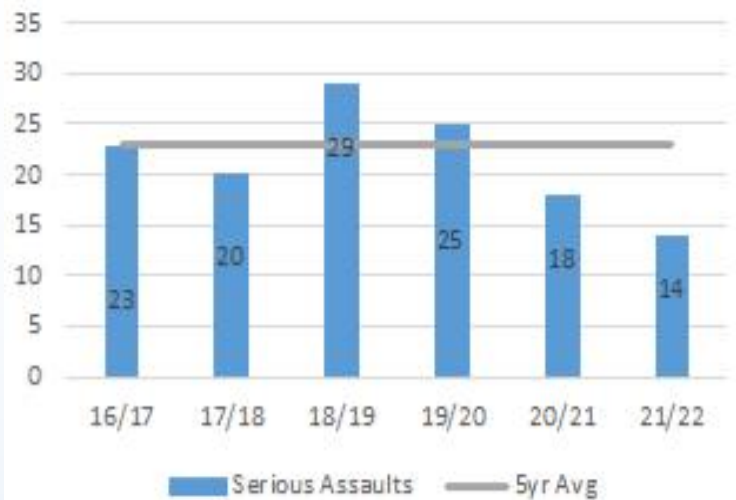
Common assaults against emergency workers are up by 31.5% against the 5 year average. The majority of these crimes are recorded against police officers. These instances are reviewed on a daily basis to identify trends and learning opportunities for officer safety.

Through engagement with partners, it is believed there is an under reporting of assaults to their staff.

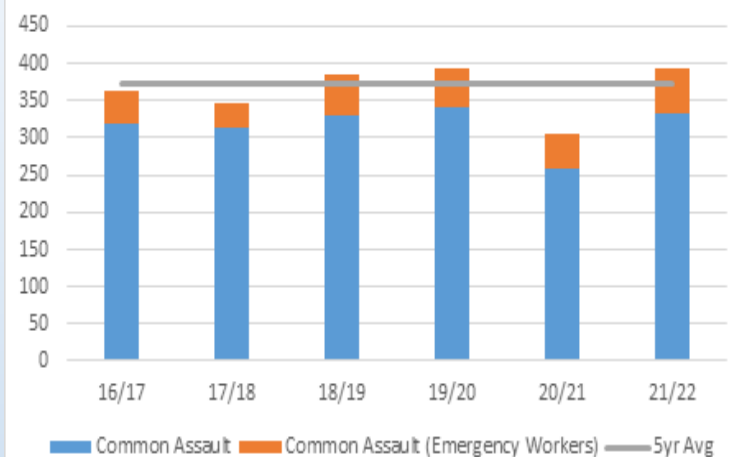
A 'Your Safety Matters' collaborative working group involving the British Transport Police, NHS Ayrshire & Arran, Scottish Fire & Rescue Service, SERCO and the Maritime and Coast-guard Agency has been established to explore ways of increasing staff confidence to report assaults.

As a result an **Ayrshire Assault Pledge** has been agreed and launched and aims to improve reporting and ultimately make the work carried out by colleagues in the above agencies a safer working environment.

