

## Police and Fire and Rescue Committee

A meeting of the **Police and Fire and Rescue Committee** of North Ayrshire Council will be held via Microsoft Teams on **Tuesday**, **25 August 2020** at **14:00** to consider the undernoted business.

## **Arrangements in Terms of COVID-19**

In light of the current COVID-19 pandemic, this meeting will be held remotely in accordance with the provisions of the Local Government (Scotland) Act 2003. A recording of the meeting will be available to view at <a href="https://north-ayrshire.public-i.tv/core/portal/home">https://north-ayrshire.public-i.tv/core/portal/home</a>

## 1 Apologies

## 2 Declarations of Interest

Members are requested to give notice of any declarations of interest in respect of items of business on the Agenda.

## 3 Minutes

The accuracy of the Minutes of the meeting held on 4 February 2020 will be confirmed and the Minutes signed in accordance with Paragraph 7 (1) of Schedule 1 of the Local Government (Scotland) Act 1973 (copy enclosed).

- 4 Welcome and Introductions
- 5 Chair and Vice-Chair Verbal Updates

## 6 Scottish Fire and Rescue Service

Submit report by Scottish Fire and Rescue Service on performance in relation to North Ayrshire for the period April 2019 - March 2020 (copy enclosed).

Scottish Fire and Rescue Service - Quarter 1 Performance Report
Submit report by Scottish Fire and Rescue Service on performance in
relation to North Ayrshire for the period 1 April - 30 June 2020 (copy
enclosed).

## 8 Police Scotland

Submit report by Police Scotland on performance in relation to North Ayrshire Local Police Plan for the period April 2019 - March 2020 (copy enclosed).

## 9 Police Scotland Quarter 1 Performance Report

Submit report by Police Scotland on performance in relation to North Ayrshire Local Police Plan for the period 1 April - 31 July 2020 (copy enclosed).

## 10 Consultation - Scottish Fire and Rescue Service Local Plans Submit report by the Senior Manager (Legal Services) on the response submitted to the consultation on Scottish Fire and Rescue Service's Local Plans (copy enclosed).

## 11 Consultation - Scottish Police Authority Joint Strategy for Policing 2020

Submit report by the Senior Manager (Legal Services) on the response submitted to the consultation on the Joint Strategy for Policing (copy enclosed).

## 12 Urgent Items

Any other items which the Chair considers to be urgent.

## Webcasting

Please note: this meeting may be filmed for live and subsequent broadcast via the Council's internet site. At the start of the meeting, the Chair will confirm if all or part of the meeting is being filmed.

You should be aware that the Council is a Data Controller under the Data Protection Act 1998. Data collected during the webcast will be retained in accordance with the Council's published policy, including, but not limited to, for the purpose of keeping historical records and making those records available via the Council's internet site.

Generally, the press and public seating areas will not be filmed. However, by entering the Council Chambers and using the press or public seating area, you are consenting to being filmed and consenting to the use and storage of those images and sound recordings and any information pertaining to you contained in them for webcasting or training purposes and for the purpose of keeping historical records and making those records available to the public.

If you have any queries regarding this and, in particular, if you believe that use and/or storage of any particular information would cause, or be likely to cause, substantial damage or distress to any individual, please contact committeeservices@north-ayrshire.gov.uk.

## **Police and Fire and Rescue Committee Sederunt**

John Glover (Chair) Todd Ferguson Ellen McMaster Davina McTiernan	Chair:
Jimmy Miller Donald L Reid Angela Stephen	Apologies:
	Attending:

Agenda Item 3

## Police and Fire and Rescue Committee 4 February 2020

**IRVINE, 4 February 2020 -** At a Meeting of the Police and Fire and Rescue Committee of North Ayrshire Council at 2.00 p.m.

## **Present**

John Glover, Jimmy Miller, Todd Ferguson, Davina McTiernan, Donald L. Reid and Angela Stephen.

## In Attendance

A. Craig, Senior Manager (Legal Services) and A. Little, Committee Services Officer (Chief Executive's Service).

## Also In Attendance

Chief Superintendent M. Hargreaves, Chief Inspector B. Shaw (Police Scotland); Area Commander I. McMeekin and Group Commander G. Lamont (Scottish Fire and Rescue Service).

## Chair

Councillor Glover in the Chair.

## **Apologies**

Ellen McMaster.

## 1. Declarations of Interest

There were no declarations of interest by Members in terms of Standing Order 10 and Section 5 of the Code of Conduct for Councillors.

## 2. Minutes

The Minutes of the Meeting of the Committee held on 5 November 2019 were confirmed and signed in accordance with Paragraph 7 (1) of Schedule 7 of the Local Government (Scotland) Act 1973.

## 3. Welcome and Introductions

The Chair welcomed everyone to the meeting. He congratulated Chief Superintendent Hargreaves on his new role in the planning of the policing of the United Nations Climate Change Summit (COP26) that will take place in Glasgow in November 2020. On behalf of the Committee, the Chair thanked Chief Superintendent Hargreaves for his contribution to the work of the Committee, wishing him well in his new role.

## 4. Chair and Vice Chair Verbal Updates

The Chair advised of a recent informative meeting he attended in December 2019, on Police Scotland's Contact Assessment Model. The model had been developed to enable the most appropriate and proportionate policing response at the first point of contact and the roll out of the model has been progressing well.

Noted.

## 5 Scottish Fire and Rescue Service Performance Report

Submitted report by the Scottish Fire and Rescue Service (SFRS) which provided an update on the progress against the North Ayrshire Local Fire and Rescue Plan.

A copy of the North Ayrshire Performance report from 1 April 2018 to 31 December 2019 was set out in Appendix 1 to the report. The report identified an 4.6% increase in activity levels across North Ayrshire compared to the previous year. Attendance at false alarms and special service incidents accounting for 54.21% and 13.42% respectively. Progress against the six agreed performance indicators noted that two indicators were above the three-year average, one indicator had seen a reduction in its three-year average of more than 10% and three others had reduced by less than 5%, 2% and 1% respectively.

The report also provided details of recent structural changes and the appointment to the Strategic Leadership Team of Ross Haggart to the role of Deputy Chief Officer, Paul Stewart to the role of Assistant Chief Officer and Stuart Stevens to the role of Assistant Chief Officer.

Members asked questions and were provided with further information in relation to:-

- Emergency medical response trials that involved fire appliances responding to Out of Hospital Cardiac Arrest (OHCA) incidents when they were closer than the nearest ambulance;
- The transformation programme underway to ensure the service can continue to protect communities from new and emerging risks;
- Changing demographics that require the service to undertake a broader role in preventative work;
- Negotiations that are currently taking place with firefighters on their remit and renumeration;
- Work with local communities, including schools and youth groups to prevent deliberate fire setting;
- The influx of visitors to coastal areas in the summer months that can result in an increase in deliberate fire setting;
- A report from Police Scotland and Scottish Fire and Rescue on deliberate fire setting in the Stevenston area that will be provided to the next meeting; and
- The Council's process for the replacement of stolen wheelie bins that requires a Police crime number and different processes in place by other Scottish local authorities.

The Committee agreed to (a) receive reports from Police Scotland and Scottish Fire and Rescue on deliberate fire setting in the Stevenston area; and (b) to otherwise note the report.

In terms of Standing Order 5.7, the Chair adjourned the meeting for a short recess at 3.05 p.m. The meeting reconvened at 3.10 p.m. with the same Members and officers present and in attendance.

## 6. Police Scotland Performance Report

Submitted report by Police Scotland on performance in relation to the North Ayrshire Local Police Plan for the period from 1 April 2018 to 31 December 2019.

The report provided details of North Ayrshire's performance including a 2.7% rise in the total number of crimes.

Contextual information was provided in respect of domestic abuse incidents and reporting of hate crime. Serious assaults and robberies had reduced in comparison to last year and common assaults had reduced slightly from the position in September. There had been an increase in the number of detections for serious organised crime and sexual crimes, including non-recent crimes and on-line and mobile communications of a sexual nature. Road traffic casualties and housebreakings across North Ayrshire had reduced. Statistical information was provided on public confidence and user satisfaction (that included complaints about the Police). The UK threat level for terrorism and domestic terrorism had been lowered from severe to substantial.

Members asked questions and were provided with further information in relation to:-

- Operation Temperer, which is an established security plan by the Government to protect civilians at times of high terror threat and can involve the temporary deployment of the military working under Police command;
- Joint patrols that have been undertaken by Police Scotland with British Transport Police and also the Civil Nuclear Constabulary at Hunterston;
- The use of Tasers by Police Officers in Ayrshire and body-worn video equipment that will now have audio recording facilities;
- The Contact Assessment Model that will roll out the use of mobile devices to allow checks and statements to be undertaken remotely;
- Monitoring of road use and speeding on the A760 at the new crematorium;
- The relocation of Largs Police office to the Brooksby Centre in November 2019, the requirement for custody holding facilities at Millport and Arran and the overall good state of the remainder of the Police estate in North Ayrshire; and
- Efforts made by Community Police Officers to attend meetings of Community Councils.

Noted.

Councillor D. L. Reid left the meeting at this point.

## 7. Scottish Fire and Rescue Service Consultation on Local Plans

Submitted report by the Senior Manager (Legal Services) on a request from Scottish Fire and Rescue Service for local authorities' views on the Scottish Fire and Rescue Service's Local Plans. The consultation questions were detailed at Appendix 1 to the report.

The Committee agreed to authorise the Senior Manager (Legal Services) to submit a response on behalf of the Committee after consultation with the Chair.

## 8. Scottish Police Authority Consultation on Joint Strategy for Policing 2020

Submitted report by the Senior Manager (Legal Services) on a request from the Scottish Police Authority for local authorities' views on its updated Joint Strategy for Policing 2020. The consultation questions were detailed at Appendix 1 to the report.

The Committee agreed to authorise the Senior Manager (Legal Services) to submit a response on behalf of the Committee after consultation with the Chair.

The meeting ended at 4.00 p.m.



