

North Ayrshire Performance Summary Report - Q4 2022/23

Reporting Period: 01/04/2022 - 31/03/2023



**POLICE
SCOTLAND**
Keeping people safe

Total Crime



-4.1%



11,211 Crimes

Incidents
Recorded

Violence/Homicide

Drug Supply

Sexual Crime

Hate Crime

ASB

-13.6%*

1.7%

-22.0%

1.6%

-10.3%

-25.6%*



35,894

1,539

58

301

115

7,009

Domestic Abuse

Housebreaking

Robbery

Fraud

Speeding

Drink/Drug Driving

-8.7%*

-34.8%

2.6%

32.7%

21.1%

21.1%



966

182

40

281

534

219

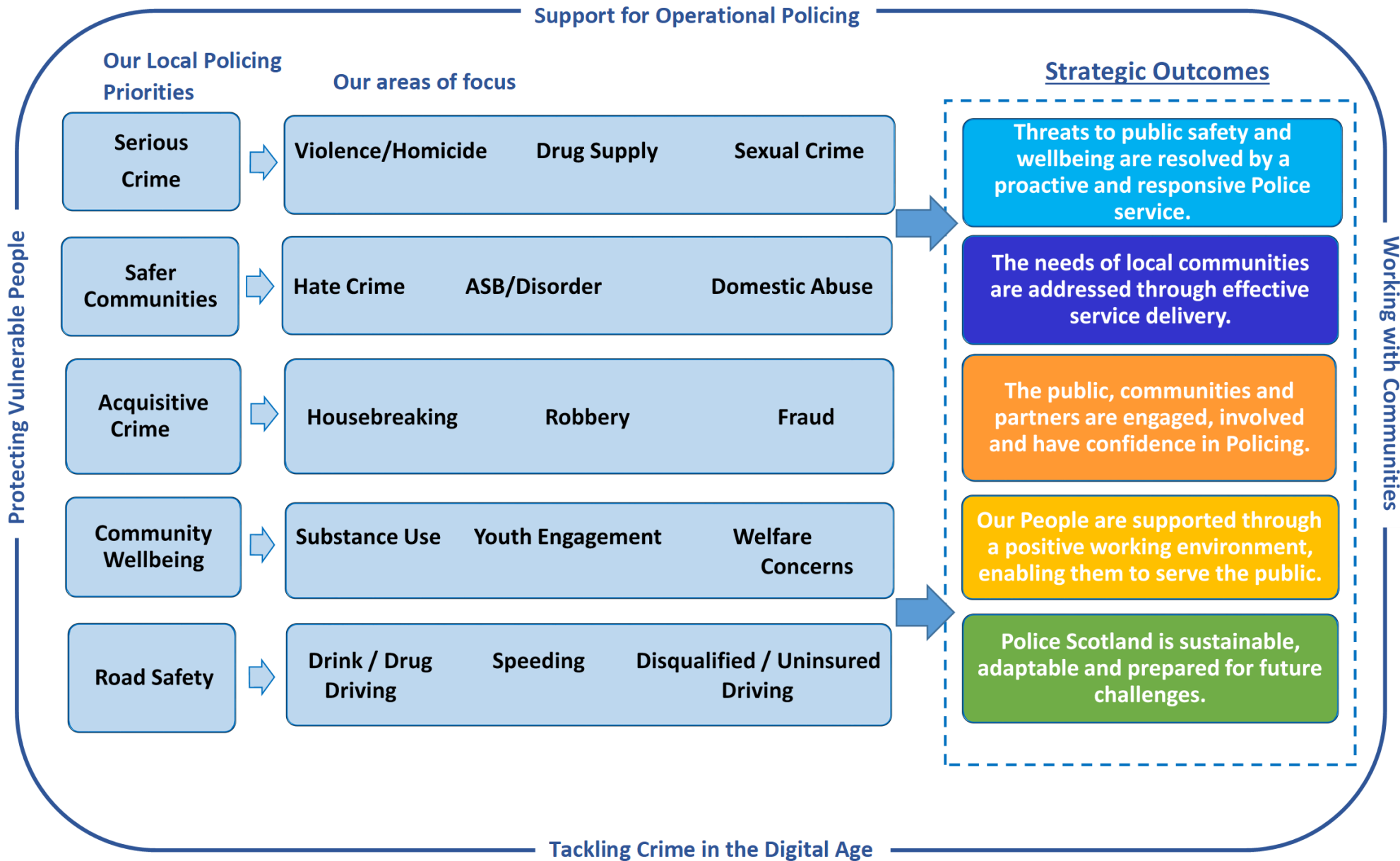
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. *5-yr Average is locally produced and not MI

Introduction

This document has been compiled to look at the quarterly data available for North Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on. There is a new Local Policing Plan and 'Plan on a Page' which will be reported on as part of Q1 later in 2023.

The following list of contents provides an overview of the items included in this report:

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SERIOUS CRIME—Violence/Homicide

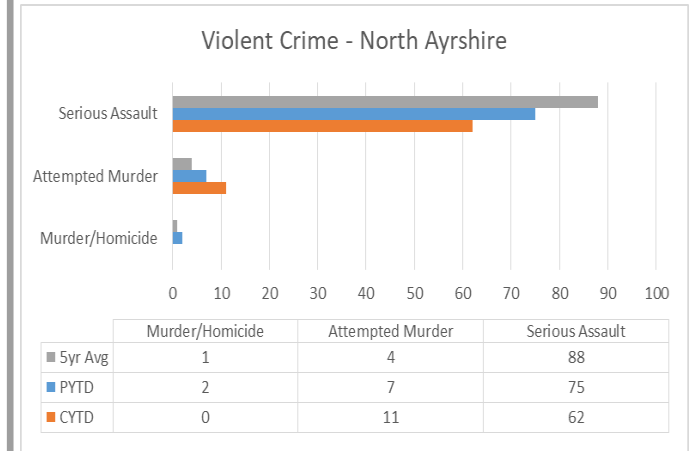
Analytical Context:

Overall Violent Crime ended 2022/23 with an increase of 1.7% on the 5-year average.