Serious Assaults - North Ayrshire



Common Assaults - North Ayrshire

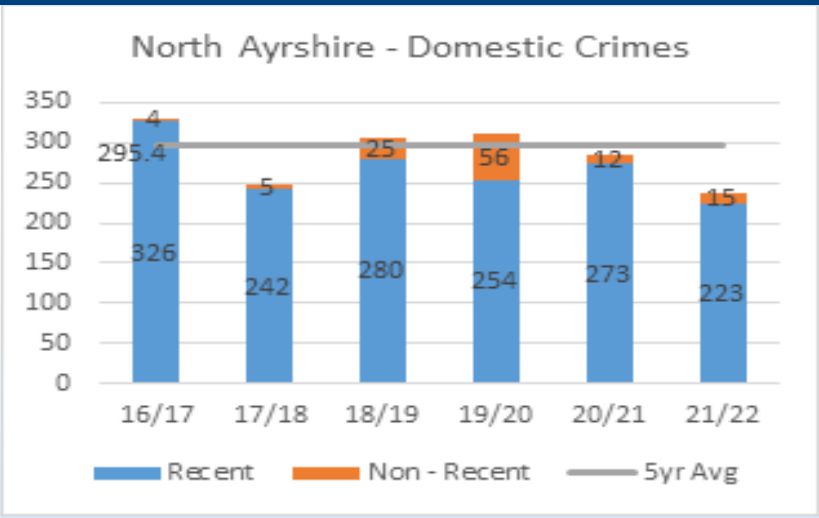


# SAFER COMMUNITIES

## DOMESTIC ABUSE

The figures on the table highlight a reduction in recorded domestic crimes, both against the 5 year mean and previous year.

However, North Ayrshire Women's Aid statistics record an increase in referrals in Q1 up 27% from the previous year. Accommodation requests have reduced by 21% during the same period. These changes are attributed to services reopening as restrictions ease.



Although reported crimes to the police are decreasing, Ayrshire Division is scrutinising processes and procedures to ensure that victims of domestic abuse continue to have confidence to report these matters. Officers continue to look for opportunities to exploit the powers provided in the Domestic Abuse (Scotland) Act 2018, which enables action to be taken against incidents of coercive control.

We continue work closely with partners, including Women's Aid and the Violence against Women's Group, to challenge gender based violence and raise awareness of support systems.

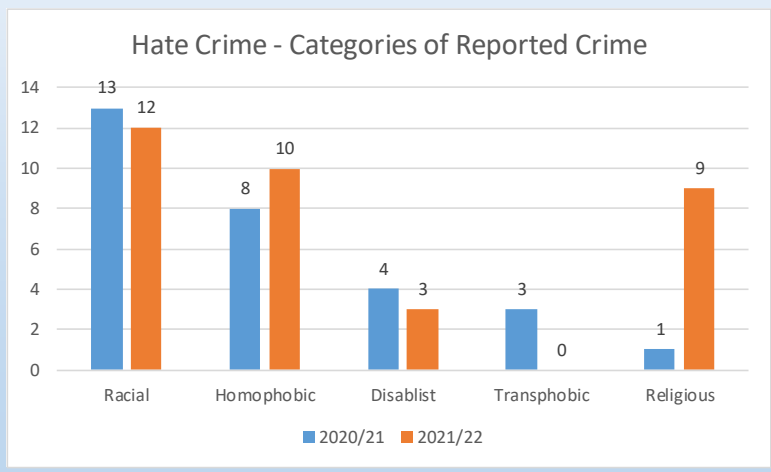
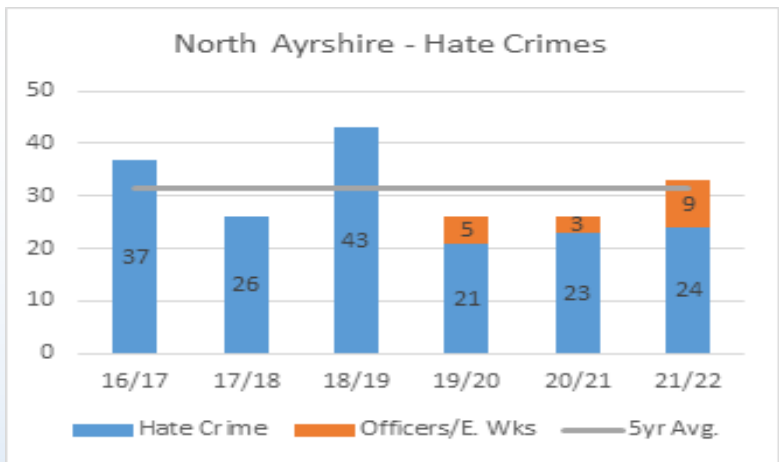
## HATE CRIME

Hate Crime in remains broadly in line with the 5 year average. We regularly conduct reviews of trends, noting no discernible hotspots or repeat offenders.

Crimes against police officers and other emergency services personnel have increased from 3 to 9 with the vast majority being of a verbal nature.