North Ayrshire Performance Report 1st April 2019 - 31st March 2020



Working together for a safer Scotland



## North Ayrshire Performance Report

## **Table of Contents**

Local Fire and Rescue Service Plan Priorities	3
North Ayrshire Activity Summary	4
Domestic Safety - Accidental Dwelling Fires	5
Domestic Safety - Accidental Dwelling Fire Casualties	6
Unintentional Injury and Harm	7
Deliberate Fire Setting	8
Non-Domestic Fire Safety	9
Unwanted Fire Alarm Signals	10
Prevention & Protection	11
Retained Duty System	11

## Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North Ayrshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North Ayrshire to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across North Ayrshire's Community Planning Partnership. Through effective and co-ordintated partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for North Ayrshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Ardrossan & Arran	13	1	10	48	9	63
Dalry & West Kilbride	19	2	7	38	6	55
Irvine East	10	2	4	22	1	7
Irvine South	12	1	5	66	8	118
Irvine West	15	1	5	110	7	109
Kilbirnie & Beith	14	2	9	51	1	38
Kilwinning	13	1	10	90	10	44
North Coast & Cumbraes	15	1	8	14	5	74
Saltcoats	18	4	18	42	4	54
Stevenston	21	1	17	138	8	51
Total Incidents	150	16	93	619	59	613
Year on Year Change	-8%	-47%	-38%	<u>^</u> -2%	-6%	-7%
3 Year Average Change		2%	3%	<b>1</b> %	<b>10%</b>	1%
5 Year Average Change	1%	-8%	1%	<b>6</b> %	<b>10%</b>	<b>♦</b> 5%

## About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.



Activity levels have reduced by more than 5%

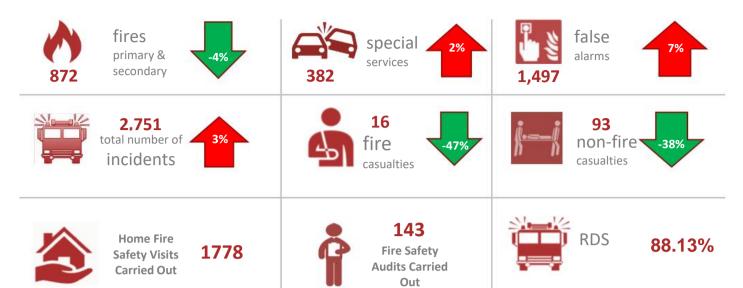


Activity levels have reduced by up to 5%



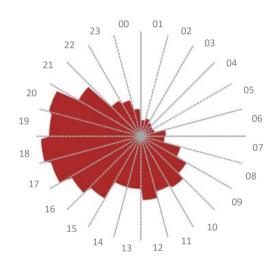
Activity levels have increased overall

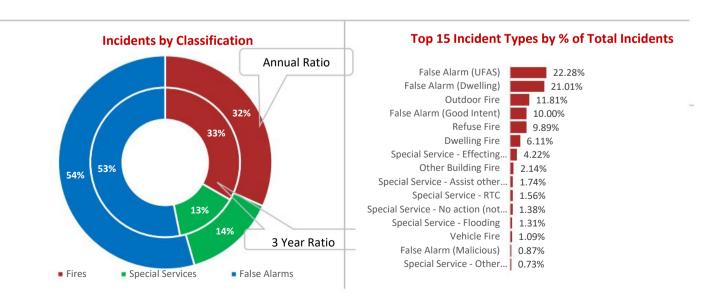
## **North Ayrshire Delivery Activity Summary**



## **Activity by Time of Day**

Hour (am)	Total	Hour (pm)	Total
Midnight	62	Mid-day	144
1am	37	1pm	119
2am	42	2pm	119
3am	36	3pm	162
4am	32	4pm	181
5am	33	5pm	210
6am	57	6pm	224
7am	54	7pm	206
8am	93	8pm	214
9am	119	9pm	162
10am	135	10pm	94
11am	129	11pm	85





## **Domestic Safety - Accidental Dwelling Fires**

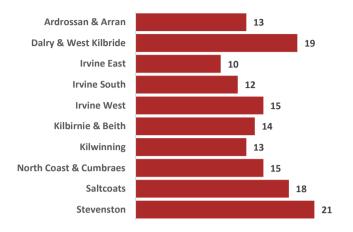




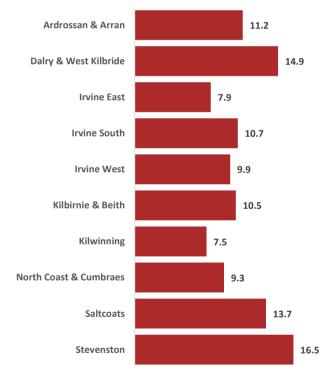
3 Year Average -1%

5 Year **Average** -1%

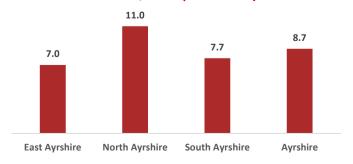




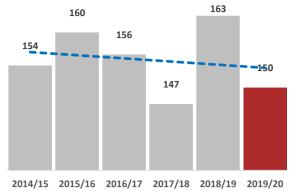




## Incidents Per 10,000 Population - Ayrshire



## **Accidental Dwelling Fires to Date**



## **Severity of Accidental Dwelling Fires**



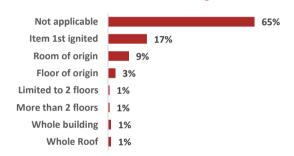


**No Firefighting Action** 

**Direct Firefighting** 13%

47%

**Extent of Fire Damage** 



### **Automatic Detection & Actuation**





**Detection Present** 

85%

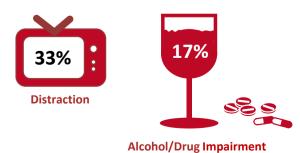


94%

**Calls Made via Linked Alarms** 

29%

## **Human Factors**



## **Domestic Safety - Accidental Dwelling Fire Casualties**



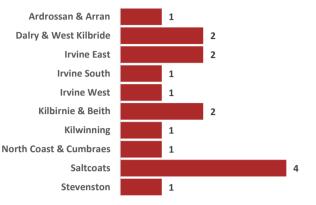
## **Performance Summary**

Year on	3 Year	5 Year
Year	Average	Average
47%	<b>△</b> -2%	8%-

## Accidental Dwelling Fire Casualties Year to Date



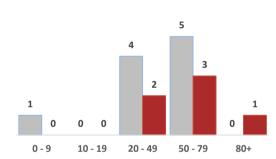




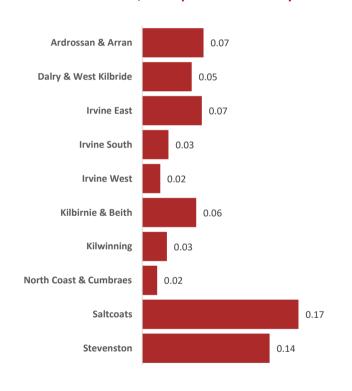
## .



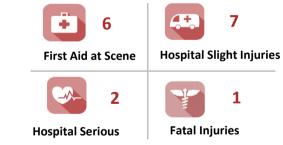
Age / Gender Profile



## Casualties Per 10,000 Population - North Ayrshire

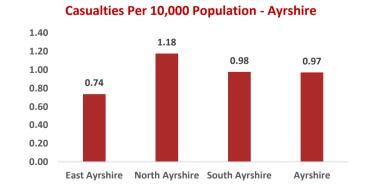


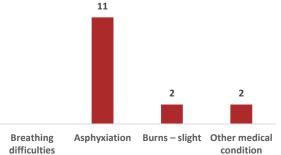
**Extent of Harm** 











## **Unintentional Injury or Harm**



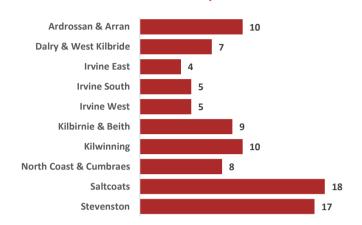
## **Performance Summary**

 Year on
 3 Year
 5 Year

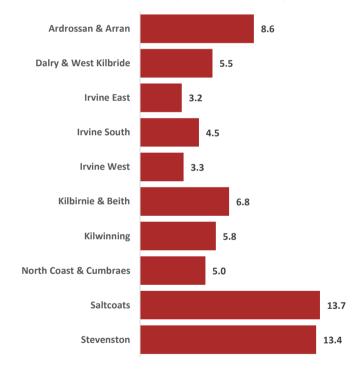
 Year
 Average
 Average

 -38%
 △ -3%
 △ -1%

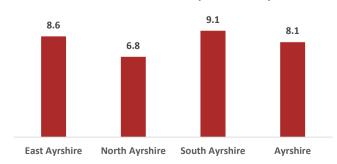
## **Non-Fire Casualties by Ward Area**



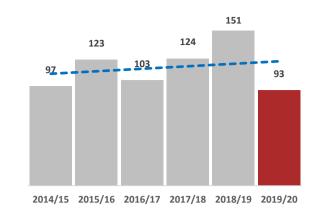
## Casualties Per 10,000 Population - North Ayrshire

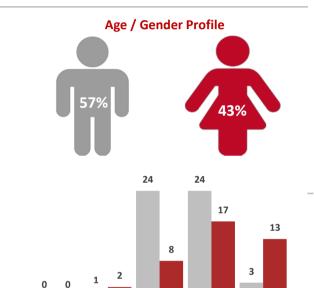


## Non-Casualties Per 10,000 Population - Ayrshire



### **Special Service Casualties Year to Date**





## **Extent of Harm**

50 - 79

80+

20 - 49





0 - 9

10 - 19

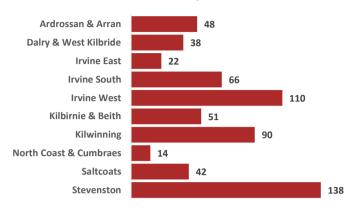
## **Deliberate Fire Setting**



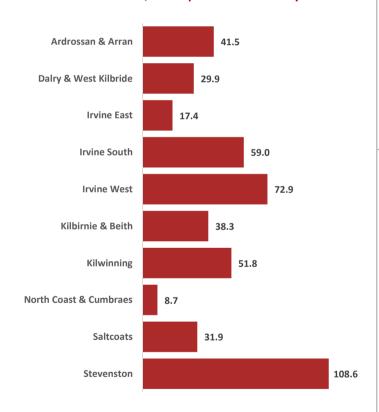
## **Performance Summary**

Year on 3 Year 5 Year Year Average Average △ -2% △ -1% ◆ 6%

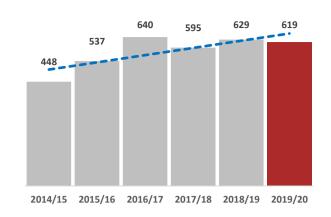
## **Deliberate Fires by Ward Area**



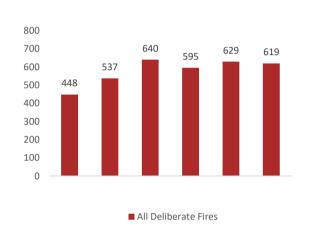
## Incidents Per 10,000 Population - North Ayrshire



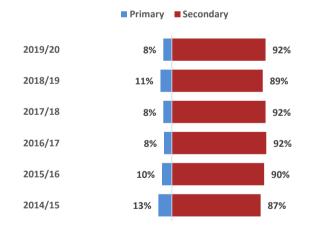
### **Deliberate Fires Year to Date**



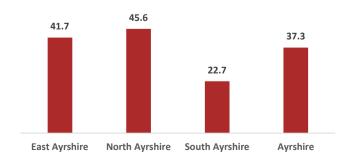
## **Deliberate Fires Compared to Operational Activity**



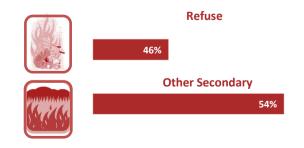
## **Deliberate Fires by Classification**



## Incidents Per 10,000 Population - Ayrshire



## **Secondary Fire Ratio by Activity Type**



## **Non-Domestic Fire Safety**



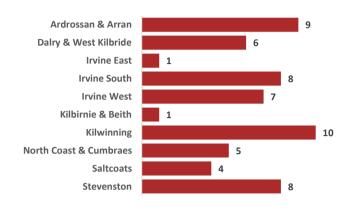
## Performance Summary

 Year on Year
 3 Year S Year

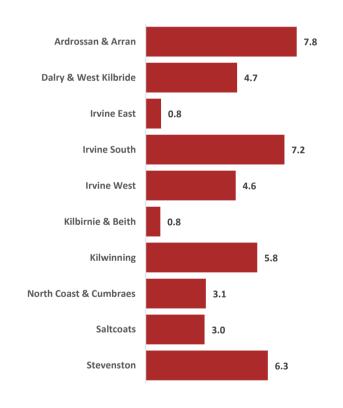
 Year Average
 Average

 -6%
 10%
 10%

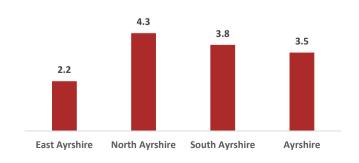
### **Non-Domestic Fires by Ward Area**



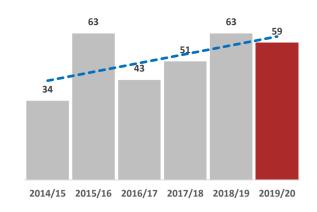
## Incidents Per 10,000 Population - North Ayrshire