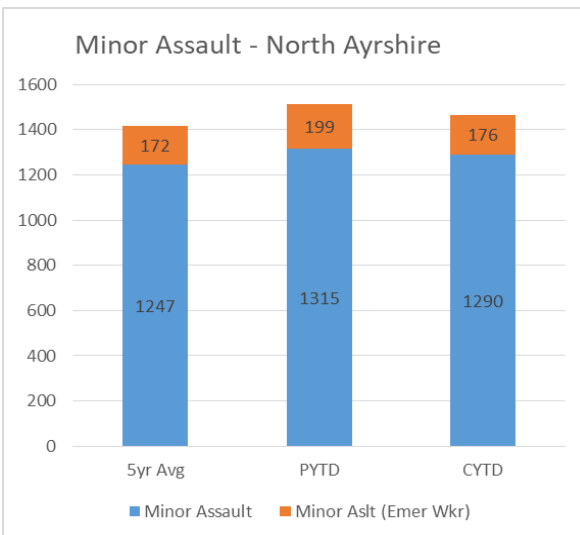
Serious Assaults have reduced with 62 crimes recorded at the end of Q4 compared with 75 the previous year and a 5-year average of 87.8. Detection rates were down slightly at the end of the year at 77.4% compared to 85.6% on the 5-year average, but up slightly on last year at 74.7%. Twenty-four of these crimes have taken place within the home with eight being domestic related. Thirty of the crimes have noted alcohol consumption as a potential factor. Twelve of the victims were female.

There have been no Murders in the reporting period, however there have been 11 Attempted Murders, all of which have been detected.

Minor Assaults on members of the public recorded lower numbers, compared with last year and the 5-year average (see chart below). Notably, 39 assaults on retail workers were recorded for the year. The detection rate was 63.8% which was above the figure the previous year (60.6%) but well below the 5-year average (77.3%). Minor Assaults on Emergency Workers are currently above the 5-year average, but below the figure for last year.



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Violent crime is continually reviewed and resourced across Local Policing Teams (LPTs), Priority Policing Team (PPT) and Criminal Investigation Department (CID). This daily scrutiny and governance allows for early identification of crime trends, repeat victims, offenders and locations; ensuring that we employ preventative policing plan wherever possible. This is reflected in North Ayrshires local action plans and response to the night time economy.

Our LPTs and dedicated town centre officers provide a responsive visible presence around retail premises and support retail workers through a prevention approach but also enforcement when required.

In support of our night time economy directed patrols engage positively with licensed premises providing a visible reassuring presence within our town centres to deter and prevent violence and disorder. We have conducted 1205 supportive licensed premises visits throughout North Ayrshire between April 2022 and March 2023.

The Community Wellbeing Unit continue to work closely to persons and partners with the overarching aim to divert offenders away from crime whilst supporting our vulnerable victims.

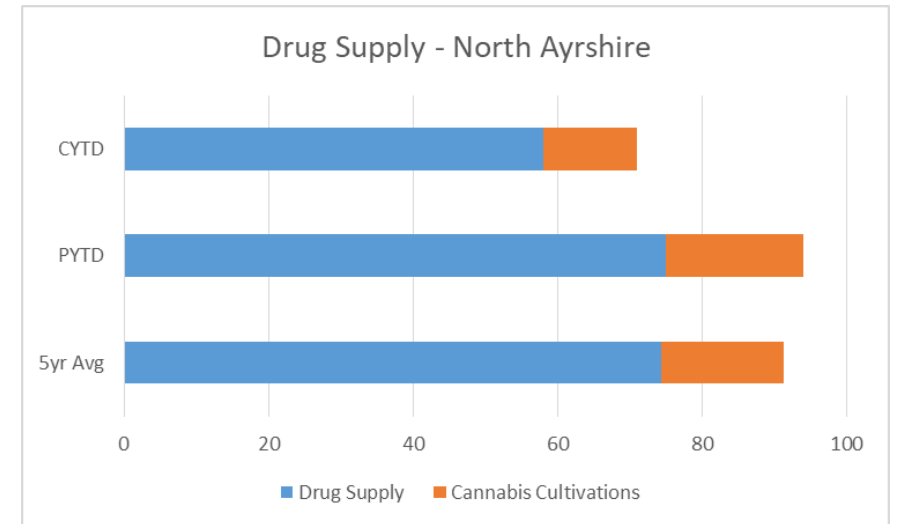
SERIOUS CRIME—Drug Supply

Analytical Context:

Drug Supply charges ended the year down 22% on the 5-year average.

There was a marked reduction (n=58) in the number of charges being brought compared with both the previous year (n=75) and the 5-year average (n=74.4). Cannabis cultivations have also recorded a decrease with 13 identified in 2022/23 compared with 19 the previous year.