In this reporting period, we provided support to the local Gurdwara in Irvine, working with partners to increase Sikh confidence in local policing after a number incidents of ASB and hate crime on the site of their new temple.

There has been an increase in 8 religiously motivated crime, however these crimes have been committed by individuals against their neighbours or directed towards police officers.



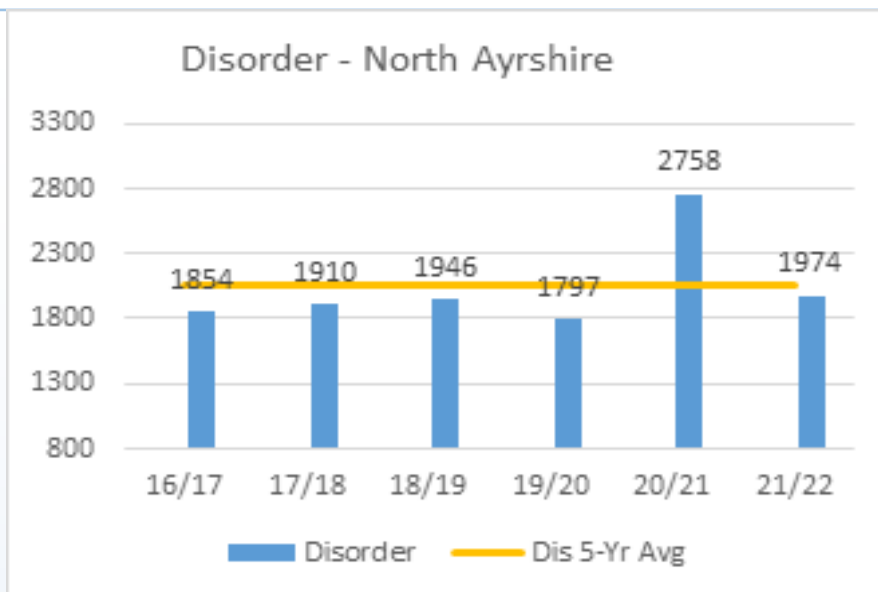


## SAFER COMMUNITIES

### DISORDER

As anticipated, due to the relaxation of COVID restrictions we have received less calls from the public in relation to breaches of the rules. This has resulted in a marked decrease in comparison to last year, from 2758 to 1974 incidents, which is more in keeping with the 5 year average.

Early identification of emerging hotspots for anti-social behaviour is achieved through incident reviews and engagement with partners and the community.



This approach led to bespoke action plans being implemented for a number of locations in North Ayrshire including Irvine Harbourside and Beach Park, Eglinton Park in Kilwinning, Red Brae, Beith and Bellesdale, Largs.

#### Case study—Eglinton Park, Kilwinning

During this reporting period, police received a number of reports regarding anti-social behaviour and criminality occurring in Eglinton Park including heritage crime, fire-setting, assaults and use of off-road bikes, all of which had a significant detrimental affect on those working within the park or using it for recreational purposes.

The Locality Policing Team developed an action plan to target the park at key times. This included engagement with licensing and trading standards to reintroduce bottle marking to deter retailers from selling to underage customers. We also conducted joint proactive patrols with the North Ayrshire Ranger Service within the park at key times. We targeted areas where local youths were congregating and drinking, with cycle patrols undertaken. Users of the park were also engaged and encouraged to report any instances of disorder to provide a greater visibility and understanding of the issues.

This approach led to a reduction in issues experienced. Feedback has been regularly sought from partners and residents through community council meetings which has been positive.