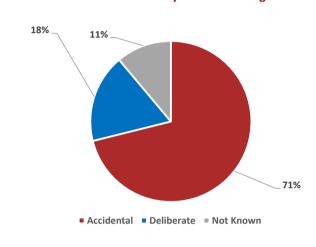
## Incidents Per 10,000 Population - Ayrshire



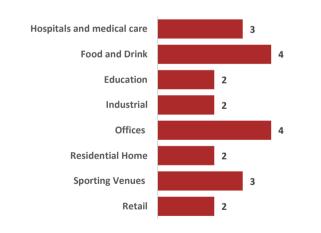
### **Non-Domestic Fires Year to Date**



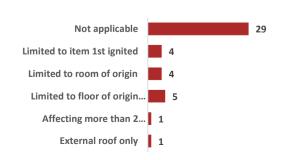
## **Non-Domestic Fires by Nature of Origin**



## **Non-Domestic Fires by Premises Type**



## **Extent of Fire Damage**



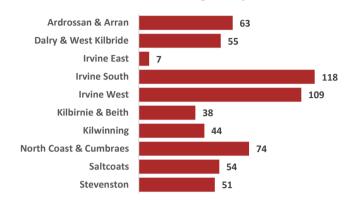
## **Unwanted Fire Alarm Signals**



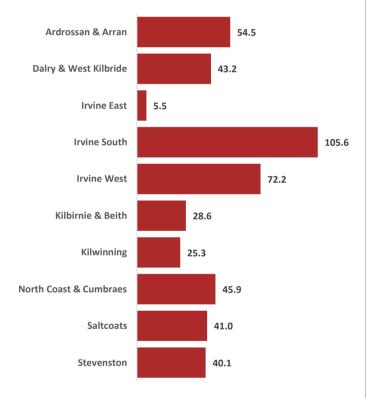
## **Performance Summary**

Year on	3 Year	5 Year		
Year	Average	Average		
7%	<u>-1%</u>	<b>5</b> %		

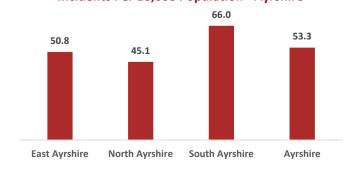
## **Unwanted Fire Alarms Signals by Ward Area**



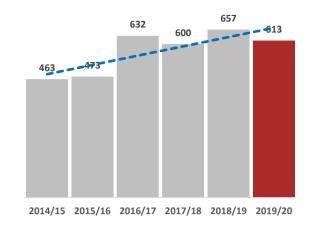
## Incidents Per 10,000 Population - North Ayrshire



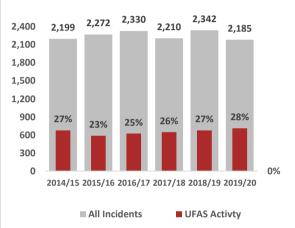
## Incidents Per 10,000 Population - Ayrshire



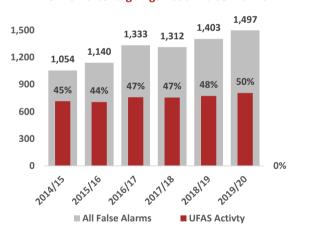
## **Unwanted Fire Alarm Signals Year to Date**



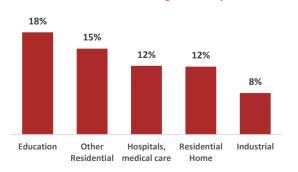
## **UFAS Percentage Against all Incidents**



## **UFAS Percentage Against all False Alarms**



## **Unwanted Fire Alarm Signals - Top 5 Premises**



## **Home Fire Safety Visits**



1778
Home Fire
Safety Visits
Carried Out

1268

Smoke Detectors Fitted During Home Fire Safety Visits

Percentage of High Risk Home Fire Safety Visits Carried Out

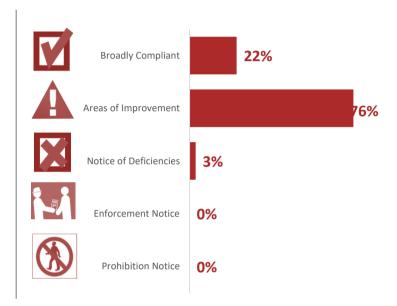
**27%** 

Percentage of Visits Carried Out Following Attendance at an Incident

35%

## **Fire Safety Audits**





## **Retained Duty System**

Appliance Availability	Mon - Fri (08:00 - 18:00)	Mon - Thu (18:00 - 08:00)	Weekend (Fri 18:00 - Mon 08:00)	Total
Ardrossan	81.35%	98.95%	96.27%	92.72%
Dreghorn	65.50%	96.39%	93.08%	85.96%
Dalry	54.80%	93.29%	82.82%	77.97%
Beith	78.99%	98.38%	97.45%	92.25%
Kilbirnie	54.68%	91.63%	94.68%	81.73%
Largs	97.68%	99.96%	95.53%	97.65%
Skelmorlie	73.25%	97.47%	85.79%	85.96%
Millport -1	99.96%	100.00%	99.97%	99.98%
Millport - 2	55.70%	82.98%	42.80%	60.10%
Brodick	97.06%	97.18%	95.59%	96.56%
Lamlash	98.97%	99.32%	97.41%	98.51%
North Ayrshire	77.99%	95.96%	89.22%	88.13%
Ayrshire	70.18%	96.28%	90.41%	86.36%

Total Mobilisations	Total Time Deployed	No. of Personnel	Contracts
277	00:00:00	10	750%
422	00:00:00	11	775%
201	00:00:00	9	600%
201	00:00:00	12	1100%
253	00:00:00	10	750%
212	00:00:00	12	1075%
148	00:00:00	10	700%
40	00:00:00	12	1250%
65	00:00:00	8	800%
60	00:00:00	8	875%

## **Glossary of Terms**

### Term - What it means

### **ADF**

Accidental Dwelling Fire

### **CSET**

Community Safety Engagement Toolkit is a internal IT system used to record home fire safety visits and community safety activities

### **FSET**

Fire Safety Experiential Training is a bespoke training programme developed by the Scottish Fire and Rescue Service in Ayrshire and delivered to community planning partners to raise awareness of fire safety within the domestic environment

### **HFSV**

Home Fire Safety Visit

### **PDIR**

Post Domestic Incident Response, a term used by Prevention and Protection Directorate to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow-up home fire safety visit

### **Primary Fires**

These include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

### **RDS**

Retained Duty System. Professional on call firefighters who may have other primary employment responsibilities outside the Fire and Rescue Service but respond to emergency calls within their local area as and when required

### **RTC**

**Road Traffic Collision** 

### **Secondary Fires**

These are the majority of outdoor fires including grassland and refuse fires unless they involve casualties or rescues, property loss or fire or more appliances attend. They include fires in single derelict buildings

### **Special Service**

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies

## **UFAS**

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident



North Ayrshire Performance Report 1st April 2020 - 30th June 2020



Working together for a safer Scotland



## North Ayrshire Performance Report

## **Table of Contents**

Local Fire and Rescue Service Plan Priorities	3
North Ayrshire Activity Summary	4
Domestic Safety - Accidental Dwelling Fires	5
Domestic Safety - Accidental Dwelling Fire Casualties	6
Unintentional Injury and Harm	7
Deliberate Fire Setting	8
Non-Domestic Fire Safety	9
Unwanted Fire Alarm Signals	10
Prevention & Protection	11
Retained Duty System	11

## Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North Ayrshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North Ayrshire to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across North Ayrshire's Community Planning Partnership. Through effective and co-ordintated partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for North Ayrshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Ardrossan & Arran	2	0	3	13	0	13
Dalry & West Kilbride	5	0	1	19	1	11
Irvine East	2	0	2	14	1	1
Irvine South	3	0	3	24	2	27
Irvine West	5	0	1	21	2	22
Kilbirnie & Beith	1	0	4	12	0	6
Kilwinning	1	0	2	30	0	7
North Coast & Cumbraes	1	0	1	6	0	6
Saltcoats	5	0	2	8	0	12
Stevenston	5	0	0	16	0	12
Total Incidents	30	0	19	163	6	117
Year on Year Change		-100%	-21%	-38%	-60%	-28%
3 Year Average Change 5 Year Average Change		-21%	-7% -6%	<ul><li>−8%</li><li>2%</li></ul>	<ul><li> 0%</li><li> -12%</li></ul>	<ul><li>−7%</li><li>1%</li></ul>

## About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.



Activity levels have reduced by more than 5%



Activity levels have reduced by up to 5%



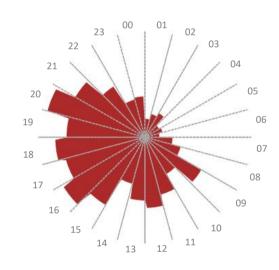
Activity levels have increased overall

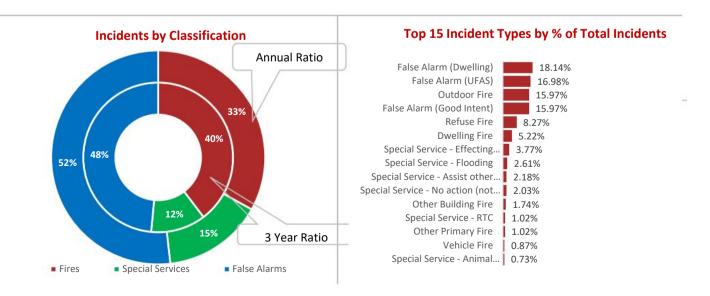
## **North Ayrshire Delivery Activity Summary**



## **Activity by Time of Day**

Hour (am)	Total	Hour (pm)	Total
Midnight	22	Mid-day	38
1am	10	1pm	34
2am	13	2pm	26
3am	15	3pm	42
4am	9	4pm	51
5am	10	5pm	44
6am	8	6pm	48
7am	15	7pm	42
8am	20	8pm	54
9am	35	9pm	43
10am	23	10pm	32
11am	32	11pm	21





