

Integration Joint Board 21st June 2018

| Subject: | Director's Report |
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| Purpose: | To advise members of the North Ayrshire Integration Joint Board (IJB) of developments within the North Ayrshire Health and Social Care Partnership (NAHSCP). |
| Recommendation: | That members of IJB note progress made to date. |

| Glossary of Terms | |
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| NHS AA | NHS Ayrshire and Arran |
| HSCP | Health and Social Care Partnership |
| IJB | Integration Joint Board |
| V1P | Veterans 1 st Point |
| ASN | Additional Support Needs |

| 1. | EXECUTIVE SUMMARY |
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| 1.1 | This report informs members of the Integration Joint Board (IJB) of the work undertaken within the North Ayrshire Health and Social Care Partnership (NAHSCP) nationally, locally and Ayrshire wide. |
| 2. | CURRENT POSITION |
| | National Developments |
| 2.1 | <u>NHS Scotland Event – 18th/19th June</u> |
| | The North Ayrshire HSCP was well represented at this year's annual NHS Scotland Conference. The following services all have posters featuring at the event :- Creating a wellness service for children and young people in Ayrshire and Arran: Cluster modelling in schools and communities – Kilwinning; NAHSCP Telecare and Scottish Ambulance Service Test of Change Pilot Developing North Ayrshire Children's Services Plan in partnership with local children; The use of telecare in the redesign of overnight supports for people with learning disabilities : implementing a cluster based approach in North Ayrshire. |
| | Our Children and Adolescent Mental Health Services (CAMHS) team delivered a spotlight session entitled "Creating a Wellness Service for Children and Young People in Ayrshire & Arran". |
| | On the second day, I delivered the morning plenary session on the topic of "Building Stronger Children". |

| | Ayrshire Wide Developments |
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| 2.2 | <u>Veterans 1st Point</u> |
| | Veterans from across Ayrshire came together recently to celebrate the first birthday of Veterans First Point on 9 th May 2018. |
| | Veterans First Point was first launched in Ayrshire in March last year to support service veterans and their families with the move from military to civilian life. |
| | Since its opening, Veterans First Point has managed to support over 300 veterans to seek help with things like housing, support with gaining employment, and accessing psychological treatment for mental health difficulties. |
| | North Ayrshire Developments |
| 2.3 | Appointments |
| | Following a successful round of interviews in early June, the undernoted appointments have been made to the Partnership :- |
| | Dalene Sinclair, Senior Manager (Universal Early Years) Caroline Whyte, Chief Finance and Transformation Officer |
| 2.4 | What Matters to You? Day – 6 th June 2018 |
| | Last year we spent the 6th of June talking to people across North Ayrshire about what mattered to them in relation to health and social care. We managed to speak to two and a half thousand people on the day, from patients and service users through to members of the public at train stations, in supermarkets and on the streets. It was a huge success and provided us with a real insight into what the people of North Ayrshire want when it comes to their health and social care. |
| | This year, we took a slightly different approach and asked as many of our staff to ask the question and have the conversation with as many of their service users and patients as possible on the day. Over 50 staff volunteered to be What Matters to You? Champions and we developed the postcards to make capturing the feedback as easy as possible. It is a simple question that allows practitioners to engage in a meaningful conversation that not only enhances the relationship with the individual they are working with but allows us to seek invaluable feedback. |
| | The results from the day will be presented to the IJB in October 2018. |
| 2.5 | National Secure Adolescent In-Patient Service |
| | Development of the new National Secure Adolescent In-patient Service is progressing well. This will be a brand new 12-bedded national resource for young people, being built on the Ayrshire Central site in Irvine, close to our Woodland View hospital. Despite the significant work involved in this development, we are still on track to open in 2020. |