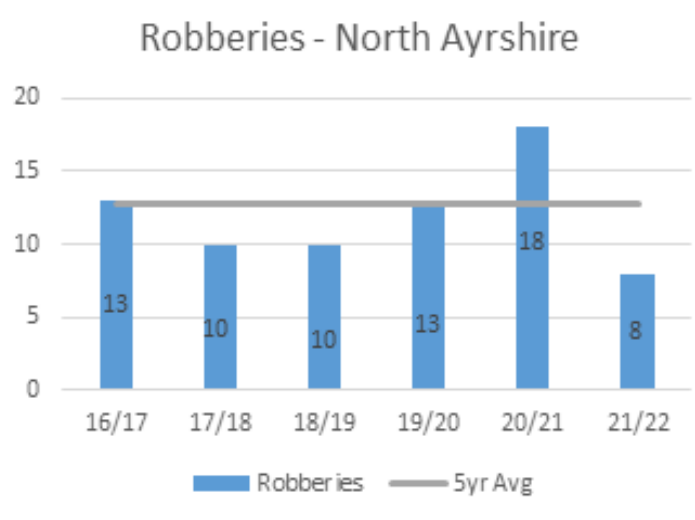
Locality Policing Teams across North Ayrshire will continue to focus resources on identified areas of concern, increasing their visibility and accessibility for community to report issues and engage with partners wherever possible.

## ACQUISITIVE CRIME

### ROBBERIES

There has been a decrease of 10 recorded crimes in comparison to last year and the figure of 8 remains well below the 5-year average. This remains a local priority and is subjected to daily analysis, however there is not a discernible pattern, repeat victims or perpetrators. A high proportion of reported robbery involve victims and perpetrators who are well known to each other.

Our detection rates remain high, as a result of our commitment to investigate these crimes properly as we recognise the impact this crime type has on victims.



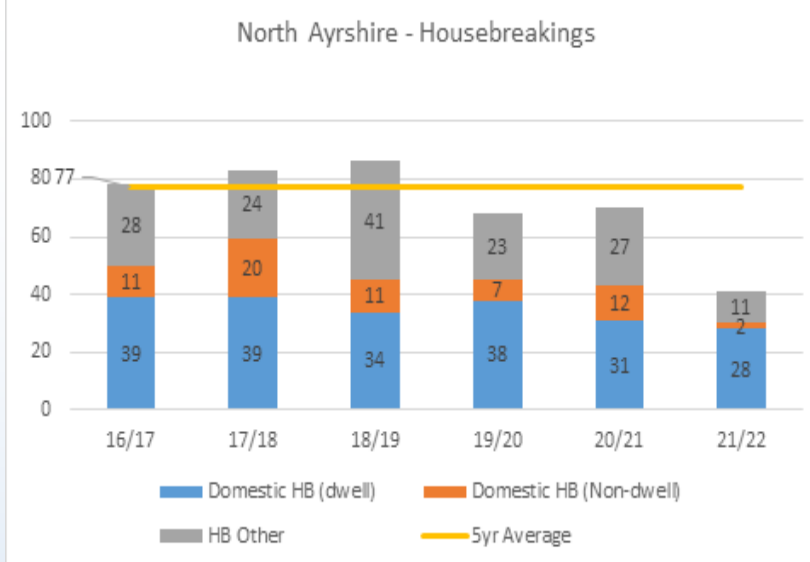
### HOUSEBREAKING

Housebreaking is down 41.4% compared to the same period last year, decreasing from 70 to 41 recorded crimes and is well below the 5-year average.

This reduction is attributed to a combination of large numbers of residents still working from home, but also conversely in the reopening of businesses meaning both residential and business premises are greater occupied than last year.

The Divisional Acquisitive Crime Team (DACT) has also played a major role in thoroughly investigating incidents, maximising forensic opportunities and identifying culprits.

North Ayrshire will continue to use our social media platforms to promote crime prevention messages and are working with developers to make sure that all Local Authority and housing association housing meets 'Secured By Design standards'.



### FRAUD

Fraud has seen significant increases since the beginning of the pandemic. The figures represent an increase of 40.8% in comparison to the 5 year average, however this is down 18.3% on last year.

With far more people working from home, this has provided opportunity for individuals and groups involved in fraudulent schemes increased opportunity to target victims online or via the telephone.

North Ayrshire officers continue to work with specialist crime division and our local prevention and intervention offices to respond quickly to new scams. We proactively use social media to highlight the risks from emerging trends.

We have introduced officers in North Ayrshire with a dedicated focus of understanding fraud to provide increased opportunity to learn from and better respond to an increasingly complex and sophisticated crime type.