Proactivity remains the main focus and means by which these charges are obtained, identifying any real patterns to where these crimes requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by North Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

North Ayrshire continues to proactively tackle drug supply by targeting individuals and groups that are involved in the sale and supply of controlled drugs throughout the region. We remain responsive to information and intelligence regarding drug supply developing this information into enforcement action by our proactive crime team supported by our priority and local policing teams. Between January and March 2023, notable recoveries include:

- 30 year old from Arran arrested and charged after cultivation discovered within Caravan on Island worth approximately £28,000
- Warrant executed in property in Ardrossan where 59 year old male arrested and charged in relation to supply of controlled drugs- £1800 of class B recovered
- £1400 in cash seized from 38 year old male from a property in Irvine, male believe dot be concerned in drug supply.
- Property in Stevenston searched under warrant. 21 year old male charged with concerned in supply and possession 4 x offensive weapons. Class A recovered with street value of £2000.

The total value of drugs recovered is £35,340 resulting in 6 supply charges.

SERIOUS CRIME—Sexual Crime

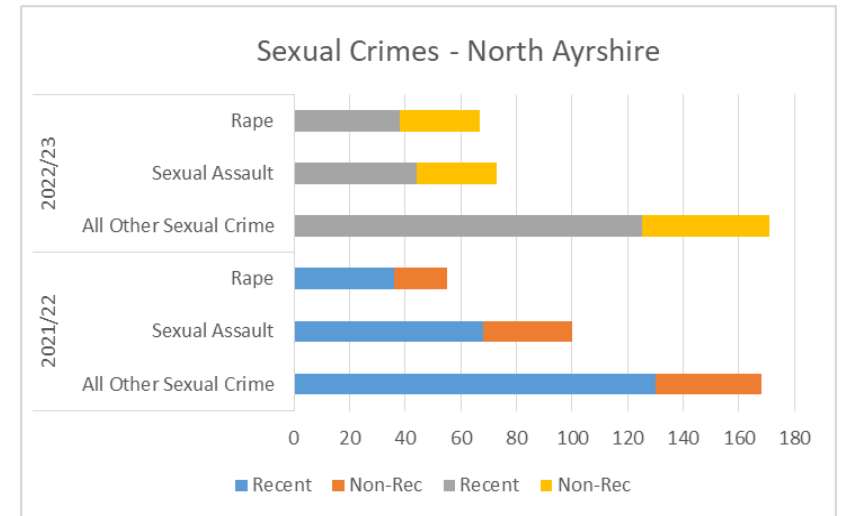
Analytical Context:

There was an overall decrease in the number of sexual crimes reported to the end of Q4, down 6.8% on the previous year but up 1.6% on the 5-year average.

In reference to the table opposite the biggest decrease was noted in Sexual Assault crimes (down 23.7% on last year). Rape crimes have noted an increase, but this is due primarily to non-recent reporting (accounting for 43.3% of Rape crimes). When considering all sexual crimes, 33.4% of crimes are non-recent, this includes 29 non-recent Rape crimes and 29 non-recent Sexual Assaults.

Detection rates were 58.1%, significantly above the previous year (46.3%) but below the 5-year average (62.6%). Rape detections were 49.3% while Sexual Assault detections were 62.0%.

Police Scotland has made a concerted effort to raise awareness and encourage survivors of sexual abuse to report incidents regardless of when they occurred. Every report is investigated thoroughly, albeit there can be challenges with tracing witnesses or securing forensic opportunities for non-recent offences.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

Targeting sexual crime remains a priority within North Ayrshire. Every reported incident of a sexual nature is robustly investigated. There is a dedicated Detective Inspector who has been appointed to the Divisional Rape Investigation Unit and oversees all reported incidents, ensuring appropriate governance and oversight and thorough investigation into the report. The increase in sexual crime reporting highlights how our response to online offending and public protection are a key part of frontline policing in a modern society. Tackling sexual crime remains a key priority and we will continue to focus enforcement in this area.

We encourage survivors of sexual abuse to report incidents regardless of when they occurred and recognise the trauma that can be caused to survivors of sexual abuse and work collaboratively with partners to ensure these individuals are fully supported through the justice system. We always seek to learn and improve the service provided to survivors of sexual abuse. Gathering feedback helps us understand what we are getting right and what we could do better. We are committed to continually improving the service we provide, to build confidence in reporting and in policing more widely. It is acknowledged that while the criminal justice system can itself present challenges for survivors, there is a risk that witnesses, especially children and other 'vulnerable witnesses' of the most serious and traumatic crimes can be re-traumatised through their participation in the criminal justice process. Officers are being further trained with information about the impact of trauma and how these can impact on a person's ability to participate in an interview to provide a fair and consistent approach under video recorded conditions.

We continue to work closely with partners to ensure survivors are supported throughout the criminal justice process. The Willows in Prestwick is a dedicated sexual assault response coordination service that offers healthcare choices including a forensic medical examination, and is available to individuals who have experienced rape or sexual assault, in a way that is sensitive, compassionate and reduces the risk of any re-traumatisation.

Campus officers continue to work proactively with young persons to highlight reporting mechanisms and danger signs from those who wish to cause them sexual harm both within the community and in the online space.