## **Domestic Safety - Accidental Dwelling Fires**

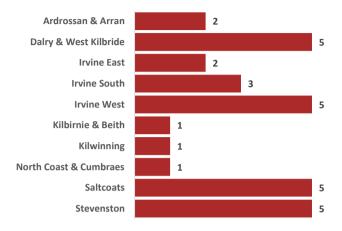




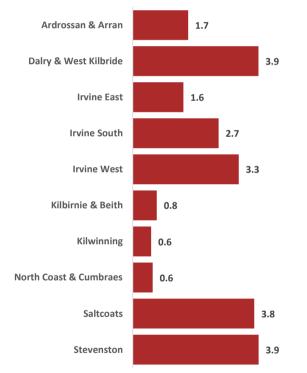
3 Year Average -6%

5 Year **Average** -4%

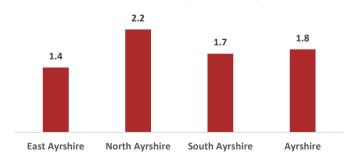




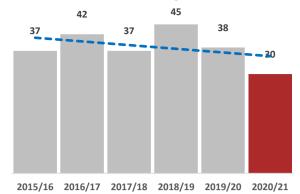




## Incidents Per 10,000 Population - Ayrshire



## **Accidental Dwelling Fires to Date**



## **Severity of Accidental Dwelling Fires**





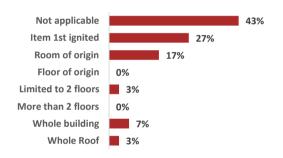
**No Firefighting Action** 

**Direct Firefighting** 

40%

27%

## **Extent of Fire Damage**



### **Automatic Detection & Actuation**





**Detection Present** 

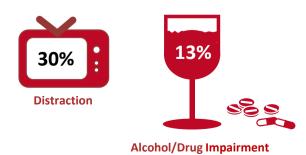
63%

**Detection Actuated** 79%

**Calls Made via Linked Alarms** 

17%

### **Human Factors**



## **Domestic Safety - Accidental Dwelling Fire Casualties**



## **Performance Summary**

Year on	3 Year	5 Year
Year	Average	Average
<b>100%</b>	21%	<b>-33</b> %

## Fire Casualties by Ward Area

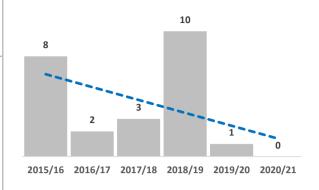
Ardrossan & Ar	ran	0
Dalry & West Kilbr	ride	0
Irvine E	ast	0
Irvine So	uth	0
Irvine W	/est	0
Kilbirnie & Be	eith	0
Kilwinn	ing	0
North Coast & Cumbr	aes	0
Saltco	ats	0
Stevens	ton	0

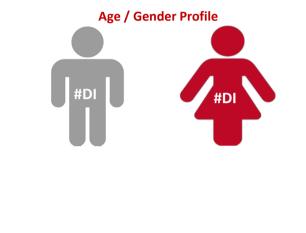
## Casualties Per 10,000 Population - North Ayrshire

Ardrossan & Arran	0.00
Dalry & West Kilbride	0.00
Irvine East	0.00
Irvine South	0.00
Irvine West	0.00
Kilbirnie & Beith	0.00
Kilwinning	0.00
North Coast & Cumbraes	0.00
Saltcoats	0.00
Stevenston	0.00

# 0.30 0.25 0.20 0.15 0.10 0.05 0.00 East Ayrshire North Ayrshire South Ayrshire Ayrshire

## **Accidental Dwelling Fire Casualties Year to Date**





0	0	0	0	0	0	0	0	0	0
0 -	9	10	- 19	20 -	- 49	50	- 79	80	0+

## **Extent of Harm**



	0	0	0
Breathing difficulties	Asphyxiation	Burns – slight	Other medical condition

## **Unintentional Injury or Harm**



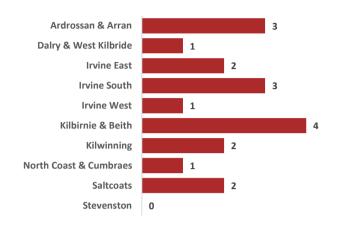
## **Performance Summary**

 Year on
 3 Year
 5 Year

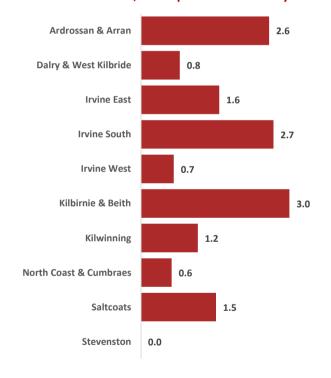
 Year
 Average
 Average

 -21%
 -7%
 -6%

## **Non-Fire Casualties by Ward Area**



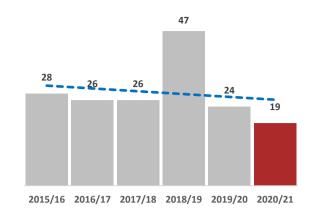
## Casualties Per 10,000 Population - North Ayrshire

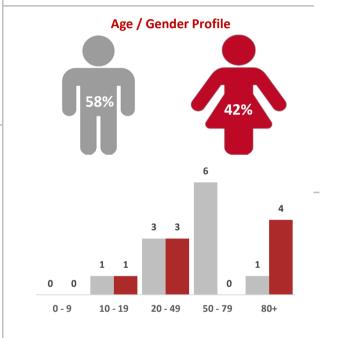


## Non-Casualties Per 10,000 Population - Ayrshire



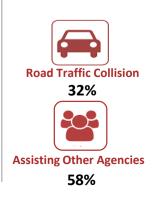
### **Special Service Casualties Year to Date**













## **Deliberate Fire Setting**



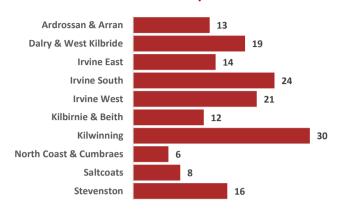
## **Performance Summary**

 Year on
 3 Year
 5 Year

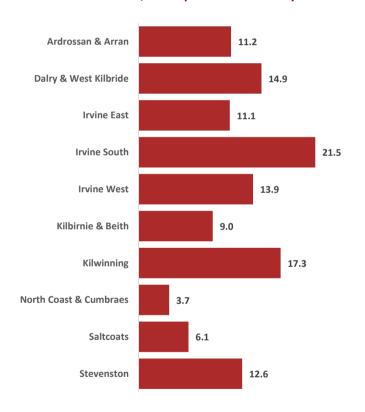
 Year
 Average
 Average

 38%
 -15%
 ≥ 2%

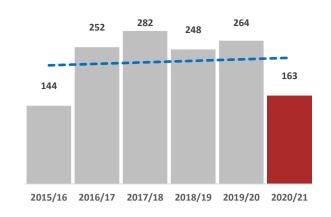
## **Deliberate Fires by Ward Area**



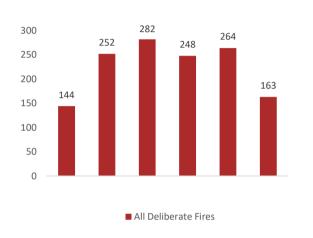
## Incidents Per 10,000 Population - North Ayrshire



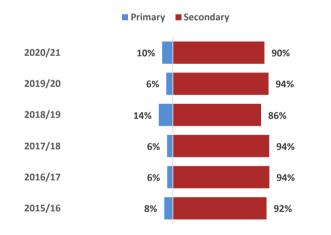
### **Deliberate Fires Year to Date**



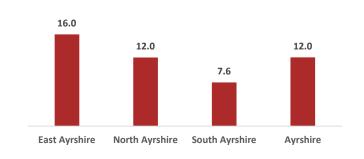
## **Deliberate Fires Compared to Operational Activity**



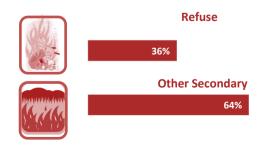
**Deliberate Fires by Classification** 



## Incidents Per 10,000 Population - Ayrshire



## **Secondary Fire Ratio by Activity Type**



## **Non-Domestic Fire Safety**



## **Performance Summary**

 Year on
 3 Year
 5 Year

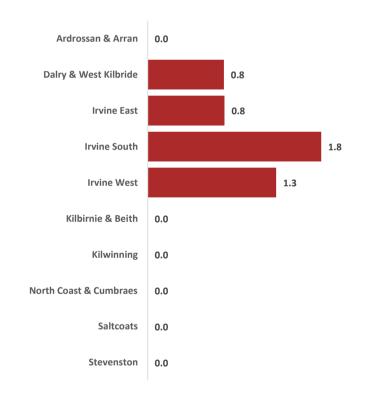
 Year
 Average
 Average

 0-60%
 0%
 0-12%

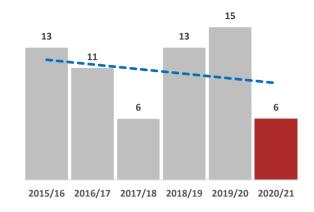
## **Non-Domestic Fires by Ward Area**



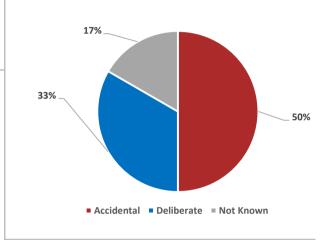
## Incidents Per 10,000 Population - North Ayrshire



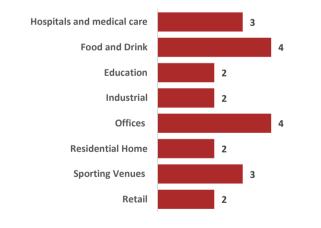
## **Non-Domestic Fires Year to Date**



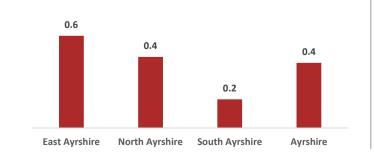
## **Non-Domestic Fires by Nature of Origin**



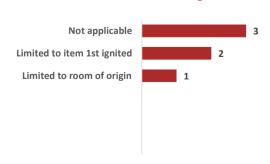
## **Non-Domestic Fires by Premises Type**



## Incidents Per 10,000 Population - Ayrshire



## **Extent of Fire Damage**



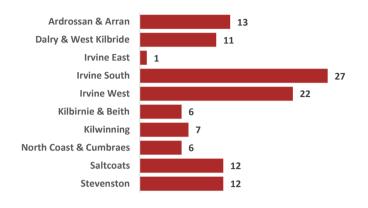
## **Unwanted Fire Alarm Signals**



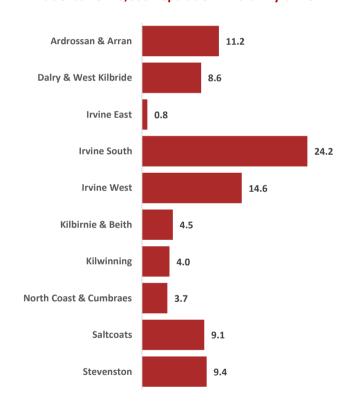
## **Performance Summary**

Year on	3 Year	5 Year		
Year	Average	Average		
28%	7%	<b>1</b> %		

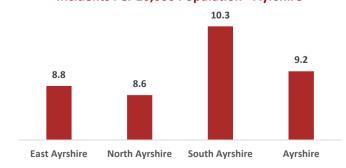
## **Unwanted Fire Alarms Signals by Ward Area**



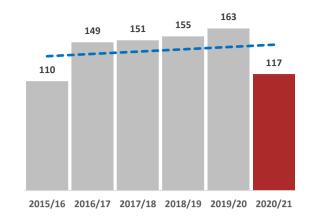
## Incidents Per 10,000 Population - North Ayrshire



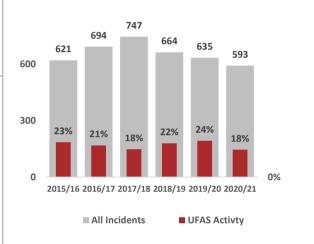
## Incidents Per 10,000 Population - Ayrshire



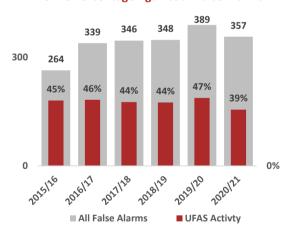
## **Unwanted Fire Alarm Signals Year to Date**