5 yr. mean	PYTD	CYTD
47.6	82	67

## COMMUNITY WELLBEING

On 01 April 2021, Police Scotland introduced the national Partnerships, Prevention and Community Wellbeing (PPCW) Division. This Division was created and designed to reflect and reinforce the increasing shift within Police Scotland to adopt a public health, whole system approach to tackling many of the complex issues faced by our communities. It is recognised that this can only be achieved through excellent partnership working and a joint understanding of the challenges at a local level.

During the recent review of North Ayrshire's Local Police Plan, community wellbeing was identified as a local priority and will be an area of focus going forward.

On each of the six Locality Partnerships (LP), Police Scotland are represented by Locality Inspectors who sit alongside elected members, Community Planning Partners, third sector agencies, community volunteers and members of the public. Each LP has a key focus on their own identified local priorities including issues such as improving mental health, social isolation and the environment. Locality Inspectors play a vital role in cascading relevant information across policing teams as well as supporting the work of the partnerships to improve local outcomes.

## DRUGS DEATHS

Between 01 April and 30 June 2021 there has had a total of nine suspected drug related deaths. This is the same as the previous year.

Police Scotland continues to work with Public Health Scotland, North Ayrshire ADP, and other key partners to identify trends in drug use and identify prevention opportunities.

Work is ongoing at a National and local level to review information sharing protocols, to ensure that any learning that can be established from near fatal drug overdoses to ensure that this informs the design and delivery of service provision.

## MISSING PERSONS

A significant enquiry has been on-going since Saturday 22nd May to trace Jamie Cannon, missing from the Saltcoats area. There have been significant local and specialist policing resources assigned to this enquiry, supported by extensive media coverage. We have been supporting the family who themselves have done an incredible amount of work with friends, family, and volunteers to find Jamie. This remains high priority investigation.

There have been 134 reports of missing persons made to officers from North Ayrshire during this reporting period.

## CHILDREN AND YOUNG PEOPLE

We have worked with KA Leisure and Scottish Sports Futures to identify and develop a range of diversionary activities to help our young make informed choices in a fun and active environment. These projects have been supported by our Locality teams who have attended and participated in the activities to engage with young people with a view to building better relationships with Police Scotland.

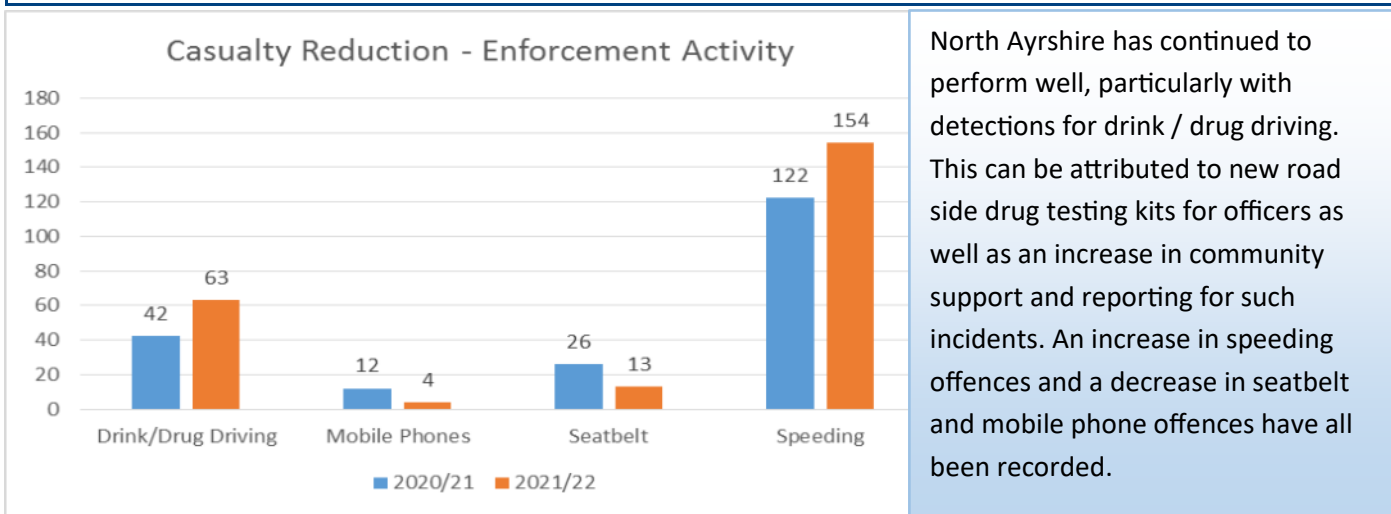
We continue to support partners in promoting positive outcomes for our young people. This reporting period saw the majority of school pupils return to face-to-face teaching and our campus officers were in school supporting pupils with this transition.