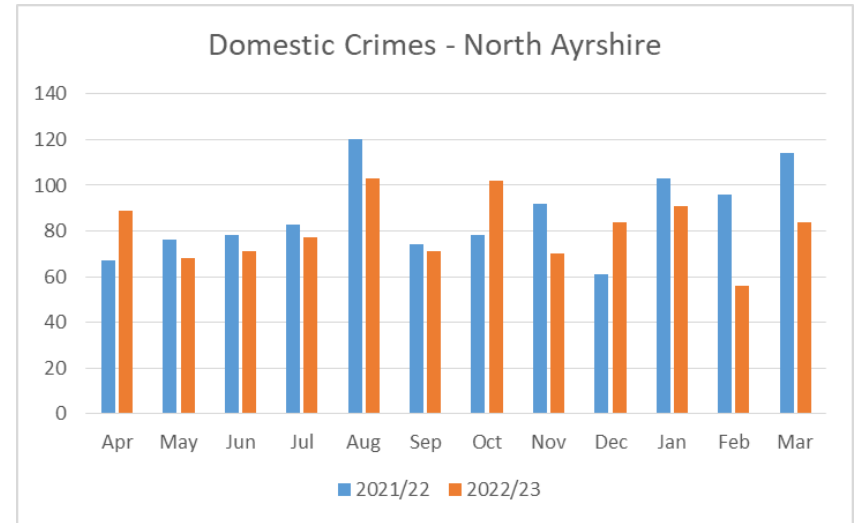
SAFER COMMUNITIES—Domestic Abuse

Analytical Context:

Domestic Abuse crimes are currently down 7.3% on the 5-year average.

Crimes ended the year down compared with the previous year (966 this year compared with 1042 previous year). It is evident from the chart opposite that there were two peak months last year—August and October where the figures were over 100 for the month. Examination of these two months shows a high number of crimes that did not take place during the month reported.

Examination of the types of domestic abuse committed across the year indicates that the majority of crimes continue to be Minor Assaults or Threatening & Abusive Behaviour. However there was one Attempt Murder, nine Serious Assaults, 22 Rapes and 40 Domestic Abuse Act crimes (examples include Stalking and/or Coercive behaviour).



Source: Data taken from iVPD through ScOMIS

Local Action/Context:

The overall reduction in domestic abuse crimes is reflective of the additional investment and partnership working within North Ayrshire. 2022/23 saw the introduction of a dedicated Detective Inspector and Safeguarding Team. The Safeguarding Team provide victims of domestic abuse with a consistent quality of service which is focussed on the victim's safety and wellbeing and through 1-1 contact truly understanding the dynamics of the abusive relationship identifying patterns of behaviour such as coercive control.

The Multi-Agency Risk Assessment Conference (MARAC) process successfully launched across Ayrshire in August 2022. Since then 123 North Ayrshire victims of domestic abuse have had their cases discussed and considered by partners. Between Dec 2022 and April 2023 the Multi-Agency Tasking and Coordination (MATAAC) process reviewed and discussed 5 offenders of domestic violence who had been assessed through as having the greatest potential to cause harm.

Applications for The Disclosure Scheme for Domestic Abuse Scotland **102**, this is a positive development and reflective of a greater understanding across services and public of the benefits to the scheme.

Working with our partners we continue to develop and enhance our response to incidents of domestic violence where we are providing locally delivered training to front line officers ensuring that victims get the best possible service at point of first contact.

We continue to develop, deliver and support and promote campaigns and initiatives with partners. This includes the 16 Days of Action, white Ribbon Campaign and Reclaim the night events.

SAFER COMMUNITIES—Hate Crime

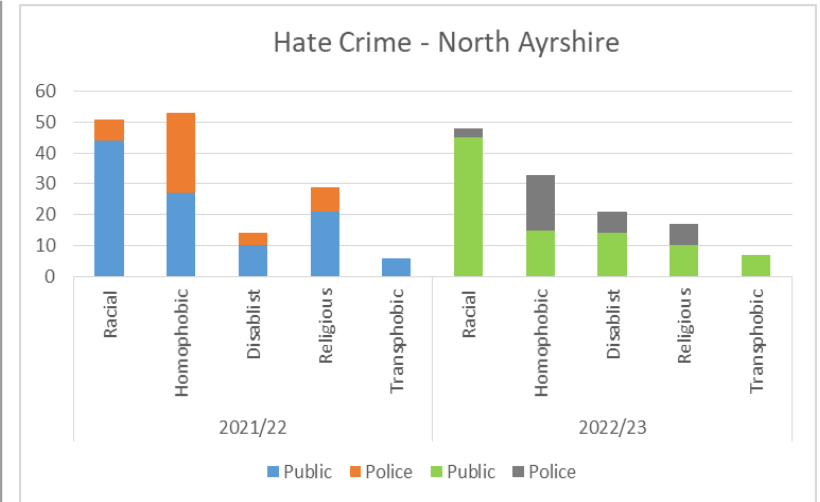
Analytical Context:

Hate crimes ended the year 10.3% below the 5-year average.

The year on year decrease shows a total of 115 crimes this year compared with 141 the previous year. Note that a single crime can have more than one hate crime type, for example one incident could feature homophobic and sectarian language.

The chart opposite provides a breakdown of the different types of hate related crimes and highlights an increase in Disablist crimes. Racial crimes have remained fairly static whilst Homophobic and Religious crimes have significantly decreased.

At the end of this reporting period two repeat victims have been identified. One is a shop worker in Irvine who has been the victim of racial abuse on two occasions and one victim in Kilwinning has been subjected to disablist abuse on two occasions. There have been no further repeat victims noted during the year.



Source: Taken from the iVPD database through ScOMIS

Local Action/Context:

The overall reduction in reported hate crime across North Ayrshire to the end of quarter 4 is very positive and is attributable in some part to the ongoing preventative work being undertaken particularly with our young people.