| 2.6 | Additional Support Needs Resource |
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| | Another development, agreed by Council in February this year and also scheduled to open in 2020, is a brand new 8-bedded residential resource for young people with Additional Support Needs (ASN) as well as a new 8-bedded respite resource. Both are being built alongside the new ASN school on the Auchenharvie site and will form part of a campus. This is a unique development in Scotland and one that provides a real opportunity to improve the support available locally for young people with complex needs and their families. |
| 2.7 | Change Programme Priorities 2018/19 |
| | The Partnership Senior Management Team (PSMT) are in the process of agreeing the priorities for the Change Programme for 2018/19. As Director and Chief Officer, my priorities for 2018/19 have been agreed with both Chief Executives and these will inform the priorities for the Change Programme, as well as those agreed by the PSMT. Details of all priorities and proposed savings will be tabled at the IJB meeting in July 2018. |
| 2.8 | <u>Carers Week – 11 – 17th June 2018</u> |
| | Carers Week is an annual campaign to raise awareness of caring by highlighting the challenges that carers face and recognise the contribution they make to families and communities throughout the UK. The campaign encourages others to organise activities and events throughout the UK. |
| | In North Ayrshire the focus during Carers Week (11th - 17th June) was ways we can support carers to stay Healthy and Connected. Building communities which support carers to look after their loved ones well, while recognising that they are individuals with health and wellbeing needs of their own. |
| | A number of individuals and groups across North Ayrshire hosted events to raise awareness for Carers Week 2018, including :- |
| | Nail Bar and Afternoon Tea at Stevenston Day Care, Largs Young and Older Carers Get Together, Gowanlea Care Home, Kilbirnie Carers Day Trip to Riverside Museum, Glasgow Young Carers Street Dance Workshop Hatters Tea Party, Stronach Day Centre, Arran |
| | Further to my last Director's Report, I can confirm that North Ayrshire Council have met the criteria to be recognised as a Carer Positive Employer. The Council provided evidence that there were wide ranging and comprehensive supports in place for staff with caring responsibilities, and that this is well communicated throughout the organisation. Carer Positive were encouraged by the wider approaches to support carers in the local community, underpinned by the partnership working with the NAHSCP and the local Carers Centre. |

| 2.9 | Parent/Baby Café, Kilwinning |
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| | A brand new Parent and Baby Café opened in Kilwinning on 31 st May 2018. This is in addition to the existing cafes in Saltcoats and Kilbirnie. The cafes offer an opportunity for parents to meet up on a weekly basis to chat about all things relating to parenting and family life, as well as an opportunity for peer support for infant feeding. More information on the Parent and Baby Cafes can be found on Twitter @Parent_BabyCafe so please retweet and spread the word! |
| 2.10 | Effectiveness of Peer Mentoring |
| | A recent production by Funky Films (<u>https://www.youtube.com/watch?v=Z_7Nj8wpCo0&app=desktop</u>) highlights the impact of peer mentoring. The piece clearly demonstrates the value in reaching and supporting those people within marginalised groups, and how this enhances their quality of life. |
| | The feedback from those being supported, along with the support workers own experiences is powerful. The recovery support workers have achieved great things, both on an individual basis including completion of a SVQ Level 3 award, as well as their contribution to North Ayrshire. |
| | The ADP has increased the number of hours offered to the recovery support workers, with a view to developing the model further. |
| 2.11 | Men's Shed in Garnock Valley |
| | Anam Cara has teamed up NAC libraries and Garnock Men's Shed in an exciting new partnership. Some of Anam Cara's male guests regularly pop up to the Garnock Men's Shed, where they are building memory boxes. The team (including modern apprentice and work experience student) behind this partnership working hopes to stimulate and revive skills and support the male guests to possibly learn a few new ones. Photographs are taken throughout the building process and the photos are then included in the contents of the finished box – this gives the participants a visual memory of their experience at the Men's Shed. The decoration and art work is carried out in Kilbirnie library. |
| 3. | PROPOSALS |
| 3.1 | Anticipated Outcomes |
| | Not applicable. |
| 3.2 | Measuring Impact |
| | Not applicable |

| 4. IMI | PLICATION | S |
|------------------------------|-----------|------|
| Financial: | | None |
| Human Re | esources: | None |
| Legal: | | None |
| Equality: | | None |
| Children and Young People | | None |
| Environm Sustainab | | None |
| Key Priori | ties: | N/A |
| Risk Impli | cations: | N/A |
| Community Benefits: | | N/A |

| Direction Required to | Direction to :- | |
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| Council, Health Board or | 1. No Direction Required | |
| Both | 2. North Ayrshire Council | |
| | 3. NHS Ayrshire & Arran | |
| | 4. North Ayrshire Council and NHS Ayrshire & Arran | |

| 4. | CONSULTATION |
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| 4.1 | No specific consultation was required for this report. User and public involvement is key for the partnership and all significant proposals will be subject to an appropriate level of consultation. |
| 5. | CONCLUSION |
| 5.1 | Members of IJB are asked to note the ongoing developments within the North Ayrshire Health and Social Care Partnership. |

For more information please contact Stephen Brown, Interim Director/Chief Officer on 01294 317723 or sbrown@north-ayrshire.gcsx.gov.uk