

Subject: **Director's Report**

Purpose: To advise members of the North Ayrshire Integration Joint Board (IJB) of developments within the North Ayrshire Health and Social Care Partnership (NAHSCP).

Recommendation: That members of IJB note progress made to date.

Glossary of Terms	
NHS AA	NHS Ayrshire and Arran
HSCP	Health and Social Care Partnership
CPC	Child Protection Committee
DTTO	Drug Treatment and Testing Order
MWC	Mental Welfare Commission
NIPCM	National Infection Prevention and Control Manual
ARHAI	National Antimicrobial Resistance & Healthcare Associated Infection Scotland
IPC	Infection Prevention and Control
CHOG	Care Home Oversight Group
LFD	Lateral Flow Device
MTU	Mobile Testing Unit
JCVI	Joint Committee on Vaccination and Immunisation

1.	EXECUTIVE SUMMARY
1.1	This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide.
2.	CURRENT POSITION
	<u>North Ayrshire Developments</u>
2.1	<u>Appointments</u>
	NAHSCP has made two interim appointments pending the conclusion of the recruitment process for these posts. They are :-
	<ul style="list-style-type: none"> • Pete Gilfedder, Interim Lead Nurse/Associate Nurse Director • Elizabeth Stewart, Interim Chief Social Work Officer

2.2	<p><u>Child Protection Committee</u></p>
	<p>Last year, a small sub-group of North Ayrshire Child Protection Committee was established to take forward the learning from a recent case review. The key areas of learning identified were:</p> <ul style="list-style-type: none"> • Increase professional curiosity/responsibility; • Enhance opportunities for reflection, including self-reflection/peer supervision • Improve understanding of the child's experience/perspective – ensuring adult voices are not over-privileged
	<p>In November 2020, the sub-group developed a new initiative, led by Kirsty Calderwood (CPC Lead Officer) and Elizabeth Stewart (HSCP Senior Manager). This PRI (Practice Reflective Improvement) Dialogue initiative has been launched and is now accepting referrals.</p> <p>More information can be found here: http://childprotectionnorthayrshire.info/cpc/professionals/introduction/</p>
	<p>In addition, a report was produced by Eileen Moir (Turning Tides) which outlines the approach that was taken to address the learning identified and how this informed the next steps going forward. This report has been shared with the Care Inspectorate who are keen to hear how the new approach progresses in terms of creating a cultural shift. An evaluation and monitoring framework has been developed for the PRI Dialogue initiative and we will keep the Care Inspectorate and IJB informed of progress.</p>
2.3	<p><u>Supported Accommodation, Bessy Dunlop Court – now open</u></p>
	<p>Situated near the town centre in Dalry, Bessy Dunlop Court is adjacent to a newly built sheltered housing complex and offers accommodation specifically designed for adults with complex needs, which also features a newly built social hub available for community activities. This development is the first to open from a programme of supported accommodation in the community since the opening of Trindlemoss.</p> <p>The supported accommodation consists of 12 one bedroom and 3 two bedroom properties, each of which has an open plan kitchen and sitting room, separate bedroom/s and an en-suite wet floor shower room, as well as its own front door and a small garden area. The modern homes are equipped so that assistive technology, tailored to each individual's specific needs can be installed. From managing risks such as door security and falling, to aiding communication and participating in household tasks, technology can support individuals to have more control over their lives.</p> <p>Bessy Dunlop Court also incorporates a support base within the housing complex, enabling us to offer a 24-hour responsive service providing support with activities, including help with getting up, personal care, meal preparation, taking medication and keeping homes clean and tidy.</p> <p>This development is the next step in a programme of supported accommodation which will support vulnerable adults with their independence in the community. A video walkthrough of the facility can be accessed through this link - Bessie Dunlop Court</p>



2.4 Recovery Developments for Justice Services

The Drug Treatment and Testing Order Team (DTTO), based within Justice Services, have secured funding for one year from CORRA as part of the Improvement fund for the recruitment of two Recovery Development Workers to complement their established and innovative team. These posts are presently advertised on *My Job Scotland* and they are seeking enthusiastic and motivated individuals with lived experience. These posts will allow for additional outreach work to be undertaken to encourage engagement and alternative activities to be implemented across Ayrshire to promote recovery.