Our North Ayrshire Preventions and Interventions Officers is a Hate Crime Champion who is specifically trained to provide advice, support and assistance to colleagues and partners in tackling the issues surrounding hate crime. In conjunction with our Campus officers they have been delivering a program of hate crime talks within both primary and secondary schools.

Local Policing Teams and Interventions officers visit victims of hate crime offering appropriate advice and support providing a single consistent point of contact, by also working with partners such as the Anti-Social Behaviour Investigation Team (ASBIT) we can effect positive change.

Every report of hate crime attracts daily scrutiny from the Area Commander and relevant staff in order to identify patterns of behaviour, repeat victims / locations and to ensure offenders are identified.

We proactively support all national hate crime campaigns using our social media channels to raise awareness and encourage victims of hate crime to report and engage with the police.

SAFER COMMUNITIES—Antisocial Behaviour

Analytical Context:

ASB Incidents ended the year down 25.6% on the 5-year average.

Every month of the reporting year recorded much lower figures compared with the previous year and the 5-year average as detailed in the second chart below. Around 23% of incidents across the year resulted in a crime report being raised. It is assessed that around 18% of ASB incidents are possibly youth related.

ASB Fixed Penalty data is currently still being worked on and should be available in the near future.

Local Action/Context:

The consistent reduction in Anti-Social Behaviour (ASB) incidents is reflective of the significant partnership working across North Ayrshire and the positive impact of our Prevention First approach. ASB is a particular focus of the Prevention First meetings which identifies emerging and established issues and works collaboratively with partners to address these.

Each weekend there are dedicated officers on foot patrol within town centres conducting licenced premises visits and targeting ASB, providing public reassurance to those enjoying a night out. Between April 2022 and March 2023 there was 1205 visits to licensed premises.

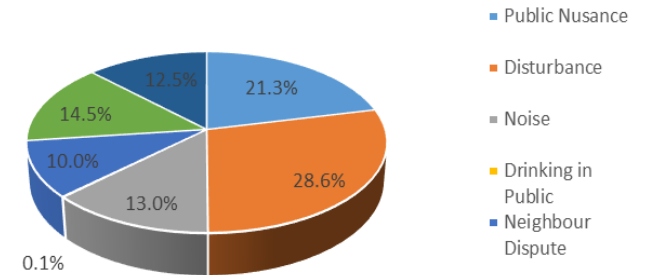
The use of off road vehicles has been problematic within North Ayrshire especially in the areas of Ardeer, Stevenston beach and Kilwinning. Officers have engaged with the user of the bikes and have charged several users and issued ASB tickets. Preventative measures and signage has been introduced as well as a media campaign both to highlight the dangers of these vehicles and to highlight successful enforcement action.

There has been an increase in anti-social graffiti both within town centres and more remote buildings that are visible from the main roads. Police are working with Streetscene and owners of property to remove offensive material.

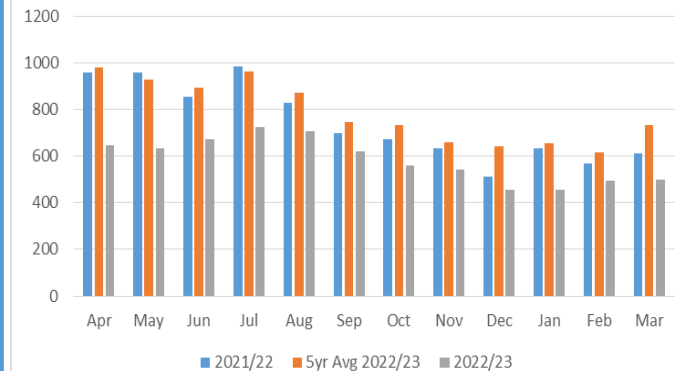
Youth Disorder continues to be prevalent within Irvine Town Centre/Mall and Fullerton area, there are two dedicated town centre officers providing visible presence during dayshift hours, these areas are subject to regular patrols by late shift/nightshift officers with Local Policing Teams completing action plans to tackle anti-social behaviour.

Campus officers continue to educate and divert pupils from ASB utilising Early and Effective Intervention protocol when appropriate.

ASB Incident Breakdown - North Ayrshire



Monthly ASB - North Ayrshire



Source: Taken from STORM data extracted through ScOMIS

ACQUISITIVE CRIME—Housebreaking / Fraud

Analytical Context:

Housebreakings ended the year down 34.8% on the 5-year average.

The overall picture for the year showed decreases in crimes targeting domestic properties (including those to non-dwell properties e.g sheds, garages, etc) compared to last year, whilst commercial properties recorded increases. The detection rate was 30.8% which is above the previous year (20.7%) and also the 5-year average (29.0%).

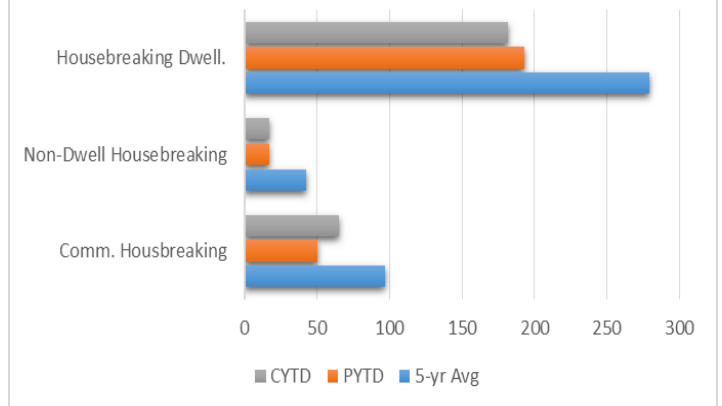
Examination of the commercial housebreakings shows four repeat locations across the year, two of which are school premises. The remaining repeat locations include a supermarket and a church.