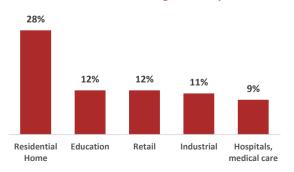
### **UFAS Percentage Against all Incidents**



## **UFAS Percentage Against all False Alarms**



## **Unwanted Fire Alarm Signals - Top 5 Premises**



## **Home Fire Safety Visits**



101
Home Fire
Safety Visits
Carried Out

145

Smoke Detectors Fitted During Home Fire Safety Visits

Percentage of High Risk Home Fire Safety Visits Carried Out

**47%** 

Percentage of Visits Carried Out Following Attendance at an Incident

40%

## **Fire Safety Audits**





## **Retained Duty System**

Appliance Availability	Mon - Fri (08:00 - 18:00)	Mon - Thu (18:00 - 08:00)	Weekend (Fri 18:00 - Mon 08:00)	Total
Ardrossan	87.50%	99.40%	97.71%	95.13%
Dreghorn	85.98%	98.21%	100.00%	95.06%
Dalry	69.89%	96.73%	88.55%	85.55%
Beith	94.78%	98.51%	99.14%	97.58%
Kilbirnie	56.96%	85.42%	96.28%	80.44%
Largs	99.35%	100.00%	99.05%	99.46%
Skelmorlie	76.85%	99.60%	95.80%	91.23%
Millport -1	100.00%	100.00%	99.62%	99.87%
Millport - 2	52.83%	72.12%	39.31%	54.60%
Brodick	100.00%	100.00%	100.00%	100.00%
Lamlash	100.00%	100.00%	100.00%	100.00%
North Ayrshire	84.01%	95.45%	92.31%	90.81%
Ayrshire	70.18%	96.28%	90.41%	86.36%

Total Mobilisations	Total Time Deployed	No. of Personnel	Contracts
70	00:00:00	10	750%
77	00:00:00	11	775%
72	00:00:00	9	600%
57	00:00:00	12	1100%
71	00:00:00	10	750%
61	00:00:00	12	1075%
57	00:00:00	10	700%
11	00:00:00	12	1250%
15	00:00:00	8	800%
23	00:00:00	8	875%

## **Glossary of Terms**

### Term - What it means

### **ADF**

Accidental Dwelling Fire

### **CSET**

Community Safety Engagement Toolkit is a internal IT system used to record home fire safety visits and community safety activities

### **FSET**

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### **RTC**

**Road Traffic Collision** 

### **Secondary Fires**

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## UFAS

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident

## North Ayrshire Performance Summary Report Reporting Period: 1 Apr 19 - 31 March 20



## **Total Crime**



1.8%



12,107

Incidents Recorded

3.5%



42,780

Overall Violent Crime

0.2%



1611

Common Assault

0.5%



1483

**Sexual Crime** 

20.1%



360

**Overall Dishonesty** 

0.9%



2798

Road Traffic Casualties

30.1%



136

Domestic Abuse

10.9%



1154

Disorder Complaints

3.8%



6371

Missing People

1%



479

Counter Terrorism SUBSTANTIAL



The threat level from INTERNATIONAL TERRORISM has been lowered to SUBSTANTIAL meaning an attack is likely.

Housebreaking

21%



272

<sup>\*</sup>All data provided is for the period 1 Apr –31st March 2019—1st April- 31 st March 2020 unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 31/03/2020

## North Ayrshire Performance Summary Report Reporting Period: 1 Apr 19 to 31 March 2020



SECTION	PAGE NUMBER
Introduction	2
Executive Summary	3
Serious Organised Crime & Drug Supply	4
Protecting People at Risk of Harm	4
Violence, Disorder & Antisocial Behaviour	5
Serious Organised Crime Demand Analysis	6
Domestic Abuse	6
Hate Crime	7
Road Safety	8
Housebreaking	8
Public Confidence - Complaints & Allegations	9

## Introduction

I am pleased to present this report to the Police Fire and Rescue Committee for its information and consideration.

Please note that all data included in this report are management information and not official statistics.

All data are sourced from Police Scotland internal systems and are correct as of date of publication.

Unless stated otherwise numerical comparisons are to the same period in the previous year to date.

2

## **NORTH AYRSHIRE POLICING PRIORITIES 2018-2022**

- 1 Drug dealing and misuse
- 2 Violence and antisocial behaviour
- 3 Dishonesty
- 4 Road Safety

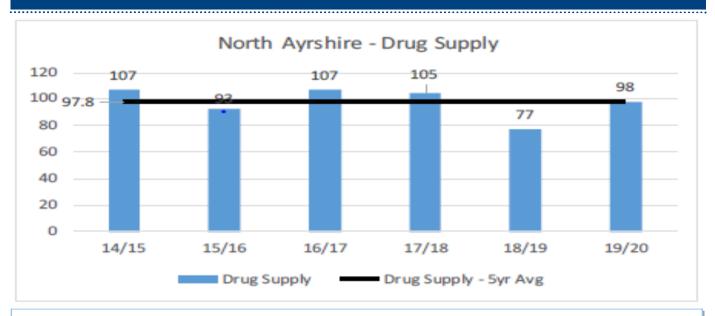
PRIORITY AREA	EXECUTIVE SUMMARY
Drug supply and misuse	Drug dealing and misuse has been a key focus in North Ayrshire again this year and with additional resources deployed across Ayrshire Division to tackle this issue we have seen a marked increase in both the number of offenders detected for supplying drugs and in possession.
Violence & ASB	Serious Violence has reduced this year and the continued reduction in and Antisocial Behaviour that has been experienced over recent years has again been maintained.
Dishonesty	Overall crimes of dishonesty saw a very small increase this year with rises in shoplifting and fraud accounting for this. The continued effort to decrease crimes of housebreaking has produced a further significant reduction this year.
Road Safety	The overall number of casualties on North Ayrshires Roads has seen a sizable reduction this year.

## **POLICE SCOTLAND'S POLICING PRIORITIES 2019-20**

- 1. Protecting vulnerable people
- 2. Tackling cyber related crime
- 3. Working with communities
- 4. Support for operational policing

3 OFFICIAL

## SERIOUS ORGANISED CRIME - DATA OVERVIEW



## **CONTEXT:**

4

Our fight against the harm of drugs and serious and organised crime has been a priority this year which as previously reported has seen additional staff deployed in this area and the establishment of a dedicated Detective Inspector to oversee this area of criminality.

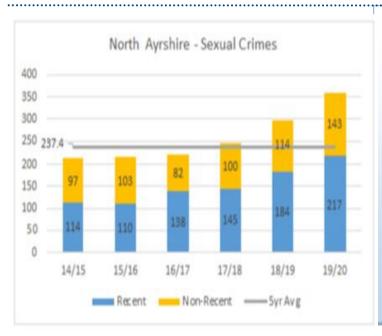
Locality Policing Teams across North Ayrshire continue to support this important area and remain committed to community engagement and reassurance, building confidence within communities to report concerns relating to drug dealing.

Strong partnerships remain in place to work collaboratively in tackling the issues around drugs and the impact they have.

## **TERRORISM & DOMESTIC EXTREMISM**

**CONTEXT:** The UK threat has been lowered to SUBSTANTIAL, which means an attack is likely and the current threat level for Northern Ireland related terrorism in Britain is also SUBSTANTIAL.

## PROTECTING PEOPLE AT RISK FROM HARM - DATA OVERVIEW



## **CONTEXT:**

The increasing trend in the numbers of sexual crimes continues to be seen with non recent crimes recorded at their highest ever level.

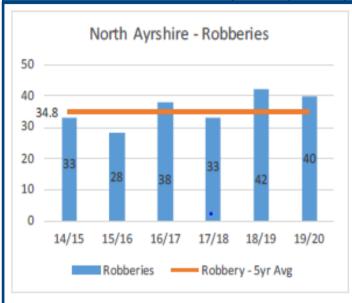
Investigations continue to be undertaken in respect of former children's unit establishments which has resulted in numerous offences being recorded.

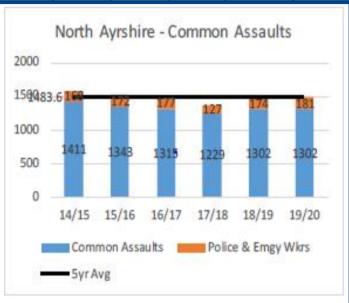
Online and mobile device communications of a sexual nature continue to increase which our dedicated Campus Officers are working with our young people in schools to address.

# **VIOLENCE & ANTISOCIAL BEHAVIOUR - DATA OVERVIEW**

# 1 APRIL 2019 TO 31 MARCH 2020 - OBJECTIVE: Reduce the number of victims of violent crime

NB figures to 31 March 2020		Robbery				Serious Assault			
WARD	PYTD	CYTD	Det	% Det	PYTD	CYTD	Det	% Det	
Irvine	13	10	4	40	33	28	20	71	
Kilwinning	3	3	1	33	8	7	5	71	
Three Towns	21	22	19	86	35	29	35	72	
Arran	0	0	0	0	1	0	0	0	
Garnock Valley	5	3	1	33	7	17	9	53	
North Coast Cumbraes	0	2	0	0	7	7	5	71	
TOTAL	42	40	25	63%	91	88	60	68%	





#### **CONTEXT:**

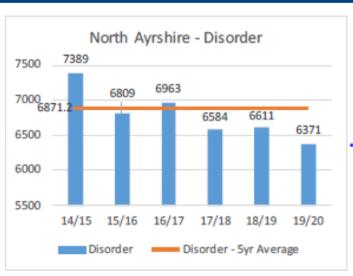
Serious violent crime has reduced this year with small decreases in the number of serious assaults and robberies. The number of assaults on Police Officers and other Emergency workers has also seen a small increase.

# **OBJECTIVE: Tackle rowdy and drunken behaviour in public places**

# 3.8%

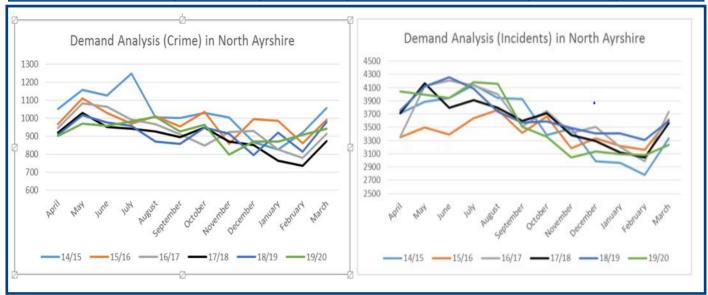
#### **CONTEXT:**

Disorder incidents in North Ayrshire have fallen again to its lowest level in the last 6 years.