2.5	<u>Older People's Day Services</u>
	As a result of the COVID-19 pandemic North Ayrshire Health and Social Care Partnership's older people's day services required to close on a temporary basis in March 2020 to ensure the safety of those who attended the service and to comply with local and national restrictions. The users of day services have been supported with programmes of outreach, physical and virtual, and enhanced community supports.
	The temporary closure has presented an opportunity to review the current model and explore possible alternative 'personalised' approaches available for remobilising day services in North Ayrshire. The review of the current model commenced in March 2021 involving engagement with relevant stakeholders, benchmarking against other Local Authorities and reviewing day services data, service models and local need.
	The review has identified that day services in North Ayrshire are a highly valued service which has been greatly missed during the pandemic, this has been evidenced through all of the service user, carer and professional group engagement. The outputs from the review and engagement programme will be presented to the IJB in August for consideration of the future model of day service delivery in North Ayrshire.
2.6	<u>Mental Welfare Commission – Unannounced Visits</u>
	Mental health Inpatient services within NHS Ayrshire and Arran had two announced visits from the Mental Welfare Commission during May.
	<p><u>Ward 8</u> was visited on 10th May and on the day feedback was given that the Commissioners noted the high level of acuity of those within this care setting and acknowledged the comprehensive, person centred care planning in evidence. They were pleased to note the improvement in quality of the Multi-Disciplinary Team review documentation and the new more structured nature of this.</p> <p>The Commissioners were particularly complimentary about Care Partner (electronic care record) front page advisories for staff's awareness across services and especially guidance for colleagues as to crisis indicators etc. Evident consideration and pro-activeness around physical health care needs were also noted and regular monitoring via clinical observations and High Dose Antipsychotic Monitoring as required.</p>
	<u>Clonbeith Ward</u> (formerly Jura) was visited on 12 th May. Since the Commission's last visit Jura had moved to Clonbeith in August 2020 following an extensive upgrading/modernisation of the ward and the Commission were very pleased to note the improvements including – improved signage, improved natural light, individual patient memory boxes and personalised bedrooms. Improvements also in terms of availability and evidence of review of medical legal forms was noted including the use of Adults with Incapacity Audit tool. Care plans were sampled and while feedback was given that there were some very good examples of stress and distress care plans, there were others with room for improvement. Physical care planning was noted to be very good and the detail/quality of Multi-Disciplinary team reviews were also complimented. The role of the activity co-ordinator was welcomed, and the Commissioners looked forward to hearing how this progresses and impact within the ward.
	Two excellent and very positive visits, acknowledging the efforts of care teams and commitment to excellent patient care. We will receive the formal reports in due course.

2.7	<u>Carers Week – 7th to 13th June 2021</u>
	As part of Carers Week 2021, North Ayrshire Health and Social Care Partnership is calling for unpaid carers to come forward and receive the practical, financial and emotional support they might need while looking after a loved one.
	With the availability of respite, services and short breaks all being impacted by the pandemic, unpaid carers have shown great strength and dedication to the friend, neighbour or loved one they have been caring for. Carers Week is the perfect time for all of us, as individuals and communities, to express our heartfelt gratitude to every carer who has selflessly gone above and beyond, not only during the pandemic but on an ongoing basis as they often make their caring role a priority over their own needs.
	Carers Week, which runs from Monday, June 7 to Sunday, June 13 this year, is an annual awareness campaign run by charity Carers UK that celebrates and recognises the vital contribution of the UK’s unpaid carers, who support family members and friends who are older, have a disability or a mental or physical illness.
	A number of events and activities for unpaid carers took place across North Ayrshire during Carers Week. As Carer Positive status employees, North Ayrshire Council and North Ayrshire Health and Social Care Partnership also held events throughout the week for staff members who are unpaid carers, including information sessions with the Money Matters team and the setting up of a working group to assist in developing staff training across NAC and developing peer support for carers in the workplace.
	To find out more about the support available locally to unpaid carers, get in touch with the Unity North Ayrshire Carers Centre by calling 01294 311333 or emailing northayrshire.carers@unity-enterprise.com . You can also find out more online by visiting https://www.unity-enterprise.com/carers-centres/ or nahscp.org/support-for-carers/ .
2.8	<u>COVID Update</u>
	This update continues to offer assurance to IJB on the partnership’s continued response to the COVID19 pandemic. The response to the pandemic continues to be recorded through the mobilisation plan.
	The partnership, along with NHS and NAC still operate on an “emergency” footing.
	<u>Updates since last IJB</u>
2.9	<u>National Infection Prevention Control Manual for Older People and Adult Care Homes</u>
	Older people and adults with additional support needs, living in adult care homes are often vulnerable to infection and may also have underlying health conditions, therefore it is important that staff follow optimal infection prevention and control (IPC) practices. This was previously found in the National Infection Prevention and Control Manual (NIPCM), however COVID -19 has shone a light on the importance for relatable, context specific information in these care settings.
	National Antimicrobial Resistance & Healthcare Associated Infection Scotland (ARHAI) was commissioned by Scottish Government to produce IPC guidance for older people and adult care homes. It is for use by all staff working in older people and adult care homes. The manual is web based and is aligned to the