Frauds were 32.7% up on the 5-year average.

The upward trend of Frauds is continuing with crimes showing an increase of 2.6% on the figure from last year. The detection rate was 19.2% for year end which is below last year (21.2%) the 5-year average (40.9%).

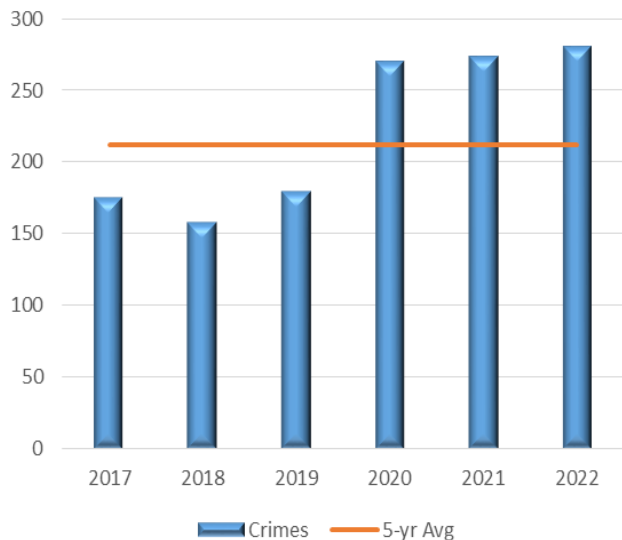
Types of Fraud continues to evolve. In the past year WhatsApp text messaging frauds have become more prevalent as well as ongoing issues with using purchasing sites and goods either not arriving or not being paid for.

Housebreaking Crimes - North Ayrshire



Source: Taken from Police Scotland Business Intelligence Portal

Fraud - North Ayrshire



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

The reduction in recorded housebreakings is positive as is the increased detection rate, given the significant financial and emotional impact to victims there is strict governance and scrutiny of these crimes with each investigation being subject of review by the local Detective Inspector to ensure that we maximise forensic and investigative opportunities.

The Banking protocol continues to be implemented when vulnerable persons present at their bank wishing to withdraw large sums of money often for “work” carried out at their properties. This allows for positive intervention and prevents significant financial loss by the victim.

Frauds are becoming more prevalent and are becoming more sophisticated in nature with many of the crimes being perpetrated by remote offenders often located out with the UK. Whilst anyone can become a victim of fraud these crimes disproportionately affect our elderly causing significant distress. Working on a preventative model within Safer North Ayrshire Partnership there has been significant ongoing work with partners including Trading Standards and local authority to raise awareness through community events and the issuing of 158 call blockers, a simple device that to date in North Ayrshire has prevented in excess of 34000 scam call to residents of North Ayrshire.

ACQUISITIVE CRIME—Robberies

Analytical Context:

Robberies ended the year up 2.6% on the 5-year average.

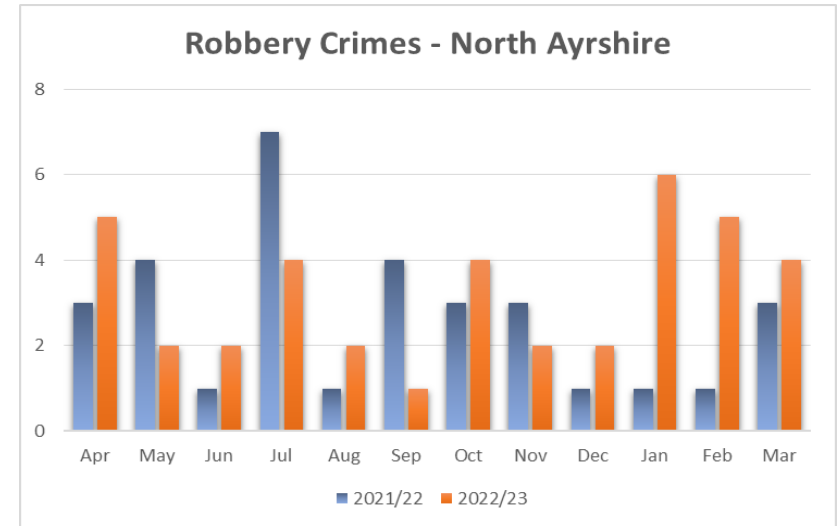
Overall there was an increase in the number of Robbery crimes compared with last year from 32 to 40, driven by increases in January and February.

The detection rate was 77.5% which is below both last year (78.1%) and the 5-year average (82.6%).

It was noted that 15 of the crimes took place within the home, five in a shop (including one in a Chemist) and three in a petrol station and the remainder in an outdoor public location. Nine crime reports have involved the use/threat of a knife or bladed weapon (note one incident recorded 4 Robbery crimes, but has only been counted once).

At least 12 of the victims knew the offender in some capacity.

The items most commonly being taken are cash, mobile phones and medication.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Robberies can have a significant impact on the victims impacting on how safe our residents feel in their community. Each report of robbery is a key priority and attracts immediate supervisory oversight and review and investigation by the CID.

Such scrutiny allows prioritisation of investigations resulting in the early identification and arrest of offenders, there is very much a collective response to such crimes utilising all available investigative tools and intelligence.