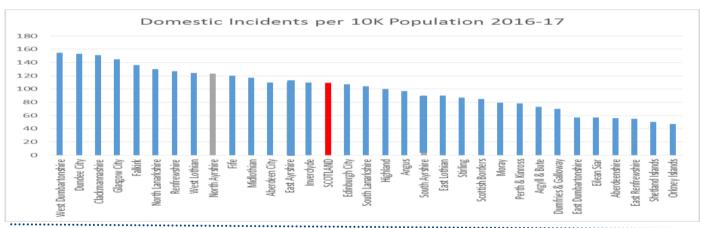
# **DEMAND ANALYSIS** - \* PYTD - PREVIOUS YEAR TO DATE CYTD - CURRENT YEAR TO DATE

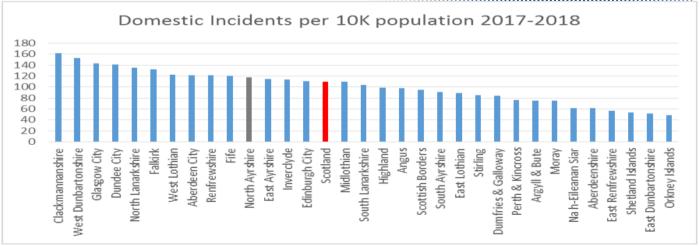
CRIME	PYTD <sub>*</sub>	CYTD <sub>*</sub>	INCIDENTS	PYTD	CYTD
Total Crimes & Offences	11,894	12,107	Total number of incidents	44, 318	42,780



Context: The above graphs display crimes and incident total over the past 5 years. Overall this year crime has increased slightly, with the main contributory factor being rises in vandalism and our own proactive increase in detecting drug related offences. The demand for policing services this year has fallen slightly.

# DOMESTIC ABUSE - DATA OVERVIEW

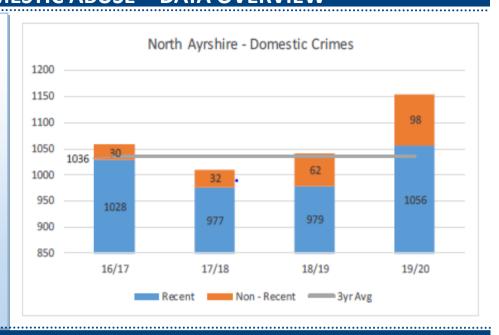




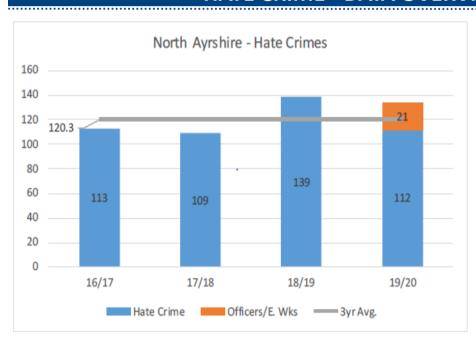
# **DOMESTIC ABUSE - DATA OVERVIEW**

#### **CONTEXT:**

Domestic Abuse crime has seen an increase this year with non recent reports of abuse continuing to rise which demonstrates increased public confidence to come forward. Our Domestic Abuse Task Force has also undertaken proactive investigations in respect of non recent matters targeting repeat offenders.

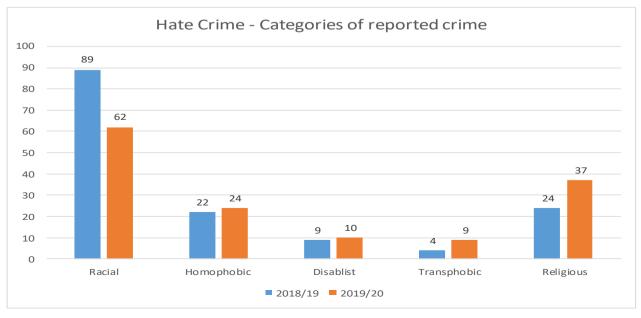


# **HATE CRIME - DATA OVERVIEW**



#### **CONTEXT:**

Hate crime has remained at a similar level to last year although the trend of decreasing matters of a racial nature has continued whilst crimes motivated by religious prejudice has occurred.

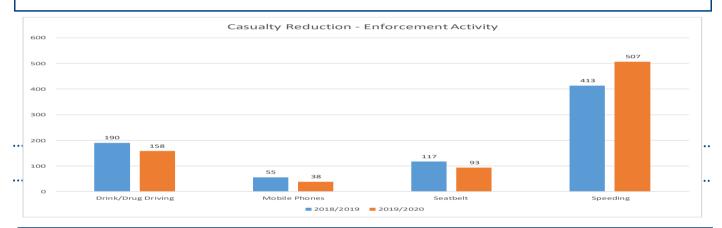


# **ROAD SAFETY & ROAD CRIME - DATA OVERVIEW**

# PRIORITY: REDUCE THE NUMBER OF PERSONS KILLED OR INJURED ON OUR ROADS

Road Traffic Casualties		01/04/18 31/03/19	01/04/19 - 31/03/20
	Number of persons killed on our roads	2	2
	Number of persons seriously injured	34	48
	Number of persons slightly injured	139	80
	Number of children seriously injured	3	6

# Road Traffic Data - PYTD 1st April 2018-31st March 2019 CYTD 1st April 19 - 31 March 2020



# **HOUSEBREAKING— DATA OVERVIEW**

WARD	Crimes PYTD	Crimes CYTD	Detected	Dwell- ing House	Non-dwelling domestic	Other
Irvine	122	104	22	49	16	39
Kilwinning	27	8	5	3	1	4
Three Towns	106	98	33	58	9	31
Arran	1	1	0	1	0	0
Garnock Valley	50	35	12	26	3	6
North Coast Cumbraes	27	27	3	11	1	15
TOTAL	333	273	75	148	30	95

#### **Context:**

Overall this year has recorded the lowest ever number of Housebreaking crimes and saw a significant increase in our detection rate. This is a very positive position as we recognise the devastating impact this type of crime can have on victims.

# **PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION**

# **COMPLAINTS ABOUT THE POLICE**

Data from 1 April 2019 - 31 March 2020

Quality of Service Allegations	48
On Duty Allegations	102
Off Duty Allegations	1
Total Allegations	151

# **On Duty Allegations**

Unlawful Arrest	Accault	Corrupt Practice	Discrimination	Excessive Force	lincivility	Irregularity in Procedure	_		Other Criminal	Other Non Criminal	Traffic	Total
1	6	0	1	8	32	47	0	3	1	3	0	102

# **Off Duty Allegations**

			Malicious Mischief	Incivility	Misc Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
0	0	0	0	0	0	0	1	0	0

OFFICIAL

# North Ayrshire Performance Summary Report Reporting Period: 1 Apr - 31 July 2020



# **Total Crime**



6.7%



4,151

Incidents Recorded

6.7%



:1

Overall Serious Violent Crime

0%



69

Common Assault

18.8%



418

**Sexual Crime** 

42%



83

**Overall Dishonesty** 

2.6%



954

Road Traffic Casualties

60%



14

Domestic Abuse

17.7%



344

Disorder Complaints

40.6%



3484

Missing People

36.8%



182

Counter Terrorism SUBSTANTIAL



The threat level from INTERNATIONAL TERRORISM has been lowered to SUBSTANTIAL meaning an attack is likely.

Housebreaking

4.2%



<sup>\*</sup>All data provided is for the period 1 Apr - 31st July 2019 until 1st Apr - 31st July2020 unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 07/08/2020

# North Ayrshire Performance Summary Report Reporting Period: 1 Apr 20 to 31 July 2020



SECTION	PAGE NUMBER
Introduction	2
Executive Summary	3
Coronavirus	4
Demand Analysis	5
Domestic Abuse	5
Hate Crime	6
Violence & Antisocial Behaviour	7
Serious Organised Crime	8
Terrorism and Domestic Extremism	8
Protecting People at Risk of Harm	8
Housebreaking	9
Public Confidence - Complaints & Allegations	10

#### Introduction

I am pleased to present this report to the Police Fire and Rescue Committee for its information and consideration.

Please note that all data included in this report are management information and not official statistics.

All data are sourced from Police Scotland internal systems and are correct as of date of publication.

Unless stated otherwise numerical comparisons are to the same period in the previous year to date.

# **NORTH AYRSHIRE POLICING PRIORITIES 2018-2022**

- 1 Drug dealing and drug misuse
- 2 Violence and antisocial behaviour
- 3 Dishonesty
- 4 Road Safety

PRIORITY AREA	EXECUTIVE SUMMARY
Drug supply and misuse	Drug dealing and misuse continues to be a priority area for our attention in North Ayrshire as communities tell us they are concerned about the harm caused. So far this year our detections for supplying drugs is lower than last year and our detections for possession are relatively static compared to last year.
Violence & ASB	The level of overall serious violent crime has remained the same however there has been a significant reduction in the number of common assaults. Vandalism has also reduced substantially.
Dishonesty	Crimes of dishonesty have seen a small decrease. Housebreaking continuing to reduce and shoplifting has seen a sizable drop. Fraud is an area which has seen a large increase nationally and is a area that will be focused on.
Road Safety	The number of casualties on North Ayrshires roads have reduced again this year to date.

# **POLICE SCOTLAND'S POLICING PRIORITIES 2020-2021**

- 1. Protecting vulnerable people
- 2. Working with communities
- 3. Tackling crime in the digital age
- 4. Support for operational policing

3 OFFICIAL 44

# **CORONA VIRUS - IMPACT ON CRIME/OFFENCE LEVELS**

#### **CONTEXT:**

The true impact of the COVID-19 pandemic on crime and offence levels in Scotland may not be known for some time. What can be seen in North Ayrshire up till now in comparison to the same period last year last year is a decrease in a number of crime areas, whilst at the same time a number of other areas are showing an increase.

Whilst no long term trends on crime levels can be attributed to the COVID-19 pandemic at this stage the following areas are an example of crime type that has seen a marked change.

- Minor Violent Crime down 21%
- Sexual Crimes down 40%
- Fireraising / Vandalism down 17%
- Shoplifting down 29%
- Drug Supply down 33%
- Speeding down 45%
- Motor Vehicle Crime up 13%
- Fraud up 137%
- Driving without Insurance or Licence up 51%

# **CORONA VIRUS - RESPONSE**

# **CONTEXT:**

Operation TALLA is the Police Scotland planning operation that has been established to ensure appropriate plans are in place to deliver a full response to the COVID-19 pandemic and to support the organisation's and society's return to normal.

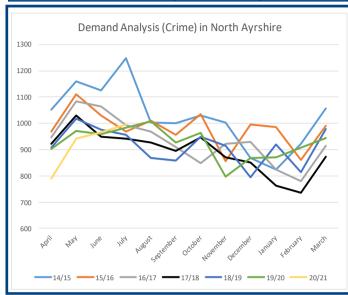
Strategic objectives have been set for Operation TALLA. Key activity aligned to these objectives are;

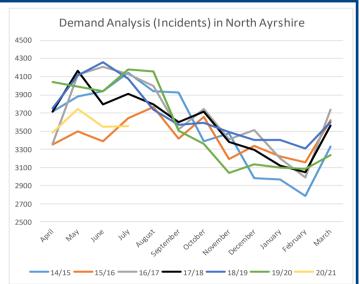
- 4 E's strategy Engage, Explain, Encourage, Enforce (only as last resort)
- Referral process for officers and staff into Scottish Governments Testing Programme.
- Priority Justice Recovery work—Introduction of Virtual Custody Courts.
- Public Consultation Survey seeking public views about how we police the pandemic
- Comprehensive Risk Assessment of working practices to ensure safety within our premises.
- All North Ayrshire officers trained and equipped with full PPE.
- Intensified cleaning regime to limit the potential spread of the virus.
- Additional patrols provided to Beach and beauty spots to ensure guidelines adhered to
- Support provided to Ferry ports and our island communities.
- Focus / Support provided to Licensed Premises.