	evidence base of the NIPCM. It is easily accessible on computers, tablets and mobile phones.
	Six workshops have been organised to give an introduction and further information about the manual, to support care homes to successfully implement the manual and embed IPC practices.
	The manual will be mandatory in adult and older people care home settings and care homes will be checked for assurance against it through inspections led by the Care Inspectorate from September 2021 onwards. Care Home staff, managers, and partners of care home will be encouraged to support the implementation of the manual by attending the workshops.
2.10	<u>Enhanced Clinical and Professional Oversight Arrangements for Social Care</u>
	The Care Home Oversight Group (CHOG) in North Ayrshire continue to meet twice weekly to monitor and support care homes and monitor the sustainability and resilience in the social care sector.
	There is a programme of care home resident reviews underway to ensure all care home residents are having their needs appropriately met.
	The team commenced follow up visits to care home residents at end of April, and are working on follow up visits for reviews completed during 2020/21. To date, the team have undertaken approximately 100 follow up visits with a further 130 still to take place. The follow up visits are in addition to all new reviews allocated, which are now taking place in the care home (approx. 180). Resources are being redirected to ensure these are completed as a matter of priority.
2.11	<u>Remobilising of Routine Domiciliary Dental Care</u>
	As a result of the global COVID-19 pandemic, the risks posed to care home residents from the virus and the need to prevent associated outbreaks, the provision of all "routine" domiciliary dental visits to care homes and personal residencies were halted in March 2020.
	Dental professional visits to care homes in Ayrshire and Arran will now be resumed, following protocols, which are in line with the Scottish Government guidance "Open with Care". Dental professionals carry out LFD self-tests twice per week and follow all NHTSA&A protocols re PPE and other infection control measures.
	All care homes in Scotland have been offered the opportunity to apply for digital tablets and other technology to support 'Near Me' consultations with GPs and primary care teams. Over 1200 iPads have been dispatched to 760 care homes through this programme.
2.12	<u>Vaccinations</u>
	Based on SG Dashboard 81% (88,641 people) of adult population in North Ayrshire had received first dose with 55.7% (60,928 people) receiving 2 nd dose (as at 9/6/21).
	All care home residents; care home staff and HSCP staff have now received their first and second dose vaccinations. And the vaccination roll out to the wider population is being delivered in line with the JVC I guidance.

	The North HSCP is supporting NHS Ayrshire and Arran with the planning for the longer term delivery of the vaccination programme.
2.13	<u>Community Testing</u>
	A four week rolling programme has been established for the siting of a symptomatic mobile testing unit across North Ayrshire. Attendance at the MTUs continue to be very positive. When notified of potential outbreak in a neighbourhood we can very quickly deploy the unit to assist citizens with easy access to symptomatic testing.
	<p>Asymptomatic Test Centres have also been established across North Ayrshire. As previously advised unlike the MTU, attendance at the asymptomatic sites have been quite poor, with the exception of the site at Bridgegate in Irvine and Brisbane in Largs. Proposal has been submitted to Public Health to change our model to a mobile asymptomatic unit with perhaps one or two static sites remaining - we await feedback on this proposal.</p> <p>Work is also underway to put in place testing for seasonal workers and engaging with hard to reach groups to raise awareness of regular testing incorporating the Universal Offer, with the objective of empowering local communities to access testing and supporting them to test at home.</p>
2.14	<u>Expanded Asymptomatic COVID Testing – Unregistered Services</u>
	<p>Scottish Government have now written to the providers of the following services to advise them that testing kits will soon be made available to them:</p> <ul style="list-style-type: none"> • Mental Health • Children and Young People’s Community • Addiction • Homelessness • Learning Disability <p>Testing will be offered using the same pathway as registered services. Our web page contains an overview of the current cohorts: Coronavirus (COVID-19): social care testing guidance - gov.scot (www.gov.scot). In addition to the above, they will also be writing to providers of Short Break/Respite Care to advise them that eligible staff will also have access to regular asymptomatic LFD testing (twice weekly).</p>
2.15	<u>Staff Testing</u>
	<p>Lateral Flow Device Testing continues for all frontline health and social care staff who are in regular contact with users of our services.</p> <p>Staff are testing twice weekly and self-uploading results, with 16,562 results recorded at time of writing.</p> <p>Residential Children’s Units are also now undertaking PCR testing.</p>
3.	PROPOSALS
3.1	<u>Anticipated Outcomes</u>
	Not applicable.

3.2	<u>Measuring Impact</u>
	Not applicable
4.	IMPLICATIONS

Financial:	None
Human Resources:	None
Legal:	None
Equality:	None
Children and Young People	None
Environmental & Sustainability:	None
Key Priorities:	N/A
Risk Implications:	N/A
Community Benefits:	N/A

Direction Required to Council, Health Board or Both	Direction to :-	
	1. No Direction Required	√
	2. North Ayrshire Council	
	3. NHS Ayrshire & Arran	
	4. North Ayrshire Council and NHS Ayrshire & Arran	

5.	CONSULTATION
5.1	No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation.
5.	CONCLUSION
5.1	Members of IJB are asked to note the ongoing developments within the North Ayrshire Health and Social Care Partnership.

For more information please contact **Caroline Cameron, Director/Chief Officer** on 01294 317723 or carolinecameron@north-ayrshire.gov.uk