Officers in North Ayrshire are committed to tackling the factors that could lead to offenders committing such crimes, identifying trigger points such as release from prison and work closely with partners to ensure appropriate supports are in place reducing the likelihood of offending.

Preventative measures continue, including those offenders subject to bail conditions being subject to regular checks to ensure compliance with these conditions escalating as required to any other relevant agency.

Any Robbery in a commercial location will be subject of follow up by Preventions and Interventions in order to discuss the safety and wellbeing of staff and how making simple changes to security can deter and prevent repeat offending.

COMMUNITY WELLBEING

Local Action/Context:

During this reporting period, the Community Wellbeing Unit (CWU) have proactively engaged with 175 individuals across North Ayrshire in terms of diversionary, interventions and securing partnership support.

The CWU have engaged with and supported multiple partners across North Ayrshire, including: Women's Aid , Money Matters Workshop, Addiction Services, Kilwinning Locality networking meetings, Community Justice workshops and the Youth development Team .

A further round of visits have been undertaken at all North Ayrshire local authority Children's Units to strengthen connections and provide refreshed contacts. The CWU retains close links with North Ayrshire's Social Work Justice and Intervention Multi-Agency Safeguarding Hub (MASH) and continue to conduct joint visits with them and Children and Families Services.

KA Leisure continue to support and accept police referrals in terms of access to their facilities for the most vulnerable.

The CWU have also built a good relationship with Turning point Scotland where partnership working has helped vulnerable service users in the community.

The work of Community Wellbeing Unit can often be complex and involve multiple partner agencies working together effect positive change in an individuals circumstances however on occasion simple and timely intervention can be hugely effective. An example being a female who suffered from depression and anxiety, suicidal thoughts who had made numerous attempts to end her life. CWU began regular engagement building trust and confidence during which time she disclosed that she was a regular user of cocaine and had previously spoken with addiction services but found this difficult and disengaged. CWU introduced her to Turning Point Scotland, she now has a regular allocated worker and feels fully supported. Since the intervention by CWU she is doing well in a positive mind-set with aspirations for the future, she has not since come to the attention of the police.

The following table provides the metrics around the involvement the CWU has had in North Ayrshire:

North Ayrshire	Nominals	Interventions	Mental Health	Addictions	Missing Persons	Youth Offenders	Domestic Abuse
2023							
January	55	98	45	16	2	4	0
February	57	83	42	19	6	2	1
March	63	84	54	16	5	6	0

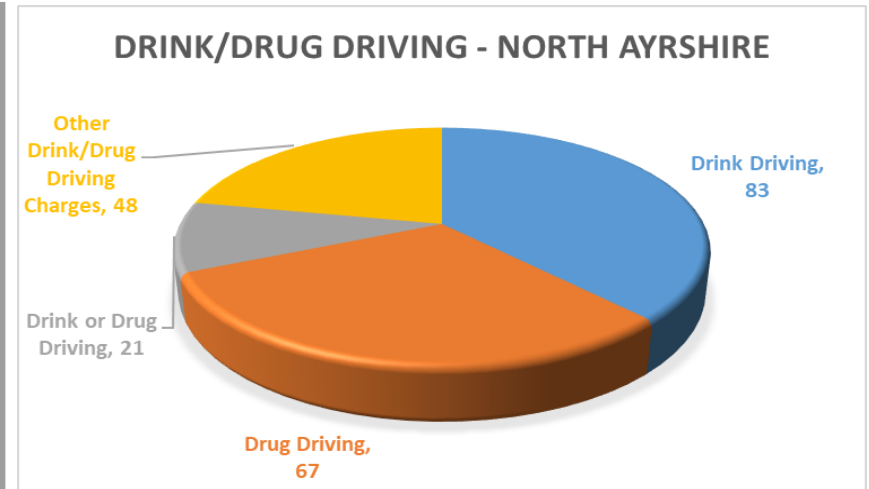
ROAD SAFETY—Drink/Drug Driving

Analytical Context:

Drink/Drug driving offences at year end were up 21.1% on the 5-year average. It should be noted that new legislation around drug driving came into effect in October 2019 and therefore this 5-year average does not fully include the drug charges.

The 2022/23 period saw a total of 219 offences recorded which is an increase on the previous year (n=198).

Solely Drink Driving and solely Drug Driving continue to be the most perpetrated offences, both crime types were up over the course of the year, solely Drink Driving recorded 83 crimes last year whilst solely Drug Driving recorded 64 crimes.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Officers take every opportunity to engage with motorists through face to face interactions and wider social media platforms, to raise awareness of the dangers of driving whilst under the influence.

Officers in North Ayrshire pro-actively target those that consume alcohol/drugs whilst driving, utilising a variety of tactics. Traditional static road checks are conducted on a daily basis, at priority routes with high volume traffic to increase detection rates, and to provide reassurance to local communities that the priority of Road Safety is taken seriously. The addition of high visibility and unmarked patrols at these locations further reinforces the dedication and commitment by officers towards this key priority.

Road Policing officers work in collaboration with internal and external partners, through the use of intelligence and analytical products, to pro-actively identify repeat offenders, who continue to place themselves and other road users in danger through the continued use of alcohol/drugs whilst driving. OCG nominals who are suspected to consume alcohol/drugs whilst driving remain a focus of Police in North Ayrshire to ensure maximum disruption.