During the review of the Local Police Plan for North Ayrshire, an NHS inequalities was undertaken, facilitated by Public Health colleagues and a bespoke workshop was attended by a range of community planning partners. This identified children and young people as a key group for Police Scotland to improve engagement with and support partners in designing and delivering services that will deliver better outcomes. This specifically noted the requirement to work collaboratively to address the outcomes of the Independent Care Review and the introduction of the change to the age of criminal responsibility that is expected to come in before the end of 2021. This remains a key focus for North Ayrshire in the coming performance year.

# ROAD SAFETY

Road Traffic Casualties		2020/21	2021/22
	Number of persons killed on our roads	0	1
	Number of persons seriously injured	9	8
	Number of children seriously injured	0	0

Road Traffic Data from 01/04/2021 to 30/06/2021



Road Safety remains a key priority in North Ayrshire with activity of both Road Policing and Divisional resources targeted towards the outcomes set in the Scottish Government Road Safety Framework 2020-30. The overarching determination is to reduce casualties on the road and impact and disrupt those who use the road illegally in respect of criminal activities, under the influence of drink and drugs or drive whilst disqualified. Underpinning this is Police Scotland’s Road Policing Division, National Calendar of Activity which allocates specific periods to target areas.

April 2021 - Motorcycle Safety Campaign – dedicated patrols in Seamill, Largs with engagement with motorcycle users on the coastal route.

May 2021 - Global road Safety Week – 17<sup>th</sup> – 23<sup>rd</sup> May – dedicated speeding enforcement in Burnhouse, Largs and Fairlie – 5 reported for speeding (1 for Dangerous driving 85mph in a 30mph)

- Locally, officers have listened to the community and are addressing road safety issues in the following areas
- Largs (Speeding)
  - A737 Kilwinning (HGV use)
  - Gateside (Speeding)
  - Burnhouse (Speeding)
  - Irvine & Saltcoats town centres (enforceable restrictions to protect pedestrians)

# PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION

## COMPLAINTS ABOUT THE POLICE

Quality of Service Allegations	11
On Duty Allegations	51
Off Duty Allegations	0
Total Allegations	51

### On Duty Allegations

Policy / Procedure	Service Delivery	Service Outcome	Excessive Force	Incivility	Irregularity in Procedure	Neglect of duty	Oppressive Conduct	Other Criminal	Other Non Criminal	Traffic	Total
4	1	6	3	11	24	0	1	0	1	0	51

### Off Duty Allegations

Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Malicious Mischief	Incivility	Misc Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
0	0	0	0	0	0	0	0	0	0

### User Satisfaction—Ayrshire

Questions	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Avg YTD	Force Avg YTD
How easy was it to contact the police (% Very easy / easy)	85	89	85	75	81	70	81	78
Do you feel you were adequately informed about the progress made with what you reported (% Yes)	63.9	71.8	61.2	70.1	69.5	55	65.2	62.9
How satisfied are you with the way you were treated by the officers who attended the incident (% Very Satisfied / Satisfied)	87.5	81.5	78.7	82	86.8	77.1	82.3	81.5
Based on your overall experience, how satisfied are you with Police Scotland (% Very Satisfied / Satisfied)	80	81.5	72.7	74.7	73.7	55	72.9	70.8