4 OFFICIAL

#### **DEMAND ANALYSIS** PYTD - PREVIOUS YEAR TO DATE CYTD - CURRENT YEAR TO DATE

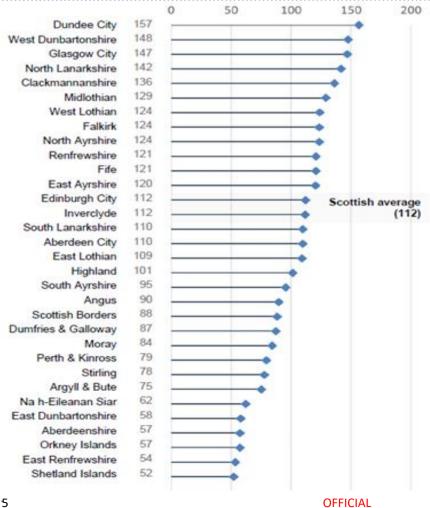
CRIME	PYTD <sub>*</sub>	CYTD <sub>*</sub>	INCIDENTS	PYTD	CYTD
Total Crimes & Offences	4,450	4,151	Total number of incidents	16,161	14,325





Context: The total number of crime and offences has fallen this year by almost 300 in comparison to last year whilst the number of overall incidents which we have been asked to deal with has also reduced.

# **DOMESTIC ABUSE - DATA OVERVIEW**



Incidents of domestic abuse recorded by the police per 10,000 population<sub>1</sub>, by local authority, 2018-19

(https://www.gov.scot/publications/ domestic-abuse-scotland-2018-2019statistics/)

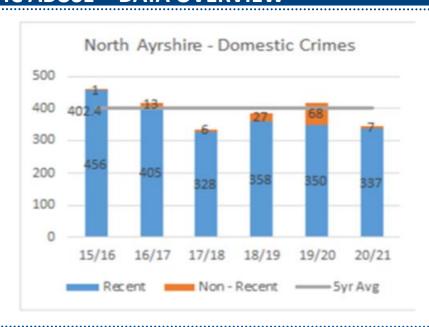
# **DOMESTIC ABUSE - DATA OVERVIEW**

#### **CONTEXT:**

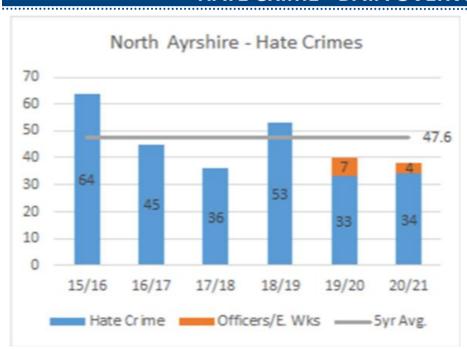
Domestic Abuse crimes have reduced this year and are below the 5 year average.

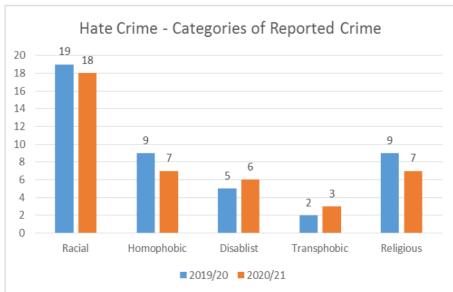
It was anticipated domestic abuse crimes would have increased as a result of COVID, however this has not been the case.

This continues to be monitored closely, with police working alongside partners to ensure the impact of COVID is mitigated where possible.



# HATE CRIME - DATA OVERVIEW





#### **CONTEXT:**

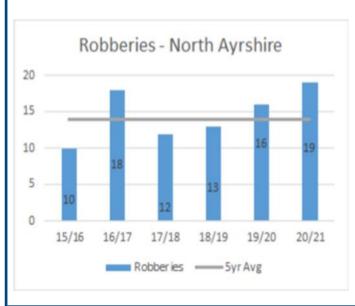
Hate crime has reduced in comparison to the 5 year average although remains similast year.

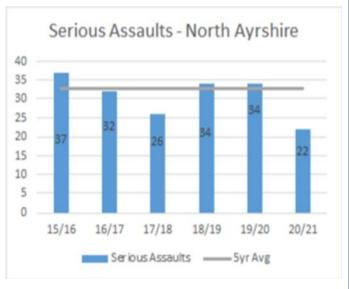
The categories of motivation for these types of crime has generally remained the same.

# **VIOLENCE & ANTISOCIAL BEHAVIOUR - DATA OVERVIEW**

# 1 APRIL 2020 TO 31 July 2020 - OBJECTIVE: Reduce the number of victims of violent crime

NB figures to 31 March 2020		Robbery				Serious Assault			
WARD	PYTD	CYTD	Det	% Det	PYTD	CYTD	Det	% Det	
Irvine	5	6	5	83	11	8	7	88	
Kilwinning	1	3	2	67	4	3	3	100	
Three Towns	7	7	5	71	14	3	4	133	
Arran	0	0	0	-	0	2	2	100	
Garnock Valley	3	2	2	100	2	6	4	67	
North Coast Cumbraes	0	1	0	0	3	0	0	-	
TOTAL	16	19	14	74	34	22	20	91	





#### **CONTEXT:**

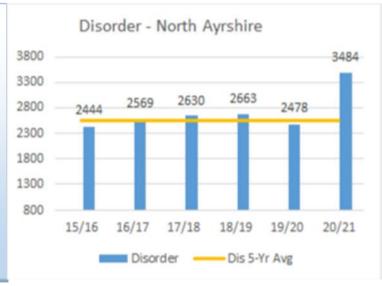
There has been a small increase in the number of robberies committed so far which is a focus for local officers. We are aware that the impact of COVID has led to increased price and less availability of illicit drugs which may be a contributory factor.

It is pleasing to see the marked decrease in serious assaults this year and we have also seen around 120 fewer common assaults as well.

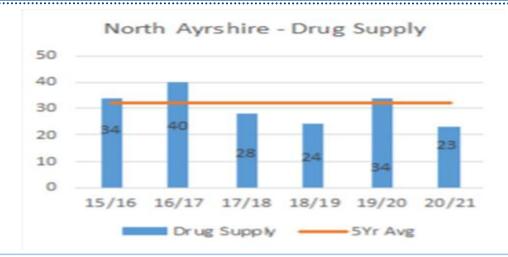
# OBJECTIVE: Tackle rowdy and drunken behaviour in public places

# **CONTEXT:**

The number of Disorder incidents shows a marked increase in comparison to last year. This is due to the amount of complaints we have received regarding non-compliance with COVID regulations and guidance. Calls of this nature have been recorded as disorder and antisocial behaviour incidents and this trend is seen across the entire country.



# SERIOUS ORGANISED CRIME - DATA OVERVIEW



#### **CONTEXT:**

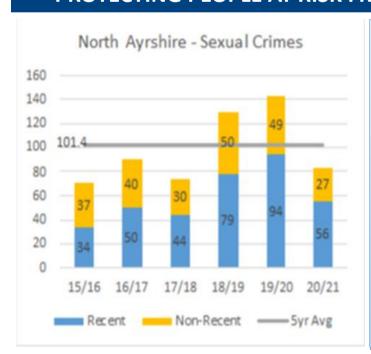
We have detected fewer people for supplying drugs this year following the excellent results last year and we are working hard to reach those levels from previous years. It is likely that the lockdown measures surrounding COVID will have impacted on this area with fewer people moving around and intelligence sources less able to provide information.

Serious Organised Crime Groups are being targeted by our dedicated resources who are disrupting their activities and reducing the threat they pose to local communities. These groups do operate on a pan Ayrshire basis, with the majority currently based in East Ayrshire where there have been a significant increase in arrests which has a positive impact for North Ayrshire communities to. Local proactivity has remained the same with the number of executed search warrants similar to last year however the recovery of dealing quantities of illicit drugs has been lower.

# **TERRORISM & DOMESTIC EXTREMISM**

**CONTEXT:** The UK threat has been lowered to SUBSTANTIAL, which means an attack is likely and the current threat level for Northern Ireland related terrorism in Britain is also SUBSTANTIAL.

# PROTECTING PEOPLE AT RISK FROM HARM - DATA OVERVIEW



### **CONTEXT:**

Sexual crime has dropped significantly to date and is a welcomed reversal on the trend we have seen over recent years.

Crimes of a contact nature have reduced most and crimes committed over the internet or via digital devices continues.

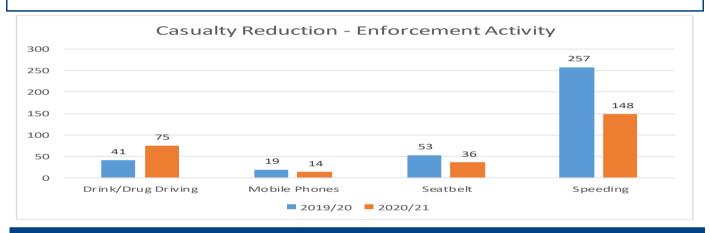
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# **ROAD SAFETY & ROAD CRIME - DATA OVERVIEW**

# PRIORITY: REDUCE THE NUMBER OF PERSONS KILLED OR INJURED ON OUR ROADS

Road Traffic Casualties		01/04/19- 30/06/19	01/04/20- 30/06/20
	Number of persons killed on our roads	0	0
	Number of persons seriously injured	11	7
	Number of persons slightly injured	24	7
	Number of children seriously injured	1	0

Road Traffic Data - 1st April 2019 until 30th June 2020 — 1st April 2020 until 30th June 2020



# **HOUSEBREAKING— DATA OVERVIEW**

WARD	Crimes PYTD	Crimes CYTD	Detected	Dwell- ing House	Non-dwelling domestic	Other
Irvine	31	38	17	18	8	12
Kilwinning	2	9	3	2	1	6
Three Towns	45	28	15	15	2	11
Arran	0	0	-	0	0	0
Garnock Valley	13	10	1	3	3	4
North Coast Cumbraes	4	6	2	5	0	1
TOTAL	95	91	29	43	14	34

#### **Context:**

The reduction in housebreaking that has been achieved over the past 5 years in North Ayrshire continues with another small decrease seen to date. Detection rate remains very strong.

9 OFFICIAL

# **PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION**

# **COMPLAINTS ABOUT THE POLICE**

Data from 1 April 2020 - 30 June 2020

Quality of Service Allegations	18
On Duty Allegations	31
Off Duty Allegations	0
Total Allegations	49

# **On Duty Allegations**

- 1	Unlawful Arrest	Accault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	_			Other Non Criminal	Traffic	Total
	0	0	0	0	0	11	12	0	1	7	0	0	31

# **Off Duty Allegations**

			Malicious Mischief	Incivility	Misc Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
0	0	0	0	0	0	0	0	0	0

10 OFFICIAL

#### NORTH AYRSHIRE COUNCIL

25 August 2020

#### **Police Fire and Rescue Committee**

Title:	Scottish Fire and Rescue Service Consultation on Local Plans
Purpose:	To advise the Committee of the response submitted in response to the consultation request.
Recommendation:	That the Committee notes the response submitted.

# 1. Executive Summary

1.1 The Scottish Fire and Rescue Service (SFRS) was preparing its Local Fire and Rescue Plans after publication of the Scottish Fire and Rescue Strategic Plan 2019-22 in October 2019. The views of local authorities were sought through a consultation document.