Ayrshire's Road Policing Unit support the National Calendar of Road Safety Activity, which identifies specific periods throughout the year to target Drink/Drug driving. The Summer Drink/Drug driving campaign has local officers working in partnership with Road Policing colleagues, through a number of dedicated action plans at specific locations likely to be frequented by offenders. In addition, Drug Driving week takes place in August where a similar dedicated approach is taken.

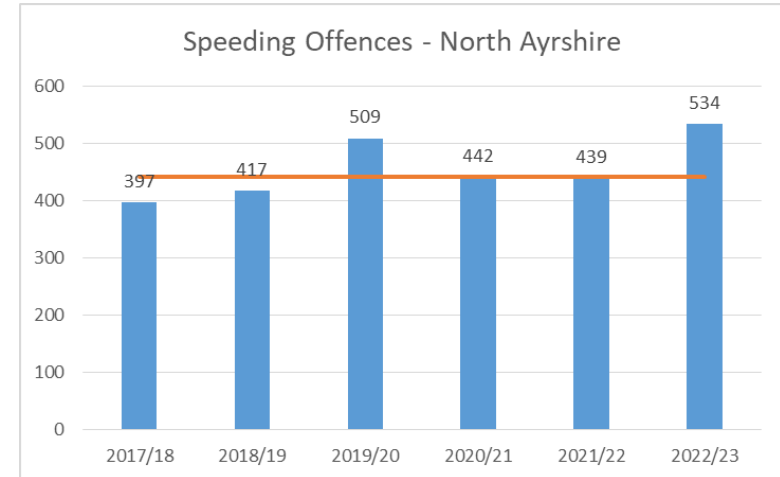
In terms of the reporting period, detections are higher than the previous year which is indicative of the pro-active approach taken by Police in North Ayrshire in support of the above campaigns.

ROAD SAFETY—Speeding

Analytical Context:

Speeding offences ended the year up 21.1% on the 5-year average and 21.6% on the previous year.

The 2022/23 period noted the greatest volume of offences in over 5 years (see chart opposite). Whilst this is a concerning trend it should be remembered that the Road Policing Unit continue to carry out initiatives in specific areas based on information from local communities and Elected Members, which may influence where offences occur and the volume recorded.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

Speeding remains a key priority for residents within North Ayrshire, as highlighted by complaints from our communities and local elected members. Police in North Ayrshire, supported by Road Policing Colleagues deploy to historical speeding locations on a daily basis, providing education and enforcement activity accordingly. Officers take every opportunity during these deployments to glean intelligence for the wider road safety/road crime picture.

Regular multi agency meetings take place within North Ayrshire, whereby a number of dedicated locations are identified and feature on Ayrshire Road Policing's daily tasking deployments. Subject to review every 6 weeks, partners are updated with activity to ensure detections are fed back to local elected members and communities, reinforcing that this priority is taken seriously. Where necessary, deployments will be rotated to ensure an even service spread throughout the sub division.

The reporting period highlights speeding detections are up 21.6% on the previous year, however this is indicative of localised activity conducted within North Ayrshire by both Road Policing and local officers.

Focused activity in North Ayrshire includes, Dedicated Motorcycle safety campaign, A78, A760, A737 enforcement action plans and an Island Road Safety Campaign LPT officers respond to local community feedback and undertake speed detection patrols.

PUBLIC CONFIDENCE—Survey Information

User Experience - Current Position

The information on the table below is from data gathered in the April 2022 to March 2023 period for the whole of Ayrshire and is not specific to North Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed in 2022/23 and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/Other
Number of Respondents	1041	15,323	430	279	332
Ease of Contact? (% Easy and Very Easy)	71%	72%	76%	74%	63%
Being provided with the appropriate response? (% Yes)	62%	63%	70%	63%	52%
Feeling adequately informed about progress made with your report	53%	49%	59%	54%	47%
Overall Satisfaction? (% Satisfied or Very Satisfied)	68%	68%	76%	71%	55%

Your Survey

The following information is based on data from April to March 2023 (It should be noted that the March figures are likely to change as they are updated).

How safe do you feel in your local area?			Male		Female		Total Respondents	
	Very Safe	Fairly Safe	Total	Very Safe	Fairly Safe	Very Safe		Fairly Safe
North	12.11%	53.80%	65.91%	14.71%	47.79%	12.62%	60.28%	487

Concern about Crime			Male		Female		Total Respondents	
	Increased a Lot	Increased a Little	Total	Increased a Lot	Increased a Little	Increased a Lot		Increased a Little
North	34.30%	29.34%	63.64%	27.41%	34.07%	35.05%	28.50%	487

Local Action/Context:

Your Police Survey 2022/23 Survey closed on 31st March 2023 with the feedback published on the 12th May 2023, the 2023/2024 Survey is now live.

Responses to Your Police Survey will continue to feed into decision making structures within Police Scotland on a regular basis. Police Scotland's Public Confidence Governance Board will build on the actions taken from the survey and continue to shape our approaches to improving public contact and engagement.

PUBLIC CONFIDENCE—Complaints Against the Police

Complaints

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
TOTAL	372	329	13.10%	533	641	-16.8%
North Ayrshire	128	131	-2.3%	183	223	-17.9%

Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
U DIVISION	1	147	42	30	65	46	18	23	0
North Ayrshire Council	1	48	23	7	18	13	9	9	0

Breakdown of Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal
U DIVISION	39	0	6	33	78	142	3	14	3
North Ayrshire	11	0	3	12	28	51	2	4	1

Breakdown of Quality of Service Allegation

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
U DIVISION TOTAL	60	57	84
North Ayrshire	21	19	27

GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date