# 2. Background

- 2.1 The Scottish Fire and Rescue Service (SFRS) published its Strategic Plan 2019-22 in October 2019 and was reviewing and revising its Local Fire and Rescue Plans to reflect the new Strategic Plan. The Committee was requested to respond to a consultation request to inform the content of the Local Fire and Rescue Plan by responding to a series of questions.
- 2.2 At the last Committee on 4<sup>th</sup> February 2020, the Senior Manager, Legal Services was instructed to prepare a response for submission to SFRS after consulting with the Chair of the Committee. In accordance with the instructions of the Committee, the response was prepared and lodged on 2<sup>nd</sup> March 2020. A copy of the response is attached at Appendix 1.
- 2.3 The response highlighted the importance of the local SFRS continuing to be able to respond to emergencies as core functions as well as the preventative strategy to improve outcomes for communities and protect people from harm. The excellent service provided locally by SFRS was acknowledged.

# 3. Proposals

3.1 That the Committee notes the response submitted to the Scottish Fire and Rescue Service.

# 4. Implications/Socio-economic Duty

# **Financial**

4.1 There are no financial implications arising from this report.

# **Human Resources**

4.2 There are no Human Resources implications arising from this report.

# Legal

4.3 There are no Legal implications arising from this report.

# **Equality/Socio-economic**

4.4 The SFRS will assess the outcomes of the consultation exercise for equality, diversity and socio-economic outcomes.

# **Environmental and Sustainability**

4.5 There are no Environmental implications arising from this report.

# **Key Priorities**

4.6 The response to the consultation contributes to the Council's priorities of developing and promoting Aspiring Communities in North Ayrshire with active and strong communities where residents and communities are safe.

# Community Wealth Building

4.7 There are no Community Wealth Building benefits arising from this report.

# 5. Consultation

5.1 The SFRS will consult on any actions they propose to take in response to the consultation responses received from members of the public and strategic partners.

Craig Hatton
Chief Executive

For further information please contact **Aileen Craig**, **Senior Manager**, **Legal Services**, on 01294 324322.

# **Background Papers**

Appendix 1



# Scottish Fire and Rescue Service Consultation Local Fire and Rescue Plan Review 2020 Response from North Ayrshire Council

# **Background**

The Scottish Fire and Rescue Service (SFRS) is undertaking a survey on Local Fire and Rescue Plans for 2020 to deliver a fire and rescue service that serves our communities and meets demand including new and emerging risks.

# **Consultation Request**

SFRS have asked for our views on current service provision and on what should be included in the local fire and rescue plan.

# Response

North Ayrshire Council considers that the local plan needs to deliver in the following broad areas:-

- Delivery of a high quality and sustainable fire and rescue service available to respond immediately to emergency situations which arise in our communities;
- Have a collaborative approach and targeted prevention and protection activities to improve community safety and wellbeing and support sustainable economic growth;
- Have a flexible operational model to respond to diverse community risks;
- Ensure there is a motivated, skilled and well cared for locally based staff who are empowered to deliver services

The Council recognises that all public services need to ensure that they are fit to serve and meet the needs of local communities in accordance with the principles of the Christie Commission. The Council therefore welcomes the opportunity to contribute in the formulation of the local plan, adapted to the needs of the local community. The Council makes the further following comments to assist with the formulation of the local plan: -

- The core the functions of the SFRS are to deal with emergencies that arise as well as contribute to a preventative/educative programme to keep our communities safe. In addition, the service needs to be responsive and prepared for changing demands. In terms of core fire and rescue services, it is vital that the Service is able to deal with:-
  - Being prepared for and responding to fires
  - o Being prepared for and responding to road traffic /transport incidents
  - Being prepared for and responding to flooding incidents particularly given the demands of climate change
  - Being prepared for and responding to acts of terrorism



- Other areas of importance from a preventative/educative perspective include:-
  - working the partners and communities to identify and reduce preventable accidents in the home, with emphasis on vulnerable groups;
  - o Working with partners and communities to reduce deliberate fire setting
  - Promotion of general fire safety and emergency preparedness programmes;
  - Working to reduce the incidence of unwanted fire alarms to avoid diversion of essential service from other areas of need. The Council would welcome an action plan in this regard.
- The contribution of SFRS to Community Planning should continue and resources should be made available to deliver local outcomes and improvement plans.
- The preventative strategy is welcomed to improve outcomes for communities and protect people from harm. It is recognised that this is an increased area of demand with our aging population and the work being done by SFRS in assisting to keep people safe and prevent them from coming to harm is a valuable contributor to public service delivery. Working in collaboration with the other emergency services in this regard makes good sense.
- Recognising the diversity of local areas and the specific needs of communities is vital. In North Ayrshire, this is being demonstrated on Arran and Cumbrae where new response vehicles are being deployed to better meet the needs of the community.
- SFRS should continue to engage with local communities to build confidence in the service and establish and foster relationships with a view to the prevention agenda and supporting communities.
- The contribution of SFRS as an employer in the local area makes a difference in the local economy and community. The continued availability and retention of quality local jobs should be a priority as a contributor to the area.
- Governance and accountability should form a key part of monitoring the implementation of the local plan to ensure that outcomes are met.
- Investment in IT and digital solutions is recognised as key in developing a modern fire and rescue service which is fit for purpose.

# Comments on current service provision

North Ayrshire Council has an excellent partnership with its local fire and rescue service which provides excellent service, is approachable and responsive to need and open to discussion and suggestions on tackling issues that emerge locally.

The involvement of the SFRS in early interventionist multi-agency work in North Ayrshire has been excellent through involvement at the multi-agency Adult Support and Protection Committee helping to work on approaches to reduce harm to vulnerable adults.

The Council has an excellent working relationship with the Local Area Commander and his officers both at strategic and operational level. The positive level of

engagement of SFRS at the Police Fire and Rescue Committee has been most welcome. Excellent statistical information is provided to the Committee on a quarterly basis with additional information provided as required. The professionalism of the local commander and his officers is valued and appreciated by the Committee.

The approach of localism is vital with local commanders being empowered to deliver services according to local need and demands. In North Ayrshire we have had excellent service from SFRS which delivers well for our communities and we look forward to that continuing.

Aileen Craig

Senior Manager Legal Services

North Ayrshire Council

# NORTH AYRSHIRE COUNCIL

25 August 2020

#### **Police Fire and Rescue Committee**

Title:	Scottish Police Authority Consultation on Joint Strategy for Policing 2020
Purpose:	To advise the Committee of the response submitted in response to the consultation request.
Recommendation:	That the Committee notes the response submitted.

# 1. Executive Summary

1.1 The Scottish Police Authority (SPA) was consulting on its Joint Strategy for Policing 2020 and sought the views of local authorities. The response required to be lodged by 2<sup>nd</sup> March 2020. The purpose of this report is to advise the Committee of the consultation response submitted.

# 2. Background

- 2.1 The Scottish Police Authority (SPA) was consulting on its updated Joint Strategy for Policing following the Scottish Government's update of its Strategic Police Priorities. The consultation sought input on the vision developed in the new Strategy.
- 2.2 At the last Committee on 4<sup>th</sup> February 2020, the Senior Manager, Legal Services was instructed to prepare a response for submission to SPA after consulting with the Chair of the Committee. In accordance with the instructions of the Committee, the response was prepared and lodged on 2<sup>nd</sup> March 2020. A copy of the response is attached at Appendix 1.
- 2.3 In summary, the priorities proposed by SPA reflect the direction of travel required to provide a modern, comprehensive, proactive and responsive police service. The Council welcomed the priorities suggested by SPA and confirmed that the Council looks forward to continuing to work in partnership with the Police to improve outcomes for our communities.

# 3. Proposals

3.1 That the Committee notes the response submitted to the Scottish Police Authority.

# 4. Implications/Socio-economic Duty

# **Financial**

4.1 There are no financial implications arising from this report.

# **Human Resources**

4.2 There are no Human Resources implications arising from this report.

# Legal

4.3 There are no Legal implications arising from this report.

# **Equality/Socio-economic**

4.4 The SPA will assess the outcomes of the consultation exercise for equality, diversity and socio-economic outcomes.

# **Environmental and Sustainability**

4.5 There are no Environmental implications arising from this report.

# **Key Priorities**

4.6 The response to the consultation contributes to the Council's priorities of developing and promoting Aspiring Communities in North Ayrshire with active and strong communities where residents and communities are safe.

# **Community Wealth Building**

4.7 There are no Community Wealth Building benefits arising from this report.

# 5. Consultation

5.1 The SPA will consult on any actions they propose to take in response to the consultation responses received from members of the public and strategic partners.

Craig Hatton
Chief Executive

For further information please contact **Aileen Craig**, **Senior Manager**, **Legal Services**, on 01294 324322.

# **Background Papers**

Appendix 1

Scottish Police Authority
Joint Strategy for Policing 2020
Policing for a safe, protected and resilient Scotland
Response from North Ayrshire Council

# **Background and Consultation Request**

The Scottish Police Authority (SPA) is consulting on its refreshed Joint Strategy for Policing following the Scottish Government having updated its Strategic Police Priorities. The SPA is undertaking the consultation to seek views on its future vision developed and described in its Strategy.

The consultation seeks responses on the following broad areas: -

Keeping People Safe
Communities at the heart of policing
Involvement with the public, community and partner engagement and confidence
Supporting our people
Sustainable policing for the future

# Response from North Ayrshire Council

This response provides some general or high level feedback on the consultation request. The Council recognises that all public services need to change and adapt to ensure that they are fit to serve and meet the needs of local communities in accordance with the principles of the Christie Commission and welcomes the SPA consultation.

The priorities highlighted reflect the direction of travel required to provide a modern, comprehensive, proactive and responsive police service. The priorities reflect the need to adapt resources to meet changing demands including digital and cybercrime. A proactive, preventative approach is welcomed. The suggested proprieties will assist in keeping people safe. It is important that a comprehensive action plan is put in place to deliver the priorities and that governance and accountability should form a key part in monitoring the effectiveness of the strategy which is developed.

Steps should be taken, not only to tackle crime but to involve and reassure communities and help them to feel safe from the threats that they perceive. It is important to invest in resources and skills to address emerging threats to public and community wellbeing. Visibility and approachability in the local communities will foster good relationships and build community confidence and cooperation. Improving accessibility to services and information through increased use of digital technology should be promoted but not to the detriment of personal dialogue if this is the more appropriate. Awareness raising of preventative measures communities can take, may assist with reducing demand. Community and partner engagement should be prioritised. Consideration should be given to working with partners, including the third sector, to reduce re-offending and initiatives should be pursued to explore alternative

rehabilitation programmes. Local commanders should be empowered to deliver services according to local needs and demands and embrace partnership working.

There is a need to ensure that resources are targeted towards the differing needs and agreed priorities for communities. This requires focus on outcomes not processes, rejecting a 'one size fits all' approach, and involving communities in agreeing priorities and supporting delivery of those priorities. This in turn will improve outcomes and protect people from harm.

It is vital that a prompt, approachable and responsive service is provided. Initiatives for information gathering and sharing to foster public confidence and community engagement should be promoted and developed which may provide dividends by leading to a reduction in demand and co-operation. Early intervention initiatives, in cooperation with partners, should be pursued to reduce crime. Education programmes in schools, community meetings and events should be promoted. Continued development of the use of social media platforms for information sharing will reach a wide audience.

All public services need to make the best use of resources, in terms of people, process improvement and the developing digital change agenda. It is agreed that people are a vital resource to the Police and that a well motivated and supported staff will provide a proactive and responsive service to our communities. Investment in the development of the workforce and provision of the necessary resources will enable staff to reach their potential, prepare them to meet current and new challenges as well as the expectations of communities.

#### Conclusion

The Council welcomes the priorities suggested by the SPA and looks forward to working in partnership with the Police to improve outcomes for our communities.

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